

## **Telemedicine, Telehealth, and Telemonitoring Services Date Request Due By February 5, 2016**

### **Background**

HHSC is gathering information in preparation for a legislative hearing concerning telemedicine, telehealth, and telemonitoring services in Texas Medicaid.

### **Request**

HHSC requests that STAR, STAR Health and STAR+PLUS MCOs respond to the survey below by **Friday, February 5, 2016**. If you have any questions, please contact Erin McManus at 512-462-6275 or at [Erin.McManus@hhsc.state.tx.us](mailto:Erin.McManus@hhsc.state.tx.us). Please send responses to Erin McManus and copy your health plan management team.

Thank you in advance for your participation with this quick turnaround. Please provide one answer per MCO.

1. How do you publicize or advertise the telemedicine, telehealth, or telemonitoring benefits to members or providers (e.g. member handbook, website, newsletter)?
2. Does your online provider directory or lookup specify whether a provider serves as a distant site provider or as a patient site?
3. How do you help distant site and patient site providers locate one another within your network?
4. Are there any additional details about telemedicine, telehealth, or telemonitoring services that you think would be useful for HHSC to know?