

**OBJECTIVE OUTCOME DEFINITIONS REPORT**  
83rd Regular Session, Agency Submission, Version 1  
Automated Budget and Evaluation System of Texas (ABEST)

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Agency Code: **530**      Agency: **Family and Protective Services, Department of**

Goal No.                    1            Provide Access to DFPS Services by Managing a 24-hour Call Center

Objective No.            1            Provide 24-hour Access to Services Offered by DFPS Programs

Outcome No.            1            Average Hold Time for Statewide Intake Phone Calls (English)

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**Calculation Method: N**            **Target Attainment: L**            **Priority: H**            **Cross Reference: Agy 530 082-R-S70-1 01-01 OC 01**

**Key Measure: Y**            **New Measure: N**            **Percent Measure: N**

BL 2014 Definition

Average hold time for handled or abandoned phone calls received at DFPS statewide intake is the elapsed time, in minutes, that callers to the English language application at Statewide Intake (SWI) waited to talk to an agent at Statewide Intake (SWI) or to disconnect from the call.

BL 2014 Data Limitations

None

BL 2014 Data Source

English Language Queue calls from the Automated Call Distributor (ACD) database.

BL 2014 Methodology

Divide the total seconds of wait time for all English Language Queue calls handled by SWI agents or abandoned before being handled by SWI agents during the reporting period (numerator) by the sum of the total number of English Language Queue calls for the reporting period (denominator) to obtain the average hold time in seconds for handled and abandoned calls. Then divide by 60 to convert average hold time to minutes.

BL 2014 Purpose

This measure is used for management purposes, for staffing and resource allocation.

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Agency Code: <b>530</b>	Agency: <b>Family and Protective Services, Department of</b>
Goal No. 2	Protect Children Through an Integrated Service Delivery System
Objective No. 1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Outcome No. 1	Percent CPS Priority 1 Reports Initiated within 24 Hours of Report

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**Calculation Method: N**      **Target Attainment: H**      **Priority: M**      **Cross Reference: Agy 530 082-R-S70-1 02-01 OC 01**

**Key Measure: N**      **New Measure: N**      **Percent Measure: Y**

BL 2014 Definition

CPS Priority I reports, determined by the current stage priority, are reports that have met the statutory definition of child abuse/neglect and are assigned for investigation. To determine the CPS Priority I reports that had an investigation initiated within 24 hours of the report, subtract the date and time the report was received from the date and time the investigation was initiated.

BL 2014 Data Limitations

None

BL 2014 Data Source

IMPACT.

BL 2014 Methodology

Divide the total number of unduplicated CPS reports designated as Priority I in the intake stage for which an investigation was initiated within 24 hours of being reported to FPS during the reporting period (numerator) by the total number of unduplicated CPS reports designated as Priority 1 in the intake stage where the start date is during the reporting period (denominator). In order to ensure the reports are unduplicated, do not include merged reports. Multiply by 100 to achieve a percentage.

BL 2014 Purpose

This measure provides an indication of the responsiveness of CPS staff to reports of child abuse/neglect that allege a child to be in life threatening circumstances.

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Agency Code: **530**      Agency: **Family and Protective Services, Department of**  
Goal No.                    2            Protect Children Through an Integrated Service Delivery System  
Objective No.            1            Reduce Child Abuse/Neglect and Mitigate Its Effect  
Outcome No.            2            Incidence Child Abuse/Neglect Confirmed by CPS Per 1,000 TX Children

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**Calculation Method:** N            **Target Attainment:** L            **Priority:** H            **Cross Reference:** Agy 530 082-R-S70-1 02-01 OC 02  
**Key Measure:** N            **New Measure:** N            **Percent Measure:** N

BL 2014 Definition

This measure compares the children in CPS confirmed investigations of abuse/neglect for the reporting period to the Texas child population. CPS confirmed investigations are determined by a disposition of 'Reason to Believe' (RTB).

BL 2014 Data Limitations

The Population Forecasts report includes estimates and projections. This measure also does not reflect the true basis for service delivery because service delivery is risk-based rather than incident-based. The number confirmed is dependent upon the number of reports.

BL 2014 Data Source

IMPACT. The Texas child population is the count of children who are under the age of 18 years which is obtained from the Texas State Data Center, University of Texas (San Antonio).

BL 2014 Methodology

Divide the number of children identified as confirmed victims in completed CPS investigations for which a disposition of 'RTB' (indicating confirmed) has been determined substantiating the allegations of abuse/neglect in the reporting period (numerator) by the Texas child population during the reporting period divided by 1,000 (denominator).

BL 2014 Purpose

This measure is used for internal management purposes, particularly with regards to analyzing variances and determining resource allocations.

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Agency Code: <b>530</b>	Agency: <b>Family and Protective Services, Department of</b>
Goal No. 2	Protect Children Through an Integrated Service Delivery System
Objective No. 1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Outcome No. 3	Percent At-risk Children Who Receive Protective Services

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**Calculation Method:** N      **Target Attainment:** H      **Priority:** L      **Cross Reference:** Agy 530 082-R-S70-1 02-01 OC 03  
**Key Measure:** N      **New Measure:** N      **Percent Measure:** Y

BL 2014 Definition

This measure indicates the percentage of children in completed CPS investigations found to have been at-risk of child abuse/neglect and received protective services during the reporting period.

BL 2014 Data Limitations

This measure does not reflect the variability of risk rating, non-purchased services provided during the investigation and general availability of relevant services within the community.

BL 2014 Data Source

IMPACT.

BL 2014 Methodology

Divide the number of children who were found to be at risk of child abuse/neglect and received at least one protective service during the reporting period (numerator) by the total number of children involved in an investigation of child abuse/neglect who are found to be at risk through an assessment (denominator) and multiply by 100 to achieve a percentage. Protective services are safety services during an investigation, opened into in-home services or opened into substitute care. Count the child only once for all the services he/she may receive.

BL 2014 Purpose

The purpose of this measure is to obtain the percentage of children involved in an investigation of child abuse/neglect who are found through an assessment to be at-risk of abuse/neglect and who receive safety services during the investigation or receive in-home or substitute care services at the conclusion of the investigation in the reporting period. This measure is a useful management tool helpful in noting variances across regions/units.

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Agency Code: 530	Agency: Family and Protective Services, Department of
Goal No. 2	Protect Children Through an Integrated Service Delivery System
Objective No. 1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Outcome No. 4	Percent Absence of Maltreatment within Six Months (CPS)

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**Calculation Method:** N      **Target Attainment:** H      **Priority:** H      **Cross Reference:** Agy 530 082-R-S70-1 02-01 OC 04  
**Key Measure:** Y      **New Measure:** N      **Percent Measure:** Y

BL 2014 Definition

Absence of Repeat Maltreatment is the percent of all children who were confirmed victims of a validated report of maltreatment during the first six months of the reporting period who did not have a subsequent validated instance of maltreatment within a six-month period.

BL 2014 Data Limitations

None.

BL 2014 Data Source

IMPACT.

BL 2014 Methodology

Divide the total number of unique confirmed victims in investigations completed during the first six months of the reporting period for whom there is not a second validated maltreatment for abuse or neglect in a completed investigation where the difference between the two intake dates is between 3 and 183 days (numerator) by the total number of unique confirmed victims in completed investigations where the investigation stage closure date is within the first six months of the reporting period (denominator) and divide by 100 to achieve a percentage. Should the federal methodology change, the agency will work with LBB to update the measure definition in ABEST.

BL 2014 Purpose

The purpose for this measure is to assess the degree to which children did not experience repeat maltreatment after an initial validation of maltreatment in the CPS system of care. This measure is intended to monitor the occurrence of repeat maltreatment within six months. This measure is one of the National Standard Data Indicators (Safety Indicator 1) used to assess states' performance on the Federal Child and Family Service Review.

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Agency Code: <b>530</b>	Agency: <b>Family and Protective Services, Department of</b>
Goal No. 2	Protect Children Through an Integrated Service Delivery System
Objective No. 1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Outcome No. 5	% Children in Substitute Care Under 12 Mos w/ Two or Fewer Placements

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**Calculation Method: N**      **Target Attainment: H**      **Priority: H**      **Cross Reference: Agy 530 082-R-S70-1 02-01 OC 05**

**Key Measure: N**      **New Measure: N**      **Percent Measure: Y**

BL 2014 Definition

Calculate the percent of children who are in DFPS substitute care for 8 days or more and less than 12 months and who have had two or fewer placement settings. Children in substitute care - are children age 0 - 17 who are in DFPS' legal responsibility and who are placed outside of their own homes (home of origin). This measure is useful in determining placement stability.

BL 2014 Data Limitations

None

BL 2014 Data Source

From IMPACT, count the total number of children in substitute care for 8 days or more and less than 12 months on the last day of the reporting period. Include both children who entered, exited, or remained in substitute care during the year if the time in substitute care is 8 days or more and less than 12 months. An entry into substitute care is recorded as a conservatorship removal followed by a substitute care placement. For this group, count the number of placement settings where the start date of the placement is prior to the last day of the reporting period. Placements with start dates that equal the end date are not counted. Placements into hospitals, psychiatric hospitals or a brief absence from the placements (such as an unauthorized absence, summer camp, trial visits with biological or adoptive families, or respite care) are not counted.

BL 2014 Methodology

Data Source cont:

For children placed in foster homes that change their CPA affiliation, or in a foster home that becomes an adoptive home, since the placement setting did not change, it is not counted. For this group of children, count the number of placement settings in this substitute care episode.

Methodology:

Divide the number of children in substitute care for 8 days or more and less than twelve months who have had two or fewer placements (numerator) by the number of children in substitute care for 8 days or more and less than twelve months (denominator) and multiply by 100 to achieve a percentage. Should the federal methodology change, the agency will work with LBB to update the measure definition in ABEST.

BL 2014 Purpose

The purpose of this measure is to determine the stability of placements for children in foster care for less than 12 months. This measure is one of the National Standard Data Indicators (C4-1) used to assess states' performance as measured by the Federal Child and Family Services Review.

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Goal No. 2	Protect Children Through an Integrated Service Delivery System
Objective No. 1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Outcome No. 6	Percent of Children Re-entering Care within 12 Months

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**Calculation Method:** N      **Target Attainment:** L      **Priority:** H      **Cross Reference:** Agy 530 082-R-S70-1 02-01 OC 06  
**Key Measure:** N      **New Measure:** N      **Percent Measure:** Y

BL 2014 Definition

Children in substitute care - are children age 0 - 17 who are in DFPS' legal responsibility and who are placed outside of their own homes (home of origin). Of all children who exited substitute care during the year prior to the reporting period, what percentage re-entered care within twelve months of the prior substitute care episode. Discharge from a prior substitute care episode is recorded as a termination of FPS legal status or a placement in an "own home" living arrangement.

BL 2014 Data Limitations

None

BL 2014 Data Source

IMPACT

BL 2014 Methodology

Divide the number of children who exited substitute care in the year prior to the reporting period who re-enter substitute care within 12 months of the prior discharge (numerator) by the number of children who exited substitute care in the year prior to the reporting period (denominator) and multiply by 100 to achieve a percentage. Should the federal methodology change, the agency will work with LBB to update the measure definition in ABEST.

BL 2014 Purpose

A primary goal of child welfare services is to achieve permanency for children as quickly as possible after they enter substitute care, without jeopardizing their continued safety. This measure examines the percentage of children discharged from substitute care who re-enter substitute care within 12 months of a prior episode. This measure is intended to monitor the issue of "substitute care re-entry," a target of the Adoption and Safe Families Act of 1997. The percentage is important in assessing the durability of permanency for children over time. This measure is one of the National Standard Data Indicators (C1-4) used to assess state's performance as measured by the Federal Child and Family Service Review.

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Goal No. 2	Protect Children Through an Integrated Service Delivery System
Objective No. 1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Outcome No. 7	Percent of Children Who Remain Safe in Substitute Care

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**Calculation Method:** N      **Target Attainment:** H      **Priority:** H      **Cross Reference:** Agy 530 082-R-S70-1 02-01 OC 07  
**Key Measure:** N      **New Measure:** N      **Percent Measure:** Y

BL 2014 Definition

This measure assesses the number of children in substitute care during the reporting period that are safe from abuse/neglect perpetrated by a substitute caretaker. Children in substitute care - are children age 0 - 17 who are in DFPS' legal responsibility and who are placed outside of their own homes (home of origin).

BL 2014 Data Limitations

None

BL 2014 Data Source

Using IMPACT, find the unduplicated number of children in substitute care during the reporting period (denominator). Determine how many of these children were not confirmed victims of abuse/neglect by a substitute care provider in an investigation completed during the reporting period (numerator).

BL 2014 Methodology

Divide the unduplicated number of children in substitute care during the reporting period who were not confirmed victims of abuse/neglect by a substitute care provider in an investigation completed during the reporting period (numerator) by the unduplicated number of children in substitute care during the reporting period (denominator) and multiply by 100 to achieve a percentage. Should the federal methodology change, the agency will work with LBB to update the measure definition in ABEST.

BL 2014 Purpose

The purpose of this measure is to assess the number and percentage of children who remain safe (do not experience maltreatment) while in substitute care. This measure is intended to monitor the issue of "maltreatment in substitute care," which is a target issue addressed by the Adoption and Safe Families Act of 1997. It is important in assessing the effectiveness of substitute care in protecting children from experiencing maltreatment while in protective care. This Measure is one of six National Standard Data Indicators used to assess state's performance as measured by Federal Child and Family Service Review.

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Agency Code: <b>530</b>	Agency: <b>Family and Protective Services, Department of</b>
Goal No. 2	Protect Children Through an Integrated Service Delivery System
Objective No. 1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Outcome No. 8	Percent Children Achieving Legal Resolution with 12 Months

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**Calculation Method:** N      **Target Attainment:** H      **Priority:** H      **Cross Reference:** Agy 530 082-R-S70-1 02-01 OC 08

**Key Measure:** Y      **New Measure:** N      **Percent Measure:** Y

BL 2014 Definition

Legal resolution means that the court has dismissed the suit, awarded another party managing conservatorship or FPS was awarded permanent managing conservatorship (PMC) with or without termination of parental rights. This measure is important to assist the department in tracking, monitoring and reducing the amount of time children spend in FPS temporary managing conservatorship. It is an important indicator of success meeting guidelines in the state's permanency planning law.

BL 2014 Data Limitations

Due to legal and system delays of entry of legal status information into IMPACT, some final legal dispositions occurring during the reporting period may not be made available on IMPACT until after these outcomes are run. This may result in an undercount of cases being evaluated for the time period.

BL 2014 Data Source

IMPACT

BL 2014 Methodology

Divide the total number of children in FPS conservatorship for whom legal resolution was achieved within 12 months, as determined from the length of time calculations (numerator) by the total number of children for whom legal resolution was achieved during the reporting period (denominator) and multiply by 100 to achieve a percentage. Legal resolution is determined by a legal status in IMPACT indicating PMC was awarded or FPS legal responsibility was terminated. If legal responsibility termination occurs during the reporting period, but PMC occurred in a previous reporting period, do not count child in the current reporting period. Length of time is calculated from date of care, custody and control or temporary managing conservatorship, whichever occurs earliest, to date PMC (rights not terminated or rights terminated all), or to date FPS legal responsibility was terminated.

BL 2014 Purpose

Methodology cont:

If a child has both PMC and FPS legal responsibility terminated during the same legal episode, calculate length of time to PMC.

Purpose:

State law requires permanency or legal resolution to be achieved within 12 months (365 days) of entering FPS legal responsibility. This measure will assist FPS in determining how many children reach this time frame.

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Agency Code: 530	Agency: Family and Protective Services, Department of
Goal No. 2	Protect Children Through an Integrated Service Delivery System
Objective No. 1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Outcome No. 9	Percent Children Achieving Permanency with 18 Months

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**Calculation Method:** N      **Target Attainment:** H      **Priority:** H      **Cross Reference:** Agy 530 082-R-S70-1 02-01 OC 09

**Key Measure:** N      **New Measure:** N      **Percent Measure:** Y

BL 2014 Definition

Permanent placement with appropriate legal status occurs when the child returns home and conservatorship is dismissed, the child is placed with relatives who are awarded managing conservatorship, or the child's adoption is consummated. This measure only counts children for whom the agency's conservatorship was dismissed during the reporting period.

BL 2014 Data Limitations

Due to legal and system delays of entry of legal status information into IMPACT, some final legal dispositions occurring during the reporting period may not be made available on IMPACT until after these outcomes are run. This may result in an undercount of cases being evaluated for the time period.

BL 2014 Data Source

Using IMPACT, the length of time for the first two types of placement is measured by counting the number of days from the date FPS was awarded temporary managing conservatorship through the date the child was either returned home or placed with relatives. The child must have left FPS conservatorship during the reporting period. The length of time for the third type of permanent placement is measured by counting the number of days from the date all parental rights were terminated through the date the child's adoption was consummated. The child whose adoption was consummated must have the adoption consummated during the reporting period. One factor beyond the agency's control is securing an appropriate adoptive placement for some children who are more difficult to place and who do not have an identified adoptive family at the point of termination of parental rights.

BL 2014 Methodology

Divide the total number of children achieving permanent placement with appropriate legal status during the reporting period and the length of time of the placement is within 18 months (numerator) by the total number of children achieving permanent placement with appropriate legal status during the reporting period (denominator) and multiply by 100 to achieve a percentage.

BL 2014 Purpose

The purpose of this measure is to find the percentage of children who achieved a permanent placement with appropriate legal status within 18 months of coming into FPS conservatorship or, when the plan is adoption, from the time all parental rights are terminated to date adoption is consummated. This measure is intended to determine the success of CPS in achieving permanency. This measure is important to assist the department in tracking and monitoring the amount of time children spend in foster care before a permanent placement is obtained.

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Goal No.                    2            Protect Children Through an Integrated Service Delivery System  
Objective No.            1            Reduce Child Abuse/Neglect and Mitigate Its Effect  
Outcome No.            10          Percent in FPS Conservatorship Until the Age of Majority

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**Calculation Method: N**            **Target Attainment: L**            **Priority: H**            **Cross Reference: Agy 530 082-R-S70-1 02-01 OC 10**  
**Key Measure: N**            **New Measure: N**            **Percent Measure: Y**

BL 2014 Definition

These are the children who for various reasons are unable to return home, to be placed with relatives on a permanent basis, or to be adopted. This measure is important as it determines the percent of children who remain in long term foster care. The measure provides data for FPS to assess the workload and resources needed to provide services to this population of children to prepare them for adulthood, or to transition them to other support agencies for guardianship.

