

**FY 2012 New and Existing Member Timely Checkup Participation
Medicaid Managed Care Organization Performance Rankings**

STAR Program					
Timely New Member Checkups			Timely Existing Member Checkups		
Service Area/ Medicaid Rural Service Area	Health Plan	Checkup Participation Rate	Service Area	Health Plan	Checkup Participation Rate
Bexar	Community First Health Plans	47.65%	Bexar	Community First Health Plans	46.91%
	Superior HealthPlan	44.17%		Superior HealthPlan	45.95%
	Aetna Better Health	40.43%		Aetna Better Health	38.21%
	AMERIGROUP (effective 03/01/12)	20.78%		AMERIGROUP (effective 03/01/12)	N/A
Central (effective 03/01/12)	Superior HealthPlan	24.83%	Central (effective 03/01/12)	N/A	
	RightCare from Scott & White Health Plan	23.73%			
	AMERIGROUP	11.26%			
Dallas	Parkland Community Health Plan	48.51%	Dallas	Parkland Community Health Plan	52.64%
	AMERIGROUP	42.58%		AMERIGROUP	49.39%
	Molina Healthcare of Texas, Inc. (effective 03/01/12)	18.20%		Molina Healthcare of Texas, Inc. (effective 03/01/12)	N/A
El Paso	Superior HealthPlan	49.21%	El Paso	El Paso First Health Plans, Inc.	54.06%
	El Paso First Health Plans, Inc.	48.76%		Superior HealthPlan	51.64%
	Molina Healthcare of Texas, Inc. (effective 03/01/12)	18.67%		Molina Healthcare of Texas, Inc. (effective 03/01/12)	N/A
Harris	Community Health Choice	49.41%	Harris	Texas Children's Health Plan	54.47%
	AMERIGROUP	47.82%		Community Health Choice	46.31%
	Texas Children's	43.86%		AMERIGROUP	44.13%
	UnitedHealthcare Community Plan	34.77%		Molina Healthcare of Texas, Inc.	41.33%
	Molina Healthcare of Texas, Inc.	34.38%		UnitedHealthcare Community Plan	39.22%
Hidalgo (effective 03/01/12)	UnitedHealthcare Community Plan	35.32%	Hidalgo (effective 03/01/12)	N/A	
	Superior HealthPlan	34.61%			
	Driscoll Health Plan	30.60%			
	Molina Healthcare of Texas, Inc.	26.14%			
Jefferson (effective 09/01/11)	Community Health Choice	27.58%	Jefferson (effective 09/01/11)	N/A	
	Texas Children's Health Plan	27.39%			
	Molina Healthcare of Texas, Inc.	24.07%			
	UnitedHealthcare Community Plan	23.47%			
	AMERIGROUP	23.19%			
Lubbock	FirstCare	31.80%	Lubbock	FirstCare	44.13%
	Superior HealthPlan	28.56%		Superior HealthPlan	36.74%
	AMERIGROUP (effective 03/01/12)	23.66%		AMERIGROUP (effective 03/01/12)	N/A

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Northeast <i>(effective 03/01/12)</i>	Superior HealthPlan	25.59%	Northeast <i>(effective 03/01/12)</i>	N/A	
	AMERIGROUP	14.12%			
Nueces	Driscoll Health Plan	48.00%	Nueces	Driscoll Health Plan	51.98%
	Superior HealthPlan	38.22%		Superior HealthPlan	47.61%
	CHRISTUS Health Plan <i>(effective 03/01/12)</i>	21.08%		AMERIGROUP <i>(ended 02/29/12)</i>	20.47%
	AMERIGROUP <i>(ended 02/29/12)</i>	4.23%		CHRISTUS <i>(effective 03/01/12)</i>	N/A
Tarrant	AMERIGROUP	43.85%	Tarrant	Cook Children's Health Plan	43.19%
	Cook Children's Health Plan	42.28%		AMERIGROUP	41.19%
	Aetna Better Health	40.95%		Aetna Better Health	37.01%
Travis	Superior HealthPlan	41.22%	Travis	Superior HealthPlan	47.62%
	Sendero Health Plans <i>(effective 03/01/12)</i>	27.52%		AMERIGROUP <i>(ended 02/29/12)</i>	40.64%
	Seton Health Plan <i>(effective 03/01/12)</i>	21.40%		Blue Cross and Blue Shield of Texas <i>(effective 03/01/12)</i>	N/A
	Blue Cross and Blue Shield of Texas <i>(effective 03/01/12)</i>	18.94%		Sendero Health Plans <i>(effective 03/01/12)</i>	N/A
	AMERIGROUP <i>(ended 02/29/12)</i>	5.61%		Seton Health Plan <i>(effective 03/01/12)</i>	N/A
West <i>(effective 03/01/12)</i>	Superior HealthPlan	23.93%	West <i>(effective 03/01/12)</i>	N/A	
	AMERIGROUP	22.40%			
	FirstCare	21.49%			

Note 1: As per the incentives and disincentives methodology described in the Uniform Managed Care Manual, Chapter 12.18 Frew Incentives and Disincentives Methodology located at <http://www.hhsc.state.tx.us/medicaid/managed-care/umcm/Ch12/12-18.pdf>, HHSC instituted a performance ranking system based on each health plan's timely checkup participation rates. Health plans are ranked according to their checkup participation rates from highest to lowest by Program for both new and existing members per Service Area.

