

Lactation Consultation Service Request Due March 4, 2016

Background

HHSC is researching lactation consultation services to better understand how these services might function as a benefit. HHSC is researching the procedures, uses, and billing processes associated with lactation counseling for those plans that already offer it as a benefit.

Request

HHSC requests that STAR MCOs provide the following information below on lactation consultation services by **Friday, March 4, 2016**. If you have any questions, please contact Joanna Seyller at Joanna.Seyller@hhsc.state.tx.us. Please send responses to Joanna Seyller and copy your health plan management team.

1. Name of MCO
2. Does your MCO provide lactation consultation services?
3. Does your MCO provide lactation consultation services as a separate service or is it bundled with other services? Please explain.
4. Describe your MCO's medical necessity, prior approval and service limit criteria for lactation consultation services.
5. How does your MCO notify members of available lactation consultation services?
6. How does your MCO bill for lactation consultation services? Please include any applicable billing codes.
7. How many times did your members utilize lactation consultation services between January 2015 and December 2015?