BL 2014 Data Limitations

None

BL 2014 Data Source

IMPACT

BL 2014 Methodology

Divide the number of children who leave FPS and have reached the age of majority or their legal status is equal to emancipation during the reporting period (numerator) by the total number of children who left FPS conservatorship in the reporting period (denominator) and multiply by 100 to achieve a percentage. A child achieves the age of majority when he or she turns 18, or when the child is granted legal emancipation by the court before he or she turns 18 years of age. This measure could increase as a result of permanency legislation if courts give FPS permanent managing conservatorship of more children rather than seeking legal resolution by terminating parental rights or seeking to transfer conservatorship to other family members.

BL 2014 Purpose

The purpose of this measure is to determine the effectiveness of effort to find alternatives for children other than remaining in long term care. This measure helps assess over-all cost for these children and determine other needed programs.

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Agency Code: 530	Agency: Family and Protective Services, Department of
Goal No. 2	Protect Children Through an Integrated Service Delivery System
Objective No. 1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Outcome No. 11	Average Length of Time in Out-of-Home Care Per Child

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**Calculation Method:** N      **Target Attainment:** L      **Priority:** H      **Cross Reference:** Agy 530 082-R-S70-1 02-01 OC 11

**Key Measure:** N      **New Measure:** N      **Percent Measure:** N

BL 2014 Definition

The average length of time in out-of-home care per child (reported in months), for all children who experience an out-of-home placement, is calculated for all children who terminated FPS services during the reporting period. Data is calculated from the latest episode. An episode is calculated from the FPS terminating date during the reporting period to the earliest placement date with no termination date between the two dates.

BL 2014 Data Limitations

Due to legal and system delays of entry of legal status information into IMPACT, some final legal dispositions occurring during the reporting period may not be made available on IMPACT until after these outcomes are run. This may result in an undercount of cases being evaluated for the time period.

BL 2014 Data Source

Data for this measure is taken from IMPACT. The time in care for each child who experiences out-of-home care for whom FPS services closed during the reporting period is calculated, as follows:

1. For children returning home and closing in Family Reunification, the time in each out-of-home placement is calculated and then added together.
2. For children closing in Relative Care, Adoption by Non-Relative, Foster Care and Long Term Care, the time in each and every out-of-home placement is calculated and added together, including time in adoptive placement, until the adoption is consummated.
3. For children closing services in Adult Living, the time in each out-of-home placement except the Adult Living Placement is calculated and added together.

BL 2014 Methodology

Divide the sum of the calculated time in out-of-home care for all children during the reporting period (numerator) by the unduplicated number of children experiencing out-of-home care during the reporting period (denominator). Children and placements are unduplicated. The measure is not cumulative because out-of-home care occurs only during the uninterrupted period of service during the reporting period. An out-of-home placement is not the home of origin.

BL 2014 Purpose

The purpose of this measure is to obtain the average length of time a child has been removed from his/her own home. This measure is important as it establishes a baseline for study, assists in noting trends and in working to reduce the average length of time in out-of-home care for children. Since the measure includes children whose permanency plan is long term foster care and emancipation, this population of children will increase the outcome.

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Goal No. 2	Protect Children Through an Integrated Service Delivery System
Objective No. 1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Outcome No. 12	Median Length of Stay in Foster Care

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**Calculation Method:** N      **Target Attainment:** L      **Priority:** H      **Cross Reference:** Agy 530 082-R-S70-1 02-01 OC 12  
**Key Measure:** N      **New Measure:** N      **Percent Measure:** N

BL 2014 Definition

This measure allows FPS to calculate a midpoint for length of time in care which is consistent with the way national data is captured. This measure counts all children who have left foster care, determined by the legal status and legal status date.

BL 2014 Data Limitations

Due to legal and system delays of entry of legal status information into IMPACT, some final legal dispositions occurring during the reporting period may not be made available on IMPACT until after these outcomes are run. This may result in an undercount of cases being evaluated for the time period.

BL 2014 Data Source

IMPACT

BL 2014 Methodology

For all children who have left foster care with a legal status of child emancipated, child aged-out or FPS responsibility terminated during the reporting period, or last removed from a licensed placement, whichever is first; Calculate in months the time in each and every paid foster care placement from the date of first placement during the episode to the date they left foster care. An episode is calculated from the closed legal status date during the reporting period to the earliest placement date with no legal status closure date between the two dates. Even though the legal status closure date puts the child in the reporting period, the calculation of time in foster care is calculated from the start date of the first placement to the end date of the last placement. Do not include relative placements in the calculation. Sort data in ascending order. The time interval at which 50% of all children have left care is the midpoint or median of the time children leave foster care.

BL 2014 Purpose

The purpose of this measure is to establish the median or midpoint time of stay in Foster Care per child for all children who experienced a paid foster care placement and leave FPS foster care during the reporting period.

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Objective No.            1            Reduce Child Abuse/Neglect and Mitigate Its Effect  
Outcome No.            13           Percent of Children Reunified within 12 Months of Entry

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**Calculation Method:** N            **Target Attainment:** H            **Priority:** H            **Cross Reference:** Agy 530 082-R-S70-1 02-01 OC 13  
**Key Measure:** N            **New Measure:** N            **Percent Measure:** Y

BL 2014 Definition

This measure assesses timeliness to reunification. Of all children who were reunified with their parents or caretakers at the time of discharge from substitute care, the percentage that were reunified within twelve months.

BL 2014 Data Limitations

None

BL 2014 Data Source

IMPACT

BL 2014 Methodology

Divide the total number of children who have been in care for at least 8 days and exited DFPS conservatorship to reunification during the reporting period, and the time to exit was within 12 months of the latest removal (numerator) by the total number of children who have been in care for at least 8 days and who exited DFPS conservatorship to reunification during the reporting period (denominator) and multiply by 100 to achieve a percentage. To calculate the time to reunification, subtract the most recent date of an entering legal status from the effective date that DFPS conservatorship was dismissed. Using the Trial Home Visit Adjustment, if the child is placed in their own home with a reason of reunification and the discharge date is more than 30 days after the placement start date, then use the placement start date plus 30 days as the date of reunification. Should the federal methodology change, the agency will work with LBB to update the measure definition in ABEST.

BL 2014 Purpose

A primary goal of child welfare services is to achieve permanency for children as quickly as possible after they enter substitute care, without jeopardizing their continued safety. This measures timely permanency for children who are reunified. This measure is one of the National Standard Data Indicators (C1-1) used to assess state's performance as measured by the Federal Child and Family Service Review.

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Agency Code: 530	Agency: <b>Family and Protective Services, Department of</b>
Goal No. 2	Protect Children Through an Integrated Service Delivery System
Objective No. 1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Outcome No. 14	Percent of Adoptions Consummated within 24 Months

---

**Calculation Method: N**      **Target Attainment: H**      **Priority: H**      **Cross Reference: Agy 530 082-R-S70-1 02-01 OC 14**

**Key Measure: N**      **New Measure: N**      **Percent Measure: Y**

BL 2014 Definition

This measure assesses timeliness to adoption. Of the children who exit substitute care to a finalized adoption, the percent who exited within 24 months of their entry date. For those children whose adoptions are consummated during the reporting period, determine the length of time from the latest date of entering legal status to the date the adoption is consummated. The consummation date must be during the reporting period.

BL 2014 Data Limitations

None

BL 2014 Data Source

IMPACT

BL 2014 Methodology

Divide the total number of children that have a legal status of adoption consummated during the year whose adoptions were consummated within 24 months of the entering legal status (according to AFCARS guidelines, substitute care episodes begin with a date of removal from home/entering legal status)(numerator) by the total number of children whose adoptions were consummated during the reporting period (denominator) and multiply by 100 to achieve a percentage. Should the federal methodology change, the agency will work with LBB to update the measure definition in ABEST.

BL 2014 Purpose

A primary goal of child welfare services is to achieve permanency for children as quickly as possible after they enter substitute care, without jeopardizing their continued safety. This measure is for timely exits to adoption. The percentage achieving adoption within 24 months is used to compare to the federal substantial conformity baseline and to assess the need for additional recruitment efforts. This measure is one of six National Standard Data Indicators (C2-1) used to assess state's performance as measured by the Federal Child and Family Service Review.

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Agency Code: <b>530</b>	Agency: <b>Family and Protective Services, Department of</b>
Goal No. 2	Protect Children Through an Integrated Service Delivery System
Objective No. 1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Outcome No. 15	Median Length of Stay of Adoptions Consummated

---

**Calculation Method: N**      **Target Attainment: L**      **Priority: H**      **Cross Reference: Agy 530 082-R-S70-1 02-01 OC 15**

**Key Measure: N**      **New Measure: N**      **Percent Measure: N**

BL 2014 Definition

This measure allows FPS to calculate a midpoint for length of time in care for children adopted during the reporting period. This measure calculates the time in care for children who exit substitute care to a finalized adoption during the reporting period.

BL 2014 Data Limitations

Due to legal and system delays of entry of legal status information into IMPACT, some final legal dispositions occurring during the reporting period may not be made available in IMPACT until after these outcomes are run. This may result in an undercount of cases being evaluated for the time period.

BL 2014 Data Source

IMPACT

BL 2014 Methodology

Calculate in months the length of time in care for children whose adoptions were consummated during the reporting period. Length of time is calculated from the entering legal status date to the date the adoption is consummated. Sort data in ascending order. The time interval at which 50% of all children have a consummated adoption is the midpoint or median. Should the federal methodology change, the agency will work with LBB to update the measure definition in ABEST.

BL 2014 Purpose

A primary goal of child welfare services is to achieve permanency for children as quickly as possible after they enter substitute care, without jeopardizing their continued safety. This measures timely permanency for children who are adopted. This measure is one of the National Standard Data Indicators (C2-2) used to assess state's performance as measured by the Federal Child and Family Service Review.

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Agency Code: 530	Agency: <b>Family and Protective Services, Department of</b>
Goal No. 2	Protect Children Through an Integrated Service Delivery System
Objective No. 1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Outcome No. 16	Child Protective Services Caseworker Turnover Rate

---

**Calculation Method:** N      **Target Attainment:** L      **Priority:** H      **Cross Reference:** Agy 530 082-R-S70-1 02-01 OC 16

**Key Measure:** Y      **New Measure:** N      **Percent Measure:** N

BL 2014 Definition

This measure is the percentage of classified regular full- and part-time CPS caseworkers who voluntarily and involuntarily separate from the agency during the fiscal year. The definition is based on the methodology used by the State Auditor's Office to calculate classified employee turnover for fiscal year 2007.

BL 2014 Data Limitations

There may be some minimal loss of data due to data entry transactions occurring after calculation.

BL 2014 Data Source

The HHSAS-HR system is used to identify full- and part-time employees with job class codes that correspond to CPS caseworker positions, including:

- 1353C CPS Senior Investigator
- 5024C CPS Investigator II
- 5024F Faith Based CPS Specialist II
- 5024K Kinship Caregiver CPS Specialist II
- 5024 CPS Specialist II
- 5025C CPS Investigator III
- 5025F Faith Based CPS Specialist III
- 5025K Kinship Caregiver CPS Specialist III
- 5025 CPS Specialist III
- 5026C CPS Investigator IV
- 5026F Faith Based CPS Specialist IV
- 5026K Kinship Caregiver CPS Specialist IV
- 5026 CPS Specialist IV
- 5027C CPS Investigator V
- 5027 CPS Specialist V

Job class codes are subject to change. Should this occur, current equivalent codes will be substituted and documented in the performance folder.

BL 2014 Methodology

Divide the number of separations during the fiscal year (numerator) by the average number of CPS caseworkers during the fiscal year (denominator), and multiply by 100. The average number of CPS caseworkers is calculated by totaling the number of CPS caseworkers (defined as someone who worked at any time during a quarter) for each quarter of the fiscal year, and then dividing this total by the number of quarters. Should the SAO methodology change, the agency will work with LBB to update the measure definition in ABEST.

BL 2014 Purpose

The purpose of this measure is to provide an annual turnover rate for CPS caseworkers. The measure would allow the agency to compare turnover rates across fiscal years to assist in identifying retention trends in the CPS caseworkers.

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Agency Code: <b>530</b>	Agency: <b>Family and Protective Services, Department of</b>
Goal No. 2	Protect Children Through an Integrated Service Delivery System
Objective No. 1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Outcome No. 17	Percent of CPS Caseworkers Retained for Six Months Following BSD

---

**Calculation Method: N**      **Target Attainment: H**      **Priority: H**      **Cross Reference: Agy 530 082-R-S70-1 02-01 OC 17**

**Key Measure: N**      **New Measure: N**      **Percent Measure: Y**

BL 2014 Definition

This measure calculates the percentage of CPS caseworkers retained with the agency at least six months following the completion of Basic Skills Development (BSD) training.

BL 2014 Data Limitations

There may be some minimal loss of data due to data entry transactions occurring after calculation.

BL 2014 Data Source

The HHSAS-HR system is used to identify CPS caseworkers providing direct delivery services to clients with the following job class codes:

1353C CPS Senior Investigator;  
5024C CPS Investigator II;  
5024F Faith Based CPS Specialist II;  
5024K Kinship Caregiver CPS Specialist II;  
5024 CPS Specialist II;  
5025C CPS Investigator III;  
5025F Faith Based CPS Specialist III;  
5025K Kinship Caregiver CPS Specialist III ;  
5025 CPS Specialist III;  
5026C CPS Investigator IV;  
5026F Faith Based CPS Specialist IV;  
5026K Kinship Caregiver CPS Specialist IV;  
5026 CPS Specialist IV;  
5027C CPS Investigator V, and  
5027 CPS Specialist V

Job class codes are subject to change. Should this occur, current equivalent codes will be substituted and documented in performance folder.

BL 2014 Methodology

Divide the count of CPS caseworkers who completed BSD training during the last two quarters of the previous fiscal year and the first two quarters of the current fiscal year and remained with the agency six months or more following the completion of the BSD training (numerator) by the count of CPS caseworkers who completed BSD training during the last two quarters of the previous fiscal year and the first two quarters of the current fiscal year (denominator) and multiply by 100 to achieve a percentage.

BL 2014 Purpose

The purpose of this measure is to provide an annual retention rate for CPS caseworkers who have completed BSD.

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Agency Code: 530	Agency: <b>Family and Protective Services, Department of</b>
Goal No. 3	Prevention and Early Intervention Programs
Objective No. 1	Provide Contracted Prevention and Early Intervention Programs
Outcome No. 1	Percent of STAR Youth with Better Outcomes 90 Days after Termination

---

**Calculation Method: N**      **Target Attainment: H**      **Priority: H**      **Cross Reference: Agy 530 082-R-S70-1 03-01 OC 01**  
**Key Measure: N**      **New Measure: N**      **Percent Measure: Y**

BL 2014 Definition

A better outcome for STAR youth is achieved if the youth's presenting problems did not re-occur 90 days after case terminated.

BL 2014 Data Limitations

The reported results are dependent on the ability of STAR providers to contact youth for follow-up. Historically, this has been as much as 50% of closed cases. One presenting problem is recorded and followed up on for each youth. After termination of services, the same youth can present again with either the same or a different problem, which is evaluated independent of any previous presenting problems and outcomes.

BL 2014 Data Source

Youth may present with one or more of the following problems: runaway, truancy, family conflict or delinquent behavior. After assessing the youth's circumstances, STAR providers designate a prevailing problem. The prevailing problem is entered into the PEIS Database and remains the prevailing problem until case termination. Providers attempt to contact clients approximately 90 days after case termination. If successful, Form 2075F is completed with youth or family and entered on follow-up screen in PEIS Database. If the prevailing problem did not re-occur after termination of services, the youth is counted as having a better outcome.

BL 2014 Methodology

Divide the total youth having a better outcome (numerator) by the total number of follow-up forms processed that had a follow-up date during the fiscal year (denominator) and multiply by 100 to achieve a percentage.

BL 2014 Purpose

The object of this measure is to assess the level of better outcomes achieved by the STAR program as recorded on the 2075F follow-up form approximately 90 days after case termination.

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Agency Code: 530	Agency: <b>Family and Protective Services, Department of</b>
Goal No. 3	Prevention and Early Intervention Programs
Objective No. 1	Provide Contracted Prevention and Early Intervention Programs
Outcome No. 2	Percent of CYD Youth Not Referred to Texas Juvenile Justice Department

---

**Calculation Method:** N      **Target Attainment:** H      **Priority:** H      **Cross Reference:** Agy 530 082-R-S70-1 03-01 OC 02  
**Key Measure:** Y      **New Measure:** N      **Percent Measure:** Y

BL 2014 Definition

This measure counts the unduplicated number of Community Youth Development (CYD) participants age 10 years and older who were not referred to juvenile probation.

BL 2014 Data Limitations

Due to the lack of a unique identifier of participants, data between the two systems is matched by comparing the first four characters of the first and last names, zip code and birth date which may result in under counting the number of youth referred or not referred to TJJD.

BL 2014 Data Source

Data from the PEIS (Prevention and Early Intervention Services) Database is sent to the Texas Juvenile Justice Department who then compares their data initially based on SS# and DOB, if no match then based on last name, first name and DOB, and if no match then based on last name, first four letters of the first name and DOB to see if the CYD participant has been referred to TJJD. TJJD then returns to DFPS a list of CYD participants that were referred.

BL 2014 Methodology

Divide the total number of CYD participants, age 10 through 16 years at the time of service who were not referred to juvenile probation (numerator) by the total number of CYD participants age 10 through 16 years at the time of service (denominator) and multiply by 100 to achieve a percentage.

BL 2014 Purpose

The purpose of this measure is to assess the level of positive outcomes achieved by the CYD program.

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Agency Code: <b>530</b>	Agency: <b>Family and Protective Services, Department of</b>
Goal No. 4	Protect Elder/Disabled Adults Through a Comprehensive System
Objective No. 1	Reduce Adult Maltreatment and Investigate MH and ID Reports
Outcome No. 1	Incidence/Adult Abuse/Neglect/Exploit Per 1,000 Texas Elderly/Disabled

---

**Calculation Method: N**      **Target Attainment: L**      **Priority: M**      **Cross Reference: Agy 530 082-R-S70-1 04-01 OC 01**

**Key Measure: N**      **New Measure: N**      **Percent Measure: Y**

BL 2014 Definition

This measure compares the number of confirmed in-home investigations of abused, neglected, or exploited elderly and persons with disabilities reported to FPS with the number of Texas individuals who are elderly and/or disabled.

BL 2014 Data Limitations

National studies have estimated that maltreatment of vulnerable adults is under-reported by as much as 60%. The data reported in this measure only reflects the incidence based upon reports to APS.

BL 2014 Data Source

The original source for the estimated population of aged and disabled persons is Texas State Data Center, University of Texas (San Antonio), as conveyed by HHSC. IMPACT.

BL 2014 Methodology

Divide the number of APS 'Confirmed incidents' defined as investigations of abuse, neglect, and exploitation of elderly or disabled persons that are coded as 'VAL' (validated) or 'VNF' (Valid with no fault) during the reporting period (numerator) by the population of Texas individuals who are elderly and/or disabled during the reporting period (denominator) and multiply the result by 1,000.