Note 2: In fiscal year 2012, the Medicaid STAR Program implemented the Jefferson Service Area (SA) effective September 1, 2011, and the Hidalgo SA and Medicaid Rural Service Areas (MRSAs) of Central, Northeast, and West effective March 1, 2012.

Note 3: Effective and end dates of health plan participation are also shown in the table for those health plans whose participation began or ended within existing Service Areas during fiscal year 2012.

Note 4: Timely checkup participation rates for existing members are not applicable (shown as N/A in the table) for those health plans whose participation began in an existing Service Area in fiscal year 2012 and for new Service Areas that became effective in the STAR Program in fiscal year 2012.

**FY 2012 New and Existing Member Timely Checkup Participation
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STAR+PLUS Program					
Timely New Member Checkups			Timely Existing Member Checkups		
Service Area	Health Plan	Checkup Participation Rate	Service Area	Health Plan	Checkup Participation Rate
Bexar	Superior HealthPlan	20.68%	Bexar	Superior HealthPlan	46.84%
	Molina Healthcare of Texas, Inc.	16.07%		AMERIGROUP	30.30%
	AMERIGROUP	13.16%		Molina Healthcare of Texas, Inc.	17.54%
Dallas	Molina Healthcare of Texas, Inc.	17.78%	Dallas	Superior HealthPlan	50.31%
	Superior HealthPlan	16.05%		Molina Healthcare of Texas, Inc.	32.00%
El Paso <i>(effective 03/01/12)</i>	AMERIGROUP	24.72%	El Paso <i>(effective 03/01/12)</i>	N/A	
	Molina Healthcare of Texas, Inc.	14.97%			
Harris	AMERIGROUP	22.11%	Harris	Molina Healthcare of Texas, Inc.	41.79%
	UnitedHealthcare Community Plan	20.67%		AMERIGROUP	38.74%
	Molina Healthcare of Texas, Inc.	16.30%		UnitedHealthcare Community Plan	38.57%
Hidalgo <i>(effective 03/01/12)</i>	Superior HealthPlan	27.43%	Hidalgo <i>(effective 03/01/12)</i>	N/A	
	Cigna-HealthSpring	18.75%			
	Molina Healthcare of Texas, Inc.	17.39%			
Jefferson <i>(effective 09/01/11)</i>	UnitedHealthcare Community Plan	18.57%	Jefferson <i>(effective 09/01/11)</i>	N/A	
	AMERIGROUP	17.72%			
	Molina Healthcare of Texas, Inc.	11.18%			
Lubbock <i>(effective 03/01/12)</i>	AMERIGROUP	24.24%	Lubbock <i>(effective 03/01/12)</i>	N/A	
	Superior HealthPlan	9.73%			
Nueces	Superior HealthPlan	21.76%	Nueces	UnitedHealthcare Community Plan	53.33%
	UnitedHealthcare Community Plan	11.63%		Superior HealthPlan	52.20%
Tarrant	AMERIGROUP	18.24%	Tarrant	AMERIGROUP	40.14%
	Cigna-HealthSpring	9.09%		Cigna-HealthSpring	23.08%
Travis	AMERIGROUP	22.37%	Travis	AMERIGROUP	38.36%
	UnitedHealthcare Community Plan	9.93%		UnitedHealthcare Community Plan	35.29%

Note 1: As per the incentives and disincentives methodology described in the Uniform Managed Care Manual, Chapter 12.18 Frew Incentives and Disincentives Methodology located at <http://www.hhsc.state.tx.us/medicaid/managed-care/umcm/Ch12/12-18.pdf>, HHSC instituted a performance ranking system based on each health plan's timely checkup participation rates. Health plans are ranked according to their checkup participation rates from highest to lowest by Program for both new and existing members per Service Area.

Note 2: In fiscal year 2012, the Medicaid STAR+PLUS Program implemented the Jefferson Service Area (SA) effective September 1, 2011, and the El Paso, Hidalgo, and Lubbock SAs effective March 1, 2012.

Note 3: Timely checkup participation rates for existing members are not applicable (shown as N/A in the table) for health plans in the new Service Areas that became effective in the STAR Program in fiscal year 2012.

**FY 2012 New and Existing Member Timely Checkup Participation
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STAR Health Program					
Timely New Member Checkups			Timely Existing Member Checkups		
Service Area	Health Plan	Checkup Participation Rate	Service Area	Health Plan	Checkup Participation Rate
Statewide	Superior HealthPlan Network	74.36%	Statewide	Superior HealthPlan Network	50.85%

Note 1: As per the incentives and disincentives methodology described in the Uniform Managed Care Manual, Chapter 12.18 Frew Incentives and Disincentives Methodology located at <http://www.hpsc.state.tx.us/medicaid/managed-care/umcm/Ch12/12-18.pdf>, HHSC instituted a performance ranking system based on each health plan's timely checkup participation rates. Health plans are ranked according to their checkup participation rates from highest to lowest by Program for both new and existing members per Service Area. Only one health plan currently participates in STAR Health.