

**FY 2013 New and Existing Member Timely Checkup Participation
Medicaid Managed Care Organization Performance Rankings**

STAR Program					
Timely New Member Checkups			Timely Existing Member Checkups		
Service Area/ Medicaid Rural Service Area	Health Plan	Checkup Participation Rate	Service Area	Health Plan	Checkup Participation Rate
Bexar	Superior HealthPlan	48.77%	Bexar	Community First Health Plans	49.20%
	Aetna Better Health	44.81%		Superior HealthPlan	46.66%
	Community First Health Plans	42.78%		Aetna Better Health	39.60%
	AMERIGROUP	26.03%		AMERIGROUP	19.89%
Central	Superior HealthPlan	39.08%	Central	Superior HealthPlan	46.80%
	Scott & White Health Plan	36.82%		Scott & White Health Plan	36.86%
	AMERIGROUP	32.41%		AMERIGROUP	33.19%
Dallas	Parkland Community Health Plan	50.96%	Dallas	Parkland Community Health Plan	55.06%
	Molina Healthcare of Texas, Inc.	40.82%		AMERIGROUP	51.34%
	AMERIGROUP	40.54%		Molina Healthcare of Texas, Inc.	40.50%
El Paso	Superior HealthPlan	53.56%	El Paso	El Paso First Health Plans, Inc.	59.66%
	El Paso First Health Plans, Inc.	51.00%		Superior HealthPlan	53.61%
	Molina Healthcare of Texas, Inc.	26.51%		Molina Healthcare of Texas, Inc.	34.33%
Harris	Community Health Choice	54.37%	Harris	Texas Children's Health Plan	55.13%
	AMERIGROUP	49.15%		Community Health Choice	53.13%
	Texas Children's Health Plan	46.94%		AMERIGROUP	47.02%
	UnitedHealthcare Community Plan	40.67%		Molina Healthcare of Texas, Inc.	43.79%
	Molina Healthcare of Texas, Inc.	38.09%		UnitedHealthcare Community Plan	36.15%
Hidalgo	Driscoll Health Plan	51.35%	Hidalgo	Superior HealthPlan	69.24%
	UnitedHealthcare Community Plan	48.34%		UnitedHealthcare Community Plan	67.79%
	Superior HealthPlan	46.08%		Driscoll Health Plan	64.19%
	Molina Healthcare of Texas, Inc.	44.21%		Molina Healthcare of Texas, Inc.	62.87%
Jefferson	Community Health Choice	43.47%	Jefferson	UnitedHealthcare Community Plan	49.39%
	Molina Healthcare of Texas, Inc.	39.48%		Texas Children's Health Plan	46.02%
	Texas Children's Health Plan	38.43%		Community Health Choice	40.20%
	AMERIGROUP	38.30%		Molina Healthcare of Texas, Inc.	38.82%
	UnitedHealthcare Community Plan	36.13%		AMERIGROUP	36.07%
Lubbock	FirstCare	55.07%	Lubbock	FirstCare	41.61%
	Superior HealthPlan	46.84%		Superior HealthPlan	40.72%
	AMERIGROUP (effective 03/01/12)	22.42%		AMERIGROUP	23.69%

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Northeast	AMERIGROUP	39.84%	Northeast	Superior HealthPlan	44.83%
	Superior HealthPlan	37.77%		AMERIGROUP	33.46%
Nueces	Driscoll Health Plan	60.21%	Nueces	Driscoll Health Plan	53.37%
	Superior HealthPlan	50.17%		Superior HealthPlan	49.25%
	CHRISTUS	15.82%		CHRISTUS	42.78%
Tarrant	Aetna Better Health	47.00%	Tarrant	Cook Children's Health Plan	47.51%
	Cook Children's Health Plan	41.11%		AMERIGROUP	47.09%
	AMERIGROUP	39.96%		Aetna Better Health	37.35%
Travis	Superior HealthPlan	56.11%	Travis	Superior HealthPlan	50.89%
	Sendero Health Plans	38.74%		Blue Cross and Blue Shield of Texas	43.50%
	Seton Health Plan	34.63%		Seton Health Plan	41.34%
	Blue Cross and Blue Shield of Texas	29.01%		Sendero Health Plans	32.61%
West	FirstCare	40.24%	West	Superior HealthPlan	40.49%
	Superior HealthPlan	32.82%		FirstCare	37.92%
	AMERIGROUP	31.35%		AMERIGROUP	25.72%

Note 1: As per the incentives and disincentives methodology described in the Uniform Managed Care Manual, Chapter 12.18 Frew Incentives and Disincentives Methodology located at <http://www.hhsc.state.tx.us/medicaid/managed-care/umcm/Ch12/12-18.pdf>, HHSC instituted a performance ranking system based on each health plan's timely checkup participation rates. Health plans are ranked according to their checkup participation rates from highest to lowest by Program for both new and existing members per Service Area.