BL 2014 Purpose

This measure provides a method for evaluating the level of confirmed maltreatment of vulnerable adults in Texas.

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Agency Code: <b>530</b>	Agency: <b>Family and Protective Services, Department of</b>
Goal No. 4	Protect Elder/Disabled Adults Through a Comprehensive System
Objective No. 1	Reduce Adult Maltreatment and Investigate MH and ID Reports
Outcome No. 2	Percent Adults Found to be Abused/Neglected/Exploited Who Are Served

---

**Calculation Method: N**      **Target Attainment: H**      **Priority: M**      **Cross Reference: Agy 530 082-R-S70-1 04-01 OC 02**

**Key Measure: Y**      **New Measure: N**      **Percent Measure: N**

BL 2014 Definition

Of investigations confirming abuse, neglect, or exploitation, this measure indicates the percent of cases which continue into the service delivery stage.

BL 2014 Data Limitations

Progression to service delivery is dependent upon capacitated clients' acceptance of services. APS clients with capacity have the right to refuse services. Several investigation cycles may be necessary before the victim is either willing to accept services or becomes incapacitated to the point that involuntary intervention is necessary.

BL 2014 Data Source

Data is gathered from the closure codes found in the investigation stage closure window in IMPACT during the reporting period.

BL 2014 Methodology

Divide the number of investigation stages with closure codes of 'valid, continue as APS,' meaning that the cases progress to the service delivery stage and receive, at a minimum, direct delivery services from the APS worker (numerator) by the sum of the following at the closure of the investigation: valid cases receiving services, valid cases for which services were refused, valid cases for which protective services were not required, and valid cases in which services were needed but not available (denominator) and multiply by 100 to achieve a percentage.

BL 2014 Purpose

The number of APS clients receiving services provides an indicator of the program's effectiveness and of the availability of necessary resources to alleviate maltreatment.

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Agency Code: <b>530</b>	Agency: <b>Family and Protective Services, Department of</b>
Goal No. 4	Protect Elder/Disabled Adults Through a Comprehensive System
Objective No. 1	Reduce Adult Maltreatment and Investigate MH and ID Reports
Outcome No. 3	Incidence of MH/ID Abuse/Neglect/Exploitation Per 1,000 Persons Served

---

**Calculation Method: N**      **Target Attainment: L**      **Priority: M**      **Cross Reference: Agy 530 082-R-S70-1 04-01 OC 03**

**Key Measure: Y**      **New Measure: N**      **Percent Measure: N**

BL 2014 Definition

This measure compares the number of confirmed investigations of abuse, neglect, or exploitation of persons receiving mental health or intellectual disability services, which include state supported living centers, state hospitals, state centers, community centers, private ICF/ID facilities, and Medicaid waiver programs to the total number of persons being served by these entities.

BL 2014 Data Limitations

Due to data being gathered by another agency and reported to FPS, it is difficult to accurately project the number of persons who will be receiving services through mental health or intellectual disability programs. CARE counts all individuals enrolled, regardless of whether or not services are received. This may inflate the denominator.

BL 2014 Data Source

IMPACT; Department of Aging and Disability Services' Client Assignment and Registration (CARE) system; and the Home and Community-based services (HCS) Automated Enrollment and Billing system. Both systems are maintained by the Health and Human Services Commission.

BL 2014 Methodology

Divide the number of confirmed incidents in mental health or intellectual disability settings which are those investigations of abuse, neglect, or exploitation that are coded as 'CON' (confirmed) in IMPACT at the completion of the investigation stage during the reporting period (numerator) by the unduplicated count of clients who are receiving mental health or intellectual disability services during the reporting period, as gathered from the CARE report system and the HCS Automated Enrollment and Billing system (denominator) and multiply the result by 1,000.

BL 2014 Purpose

Assuming that FPS investigations are prompt, thorough, and accurate, this measure is an indicator of the quality of care being provided in mental health or intellectual disability settings.

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Agency Code: **530**      Agency: **Family and Protective Services, Department of**  
Goal No.                    4            Protect Elder/Disabled Adults Through a Comprehensive System  
Objective No.            1            Reduce Adult Maltreatment and Investigate MH and ID Reports  
Outcome No.            4            Percent of Repeat Maltreatment within Six Months (APS)

---

**Calculation Method:** N            **Target Attainment:** L            **Priority:** M            **Cross Reference:** Agy 530 082-R-S70-1 04-01 OC 04  
**Key Measure:** Y            **New Measure:** N            **Percent Measure:** Y

BL 2014 Definition

Repeat Maltreatment is the percent of all clients served by APS in-Home program who were confirmed victims of a validated report of maltreatment who had a subsequent validated instance of maltreatment within a six-month period.

BL 2014 Data Limitations

None

BL 2014 Data Source

IMPACT

BL 2014 Methodology

Divide the total number of unique victims for whom there is a second validated maltreatment for abuse or neglect in a completed investigation and the difference between the two intake dates is between 3 and 183 days (numerator) by the total number of unique confirmed victims in completed investigations where the investigation stage closure date is within the first six months of the reporting period (denominator) and multiply by 100 to achieve a percentage. Victim-Perpetrators of medical or mental health self neglect are excluded from the numerator and denominator.

BL 2014 Purpose

The purpose for this measure is to assess the degree to which APS victims experience repeat maltreatment after an initial validation of maltreatment in the APS system of care. This measure is intended to monitor the occurrence of repeat maltreatment within six months. This measure is modeled after the Recurrence of Maltreatment Data Indicator from the National Standard Data Indicators used by the Children's Bureau, Administration for Children and Families, US Department of Health and Human Services, to assess states' performance on the Federal Child and Family Service Review.

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Agency Code: <b>530</b>	Agency: <b>Family and Protective Services, Department of</b>
Goal No. 4	Protect Elder/Disabled Adults Through a Comprehensive System
Objective No. 1	Reduce Adult Maltreatment and Investigate MH and ID Reports
Outcome No. 5	Adult Protective Services Caseworker Turnover Rate

---

**Calculation Method:** N      **Target Attainment:** L      **Priority:** M      **Cross Reference:** Agy 530 082-R-S70-1 04-01 OC 05  
**Key Measure:** Y      **New Measure:** N      **Percent Measure:** N

BL 2014 Definition

This measure is the percentage of classified regular full- and part-time APS caseworkers who voluntarily and involuntarily separate from the agency during the fiscal year. The definition is based on the methodology used by the State Auditor's Office to calculate classified employee turnover for fiscal year 2007.

BL 2014 Data Limitations

There may be some minimal loss of data due to data entry transactions occurring after calculation.

BL 2014 Data Source

The HHSAS-HR system is used to identify full- and part-time employees with job class codes that correspond to APS caseworker positions including:

- 5002 APS Specialist I;
- 5003 APS Specialist II;
- 5004 APS Specialist III;
- 5005 APS Specialist IV; and
- 5006 APS Specialist V.

Job Class codes are subject to change. Should this occur, current equivalent codes will be substituted and documented in the performance folder.

BL 2014 Methodology

Divide the number of separations during the fiscal year (numerator) by the average number of APS caseworkers during the fiscal year (denominator) and multiply by 100 to achieve a percentage. The average number of APS caseworkers is calculated by totaling the number of APS caseworkers (defined as someone who worked at any time during a quarter) for each quarter of the fiscal year, and then dividing this total by the number of quarters. Should the SAO methodology change, the agency will work with LBB to update the measure definition in ABEST.

BL 2014 Purpose

The purpose of this measure is to provide an annual turnover rate for APS caseworkers. The measure would allow the agency to compare turnover rates across fiscal years to assist in identifying retention trends in the APS caseworkers.

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Agency Code: <b>530</b>	Agency: <b>Family and Protective Services, Department of</b>
Goal No. 4	Protect Elder/Disabled Adults Through a Comprehensive System
Objective No. 1	Reduce Adult Maltreatment and Investigate MH and ID Reports
Outcome No. 6	Percent of APS Caseworkers Retained for Six Months Following BSD

---

**Calculation Method: N**      **Target Attainment: H**      **Priority: M**      **Cross Reference: Agy 530 082-R-S70-1 04-01 OC 06**

**Key Measure: N**      **New Measure: N**      **Percent Measure: Y**

BL 2014 Definition

This measure calculates the percentage of APS caseworkers retained for at least six months following the completion of Basic Skills Development (BSD) training.

BL 2014 Data Limitations

There may be some minimal loss of data due to data entry transactions occurring after calculation.

BL 2014 Data Source

Active APS caseworkers providing direct delivery services are identified by the following job class codes:

- 5002 APS Specialist I;
- 5003 APS Specialist II;
- 5004 APS Specialist III;
- 5005 APS Specialist IV; and
- 5006 APS Specialist V

The Session End Date of the training is from HHSAS-HRMS Administrator Training Database where the date is during four quarters. The four quarters would include the last two quarters of the previous fiscal year and the first two quarters of the current fiscal year.

Due to possible modifications in the FPS fiscal system, PACs, and job classes are subject to change. Should this occur, current equivalent codes will be substituted & documented in performance folder.

BL 2014 Methodology

Data Source cont:

The numerator for this measure is the count of APS caseworkers who completed BSD training during the last two quarters of the previous fiscal year and the first two quarters of the current fiscal year and remained with the agency six months or more following the completion of the BSD training.

The denominator for this measure is the count of APS caseworkers who completed BSD training during the last two quarters of the previous fiscal year and the first two quarters of the current fiscal year.

Methodology:

Divide the numerator by the denominator and multiply by 100 to achieve a percentage.

BL 2014 Purpose

The purpose of this measure is to provide an annual retention rate for APS caseworkers who have completed BSD.

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Agency Code: 530	Agency: Family and Protective Services, Department of
Goal No. 5	Regulate Child Day Care and Residential Child Care
Objective No. 1	Reduce Occurrences of Serious Risk in Child Care Facilities
Outcome No. 1	Percent of Validated Investigations Placing Children at High Risk

---

**Calculation Method:** N      **Target Attainment:** L      **Priority:** H      **Cross Reference:** Agy 530 082-R-S70-1 05-01 OC 01  
**Key Measure:** Y      **New Measure:** N      **Percent Measure:** Y

BL 2014 Definition

Percent Children are considered to be at risk when violations of high risk standards occur at licensed and registered child care operations. A regulatory weighting system has been implemented that assigns a weight or categorizes individual minimum standard regulations based on the risk to children. Priority one investigations allege the death of a child, immediate threat of death, serious injury or life threatening abuse or neglect to a child, standards violations that pose a high risk to children or situations in which the preservation of evidence is an issue. Priority two investigations allege abuse or neglect of a child that does not indicate an immediate danger of death or serious injury, serious supervision problems, serious accidental injury, serious safety or health hazards, injury or serious mistreatment of a child that results in bruising.

BL 2014 Data Limitations

Definition cont:

Priority three investigations allege minor violations of the law or minimum standards that involve low risk to children in care or illegal operations with no standards violations or abuse/neglect allegations.

Data Limitations:

None

BL 2014 Data Source

Child care investigators enter the results of their investigations into the Child-care Licensing Automation Support System (CLASS). Information is obtained from queries on investigation information contained in the CLASS investigation tables.

BL 2014 Methodology

Divide the number of validated priority one and priority two non-abuse/neglect investigations and abuse/neglect investigations during the reporting period that have a finding of non-compliance for a standards violation that is considered to be high risk (numerator) by the number of all validated non-abuse/neglect investigations and abuse/neglect investigations (priority one plus priority two plus priority three investigations) of reported risk in regulated operations within the reporting period (denominator) and multiply by 100 to achieve a percentage.

BL 2014 Purpose

The purpose of this measure is to evaluate the agency's success in protecting children in care from those situations that pose the highest risk. It is an important measure in determining whether the program is meeting its objective.

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Agency Code: <b>530</b>	Agency: <b>Family and Protective Services, Department of</b>
Goal No. 5	Regulate Child Day Care and Residential Child Care
Objective No. 1	Reduce Occurrences of Serious Risk in Child Care Facilities
Outcome No. 2	Percent of Licensed Facilities with No Recent Violations

---

<b>Calculation Method: N</b>	<b>Target Attainment: H</b>	<b>Priority: M</b>	<b>Cross Reference:</b>
<b>Key Measure: N</b>	<b>New Measure: Y</b>	<b>Percent Measure: Y</b>	

BL 2014 Definition

An operation is said to be operating in compliance with minimum standards when no violations are observed during an inspection by a licensing representative.

BL 2014 Data Limitations

None

BL 2014 Data Source

Child care licensing representatives enter into the Child-care Licensing Automation Support System (CLASS) the violations of minimum standards which they observe during inspections, non-abuse/neglect investigations or abuse/neglect investigations. A record is kept of the violations that occur at each operation by the date on which they were observed and cited. Data to calculate the numerator and denominator are taken from CLASS.

BL 2014 Methodology

Divide the result of subtracting the total number of licensees and registrants operating at the end of the reporting period that had violations anytime during the previous two-year period from the total number of licensees and registrants operating at the end of the reporting period (numerator) by the total number of licensees and registrants operating at the end of the reporting period (denominator) and multiply the result by 100 to achieve a percentage.

BL 2014 Purpose

The purpose of this measure is to determine what percent of regulated facilities are operating in compliance with agency minimum standards. The information can be used to target facilities that need more regulatory attention, i.e., those which do not fall into this group.

**OBJECTIVE OUTCOME DEFINITIONS REPORT**  
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Agency Code: <b>530</b>	Agency: <b>Family and Protective Services, Department of</b>
Goal No. 5	Regulate Child Day Care and Residential Child Care
Objective No. 1	Reduce Occurrences of Serious Risk in Child Care Facilities
Outcome No. 3	Percent of Completed Investigations Resulting in Disciplinary Action

---

**Calculation Method:** N      **Target Attainment:** L      **Priority:** M      **Cross Reference:** Agy 530 082-R-S70-1 05-01 OC 03

**Key Measure:** N      **New Measure:** N      **Percent Measure:** Y

BL 2014 Definition

A non-abuse/neglect investigation or abuse/neglect investigation occurs when a report made to licensing staff that alleges a violation of the law or minimum standards. Remedial actions may occur as a result of a violation, but more often the operation is cited, given a date by which to achieve compliance, and re-inspected to be sure the correction has been made. Only the most serious violations, several non-compliances that create an endangering situation or patterns of repeated non-compliances result in remedial actions. Remedial actions are those that Licensing may impose if an operation is deficient in a minimum standard, rule, law, a specific term associated with the operation's permit, or a condition of evaluation, probation, or suspension. The four types of remedial actions are corrective, adverse, judicial and monetary.

BL 2014 Data Limitations

Currently monetary and judicial remedial actions are not entered in CLASS.

BL 2014 Data Source

Reports, violations, and remedial actions are all entered into the Child-care Licensing Automation Support System (CLASS) with the date the action occurred. Also entered into CLASS is the date of any report alleging violations of the law, rules, or minimum standards that are investigated and whether or not violations were found.

BL 2014 Methodology

Divide the number of completed investigations that resulted in remedial action (numerator) by the total number of completed investigations during the reporting period (denominator) and multiply the result by 100 to achieve a percentage.

BL 2014 Purpose

The purpose of this measure is to determine how often completed investigations result in remedial actions. This will assist licensing staff in identifying the most serious violators.

**STRATEGY-RELATED MEASURES DEFINITIONS REPORT**

83rd Regular Session, Agency Submission, Version 1  
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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
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Goal No.	1	Provide Access to DFPS Services by Managing a 24-hour Call Center
Objective No.	1	Provide 24-hour Access to Services Offered by DFPS Programs
Strategy No.	1	Provide System to Receive/Assign Reports of Abuse/Neglect/Exploitation
Measure Type	EF	
Measure No.	1	Average Cost per SWI Report of Abuse/Neglect/Exploitation

---

**Calculation Method: N**      **Target Attainment: L**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 01-01-01 EF 01  
**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure reports the average cost of a report of abuse/neglect/exploitation that has been assigned for investigation.

BL 2014 Data Limitations

None

BL 2014 Data Source

Actual expenditures are from HHSAS-FS and an internal budget document (OOELedger) for PACs 105 (SWI Direct Delivery Services), PAC 106 (SWI Program Support and Training), PAC 107 (SWI Intake Automated Systems and Communications Costs), PAC 108 (SWI - Expedited Background Checks), and PAC 197 (Statewide Intake Administrative Training Cost Pool Staff). The number of reports is the number reported in the program specific Output Measures for Number of Reports of Abuse/Neglect (Child Care Facilities, CPS Reports, APS Reports, and APS Facility Reports).

Due to possible modifications in the FPS fiscal system, PACs, service codes and/or worker classification codes are subject to change. Should this occur, the current equivalent codes will be substituted and documented in the performance folder.

BL 2014 Methodology

Annual expenditure projections for PACs 105, 106, 107, 108, and 197 are made using an internal budget document (OOELedger) that includes actual expenditures reported on HHSAS-FS for the reporting period, annualizing those expenditures and adding estimates for accruals and encumbrances. For all quarters, the annual expenditure projection is multiplied by the percent of the year elapsed for the reporting period and then is reduced by the previous quarter(s) dollars to get the estimated expenditures attributable to the quarter being reported.

Divide the expenditure amount for the reporting period (numerator) by the sum of the number of reports (denominator) as reported in the following Output Measures (01-01-01.02 Number of CPS Reports of Child Abuse/Neglect, 01-01-01.03 Number of APS Reports of Adult Abuse/Neglect/Exploitation, 01-01-01.04 Number of APS Facility Reports of Abuse/Neglect/Exploitation and 01-01-01.05 Number of Reports of Child Abuse/Neglect in Child Care Facilities).

BL 2014 Purpose

**STRATEGY-RELATED MEASURES DEFINITIONS REPORT**

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**Methodology cont:**

When calculating 2nd, 3rd, & 4th quarters the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

**Purpose:**

This measure is useful as a benchmark and to monitor changes in agency costs attributable to the CPS intake function.

**STRATEGY-RELATED MEASURES DEFINITIONS REPORT**

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
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Goal No.	1	Provide Access to DFPS Services by Managing a 24-hour Call Center
Objective No.	1	Provide 24-hour Access to Services Offered by DFPS Programs
Strategy No.	1	Provide System to Receive/Assign Reports of Abuse/Neglect/Exploitation
Measure Type	EF	
Measure No.	2	Statewide Intake Monthly Workload Equivalency Measure (WEM)

---

**Calculation Method: N**      **Target Attainment: L**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 01-01-01 EF 02  
**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure provides average weighted workload for intake caseworkers. Each intake alleging abuse, neglect or exploitation is weighted in relation to the hours it takes to work a CPS intake. Since all stages are weighted against a CPS intake, they can be summed and divided by the number of caseworkers to arrive at a workload equivalency.

BL 2014 Data Limitations

None

BL 2014 Data Source

An intake case is one or more alleged incidents of abuse/neglect or exploitation relating to children, elderly or disabled adults, children in licensed daycare or residential settings, or person in mental health or intellectual disability facilities.

The Work Measurement Study (WMS) established the hours each month to work an intake for each program area. Each intake type has hours and a weighting factor. The hours and weighting factors for each type of intake are derived from the most recent WMS.

Actual number of intake stages open any time during the month is from IMPACT.

Actual number of workers is number of filled caseload workers charged to PAC 105 (SWI Direct Delivery Services), or PAC 108 (SWI – Expedited Background Checks).

BL 2014 Methodology

Data Source cont:

Due to possible modifications in the FPS fiscal system, PAC, service codes and/or worker classification codes are subject to change. Should this occur, the current equivalent codes will be substituted and documented in the performance folder. When a new WMS study is conducted, updated data will be used.

Time spent working a CPS intake during a given month is the standard for weighting other types of intakes. Weighting factor for CPS intakes is one. All other intakes are assigned a weighting factor based on the time to work that stage compared to the time to work a CPS intake. WMS hours for each type of intake are divided by the WMS hours for a CPS intake to calculate a weighting factor.

Methodology:

Multiply number of stages counted during the month for each type of stage by that stage's weighting factor to obtain weighted stages in each category.

**STRATEGY-RELATED MEASURES DEFINITIONS REPORT**

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BL 2014 Purpose

Methodology cont:

Divide the sum of weighted stages for all stage types for the reporting period (numerator) by the total number of intake caseworkers, excluding trainees (with less than 50 days of service) and supervisors (denominator).

Trainees with 50 to 182 days of service are counted as half (.5) a worker. An intake caseworker is an active employee in HHSAS-FS charged to PAC 105 or PAC 108 and related CPS PACs. When calculating the 2nd, 3rd, and 4th quarters the year-to-date total is recalculated.

Purpose:

This measure indicates an average weighted amount of work handled by intake caseworkers and can be used to compare workloads.

**STRATEGY-RELATED MEASURES DEFINITIONS REPORT**

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Agency Code: <b>530</b>	Agency: <b>Family and Protective Services, Department of</b>
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Goal No.	1	Provide Access to DFPS Services by Managing a 24-hour Call Center
Objective No.	1	Provide 24-hour Access to Services Offered by DFPS Programs
Strategy No.	1	Provide System to Receive/Assign Reports of Abuse/Neglect/Exploitation
Measure Type	OP	
Measure No.	1	Number of Calls Received by Statewide Intake Staff

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**Calculation Method: C**      **Target Attainment: L**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 01-01-01 OP 01

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

Calls are defined as any entry in IMPACT made as a result of a phone call, e-mail, fax, or regular piece of mail received by Statewide Intake Staff (SWI). Total number of contacts provides data indicative of the volume of contacts processed by SWI staff. This information, when coupled with additional information such as the types of contacts handled, can be used to measure workload. This information is helpful in determining staffing levels at SWI.

BL 2014 Data Limitations

None

BL 2014 Data Source

IMPACT

BL 2014 Methodology

Count the number of contacts received by SWI staff for the reporting period using the date the contact was initiated. Total contacts will equal all information and referrals, special requests and calls related to abuse, neglect or exploitation minus the total number of calls marked for deletion. Calls received by SWI include calls related to all programs within FPS as well as a few other state agencies. The annual or year-to-date count will be the sum of all the months in the reporting period.

BL 2014 Purpose

Total contacts provide a measure of the volume of work completed by Statewide Intake (SWI) staff. This information is useful in projecting workloads and staffing needs.

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
Goal No.	1	Provide Access to DFPS Services by Managing a 24-hour Call Center	
Objective No.	1	Provide 24-hour Access to Services Offered by DFPS Programs	
Strategy No.	1	Provide System to Receive/Assign Reports of Abuse/Neglect/Exploitation	
Measure Type	OP		
Measure No.	2	Number of CPS Reports of Child Abuse/Neglect	

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**Calculation Method: C**      **Target Attainment: L**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 01-01-01 OP 02

**Key Measure: Y**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

Number of reports of child abuse/neglect provides a measure of the volume of work completed by Statewide Intake (SWI) staff and the associated workload. This information is useful in projecting staffing levels for intake and investigation staff as well as providing an indicator of the number of families likely to require subsequent services.

BL 2014 Data Limitations

None

BL 2014 Data Source

IMPACT

BL 2014 Methodology

Count the total number of reports received by SWI staff with allegations of child abuse or neglect assigned for assessment or investigation during the reporting period using the date the intake stage was closed. The annual or year-to-date count will be the sum of all CPS reports during the reporting period. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

The purpose of this measure is to count all child abuse/neglect reports received by SWI staff that are assigned for investigation. The number of total reports provides a measure of the volume of work and is useful in projecting workloads and staffing.

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Goal No.	1	Provide Access to DFPS Services by Managing a 24-hour Call Center
Objective No.	1	Provide 24-hour Access to Services Offered by DFPS Programs
Strategy No.	1	Provide System to Receive/Assign Reports of Abuse/Neglect/Exploitation
Measure Type	OP	
Measure No.	3	Number of APS Reports of Adult Abuse/Neglect/Exploitation

---

**Calculation Method: C**      **Target Attainment: L**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 01-01-01 OP 03

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

Number of reports of Adult abuse/neglect/exploitation counts the reports of abuse, neglect, or exploitation of a vulnerable adult that are assigned for investigation or assessment. 'Vulnerable adult' refers to a person aged 65 or older or an adult age 64 or under with a disability.

BL 2014 Data Limitations

Research and experience around the country indicate that maltreatment of vulnerable adults is under-reported. Not only are victims often isolated and incapacitated, they may be too ashamed of the situation or fearful of the consequences to seek assistance.

BL 2014 Data Source

IMPACT

BL 2014 Methodology

The measure is calculated by counting, the total number of reports of adult abuse, neglect, and exploitation received by SWI staff for which there is an intake assigned for assessment or investigation during the reporting period using the date the intake stage was closed. The annual count is equal to the sum of the twelve months' intakes assigned to the investigation stage. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

This measure is useful as a benchmark of the volume of reports made to DFPS.

**STRATEGY-RELATED MEASURES DEFINITIONS REPORT**

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
Goal No.	1	Provide Access to DFPS Services by Managing a 24-hour Call Center	
Objective No.	1	Provide 24-hour Access to Services Offered by DFPS Programs	
Strategy No.	1	Provide System to Receive/Assign Reports of Abuse/Neglect/Exploitation	
Measure Type	OP		
Measure No.	4	Number of MH and ID Reports of Abuse/Neglect/Exploitation	

**Calculation Method: C**      **Target Attainment: L**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 01-01-01 OP 04

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

The measure counts reports made to FPS of maltreatment of persons served in mental health or intellectual disability facilities, which include state supported living centers, state hospitals, state centers, community centers, private ICF/ID facilities, and Medicaid waiver programs.

BL 2014 Data Limitations

This measure is affected by factors that are beyond FPS' control within the systems of mental health or intellectual disability facilities, community centers, and Medicaid waiver programs.

BL 2014 Data Source

IMPACT

BL 2014 Methodology

The measure is calculated by counting the total number of reports of mental health and intellectual disability abuse, neglect, and exploitation received by SWI staff for which there is an intake assigned for assessment or investigation during the reporting period using the date the intake stage was closed. The annual count is equal to the sum of the twelve months' intakes assigned to the investigation stage. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

The measure gauges the level of awareness of the general public and staff of their obligation to report maltreatment in mental health or intellectual disability programs.

**STRATEGY-RELATED MEASURES DEFINITIONS REPORT**

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
Goal No.	1	Provide Access to DFPS Services by Managing a 24-hour Call Center	
Objective No.	1	Provide 24-hour Access to Services Offered by DFPS Programs	
Strategy No.	1	Provide System to Receive/Assign Reports of Abuse/Neglect/Exploitation	
Measure Type	OP		
Measure No.	5	Number of Reports of Child Abuse/Neglect in Child Care Facilities	

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**Calculation Method: C**      **Target Attainment: L**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 01-01-01 OP 05

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

Reports of child abuse/neglect in daycare and residential child care facilities that provide a measure of the volume of work completed by Statewide Intake (SWI) staff and the associated workload. This information is useful in projecting staffing levels for both intake and investigation staff.

BL 2014 Data Limitations

None

BL 2014 Data Source

IMPACT

BL 2014 Methodology

Count the total number of reports received by SWI staff with allegations of child abuse or neglect in a daycare or residential childcare facility assigned for assessment or investigation during the reporting period using the date the intake stage was closed. The annual or year-to-date count will be the sum of all Day Care and Residential Child Care reports during the reporting period. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

The purpose of this measure is to count all child abuse/neglect reports in day care and residential child care facilities received by SWI staff that are assigned for assessment or investigation. The number of total reports provides a measure of the volume of work and is useful in projecting workloads and staffing.

**STRATEGY-RELATED MEASURES DEFINITIONS REPORT**

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
Goal No.	2	Protect Children Through an Integrated Service Delivery System	
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect	
Strategy No.	1	Provide Direct Delivery Staff for Child Protective Services	
Measure Type	EF		
Measure No.	1	Average Daily Cost per CPS Direct Delivery Service (All Stages)	

---

**Calculation Method: N**      **Target Attainment: L**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 02-01-01 EF 01

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure reports the average daily cost attributable to direct delivery services. Direct delivery services includes these stages: Intake (INT) (if not progressed to INV in the same day), Investigation (INV), Family Preservation (FPR), Sub Care Child (SUB; including children reunified), Family Sub Care (FSU), Adoption (ADO), Foster/Adopt Home Development (FAD; if approved or receiving casework services), and Kinship (KIN) with a primary assignment to CPS staff who are paid out of Strategy B.01.01 (CPS Direct Delivery Services).

BL 2014 Data Limitations

The agency does not track costs for stages of direct delivery services. This calculation involves using actual expenditures reported on HHSAS-FS for the reporting period, annualizing those expenditures and adding estimates for accruals and encumbrances.

BL 2014 Data Source

Actual expenditures for CPS direct delivery services are from HHSAS-FS and an internal budget document (OOELedger ) for Strategy B.01.01 (CPS Direct Delivery Services). All PACs in Strategy B.01.01 are included. The number of CPS Direct Delivery stages is obtained from Output Measure 02-01-01.09 Average Daily Number of Direct Delivery Services (all stages).

Due to possible modifications in the FPS fiscal system, PACs are subject to change. Should this occur, current equivalent codes will be substituted and documented in the performance folder.

BL 2014 Methodology

Annual expenditure projections for PACs listed above are made using an internal budget document (OOELedger.xls) that includes actual expenditures reported on HHSAS-FS for reporting period, annualizing those expenditures and adding estimates for accruals and encumbrances. For all quarters, annual expenditure projections are multiplied by percent of year elapsed for reporting period and reduced by previous quarter(s) dollars to get estimated expenditures attributable to report quarter.

These amounts are totaled & divided by number of days in the reporting period to arrive at average daily cost for reporting period, the numerator. The denominator is the average daily number of direct delivery services (all stages). Divide the numerator by the denominator to calculate the Average Daily Cost per Direct Delivery Service.

BL 2014 Purpose

**STRATEGY-RELATED MEASURES DEFINITIONS REPORT**

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**Methodology cont:**

When calculating 2nd, 3rd, & 4th quarters the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to & including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

**Purpose:**

This measure is useful as a benchmark and to monitor changes in agency costs attributable to the provision of direct delivery services.

**STRATEGY-RELATED MEASURES DEFINITIONS REPORT**

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
Goal No.	2		Protect Children Through an Integrated Service Delivery System
Objective No.	1		Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	1		Provide Direct Delivery Staff for Child Protective Services
Measure Type	EF		
Measure No.	2		CPS Daily Caseload per Worker: Investigation

---

**Calculation Method: N**      **Target Attainment: L**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 02-01-01 EF 02

**Key Measure: Y**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure provides the average daily caseload for CPS investigation caseworkers. Supervisors carrying investigation cases are not included in the definition of investigation caseworker. Investigation workers are defined by job class code.

BL 2014 Data Limitations

Data from HHSAS-HR is point-in-time at the end of the month, so if a worker changed job class codes during the month, only the last one for the month is captured.

BL 2014 Data Source

For each day during the reporting period, count stages from IMPACT that were open at any time during the day and for which the primary assignment is to a CPS investigation caseworker with the appropriate job class paid out of Strategy B.01.01 in HHSAS-HR. The following stages are included: Intake (INT) (if not progressed to INV in the same day), Investigation (INV), Family Preservation (FPR), Sub Care Child (SUB; including children reunified), Family Sub Care (FSU), Adoption (ADO), Foster/Adopt Home Development (FAD; if approved or receiving casework services) and Kinship (KIN).

For numerator, count stages assigned to caseworkers that were open during the day for each day during the reporting period if the primary assignment is to an investigative caseworker paid out of Strategy B.01.01 in HHSAS-HR.

BL 2014 Methodology

Data Source cont:

For the denominator, calculate the total number of investigation caseworkers with primary assignments for each day during the report period, excluding trainees with less than 98 days of service. Trainees with 98-128 days of service are counted as half (.5) a worker.

Due to possible modifications in the FPS fiscal system, PACs, and job class codes are subject to change. Should this occur, current equivalent codes will be substituted & documented in performance folder.

Methodology:

Divide the numerator (sum of all daily case counts) for the reporting period by the denominator (sum of all daily caseworker counts) during the reporting period. When calculating the 2nd, 3rd, & 4th quarters the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to & including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

**STRATEGY-RELATED MEASURES DEFINITIONS REPORT**

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**BL 2014 Purpose**

This measure is an indicator of an average amount of work handled each day by a CPS investigation caseworker. The intent is to approximate what a caseworker would state if asked about the workload being managed.

**STRATEGY-RELATED MEASURES DEFINITIONS REPORT**

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
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Goal No.	2	Protect Children Through an Integrated Service Delivery System
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	1	Provide Direct Delivery Staff for Child Protective Services
Measure Type	EF	
Measure No.	3	CPS Daily Caseload per Worker: Family-Based Safety Services

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**Calculation Method: N**      **Target Attainment: L**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 02-01-01 EF 03  
**Key Measure: Y**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure provides the average daily caseload for CPS Family Based Safety Services (FBSS) caseworkers. Supervisors carrying cases are not included in the definition of Family Based Safety Services caseworker. FBSS workers are defined by job class code.

BL 2014 Data Limitations

Data from HHSAS-HR is point-in-time at the end of the month, so if a worker changed job class codes during the month, only the last one for the month is captured.

BL 2014 Data Source

For each day during the reporting period, count stages from IMPACT that were open at any time during the day and for which the primary assignment is to a FBSS caseworker with the appropriate job class paid out of Strategy B.01.01 in HHSAS-HR. The following stages are included: Intake (INT) (if not progressed to INV in the same day), Investigation (INV), Family Preservation (FPR), Sub Care Child (SUB; including children reunified), Family Sub Care (FSU), Adoption (ADO), Foster/Adopt Home Development (FAD; if approved or receiving casework services) and Kinship (KIN).

For numerator, count stages assigned to caseworkers that were open during the day for each day during the reporting period if the primary assignment is to a FBSS caseworker paid out of Strategy B.01.01 in HHSAS-HR.

BL 2014 Methodology

Data Source cont:

For the denominator, calculate the total number FBSS caseworkers with primary assignments for each day during the report period, excluding trainees with less than 105 days of service. Trainees with 105-135 days of service are counted as half (.5) a worker.

Due to possible modifications in the FPS fiscal system, PACs, and job class codes are subject to change. Should this occur, current equivalent codes will be substituted & documented in the performance measure folder.

Methodology:

Divide the numerator (sum of all daily case counts) for the reporting period by the denominator (sum of all daily caseworker counts) during the reporting period. When calculating the 2nd, 3rd, and 4th quarters the year-to-date total is recalculated.

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BL 2014 Purpose

## Methodology cont:

Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

## Purpose:

This measure is an indicator of an average amount of work handled each day by a FBSS caseworker. The intent is to approximate what a caseworker would state if asked about the workload being managed.

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
Goal No.	2		Protect Children Through an Integrated Service Delivery System
Objective No.	1		Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	1		Provide Direct Delivery Staff for Child Protective Services
Measure Type	EF		
Measure No.	4		CPS Daily Caseload per Worker: Substitute Care Services

---

**Calculation Method: N**      **Target Attainment: L**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 02-01-01 EF 04

**Key Measure: Y**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure provides the average daily caseload for CPS Substitute Care caseworkers. Supervisors carrying cases are not included in the definition of Substitute Care Services caseworker. The caseworkers are called conservatorship (CVS) staff in HHSAS-HR while the stage is referred to substitute care. Children in substitute care are children age 0-17 who are in DFPS' legal responsibility and who are placed outside of their own homes (home of origin). Substitute Care caseworkers are defined by a job class code.

BL 2014 Data Limitations

Data from HHSAS-HR is point-in-time at the end of the month, so if a worker changed job class codes during the month, only the last one for the month is captured.

BL 2014 Data Source

For each day during the reporting period, count stages from IMPACT that were open at any time during the day & for which the primary assignment is to a CPS Substitute Care caseworker with the appropriate job class paid out of Strategy B.01.01 in HHSAS-HR. The following stages are included: Intake (INT) (if not progressed to INV in the same day), Investigation (INV), Family Preservation (FPR), Sub Care Child (SUB; including children reunified), Family Sub Care (FSU), Adoption (ADO), Foster/Adopt Home Development (FAD; if approved or receiving casework services) & Kinship (KIN).

For numerator, count stages assigned to caseworkers that were open during the day for each day during the reporting period if the primary assignment is to a substitute care caseworker paid out of Strategy B.01.01 in HHSAS-HR.

BL 2014 Methodology

Data Source cont:

For the denominator, calculate the total number of substitute care caseworkers with primary assignments for each day during the report period, excluding trainees with less than 105 days of service. Trainees with 105-135 days of service are counted as half (.5) a worker.

Due to possible modifications in the FPS fiscal system, PACs, and job classes are subject to change. Should this occur, current equivalent codes will be substituted & documented in the performance measure folder.

Methodology:

Divide the numerator (sum of all daily case counts) for the reporting period by the denominator (sum of all daily caseworker counts) during the reporting period. When calculating the 2nd, 3rd, & 4th quarters the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to & including the close of the appropriation year.

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**BL 2014 Purpose**

Methodology cont:

Values reported in ABEST are also updated as required to ensure that data reflected is accurate & reliable.