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STAR+PLUS Program					
Timely New Member Checkups			Timely Existing Member Checkups		
Service Area	Health Plan	Checkup Participation Rate	Service Area	Health Plan	Checkup Participation Rate
Bexar	Superior HealthPlan	24.81%	Bexar	Superior HealthPlan	47.64%
	AMERIGROUP	18.18%		AMERIGROUP	31.69%
	Molina Healthcare of Texas, Inc.	8.33%		Molina Healthcare of Texas, Inc.	24.69%
Dallas	Molina Healthcare of Texas, Inc.	23.02%	Dallas	Superior HealthPlan	45.89%
	Superior HealthPlan	15.38%		Molina Healthcare of Texas, Inc.	40.28%
El Paso	Molina Healthcare of Texas, Inc.	25.35%	El Paso	Molina Healthcare of Texas, Inc.	53.11%
	AMERIGROUP	15.87%		AMERIGROUP	48.84%
Harris	UnitedHealthcare Community Plan	22.38%	Harris	UnitedHealthcare Community Plan	47.70%
	Molina Healthcare of Texas, Inc.	20.16%		AMERIGROUP	44.86%
	AMERIGROUP	17.35%		Molina Healthcare of Texas, Inc.	44.21%
Hidalgo	Cigna-HealthSpring	34.29%	Hidalgo	Superior HealthPlan	74.13%
	Superior HealthPlan	23.89%		Cigna-HealthSpring	63.31%
	Molina Healthcare of Texas, Inc.	18.08%		Molina Healthcare of Texas, Inc.	60.21%
Jefferson	Molina Healthcare of Texas, Inc.	23.33%	Jefferson	AMERIGROUP	46.61%
	UnitedHealthcare Community Plan	20.00%		UnitedHealthcare Community Plan	42.86%
	AMERIGROUP	8.06%		Molina Healthcare of Texas, Inc.	38.43%
Lubbock	AMERIGROUP	19.23%	Lubbock	AMERIGROUP	50.98%
	Superior HealthPlan	18.10%		Superior HealthPlan	46.35%
Nueces	UnitedHealthcare Community Plan	26.32%	Nueces	Superior HealthPlan	59.18%
	Superior HealthPlan	19.61%		UnitedHealthcare Community Plan	40.43%
Tarrant	AMERIGROUP	17.48%	Tarrant	AMERIGROUP	45.33%
	Cigna-HealthSpring	6.67%		Cigna-HealthSpring	43.75%
Travis	UnitedHealthcare Community Plan	22.73%	Travis	AMERIGROUP	48.48%
	AMERIGROUP	20.88%		UnitedHealthcare Community Plan	47.29%

Note 1: As per the incentives and disincentives methodology described in the Uniform Managed Care Manual, Chapter 12.18 Frew Incentives and Disincentives Methodology located at <http://www.hhsc.state.tx.us/medicaid/managed-care/umcm/Ch12/12-18.pdf>, HHSC instituted a performance ranking system based on each health plan's timely checkup participation rates. Health plans are ranked according to their checkup participation rates from highest to lowest by Program for both new and existing members per Service Area.

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STAR Health Program					
Timely New Member Checkups			Timely Existing Member Checkups		
Service Area	Health Plan	Checkup Participation Rate	Service Area	Health Plan	Checkup Participation Rate
Statewide	Superior HealthPlan Network	76.00%	Statewide	Superior HealthPlan Network	53.55%

Note 1: As per the incentives and disincentives methodology described in the Uniform Managed Care Manual, Chapter 12.18 Frew Incentives and Disincentives Methodology located at <http://www.hhsc.state.tx.us/medicaid/managed-care/umcm/Ch12/12-18.pdf>, HHSC instituted a performance ranking system based on each health plan's timely checkup participation rates. Health plans are ranked according to their checkup participation rates from highest to lowest by Program for both new and existing members per Service Area. Only one health plan currently participates in STAR Health.