Purpose:

This measure is an indicator of an average amount of work handled each day by a CPS conservatorship (substitute care) caseworker. The intent of this measure is to approximate what a caseworker would state if asked about the workload being managed.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	1	Provide Direct Delivery Staff for Child Protective Services
Measure Type	EF	
Measure No.	5	CPS Daily Caseload per Worker: Foster/Adoptive Home Development

---

**Calculation Method: N**      **Target Attainment: L**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 02-01-01 EF 05

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure provides the average daily caseload for CPS foster/adopt home development (FAD) caseworkers. Supervisors carrying cases are not included in the definition of FAD caseworker. FAD workers are defined by job class code.

BL 2014 Data Limitations

Data from HHSAS-HR is point-in-time at the end of the month, so if a worker changed job class codes during the month, only the last one for the month is captured.

BL 2014 Data Source

For each day during the reporting period, count stages from IMPACT that were open at any time during the day and for which the primary assignment is to a FAD caseworker with the appropriate job class paid out of Strategy B.01.01 in HHSAS-HR. The following stages are included: Intake (INT) (if not progressed to INV in the same day), Investigation (INV), Family Preservation (FPR), Sub Care Child (SUB; including children reunified), Family Sub Care (FSU), Adoption (ADO), Foster/Adopt Home Development (FAD; if approved or receiving casework services) and Kinship (KIN).

For numerator, count stages assigned to caseworkers that were open during the day for each day during the reporting period if the primary assignment is to a FAD caseworker paid out of Strategy B.01.01 in HHSAS-HR.

BL 2014 Methodology

Data Source cont:

For the denominator, calculate the total number of FAD caseworkers with primary assignments for each day during the report period, excluding trainees with less than 105 days of service. Trainees with 105 to 135 days of service are counted as half (.5) a worker.

Due to possible modifications in the FPS fiscal system, PACs, and job class codes are subject to change. Should this occur, current equivalent codes will be substituted & documented in the performance measure folder.

Methodology:

Divide the numerator (sum of all daily case counts) for the reporting period by the denominator (sum of all daily caseworker counts) during the reporting period. When calculating the 2nd, 3rd, and 4th quarters the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year.

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BL 2014 Purpose

## Methodology Cont:

Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

## Purpose:

This measure is an indicator of an average amount of work handled each day by a FAD caseworker. The intent is to approximate what a caseworker would state if asked about the workload being managed.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	1	Provide Direct Delivery Staff for Child Protective Services
Measure Type	EF	
Measure No.	6	CPS Daily Caseload per Worker: Kinship

**Calculation Method: N**      **Target Attainment: L**      **Priority: L**      Cross Reference: Agy 530 082-R-S70-1 02-01-01 EF 06

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure provides the average daily caseload for CPS kinship caseworkers. Supervisors carrying kinship cases are not included in the definition of kinship caseworker. Kinship workers are defined by job class code.

BL 2014 Data Limitations

Data from HHSAS-HR is point-in-time at the end of the month, so if a worker changed job class codes during the month, only the last one for the month is captured.

BL 2014 Data Source

For each day during the reporting period, count stages from IMPACT that were open at any time during the day and for which the primary assignment is to a CPS kinship caseworker with the appropriate job class paid out of Strategy B.01.01 in HHSAS-HR. The following stages are included: Intake (INT) (if not progressed to INV in the same day), Investigation (INV), Family Preservation (FPR), Sub Care Child (SUB; including children reunified), Family Sub Care (FSU), Adoption (ADO), Foster/Adopt Home Development (FAD; if approved or receiving casework services), and Kinship (KIN).

For numerator, count stages assigned to caseworkers that were open during the day for each day during the reporting period if the primary assignment is to a kinship caseworker paid out of Strategy B.01.01 in HHSAS-HR. For the denominator, calculate the total number of kinship caseworkers with primary assignments for each day during the report period, excluding trainees with less than 105 days of service.

BL 2014 Methodology

Data Source cont:

Trainees with 105 to 135 days of service are counted as half (.5) a worker.

Due to possible modifications in the FPS fiscal system, PACs, and job class codes are subject to change. Should this occur, current equivalent codes will be substituted & documented in the performance measure folder.

Methodology:

Divide the numerator (sum of all daily case counts) for the reporting period by the denominator (sum of all daily caseworker counts) during the reporting period. When calculating the 2nd, 3rd, and 4th quarters the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

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**BL 2014 Purpose**

This measure is an indicator of an average amount of work handled each day by a CPS kinship caseworker. The intent is to approximate what a caseworker would state if asked about the workload being managed.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System	
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect	
Strategy No.	1	Provide Direct Delivery Staff for Child Protective Services	
Measure Type	EF		
Measure No.	7	Average Daily Number CPS Stages Not Assigned to a DFPS Caseworker	

**Calculation Method: N**      **Target Attainment: L**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 02-01-01 EF 07

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

Direct delivery services include stages for which the primary assignment is to CPS non-caseworker staff paid out of Strategy B.01.01 (CPS Direct Delivery Services). The following stages are included: Intake (INT) (if not progressed to INV in the same day), Investigation (INV), Family Preservation (FPR), Sub Care Child (SUB; including children reunified), Family Sub Care (FSU), Adoption (ADO), Foster/Adopt Home Development (FAD; if approved or receiving casework services) and Kinship (KIN).

BL 2014 Data Limitations

HHSAS-HR data is point-in-time at the end of the month, so if a worker changed job class or PAC during the month, only the last one for the month is captured.

BL 2014 Data Source

For each day during the reporting period, count stages from IMPACT that were open at any time during the day and for which the primary assignment is to CPS non-caseworker staff paid out of Strategy B.01.01 in HHSAS-HR. Due to possible modifications in the FPS fiscal system, PACs, service codes and/or worker classification codes are subject to change. Should this occur, the current equivalent codes will be substituted and documented in the performance folder.

BL 2014 Methodology

The numerator is the sum of the counts of open stages for each day in the reporting period. The denominator is the number of days in the reporting period. Divide the numerator by the denominator. When calculating 2nd, 3rd, & 4th quarters the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

The purpose of the measure is to show the number of direct delivery service stages open each day where the primary assignment is to CPS non-caseworker staff paid out of Strategy B.01.01 (CPS Direct Delivery Staff). This measure provides an indicator for the numbers of children and families served during the reporting period by non-caseworker staff paid out of Strategy B.01.01 (CPS Direct Delivery Staff) and is a useful tool to gauge the staff and dollars needed to serve the child welfare population.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	1	Provide Direct Delivery Staff for Child Protective Services
Measure Type	EX	
Measure No.	1	Number of Deaths of Children in FPS Conservatorship

---

**Calculation Method: N**      **Target Attainment: L**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 02-01-01 EX 01  
**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure counts those children in FPS conservatorship who died regardless if abuse/neglect was a factor.

BL 2014 Data Limitations

Because this data requires a complete investigation and legal determination for cause of death, the final update in IMPACT can take an extended period of time.

BL 2014 Data Source

IMPACT

BL 2014 Methodology

Count the children in FPS legal responsibility who died during the reporting period regardless of allegation or whether the cause of death was due to abuse and/or neglect. The date of death and the legal status date must be during the reporting period. The annual or year-to-date count will be the sum of all such deaths during the reporting period.

BL 2014 Purpose

The purpose of this measure is to count the number of children who died while in FPS conservatorship.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	1	Provide Direct Delivery Staff for Child Protective Services
Measure Type	EX	
Measure No.	2	# of Deaths of Children as a Result of Abuse/Neglect while in FPS

---

**Calculation Method: N**      **Target Attainment: L**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 02-01-01 EX 02  
**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure counts those children in FPS conservatorship who died due to child abuse/neglect.

BL 2014 Data Limitations

Because this data requires a complete investigation and legal determination for cause of death, the final update in IMPACT can take an extended period of time. For example, a CPS Investigator may be waiting for the results of an autopsy/coroner’s report to substantiate whether or not abuse/neglect was involved in the child’s death. DFPS may accept a finding from an abuse/neglect investigation conducted by another state for children in DFPS conservatorship who die in that state.

BL 2014 Data Source

IMPACT

BL 2014 Methodology

Count the children in FPS legal responsibility who died due to abuse/neglect during the reporting period. This measure includes children in either an out-of-home living arrangement or those living at home but in FPS conservatorship at the time of death. The date of death and the legal status date must be during the reporting period. The reason for death shows if the death was due to abuse/neglect. The annual or year-to-date count will be the sum of all such deaths during the reporting period.

BL 2014 Purpose

The purpose of this measure is to count the number of children who died while in FPS conservatorship and their death was attributed to the statutory definition of child abuse/neglect.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	1	Provide Direct Delivery Staff for Child Protective Services
Measure Type	EX	
Measure No.	3	Number of Deaths of Children as a Result of Abuse/Neglect

---

**Calculation Method: N**      **Target Attainment: L**      **Priority: L**      Cross Reference: Agy 530 082-R-S70-1 02-01-01 EX 03

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure counts those children who died and FPS attributed the death to a statutory definition of abuse/neglect.

BL 2014 Data Limitations

Because this data requires a complete investigation and legal determination for cause of death, the final update in IMPACT can take an extended period of time. For example, a CPS Investigator may be waiting for the results of an autopsy/coroner's report to substantiate whether or not abuse/neglect was involved in the child's death.

BL 2014 Data Source

IMPACT

BL 2014 Methodology

Count the total number of children under 18 years of age who died during the reporting period due to abuse/neglect. This is designated in IMPACT by a fatality code of 'ABN' (Abuse/Neglect – In Open Case), 'ABO' (Abuse/Neglect – In Closed Case), or 'ABP' (Abuse/Neglect – No Prior Case) as entered in the 'CD\_PERSON\_DEATH' data element of the Person table. In addition, the date of death must occur during the reporting period as entered in the 'DT\_PERSON\_DEATH' data element of the Person table. This captures all FPS investigated child deaths, whether investigated by CPS, APS (facilities), CCL, or RCCL. The annual or year-to-date count will be the sum of all such deaths during the reporting period.

BL 2014 Purpose

The purpose of this measure is to count the total number of children whom FPS determined to have died as a result of abuse/neglect (determinations made by the CPS, Licensing or MHMR facility programs).

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Goal No.	2	Protect Children Through an Integrated Service Delivery System
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	1	Provide Direct Delivery Staff for Child Protective Services
Measure Type	EX	
Measure No.	4	Percent of CPS Workers with Two or More Years of Service

---

**Calculation Method: N**      **Target Attainment: H**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 02-01-01 EX 04

**Key Measure: N**      **New Measure: N**      **Percentage Measure: Y**

BL 2014 Definition

CPS caseworkers providing direct delivery services to clients are identified with the following job class codes: 1353C CPS Senior Investigator; 5024C CPS Investigator II; 5024F Faith Based CPS Specialist II; 5024K Kinship Caregiver CPS Specialist II; 5024 CPS Spec II; 5025C CPS Investigator III; 5025F Faith Based CPS Specialist III; 5025K Kinship Caregiver CPS Specialist III; 5025 CPS Specialist III; 5026C CPS Investigator IV; 5026F Faith Based CPS Specialist IV; 5026K Kinship Caregiver CPS Specialist IV, 5026 CPS Specialist IV, 5027C CPS Investigator V, and 5027 CPS Specialist V specifying CPS direct delivery staff. Staff tenure is calculated from date of hire.

BL 2014 Data Limitations

None

BL 2014 Data Source

Information for this measure is taken quarterly from HHSAS-HR.

Due to possible modifications in the FPS fiscal system, PACs, service codes and/or worker classification codes are subject to change. Should this occur, the current equivalent codes will be substituted and documented in the performance folder.

BL 2014 Methodology

Divide the total number of CPS direct delivery caseworkers with two or more years of service (numerator) by the total number of CPS direct delivery caseworkers (denominator) and multiply by 100 to achieve a percentage.

BL 2014 Purpose

This measure is a useful indicator of staff competencies and a general reflection of staff satisfaction.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	1	Provide Direct Delivery Staff for Child Protective Services
Measure Type	EX	
Measure No.	5	Average Number of FPS Children per Month in FPS Foster Homes

---

**Calculation Method: N**      **Target Attainment: L**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 02-01-01 EX 05

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

All children in FPS conservatorship and residing in FPS foster family or foster group homes are counted in this measure. This includes children living in FPS foster/adopt homes.

BL 2014 Data Limitations

None

BL 2014 Data Source

The total number of children in FPS conservatorship in a FPS foster home is counted for each month of the reporting period. FPS conservatorship is determined by legal status. The living arrangement and placement dates as recorded in the child's placement record on IMPACT further identify the children to be counted. Youth who have aged out of FPS conservatorship but remain in paid foster care are counted as children for the purpose of this measure.

The numerator for this measure is the sum of the total number of children in FPS conservatorship in FPS foster family or foster group homes each month during the reporting period. The denominator for this measure is the number of months in the reporting period.

BL 2014 Methodology

Divide the numerator by the denominator.

BL 2014 Purpose

The purpose of this measure is to identify the number of children in FPS conservatorship living in FPS-verified foster homes. This measure assists FPS in determining resources needed for recruiting and developing foster homes.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	1	Provide Direct Delivery Staff for Child Protective Services
Measure Type	EX	
Measure No.	6	Average Number of FPS Children per Month in Non-FPS Foster Homes

---

**Calculation Method: N**      **Target Attainment: L**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 02-01-01 EX 06  
**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

Children in FPS conservatorship and residing in Child Placing Agency (CPA) homes and in independent homes are counted in this measure.

BL 2014 Data Limitations

None

BL 2014 Data Source

This measure counts the total number of children in FPS conservatorship in CPA homes or independent foster families or foster group homes each month during the reporting period. FPS conservatorship is determined by legal status. The living arrangement and placement dates as recorded in the child’s placement record on IMPACT further identify the children to be counted. Youth who have aged out of FPS conservatorship but remain in paid foster care are counted as children for the purpose of this measure.

The numerator for this measure is the sum of the total number of children in FPS conservatorship in CPA homes or independent foster families or foster group homes each month during the reporting period. The denominator for this measure is the number of months in the reporting period.

BL 2014 Methodology

Divide the numerator by the denominator.

BL 2014 Purpose

The purpose of this measure is to identify the number of children in FPS conservatorship living in CPA homes or independent foster homes or foster group homes. This measure assists FPS in determining resources needed for children in foster care.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	1	Provide Direct Delivery Staff for Child Protective Services
Measure Type	EX	
Measure No.	7	Average Number of FPS Children per Month in Residential Facilities

---

**Calculation Method: N****Target Attainment: L****Priority: H**

Cross Reference: Agy 530 082-R-S70-1 02-01-01 EX 07

**Key Measure: N****New Measure: N****Percentage Measure: N**BL 2014 Definition

Children in FPS conservatorship and residing in residential facilities are counted in this measure.

BL 2014 Data Limitations

None

BL 2014 Data Source

This measure counts the total number of children in FPS conservatorship in contracted residential non-family-like settings each month during the reporting period. FPS conservatorship is determined by legal status. The living arrangement and placement dates as recorded in the child's placement record on IMPACT further identify the children to be counted. Youth who have aged out of FPS conservatorship but remain in paid foster care are counted as children for the purpose of this measure.

The numerator of this measure is the sum of the total number of children in FPS conservatorship in residential settings each month during the reporting period. The denominator of this measure is the number of months in the reporting period.

BL 2014 Methodology

Divide the numerator by the denominator.

BL 2014 Purpose

The purpose of this measure is to identify the number of children in FPS conservatorship living in residential facilities. This measure assists FPS in determining resources needed for children in residential facilities.

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Goal No.	2		Protect Children Through an Integrated Service Delivery System
Objective No.	1		Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	1		Provide Direct Delivery Staff for Child Protective Services
Measure Type	OP		
Measure No.	1		Number of Completed CPS Investigations

---

**Calculation Method: C**      **Target Attainment: L**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 02-01-01 OP 01  
**Key Measure: Y**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

A completed CPS investigation is when the agency has reached a finding of abuse/neglect. The completion is determined by investigation stage closure date. The investigation stage closure date cannot be null and must occur during the reporting period.

BL 2014 Data Limitations

Measure does not count investigations completed by the caseworker that are awaiting supervisory closure.

BL 2014 Data Source

IMPACT

BL 2014 Methodology

Count the number of completed CPS investigations where the investigation stage closure date is during the reporting period and the disposition has been determined regarding the allegations of child abuse/neglect. The annual or year-to-date count will be the sum of all completed investigations during the reporting period.

BL 2014 Purpose

The purpose of this measure is to track the number of investigations of child abuse/neglect completed by CPS staff during the reporting period. This measure provides useful information for management purposes. It is helpful for noting variances and determining resource allocation.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	1	Provide Direct Delivery Staff for Child Protective Services
Measure Type	OP	
Measure No.	2	Number of Confirmed CPS Cases of Child Abuse/Neglect

---

**Calculation Method: C**      **Target Attainment: L**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 02-01-01 OP 02

**Key Measure: Y**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure counts the number of completed CPS investigations determined by the investigation stage closure date with a disposition of 'Reason To Believe.' This equates to confirmed CPS cases of child abuse/neglect. The investigation stage closure date must be during the reporting period.

BL 2014 Data Limitations

This measure does not reflect the true basis for service delivery because service delivery is risk-based rather than incident-based. The number confirmed is also dependent upon the number reported.

BL 2014 Data Source

IMPACT

BL 2014 Methodology

Count the number of completed confirmed CPS investigations where date of stage closure for investigation stage is during the reporting period with a disposition of 'RTB' (Reason to Believe). The 'RTB' indicates that the allegation of abuse/neglect has been substantiated or confirmed in the completed investigation. The annual or year-to-date count will be the sum of all confirmed cases during the reporting period.

BL 2014 Purpose

The purpose of this measure is to track the number of investigations of child abuse/neglect completed by CPS staff for which the allegations of child abuse/neglect have been substantiated. The measure is useful for internal management purposes with regard to noting regional variances and determining resource allocations.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	1	Provide Direct Delivery Staff for Child Protective Services
Measure Type	OP	
Measure No.	3	Number of Child Victims in Confirmed CPS Cases of Child Abuse/Neglect

---

**Calculation Method: C**      **Target Attainment: L**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 02-01-01 OP 03

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

When a child is identified as a victim in a CPS investigation and the investigation has a disposition of 'RTB' (Reason To Believe), then the investigation has been substantiated or confirmed as a child abuse/neglect case. This measure counts the number of confirmed victims in completed investigations. The investigations must have an investigation closure date during the reporting period.

BL 2014 Data Limitations

This measure does not reflect the true basis for service delivery because service delivery is risk-based rather than incident-based. The number confirmed is also dependent upon the number reported.

BL 2014 Data Source

IMPACT

BL 2014 Methodology

Count the number of children identified as confirmed victims where the investigation stage closure date occurs during the reporting period with a disposition of 'RTB'. Confirmed victims are identified by the codes 'DB' (Designated Victim/Perpetrator) or 'DV' (Designated Victim) in IMPACT. The measure counts all confirmed victimizations; therefore, if a confirmed victim is in more than one substantiated investigation, the confirmed victim is counted for each investigation. The annual or year-to-date count will be the sum of all confirmed victims during the reporting period.

BL 2014 Purpose

The purpose of this measure is to track the number of children identified as confirmed victims in investigations completed by CPS staff for which the allegations of child abuse/neglect have been substantiated. This information is useful for internal management purposes with regard to noting regional variances and determining resource allocations.

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Goal No.	2		Protect Children Through an Integrated Service Delivery System
Objective No.	1		Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	1		Provide Direct Delivery Staff for Child Protective Services
Measure Type	OP		
Measure No.	4		Average Number of FPS-verified Foster Home Beds per Month

**Calculation Method: N**      **Target Attainment: L**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 02-01-01 OP 04

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure counts the number of beds which equals capacity in active FPS-verified foster homes.

BL 2014 Data Limitations

This data reflects the number of beds, but does not indicate the types of foster homes needed in relation to the children in foster care.

BL 2014 Data Source

IMPACT

BL 2014 Methodology

Divide the sum of the total number of licensed capacity (beds) in active FPS foster homes each month in the reporting period (numerator) by the number of months in the reporting period (denominator). Foster homes are identified by a facility type code and category code in IMPACT. Each month the number of beds in all verified FPS foster homes, including legal risk, and kinship are counted if active during the reporting month. This count is exclusive of FPS adoptive and FPS foster/adoptive homes. The numeric value indicating the licensed capacity in the home is used to count the capacity. In this measure beds and capacity are the same. When calculating 2nd, 3rd, & 4th quarters, the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

The purpose of this measure is to identify the number of licensed capacity (beds) in FPS foster homes per month. In comparison to the number of children in substitute care per month, it may identify the need for additional foster home recruitment in order to provide a wider choice selection for the children being placed. The importance of this measure is the establishment of a baseline and the demonstration of program needs for increasing the number of foster and adoptive families. The measure assists FPS in determining resource needs for recruiting and developing foster homes. FPS recruitment efforts generally focus on the specific characteristics associated with children in foster care and awaiting adoption.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	1	Provide Direct Delivery Staff for Child Protective Services
Measure Type	OP	
Measure No.	5	Average Number of FPS-approved Adoptive Home Beds per Month

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**Calculation Method: N**      **Target Attainment: H**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 02-01-01 OP 05

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure counts the number of beds which equals capacity in active FPS approved adoptive homes. This measure assists FPS in determining resource needs for recruiting adoptive homes.

BL 2014 Data Limitations

This data reflects the number of beds, but does not indicate the types of homes needed for the children waiting to be placed in an adoptive home.

BL 2014 Data Source

IMPACT

BL 2014 Methodology

Divide the licensed capacity (beds) for approved active FPS adoptive homes each month in the reporting period (numerator) by the number of months in the reporting period (denominator). Adoptive homes are identified by a facility type code in IMPACT. Each month, the number of licensed capacity (beds) for approved FPS Adoptive homes active during the reporting period are counted. This count is exclusive of FPS Foster and FPS foster/adoptive homes. The numeric value indicating the licensed capacity in the home is used to count the capacity. When calculating 2nd, 3rd, & 4th quarters, the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

The purpose of this measure is to identify the number of licensed capacity in approved adoptive homes per month. It may identify the need for additional adoptive home recruitment in order to provide a wider choice for the children waiting to be placed.

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Goal No.	2		Protect Children Through an Integrated Service Delivery System
Objective No.	1		Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	1		Provide Direct Delivery Staff for Child Protective Services
Measure Type	OP		
Measure No.	6		Average Number of FPS-approved Foster/Adoptive Home Beds per Month

---

**Calculation Method: N**      **Target Attainment: H**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 02-01-01 OP 06

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure counts the number of beds which equals capacity in active FPS-verified foster/adopt homes.

BL 2014 Data Limitations

This data reflects the number of beds, but does not indicate the types of foster homes needed in relation to the children in foster care.

BL 2014 Data Source

IMPACT

BL 2014 Methodology

Divide the sum of the total number of licensed capacity (beds) in active FPS foster/adoptive homes each month in the reporting period (numerator) by the number of months in the reporting period (denominator). Foster/Adoptive homes are identified by a facility type code and category code in IMPACT. Each month the number of beds in all verified FPS foster/adoptive homes is counted if active during the reporting month. This count is exclusive of FPS foster homes and FPS adoptive homes. The numeric value indicating the licensed capacity in the home is used to count the capacity. In this measure beds and capacity are the same. When calculating 2nd, 3rd, & 4th quarters, the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

The purpose of this measure is to identify the number of licensed capacity (beds) in FPS foster/adoptive homes per month. In comparison to the number of children in substitute care per month, it may identify the need for additional foster/adoptive home recruitment in order to provide a wider choice selection for the children being placed. The importance of this measure is the establishment of a baseline and the demonstration of program needs for increasing the number of foster and adoptive families. The measure assists FPS in determining resource needs for recruiting and developing foster and adoptive homes. FPS recruitment efforts generally focus on the specific characteristics associated with children in foster care and awaiting adoption.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	1	Provide Direct Delivery Staff for Child Protective Services
Measure Type	OP	
Measure No.	7	Average Number of FPS Children per Month in Out-of-home Care

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**Calculation Method: N**      **Target Attainment: L**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 02-01-01 OP 07

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

All children in FPS conservatorship living in foster homes, foster group homes, residential type settings, institutions, hospitals, nursing homes, Texas Youth Commission (TYC) facilities, juvenile detention facilities, relative's homes, adoptive homes, maternity homes, independent living arrangements, or other non-own home placements are counted in this measure. The children not living in their own home or home of origin are classified as out-of-home care.

BL 2014 Data Limitations

None

BL 2014 Data Source

IMPACT

BL 2014 Methodology

Divide the total number of children in a living arrangement other than their own home each month of the reporting period (numerator) by the number of months in the reporting period (denominator). FPS conservatorship is determined by legal status. The living arrangement and placement dates as recorded in the child's placement record in IMPACT further identify the children to be counted. Youth who have aged out of FPS conservatorship but remain in paid foster care are counted as children for the purposes of this measure. When calculating the second quarter, third quarter and fourth quarter, the year-to-date total is recalculated.

BL 2014 Purpose

The purpose of this measure is to identify the number of children in FPS conservatorship living in out-of-home care. This measure assists FPS in determining resources needed for recruiting and developing foster homes.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	1	Provide Direct Delivery Staff for Child Protective Services
Measure Type	OP	
Measure No.	8	Number of Children in FPS Conservatorship Who Are Adopted

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**Calculation Method: C**      **Target Attainment: H**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 02-01-01 OP 08

**Key Measure: Y**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

The legal status of consummated adoption designates that the child has been legally adopted.

BL 2014 Data Limitations

None

BL 2014 Data Source

IMPACT

BL 2014 Methodology

Count the number of children whose adoptions are consummated during the reporting period. This data is obtained from the Legal Status in IMPACT. Children counted in this measure had to have been in FPS conservatorship prior to the adoption being consummated. The quarterly totals are subject to change when late reports are received. The annual or year-to-date count will be the sum of all adoptions consummated during the reporting period. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

The purpose of this measure is to count the number of children in FPS conservatorship whose adoptions are consummated during the reporting period. This measure provides necessary information for resource needs such as staffing, recruitment of additional homes and pre and post adoption services.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System	
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect	
Strategy No.	1	Provide Direct Delivery Staff for Child Protective Services	
Measure Type	OP		
Measure No.	9	Average Daily Number of CPS Direct Delivery Services (All Stages)	

**Calculation Method: N**      **Target Attainment: H**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 02-01-01 OP 09

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

Direct delivery services include stages for which the primary assignment is to CPS staff paid out of Strategy B.01.01 (CPS Direct Delivery Services). The following stages are included: Intake (INT) (if not progressed to INV in the same day), Investigation (INV), Family Preservation (FPR), Sub Care Child (SUB; including children reunified), Family Sub Care (FSU), Adoption (ADO), Foster/Adopt Home Development (FAD; if approved or receiving casework services), and Kinship (KIN).

BL 2014 Data Limitations

An IMPACT application revision implemented in May 2006 prevents closure of the SUB stage when children are reunified and remain in DFPS conservatorship.

BL 2014 Data Source

For each day during the reporting period count stages from IMPACT that were open at any time during the day and for which the primary assignment is to CPS staff paid out of Strategy B.01.01 in HHSAS-HR. Due to possible modifications in the FPS fiscal system, PACs, service codes and/or worker classification codes are subject to change. Should this occur, the current equivalent codes will be substituted and documented in the performance folder.

BL 2014 Methodology

The numerator is the sum of the counts of open stages for each day in the reporting period. The denominator is the number of days in the reporting period. Divide the numerator by the denominator. When calculating 2nd, 3rd, & 4th quarters the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

The purpose of the measure is to show the number of direct delivery service stages that are open each day and are served by CPS staff and outsourced staff paid out of strategy B.01.01. This measure is a useful tool to gauge the staff and dollars needed to serve the child welfare population.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	1	Provide Direct Delivery Staff for Child Protective Services
Measure Type	OP	
Measure No.	10	Average Number of Children in FPS Conservatorship per Month

---

**Calculation Method: N**      **Target Attainment: L**      **Priority: L**      Cross Reference: Agy 530 082-R-S70-1 02-01-01 OP 10  
**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure provides the average monthly number of children in FPS conservatorship regardless of their living arrangement. FPS conservatorship is determined by legal status. Youth who have aged out of FPS conservatorship even if they remain in paid foster care are not counted for the purposes of this measure.

BL 2014 Data Limitations

None

BL 2014 Data Source

IMPACT

BL 2014 Methodology

Divide the sum of the unduplicated number of children in FPS conservatorship for each month of the reporting period (numerator) by the number of months in the reporting period (denominator). When calculating the second quarter, third quarter and fourth quarter, the year-to-date total is recalculated.

BL 2014 Purpose

The purpose of this measure is to identify the number of children in FPS conservatorship. This measure assists FPS in determining resources needed for supervision of children in the agency's conservatorship.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	2	Provide Program Support for Child Protective Services
Measure Type	EX	
Measure No.	1	Number of CPS Caseworkers Who Completed Basic Skills Development

---

**Calculation Method: N**      **Target Attainment: L**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 02-01-02 EX 01

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure counts the number of CPS Caseworkers who completed Basic Skills Development (BSD) training during the reporting period.

BL 2014 Data Limitations

None

BL 2014 Data Source

HHSAS-HRMS Administrator Training Database.

BL 2014 Methodology

The calculation is a count of the number of caseworkers for whom the session end date in the HHSAS-HRMS Administrator Training Database is during the reporting period.

Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

This measure monitors the volume of CPS caseworkers completing BSD.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System	
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect	
Strategy No.	3	TWC Foster Day Care Purchased Services	
Measure Type	EF		
Measure No.	1	Average Daily Cost for TWC Foster Day Care Services	

**Calculation Method: N**      **Target Attainment: L**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 02-01-03 EF 01  
**Key Measure: Y**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure reports the average monthly cost per day to provide child day care during the reporting period for children in foster care. Days of care reported are converted into full-time equivalent days for this measure.

BL 2014 Data Limitations

There is not an electronic interface between DFPS and TWC that would send DFPS service authorization information to TWC, and create a DFPS pre-bill invoice for TWC to use to bill for day care services. The Monthly Service Report is reconciled through a database that compares data entered in the DFPS IMPACT system with the TWC billing record.

BL 2014 Data Source

FPS contracts with Texas Workforce Commission (TWC) for child care services that are provided through the Local Workforce Development Boards' Child Care Contractors. Those contractors have agreements with providers to serve children whose care is subsidized by TWC. TWC billing information, the Monthly Service Report, is provided to DFPS each month around the 10th of the month via file transfer protocol. Each Monthly Service Report contains updated year to date client specific billing records. Data from the DFPS IMPACT system is used to reconcile the Monthly Service Report.

BL 2014 Methodology

From the reconciled Monthly Service Report, the numerator is the average monthly expenditure amount, calculated by totaling the projected expenditures for the reporting period & dividing by the number of months in the reporting period. The denominator is the average monthly number of foster day care days reported in Output Measure 02-01-03.01, Average Number of Days of TWC Foster Day Care Paid per Month. Due to lags in the billing process, a completion factor using historical trends in actual paid day care claims for PACs 221 & 222 is applied to reported data. Projected expenditures are based on cumulative expenditure data provided by TWC. Exclude administrative costs not directly used to purchase child care services.

Divide the numerator by the denominator. When calculating 2nd, 3rd, & 4th quarters the year-to-date total is recalculated.

BL 2014 Purpose

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**Methodology cont:**

Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to & including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

**Purpose:**

This measure reports the average monthly cost to provide child day care during the reporting period for children in foster care. Days of care reported are converted into full-time equivalent days for this measure.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System	
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect	
Strategy No.	3	TWC Foster Day Care Purchased Services	
Measure Type	EX		
Measure No.	1	Number of Children Receiving TWC Foster Day Care Services	

**Calculation Method: N**      **Target Attainment: H**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 02-01-03 EX 01  
**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure reports the unduplicated number of children who received TWC foster day care during the report period.

BL 2014 Data Limitations

There is not an electronic interface between DFPS and TWC which would send DFPS service authorization information to TWC, and create a DFPS pre-bill invoice for TWC to use to bill for day care services. The Monthly Service Report is reconciled through a database that compares data entered in the DFPS IMPACT system with the TWC billing record.

BL 2014 Data Source

FPS contracts with Texas Workforce Commission (TWC) for child care services that are provided through the Local Workforce Development Boards' Child Care Contractors. Those contractors have agreements with providers to serve children whose care is subsidized by TWC. TWC billing information, the Monthly Service Report, is provided to DFPS each month around the 10th of the month via file transfer protocol. Each Monthly Service Report contains updated year to date client specific billing records. Data from the DFPS IMPACT system is used to reconcile the Monthly Service Report.

Due to modifications in the FPS fiscal system, PACs may change. Should this occur, current equivalent codes will be substituted & documented in performance folder.

BL 2014 Methodology

From the reconciled Monthly Service Report, count the unduplicated number of children receiving TWC foster day care during the reporting period through PACs 221 (IV-E Foster Care Child Day Care), and PAC 222 (Non-IV-E Foster Care Child Day Care). Due to lags in the billing process, a completion factor using historical trends in actual paid day care claims for PACs 221 & 222 is applied to the number of children receiving day care. The annual or year to date count will be the sum of all unique children during the reporting period. Count children regardless of how many days are spent in paid child care per month. Children are unduplicated by service month and IMPACT Person ID.

BL 2014 Purpose

To monitor the volume of FPS children who received foster day care services billed through the DFPS contract with TWC and provided through the Local Workforce Development Boards' Child Care Contractors in order to determine project utilization.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System	
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect	
Strategy No.	3	TWC Foster Day Care Purchased Services	
Measure Type	OP		
Measure No.	1	Average Number of Days of TWC Foster Day Care Paid per Month	

**Calculation Method: N**      **Target Attainment: H**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 02-01-03 OP 01  
**Key Measure: Y**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure reports average number of days of foster child day care provided to FPS children each month. A full-time day of day care is defined as 6-8 hours of day care service and a part-time day of day care is less than 6 hours.

BL 2014 Data Limitations

There is not an electronic interface between DFPS and TWC which would send DFPS service authorization information to TWC, and create a DFPS pre-bill invoice for TWC to use to bill for day care services. The Monthly Service Report is reconciled through a database that compares data entered in the DFPS IMPACT system with the TWC billing record.

BL 2014 Data Source

FPS contracts with Texas Workforce Commission (TWC) for child care services that are provided through the Local Workforce Development Boards' Child Care Contractors. Those contractors have agreements with providers to serve children whose care is subsidized by TWC. TWC billing information, the Monthly Service Report, is provided to DFPS each month around the 10th of the month via file transfer protocol. Each Monthly Service Report contains updated year to date client specific billing records. Data from the DFPS IMPACT system is used to reconcile the Monthly Service Report. Due to modifications in the FPS fiscal system, PACs may change. Should this occur, current equivalent codes will be substituted & documented in performance folder.

BL 2014 Methodology

The numerator is the total number of DFPS paid days for PACs 221 and 222 each report period month. The denominator is the number of months in the reporting period.

Because billings can take several months to receive & process, estimate the number of days using a completion factor based on historical trends of actual paid claims data applied to the number of days billed to date. Divide the numerator by the denominator. When calculating the 2nd, 3rd, & 4th quarters the year-to-date total is recalculated.

Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

To monitor the volume of FPS children who received foster day care services subsidized by TWC and provided through the Local Workforce Development Boards' Child Care Contractors in order to determine project utilization.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System	
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect	
Strategy No.	4	TWC Relative Day Care Purchased Services	
Measure Type	EF		
Measure No.	1	Average Daily Cost for TWC Relative Day Care Services	

**Calculation Method: N**      **Target Attainment: L**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 02-01-04 EF 01  
**Key Measure: Y**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure reports the average monthly cost per day to provide child day care during the reporting period for children in relative care. Days of care reported are converted into full-time equivalent days for this measure.

BL 2014 Data Limitations

There is not an electronic interface between DFPS and TWC that would send the DFPS service authorization information to TWC, and create a DFPS pre-bill invoice for TWC to use to bill for day care services. The Monthly Service Report is reconciled through a database that compares data entered in the DFPS IMPACT system with the TWC billing record.

BL 2014 Data Source

FPS contracts with Texas Workforce Commission (TWC) for child care services that are provided through the Local Workforce Development Boards' Child Care Contractors. Those contractors have agreements with providers to serve children whose care is subsidized by TWC. TWC billing information, the Monthly Service Report, is provided to DFPS each month around the 10th of the month via file transfer protocol. Each Monthly Service Report contains updated year to date client specific billing records. Data from the DFPS IMPACT system is used to reconcile the Monthly Service Report.

BL 2014 Methodology

From the reconciled Monthly Service Report, the numerator is the average monthly expenditure amount, calculated by totaling the projected expenditures for the reporting period & dividing by the number of months in the reporting period. The denominator is the average monthly number of relative day care days reported in Output Measure 02-01-04.01, Average Number of Days of TWC Relative Day Care Paid per Month. Due to lags in the billing process, a completion factor using historical trends in actual paid day care claims for PAC 225 is applied to reported data. Projected expenditures are based on cumulative expenditure data provided by TWC. Exclude administrative costs not directly used to purchase child care services.

Divide the numerator by the denominator. When calculating 2nd, 3rd, & 4th quarters the year-to-date total is recalculated.

BL 2014 Purpose

Methodology cont:

Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to & including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

Purpose:

This measure is useful as a benchmark and to monitor changes in costs for day care provided to children in relative care.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	4	TWC Relative Day Care Purchased Services
Measure Type	EX	
Measure No.	1	Number of Children Receiving TWC Relative Day Care Services

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**Calculation Method: N**      **Target Attainment: H**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 02-01-04 EX 01

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure reports the unduplicated number of children who received TWC relative day care during the report period.

BL 2014 Data Limitations

There is not an electronic interface between DFPS and TWC that would send the DFPS service authorization information to TWC, and create a DFPS pre-bill invoice for TWC to use to bill for day care services. The Monthly Service Report is reconciled through a database that compares data entered in the DFPS IMPACT system with the TWC billing record.

BL 2014 Data Source

FPS contracts with Texas Workforce Commission (TWC) for child care services that are provided through the Local Workforce Development Boards' Child Care Contractors. Those contractors have agreements with providers to serve children whose care is subsidized by TWC. TWC billing information, the Monthly Service Report, is provided to DFPS each month around the 10th of the month via file transfer protocol. Each Monthly Service Report contains updated year to date client specific billing records. Data from the DFPS IMPACT system is used to reconcile the Monthly Service Report.

Due to modifications in the FPS fiscal system, PACs may change. Should this occur, current equivalent codes will be substituted & documented in performance folder.

BL 2014 Methodology

From the reconciled Monthly Service Report, count the unduplicated number of children receiving TWC relative day care during the reporting period through PAC 225 (Relative Caregiver Day Care Services). Due to lags in the billing process, a completion factor using historical trends in actual paid day care claims for PAC 225 is applied to the number of children receiving day care. The annual or year to date count will be the sum of all unique children during the reporting period. Count children regardless of how many days are spent in the paid child care per month. Children are unduplicated by service month and IMPACT Person ID.

BL 2014 Purpose

To monitor the volume of FPS children who received relative day care services billed through the DFPS contract with TWC and provided through the Local Workforce Development Boards' Child Care Contractors in order to determine project utilization.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	4	TWC Relative Day Care Purchased Services
Measure Type	OP	
Measure No.	1	Average Number of Days of TWC Relative Day Care Paid per Month

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**Calculation Method: N**      **Target Attainment: H**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 02-01-04 OP 01

**Key Measure: Y**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure reports average number of days of relative child day care provided to FPS children each month. A full-time day of day care is defined as 6-8 hours of day care service and a part-time day of day care is less than 6 hours.

BL 2014 Data Limitations

There is not an electronic interface between DFPS and TWC that would send the DFPS service authorization information to TWC, and create a DFPS pre-bill invoice for TWC to use to bill for day care services. The Monthly Service Report is reconciled through a database that compares data entered in the DFPS IMPACT system with the TWC billing record.

BL 2014 Data Source

FPS contracts with Texas Workforce Commission (TWC) for child care services that are provided through the Local Workforce Development Boards' Child Care Contractors. Those contractors have agreements with providers to serve children whose care is subsidized by TWC. TWC billing information, the Monthly Service Report, is provided to DFPS each month around the 10th of the month via file transfer protocol. Each Monthly Service Report contains updated year to date client specific billing records. Data from the DFPS IMPACT system is used to reconcile the Monthly Service Report. Due to modifications in the FPS fiscal system, PACs may change. Should this occur, current equivalent codes will be substituted & documented in performance folder.

BL 2014 Methodology

The numerator is the total number of DFPS paid days for PAC 225 each report period month. The denominator is the number of months in the reporting period.

Because billings can take several months to receive & process, estimate the number of days using a completion factor based on historical trends of actual paid claims data applied to the number of days billed to date. Divide the numerator by the denominator. When calculating the 2nd, 3rd, & 4th quarters the year-to-date total is recalculated.

Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

To monitor the volume of FPS children who received relative day care services billed through the DFPS contract with TWC and provided through the Local Workforce Development Boards' Child Care Contractors in order to determine project utilization.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	5	TWC Protective Day Care Purchased Services
Measure Type	EF	
Measure No.	1	Average Daily Cost for TWC Protective Day Care Services

**Calculation Method: N**      **Target Attainment: L**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 02-01-05 EF 01

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure reports the average monthly cost per day to provide protective child day care during the reporting period for children still at home. Days of care reported are converted into full-time equivalent days for this measure.

BL 2014 Data Limitations

There is not an electronic interface between DFPS and TWC that would send the DFPS service authorization information to TWC, and create a DFPS pre-bill invoice for TWC to use to bill for day care services. The Monthly Service Report is reconciled through a database that compares data entered in the DFPS IMPACT system with the TWC billing record.

BL 2014 Data Source

FPS contracts with Texas Workforce Commission (TWC) for child care services that are provided through the Local Workforce Development Boards' Child Care Contractors. Those contractors have agreements with providers to serve children whose care is subsidized by TWC. TWC billing information, the Monthly Service Report, is provided to DFPS each month around the 10th of the month via file transfer protocol. Each Monthly Service Report contains updated year to date client specific billing records. Data from the DFPS IMPACT system is used to reconcile the Monthly Service Report.

BL 2014 Methodology

From the reconciled Monthly Service Report, the numerator is the average monthly expenditure amount, calculated by totaling the projected expenditures for the reporting period & dividing by the number of months in the reporting period. The denominator is the average monthly number of protective child care days reported in Output Measure 02-01-05.01, Average Number of Days of TWC Protective Day Care Paid per Month. Due to lags in the billing process, a completion factor using historical trends in actual paid day care claims for PAC 220 is applied to reported data. Projected expenditures are based on cumulative expenditure data provided by TWC. Exclude administrative costs not directly used to purchase child care services.

Divide the numerator by the denominator. When calculating the 2nd, 3rd, & 4th quarters the year-to-date total is recalculated.

BL 2014 Purpose

Methodology cont:

Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

Purpose:

This measure reports the average monthly cost to provide child day care during the reporting period for children still at home.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System	
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect	
Strategy No.	5	TWC Protective Day Care Purchased Services	
Measure Type	EX		
Measure No.	1	Number of Children Receiving TWC Protective Day Care Services	

**Calculation Method: N**      **Target Attainment: H**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 02-01-05 EX 01  
**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure reports the unduplicated number of children still at home who received TWC protective child care during the report period.

BL 2014 Data Limitations

There is not an electronic interface between DFPS and TWC that would send the DFPS service authorization information to TWC, and create a DFPS pre-bill invoice for TWC to use to bill for day care services. The Monthly Service Report is reconciled through a database that compares data entered in the DFPS IMPACT system with the TWC billing record.

BL 2014 Data Source

FPS contracts with Texas Workforce Commission (TWC) for child care services that are provided through the Local Workforce Development Boards' Child Care Contractors. Those contractors have agreements with providers to serve children whose care is subsidized by TWC. TWC billing information, the Monthly Service Report, is provided to DFPS each month around the 10th of the month via file transfer protocol. Each Monthly Service Report contains updated year to date client specific billing records. Data from the DFPS IMPACT system is used to reconcile the Monthly Service Report.

Due to modifications in the FPS fiscal system, PACs may change. Should this occur, current equivalent codes will be substituted & documented in performance folder.

BL 2014 Methodology

From the reconciled Monthly Service Report, count the unduplicated number of children receiving TWC protective day care during the reporting period through PAC 220 (TWC Protective Day Care Services). Due to lags in the billing process, a completion factor using historical trends in actual paid day care claims for PAC 220 is applied to the number of children receiving day care. The annual or year to date count will be the sum of all unique children during the reporting period. Count children regardless of how many days are spent in paid child care per month. Children are unduplicated by service month and IMPACT Person ID.

BL 2014 Purpose

To monitor the volume of FPS children who received protective day care services billed through the DFPS contract with TWC and provided through the Local Workforce Development Boards' Child Care Contractors in order to determine project utilization.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System	
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect	
Strategy No.	5	TWC Protective Day Care Purchased Services	
Measure Type	OP		
Measure No.	1	Average Number of Days of TWC Protective Day Care Paid per Month	

**Calculation Method: N**      **Target Attainment: H**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 02-01-05 OP 01

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure reports average number of days of protective child day care provided to FPS children each month. A full-time day of day care is defined as 6-8 hours of day care service provided and a part-time day of day care is less than 6 hours.

BL 2014 Data Limitations

There is not an electronic interface between DFPS and TWC that would send the DFPS service authorization information to TWC, and create a DFPS pre-bill invoice for TWC to use to bill for day care services. The Monthly Service Report is reconciled through a database that compares data entered in the DFPS IMPACT system with the TWC billing record.

BL 2014 Data Source

FPS contracts with Texas Workforce Commission (TWC) for child care services that are provided through the Local Workforce Development Boards' Child Care Contractors. Those contractors have agreements with providers to serve children whose care is subsidized by TWC. TWC billing information, the Monthly Service Report, is provided to DFPS each month around the 10th of the month via file transfer protocol. Each Monthly Service Report contains updated year to date client specific billing records. Data from the DFPS IMPACT system is used to reconcile the Monthly Service Report. Due to modifications in the FPS fiscal system, PACs may change. Should this occur, current equivalent codes will be substituted & documented in performance folder.

BL 2014 Methodology

The numerator is the total number of DFPS paid days for PAC 220 each report period month. The denominator is the number of months in the reporting period.

Because billings can take several months to receive & process, estimate the number of days using a completion factor based on historical trends of actual paid claims data applied to the number of days billed to date. Divide the numerator by the denominator. When calculating the 2nd, 3rd, & 4th quarters the year-to-date total is recalculated.

Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

To monitor the volume of FPS children who received protective day care services subsidized by TWC and provided through Local Workforce Development Boards' Child Care Contractors in order to determine project utilization.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	6	Adoption Purchased Services
Measure Type	EF	
Measure No.	1	Average Monthly Cost per Child Adoption Placement Purchased Services

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**Calculation Method: N**      **Target Attainment: L**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 02-01-06 EF 01  
**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure reports the average monthly cost to provide contracted adoption placement services to a child during the reporting period.

BL 2014 Data Limitations

None

BL 2014 Data Source

Actual expenditures are from HHSAS-FS and an internal budget document (OOELEDGER.xls) for PAC 212 (Purchased Adopt Svcs - Statewide Contracts). Number of clients receiving contracted adoption placement services is the unduplicated count of children reported in Output Measure 02-01-06.01, "Average Number of Children: Adoption Placement Purchased Services." Clients are unduplicated by service month, PAC, and IMPACT person ID.

Due to modifications in the FPS fiscal system, PACs may change. Should this occur, current equivalent codes will be substituted & documented in performance folder.

BL 2014 Methodology

Annual expenditure projections for PAC 212 are made using an internal budget document (OOELEDGER.xls) that includes actual expenditures reported on HHSAS-FS for reporting period, annualizing those expenditures & adding estimates for accruals & encumbrances. For all quarters, annual expenditure projections are multiplied by percent of year elapsed for reporting period & then reduced by previous quarter(s) dollars to get estimated expenditures for the quarter being reported. These amounts are totaled & divided by number of reporting period months to arrive at average monthly cost for reporting period.

Numerator: Average monthly cost. Denominator: Average monthly number of children receiving contracted adoption placement services reported in Output Measure (02-01-06.01 "Average Number of Children: Adoption Placement Purchased Services").

BL 2014 Purpose

Methodology cont:

Divide the numerator by the denominator to calculate the average cost per client for purchased services. When calculating 2nd, 3rd, & 4th quarters, the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

Purpose:

This measure is useful as a benchmark and to monitor changes in costs for contracted adoption placement services.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	6	Adoption Purchased Services
Measure Type	OP	
Measure No.	1	Average Number of Children: Adoption Placement Purchased Services

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**Calculation Method: N**      **Target Attainment: H**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 02-01-06 OP 01

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure is an average monthly unduplicated count of children who receive adoption placement services purchased from a contract provider.

BL 2014 Data Limitations

None

BL 2014 Data Source

Within IMPACT, data are based on paid claims for service months during the reporting period. Identify purchased services using PAC 212 (Purchased Adopt Svcs - Statewide Contracts). Unduplicate clients by service month, PAC and IMPACT person ID.

Because billings can take months to receive & process, estimate number of clients served using completion factor based on historical trends in actual paid claims applied to number of clients billed on paid claims to date. Completion factors are determined for the overall total based on previous fiscal year's information for the same reporting period versus the previous year's year-end total. Use the overall total completion factor for performance reporting period.

Numerator: Sum of the unduplicated number of children who received contracted adoption placement services during reporting period. Denominator: Total number of months in reporting period.

BL 2014 Methodology

Data Source cont:

Due to modifications in the FPS fiscal system, PACs may change. Should this occur, current equivalent codes will be substituted & documented in performance folder.

Methodology:

Divide the numerator by the denominator. When calculating 2nd, 3rd, and 4th quarters, the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

This measure provides useful information about the number of children receiving contracted adoption placement services.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System	
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect	
Strategy No.	7	Post-Adoption Purchased Services	
Measure Type	EF		
Measure No.	1	Average Cost per Client for Post-adoption Purchased Services	

**Calculation Method: N**      **Target Attainment: L**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 02-01-07 EF 01

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure reports the average monthly cost to provide CPS post-adoption purchased services from a contracted provider during the reporting period. These services include information and referral, case management and service planning, parent groups, parenting programs, adoption registry- related services, therapeutic counseling, respite care and placement services. Clients counted are FPS children (the department served as the child's managing conservator and placed the child for adoption), non-FPS children (a licensed Texas child-placing agency served as the child's managing conservator and placed the child for adoption, and the department is currently providing Title IV-E adoption assistance to the child), and their adoptive families.

BL 2014 Data Limitations

None

BL 2014 Data Source

Actual expenditures are from HHSAS-FS and an internal budget document (OOELEDGER.xls) for PAC 208 (Post Adoption Services). The number of clients receiving CPS post-adoption purchased services is the unduplicated count of clients reported in Output Measure 02-01-07.01 "Average Number of Clients Receiving Post-Adoption Purchased Services per Month." Clients are unduplicated by service month using IMPACT person ID.

Due to modifications in the FPS fiscal system, PACs may change. Should this occur, current equivalent codes will be substituted and documented in performance folder.

BL 2014 Methodology

Annual expenditure projections for PAC 208 are made using an internal budget document (OOELEDGER.xls) that includes actual expenditures reported on HHSAS-FS for reporting period, annualizing those expenditures and adding estimates for accruals and encumbrances. For all quarters, annual expenditure projections are multiplied by percent of year elapsed for reporting period and then reduced by previous quarter(s) dollars to get estimated expenditures for the quarter being reported. These amounts are totaled, and divided by number of reporting period months to arrive at average monthly cost for reporting period. Average monthly cost is the numerator. The denominator is the unduplicated number of clients receiving CPS post-adoption purchased services in Output Measure 02-01-07.01.

BL 2014 Purpose

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**Methodology cont:**

Divide the numerator by the denominator to calculate the average cost per client for purchased services. When calculating 2nd, 3rd, & 4th quarters, the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

**Purpose:**

This measure is useful as a benchmark and to monitor changes in costs for CPS post-adoption purchased services.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	7	Post-Adoption Purchased Services
Measure Type	OP	
Measure No.	1	Average Number of Clients Receiving Post-adoption Purchased Services

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**Calculation Method: N**      **Target Attainment: H**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 02-01-07 OP 01

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

The purpose of this measure is to provide an average monthly unduplicated number of clients receiving purchased post-adoption services from a contracted provider. These services include information and referral, case management and service planning, parent groups, parenting programs, adoption registry-related services, therapeutic counseling, respite care and placement services. Clients counted are FPS children (the department served as the child's managing conservator and placed the child for adoption), non-FPS children (a licensed Texas child-placing agency served as the child's managing conservator and placed the child for adoption, and the department is currently providing Title IV-E adoption assistance to the child), and their adoptive families.

BL 2014 Data Limitations

None

BL 2014 Data Source

Using IMPACT, data are based on claims paid to providers for service months during the reporting period. Identify post-adoption services by PAC 208 (Post Adoption Services). Unduplicate clients by service month & IMPACT person ID.

Because it can take several months for all billings to process for a month of service, the number of clients ultimately served must be estimated for months with incomplete data by using historical trends from months with complete billings. Projected data are used to provide complete data for the reporting period. Completion factors are determined for the PAC based on previous fiscal year's information for the same reporting period versus the previous year's year-end total.

Numerator: Sum of the total unduplicated number of clients receiving post-adoption services each report period month. Denominator: Total number of reporting period months.

BL 2014 Methodology

Data Source cont:

Due to modifications in the FPS fiscal system, PACs may change. Should this occur, current equivalent codes will be substituted & documented in performance folder.

Methodology:

Divide the numerator by the denominator. When calculating 2nd, 3rd, & 4th quarters, the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

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BL 2014 Purpose

This measure provides useful information on the number of clients receiving post-adoption services.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System	
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect	
Strategy No.	8	Preparation for Adult Living Purchased Services	
Measure Type	EF		
Measure No.	1	Average Monthly Cost per Youth: Preparation for Adult Living Services	

**Calculation Method: N**      **Target Attainment: L**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 02-01-08 EF 01

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure reports the average monthly cost to provide Preparation for Adult Living (PAL) services during the reporting period.

BL 2014 Data Limitations

The unduplication methodology used to calculate the denominator of this measure may result in duplication due to clients receiving monthly services in multiple PACs. PACs 204, 206, and 209 may not have client counts, but the expenditures are included.

BL 2014 Data Source

Actual expenditures are from HHSAS-FS and an internal budget document (OOELEDGER.xls) for PACs 204 (Prep for Independent Living (IV-E-IL)), 206 (Cert Prj (IV-E-IL)), and 209 (PAL ETV Program). Number of youth receiving PAL services is the unduplicated count of youth reported in Output Measure 02-01-08.01 "Average Number of Youth Receiving Preparation for Adult Living Services." Clients are unduplicated by service month, PAC, and IMPACT person ID.

Due to modifications in the FPS fiscal system, PACs may change. Should this occur, current equivalent codes will be substituted & documented in performance folder.

BL 2014 Methodology

Annual expenditure projections for PACs 204, 206, and 209 are made using an internal budget document (OOELEDGER.xls) that includes actual expenditures reported on HHSAS-FS for reporting period, annualizing those expenditures & adding estimates for accruals & encumbrances. For all quarters, annual expenditure projections are multiplied by percent of year elapsed for reporting period & then reduced by previous quarter(s) dollars to get estimated expenditures for the quarter being reported. These amounts are totaled & divided by number of reporting period months to arrive at average monthly cost for reporting period.

Numerator: Average monthly cost. Denominator: Average monthly number of youth receiving PAL services in Output Measure 02-01-08.01, "Average Number of Youth: Preparation for Adult Living Services".

BL 2014 Purpose

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**Methodology cont:**

Divide the numerator by the denominator to calculate the average cost per client for purchased services. When calculating 2nd, 3rd, & 4th quarters, the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

**Purpose:**

This measure is useful as a benchmark and to monitor changes in costs for CPS purchased services.

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
Goal No.	2	Protect Children Through an Integrated Service Delivery System	
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect	
Strategy No.	8	Preparation for Adult Living Purchased Services	
Measure Type	OP		
Measure No.	1	Average # Youth: Preparation for Adult Living Services	

**Calculation Method: N**      **Target Attainment: H**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 02-01-08 OP 01  
**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure is an average monthly unduplicated count of youth who receive Preparation for Adult Living (PAL) services purchased from a contract provider.

BL 2014 Data Limitations

The unduplication methodology used to calculate the denominator of this measure may result in duplication due to clients receiving monthly services in multiple PACs. PACs 204, 206, and 209 may not have client counts, but the expenditures are included.

BL 2014 Data Source

Within IMPACT, data are based on paid claims for service months during reporting period. Identify purchased services using PACs 204 (Prep for Independent Living (IV-E-IL)), 206 (Cert Prj (IV-E-IL)), and 209 (PAL ETV Program). Unduplicate clients by service month, PAC and IMPACT person ID.

Because billings can take months to receive and process, estimate number of clients served using completion factor based on historical trends in actual paid claims applied to number of clients billed on paid claims to date. Completion factors are determined for the overall total based on previous fiscal year's information for same reporting period versus the previous year's year-end total. Use the overall total completion factor for performance reporting period.

BL 2014 Methodology

Data Source cont:

Due to modifications in FPS fiscal system, PACs may change. Should this occur, current equivalent codes will be substituted and documented in performance folder.

Methodology:

Numerator: Sum of the unduplicated number of youth who received PAL services during reporting period. Denominator: Total number of months in reporting period.

Divide the numerator by the denominator. When calculating 2nd, 3rd, and 4th quarters, the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

This measure provides useful information about the number of youth receiving PAL services.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	9	Substance Abuse Purchased Services
Measure Type	EF	
Measure No.	1	Average Monthly Cost per Client for Substance Abuse Purchased Services

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**Calculation Method: N**      **Target Attainment: L**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 02-01-09 EF 01  
**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure reports the average monthly cost to CPS for substance abuse purchased services.

BL 2014 Data Limitations

The unduplication methodology used to calculate the denominator of this measure may result in duplication due to clients receiving monthly services in multiple PACs.

BL 2014 Data Source

Actual expenditures are from HHSAS-FS and an internal budget document (OOELEDGER.xls) for substance abuse purchased services for PACs 243 (Subs Prevent/Treat Svcs - Child Welfare Prj TANF), 244 (Sub Abuse Prevent/Treat Svcs - Child Welfare Prj Non-TANF), 245 (Subs Abuse Prevent/Treat Svcs - In-Hm -TANF), 246 (Subs Abuse Prevent/Treat Svcs - In-Hm Non-TANF), 247 (Drug Test - Family Based Safe Svcs -TANF), and 248 (Drug Test - All Other). Clients are unduplicated by service month, PAC, and IMPACT person ID.

Number of clients receiving substance abuse purchased services is the count of clients reported in Output Measure 02-01-09.01 "Average Number of Clients Receiving Substance Abuse Services".

Due to modifications in the FPS fiscal system, PACs may change. Should this occur, current equivalent codes will be substituted & documented in performance folder.

BL 2014 Methodology

Annual expenditure projections for substance abuse PACs are made using an internal budget document (OOELEDGER.xls) that includes actual expenditures reported on HHSAS-FS for reporting period, annualizing those expenditures & adding estimates for accruals & encumbrances. For all quarters, annual expenditure projections are multiplied by percent of year elapsed for reporting period & then reduced by previous quarter(s) dollars to get estimated expenditures for the quarter being reported. These amounts are totaled & divided by number of reporting period months to arrive at average monthly cost for reporting period.

Numerator: Average monthly cost. Denominator: Average monthly number of clients receiving purchased substance abuse services reported in Output Measure 02-01-09.01.

BL 2014 Purpose

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**Methodology cont:**

Divide the numerator by the denominator to calculate the average cost per client for purchased services. When calculating 2nd, 3rd, & 4th quarters, the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

**Purpose:**

This measure is useful as a benchmark and to monitor changes in costs for substance abuse purchased services.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	9	Substance Abuse Purchased Services
Measure Type	OP	
Measure No.	1	Average # Clients: Substance Abuse Purchased Services

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**Calculation Method: N**      **Target Attainment: H**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 02-01-09 OP 01  
**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure reports the average monthly number of clients who received CPS substance abuse purchased services during the reporting period.

BL 2014 Data Limitations

The unduplication methodology used to calculate this measure may result in duplication due to clients receiving monthly services in multiple PACs.

BL 2014 Data Source

Using IMPACT, data are based on paid claims for service months during the reporting period. Identify substance abuse purchased services by PACs, 243 (Sub Prevent/Treat Svcs - Child Welfare Prj (TANF), 244 (Sub Abuse Prevent/Treat Svcs - Child Welfare Prj Non-TANF), 245 (Sub Abuse Prevent/Treat Svcs - In-Hm -TANF), 246 (Sub Abuse Prevent/Treat Svcs - In-Hm Non-TANF), 247 (Drug Testing - Family Based Safe Svcs -TANF), and 248 (Drug Test - All Other). Unduplicate clients by service month, PAC, & IMPACT person ID.

Because billings can take several months to receive & process, estimate number of clients served using a completion factor based on historical trends of actual paid claims data applied to number of clients billed to date. Completion factors are determined for overall total based on previous fiscal year's information for same reporting period versus previous year's year-end total. Use overall total completion factor for performance reporting period.

BL 2014 Methodology

Data Source cont:

Due to modifications in the FPS fiscal system, PACs may change. Should this occur, current equivalent codes will be substituted & documented in performance folder.

Numerator: Sum of the unduplicated number of clients who received substance abuse purchased services during reporting period. Denominator: Total number of months in reporting period.

Methodology:

Divide the numerator by the denominator. When calculating 2nd, 3rd, and 4th quarters, the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

To monitor the volume of clients receiving CPS substance abuse purchased services from a contracted provider.

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Goal No.	2 Protect Children Through an Integrated Service Delivery System
Objective No.	1 Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	10 Other Purchased Child Protective Services
Measure Type	EF
Measure No.	1 Average Monthly Cost per Client: Other CPS Purchased Services

**Calculation Method: N**      **Target Attainment: L**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 02-01-10 EF 01  
**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure reports the average monthly cost to provide other purchased services during the reporting period to a client who needs the service to facilitate the achievement of the service plan and/or to comply with a court order that mandates their participation in the service.

BL 2014 Data Limitations

Not all clients receiving purchased services can be counted due to the administrative type contracts included under this strategy (i.e., Youth for Tomorrow) that do not track services to individual clients. The unduplication methodology used to calculate the denominator of this measure may result in duplication due to clients receiving monthly services in multiple PACs.

BL 2014 Data Source

Actual expenditures are from HHSAS-FS and an internal budget document(OOELEDGER.xls) for PACs 200 (Child Welfare Projects), 201 (CPS Youth Mentoring Pilot), 202 (In-hm Svcs Proj), 205 (In-hm Svcs Case Mgmt Sv), 210 (Child Welfare Projects–TANF), 211 (In-Home Services – TANF), 214 (Burial for Wards of State), 215 (CPS Tele Medicine Assessments), 226 (Relative Caregiver Home Assessments), 232 (CPS Temp Foster Care – IV-E), 233 (CPS Temp Foster Care–Non IV- E), 251 (Intensified Family Preservation/Reunification), 252 (Concrete Services), and 253 (Strengthening Families Through Enhanced In-Home Support Program). Number of clients receiving other purchased services is unduplicated count of clients reported in Output Measure 02-01-10.01. Clients are unduplicated by service month, PAC, and IMPACT person ID.

Due to modifications in FPS fiscal system, PACs may change. Should this occur, current equivalent codes will be substituted and documented in performance folder.

BL 2014 Methodology

Annual expenditure projections for PACs 200,201, 202, 205, 210, 211, 214, 215, 226, 232, 233, 251, 252, and 253 are made using an internal budget document (OOELEDGER.xls) that includes actual expenditures reported on HHSAS-FS for reporting period, annualizing those expenditures & adding estimates for accruals & encumbrances. For all quarters, annual expenditure projections are multiplied by percent of year elapsed for reporting period & then reduced by previous quarter(s) dollars to get estimated expenditures for the quarter being reported. These amounts are totaled & divided by number of reporting period months to arrive at average monthly cost for reporting period.

Numerator: Average monthly cost. Denominator: Unduplicated number of clients receiving other purchased services in Output Measure 02-01-10.01.

BL 2014 Purpose

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**Methodology cont:**

Divide the numerator by the denominator to calculate the average cost per client for purchased services. When calculating 2nd, 3rd, & 4th quarters, the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

**Purpose:**

This measure is useful as a benchmark and to monitor changes in costs for other CPS purchased services.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	10	Other Purchased Child Protective Services
Measure Type	OP	
Measure No.	1	Average Number of Clients Receiving Other CPS Purchased Services

**Calculation Method: N**      **Target Attainment: H**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 02-01-10 OP 01

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure is an average monthly unduplicated count of clients who receive other services purchased from a contract provider. These services include CPS contracted case management of family preservation or family reunification.

BL 2014 Data Limitations

Not all clients receiving purchased services can be counted due to the administrative type contracts included under this strategy (i.e. Parent's Anonymous and contracts with Child Welfare Boards) that do not track services to individual clients. The unduplication methodology used to calculate this measure may result in duplication due to clients receiving monthly services in multiple PACs.

BL 2014 Data Source

Within IMPACT, data are based on paid claims for service months during the reporting period. Identify purchased services using PACs 200 (Child Welfare Projects), 201 (CPS Youth Mentoring Pilot), 202 (In-hm Svcs Proj), 205 (In-hm Svcs Case Mgmt Sv), 210 (Child Welfare Prj - TANF), 211 (In-hm Svcs-TANF), 214 (Burial for Wards of State), 215 (CPS Tele-Medicine Assessments), 226 (Relative Caregiver Home Assessments), 232 (CPS Temp Foster Care – IV-E), 233 (CPS Temp Foster Care – Non IV-E), 251 (Intensified Family Preservation/ Reunification), 252 (Concrete Services), and 253 (Strengthening Families Through Enhanced In-Home Support Program). Unduplicate clients by service month, PAC and IMPACT person ID.

Because billings can take months to receive & process, estimate number of clients served using completion factor based on historical trends in actual paid claims applied to number of clients billed on paid claims to date.

BL 2014 Methodology

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**Data Source cont:**

Completion factors are determined for the overall total (sum of all PACs) based on previous fiscal year's information for the same reporting period versus the previous year's year-end total. Use the overall total completion factor for performance reporting period.

Numerator: Sum of the unduplicated number of clients who received purchased services during reporting period. Denominator: Total number of months in reporting period.

Due to modifications in the FPS fiscal system, PACs may change. Should this occur, current equivalent codes will be substituted & documented in performance folder.

**Methodology:**

Divide the numerator by the denominator. When calculating 2nd, 3rd, and 4th quarters, the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

**BL 2014 Purpose**

This measure provides useful information about the number of clients receiving other purchased services.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	11	Foster Care Payments
Measure Type	EF	
Measure No.	1	Average Monthly FPS Expenditures for Foster Care

**Calculation Method: N**      **Target Attainment: L**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 02-01-11 EF 01

**Key Measure: Y**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure reports average monthly FPS cost of foster care. All levels of care are included. Co-payments used to help offset foster care cost are not included since they are subtracted from the cost of care prior to making payment.

BL 2014 Data Limitations

None

BL 2014 Data Source

Record the number of FPS paid days of foster care for each service code as reported on foster care paid invoices. It takes up to 2 years to close billings for a month of service, so foster care paid data must be estimated for months with incomplete billings by using a completion factor from historical data. Completion factors are applied to the total daily clients to yield estimated daily clients. These are converted to total foster care days using a historical conversion factor.

From the total days the income days are subtracted to yield total expected FPS paid foster care days for report period months with processed bills. Multiply the expected FPS paid days by the appropriate service code rate to yield the expected FPS expenditures for service months that have processed bills. For report period month without processed bills, project total daily foster care clients from a cohort based flow-model.

BL 2014 Methodology

Data Source cont:

The total income days are also projected from the model and are subtracted from the total foster care days to yield the projected FPS paid days. Multiply the projected FPS paid days of care by the service code rate to obtain projected foster care expenditures.

Methodology:

Numerator: Sum of expected monthly expenditures & projected monthly expenditures for all levels of care reported for each report period month. Denominator: Number of report period months.

Divide numerator by denominator. When calculating 2nd, 3rd, & 4th quarters, recalculate previous quarters & year-to-date total. Values entered in ABEST are updated until no completion factors are required. Values reported in ABEST are also updated each year-end ("Fifth" Quarter) up to & including the close of the appropriation year. Additionally, values reported in ABEST are updated as required to ensure that data reflected is accurate & reliable.

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BL 2014 Purpose

This measure is useful as a benchmark & to monitor changes in average monthly cost of foster care.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	11	Foster Care Payments
Measure Type	EF	
Measure No.	2	Average Monthly Copayments for Foster Care

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**Calculation Method: N**      **Target Attainment: H**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 02-01-11 EF 02

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure reports average monthly child income used to help offset foster care costs, termed co-payment -- the difference between amount billed and amount FPS actually paid.

BL 2014 Data Limitations

None

BL 2014 Data Source

For each service month during reporting period, actual expenditure, client, co-pay & days of care data are extracted from IMPACT using PACs 260 and 261, service codes, & object codes. Due to modifications in FPS fiscal system, PACs, service codes, and object codes are subject to change. Thus, all current codes are documented in performance folder.

BL 2014 Methodology

For service months during the reporting period, record the amount of co-payment dollars applied to the cost of foster care for each service code as reported on foster care paid invoices.

For report period month without processed bills, project total client co-pay dollars at the service code level from a cohort based flow-model. Divide projected co-pay dollars by the appropriate service code rate to yield the projected co-pay days for report period month without processed bills.

Numerator: Sum of total actual recorded co-pay & total projected co-pay for all levels of care each report period month. Denominator: Number of report period months. Divide numerator by denominator. When calculating 2nd, 3rd, and 4th quarters, recalculate previous quarters & year-to-date total. Values entered in ABEST are updated until no completion factors are required.

BL 2014 Purpose

Methodology cont:

Values reported in ABEST are also updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Additionally, values reported in ABEST are updated as required to ensure that data reflected is accurate and reliable until all billings are complete.

Purpose:

This measure is useful as a benchmark and to monitor changes in average monthly child income used to help offset the cost of foster care.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	11	Foster Care Payments
Measure Type	EF	
Measure No.	3	Average Monthly FPS Payment per Foster Child (FTE)

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**Calculation Method: N**      **Target Attainment: L**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 02-01-11 EF 03

**Key Measure: Y**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure reports the average monthly FPS cost for a child (FTE) in foster care. Co-payments used to help offset the cost of foster care (such as a child's social security income, trust fund, etc.) are not included since they are subtracted from the cost of care prior to the payment being made.

BL 2014 Data Limitations

None

BL 2014 Data Source

Average expenditures are from IMPACT as reported in Efficiency Measure 02-01-11.01, "Expenditures – Foster Care: All," which is the numerator for this measure. Average children (FTE) are taken from IMPACT as reported in the Output Measure 02-01-11.02, "Average Number of Children (FTE) Served in Paid Foster Care per Month," which is the denominator for this measure.

BL 2014 Methodology

Divide the numerator by the denominator to calculate the average monthly payment per child (FTE) in paid foster care. Due to estimation, previously reported totals are subject to change when subsequent reports are prepared. When calculating 2nd, 3rd, & 4th quarters, the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

This measure is useful as a benchmark and to monitor changes in the average monthly cost of foster care.

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Goal No.	2		Protect Children Through an Integrated Service Delivery System
Objective No.	1		Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	11		Foster Care Payments
Measure Type	EX		
Measure No.	1		Number of Children in Paid Foster Care

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**Calculation Method: N**      **Target Attainment: L**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 02-01-11 EX 01

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure is the unduplicated number of children being served in paid foster care.

BL 2014 Data Limitations

None

BL 2014 Data Source

Count the number of unduplicated clients that received foster care for the fiscal year. Count the number of children in paid foster care for the fiscal year. For the month(s) that do not have processed foster care bills apply a historical ratio of unduplicated clients to Paid FTEs to the projected number of Paid FTEs from the cohort-based flow-model to yield the projected number of unduplicated foster care clients. Values reported in ABEST are also updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Additionally, values reported in ABEST are updated as required to ensure that data reflected is accurate and reliable until all billings are complete.

BL 2014 Methodology

Count the number of unduplicated clients that received foster care for the fiscal year. For the month(s) that do not have processed foster care bills apply a historical ratio of unduplicated clients to Paid FTEs to the projected number of Paid FTEs from the cohort-based flow-model to yield the projected number of unduplicated foster care clients.

Values reported in ABEST are also updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Additionally, values reported in ABEST are updated as required to ensure that data reflected is accurate and reliable until all billings are complete.

BL 2014 Purpose

This measure provides important data to estimate how many children will receive foster care services during a fiscal year. The data is very useful in analyzing trends and projecting agency costs.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	11	Foster Care Payments
Measure Type	OP	
Measure No.	1	Average Number of FPS-paid Days of Foster Care per Month

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**Calculation Method: N**      **Target Attainment: L**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 02-01-11 OP 01  
**Key Measure: Y**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure is the sum of paid days of foster care for all levels of care divided by the number of months in the reporting period.

BL 2014 Data Limitations

None

BL 2014 Data Source

For each service month during reporting period, actual expenditure, client, co-pay & days of care data are extracted from IMPACT using PACs 260 and 261, service codes, and object codes. Clients are only counted once within each level of care. Client counts are duplicated since a child may have received services funded by more than one PAC and may have had more than one level of care during a given month.

Due to possible modifications in FPS fiscal system, PACs, service codes, & object codes are subject to change. Therefore, all current codes are documented in performance folder.

BL 2014 Methodology

Record the number of FPS paid days of foster care for each service code as reported on foster care paid invoices. It takes up to 2 years to close billings for a month of service, so completion factors are derived from historical data and is applied to the total daily clients to yield estimated daily clients. These are converted to total foster care days using a historical conversion factor.

From the total days the income days are subtracted to yield the expected FPS paid foster care days. Sum the expected FPS paid days across all service levels to yield the total expected FPS paid days.

For a report period without processed bills, project total daily foster care clients, from a cohort based flow-model. These are converted to total foster care days using a conversion factor. The total income days are also projected from the model and are subtracted from the total foster care days to yield the projected FPS paid days.

BL 2014 Purpose

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**Methodology cont:**

Numerator: Sum of expected foster care days & projected foster care days for all levels of care reported each month in report period. Denominator: Number of report period months.

Divide the numerator by the denominator. When calculating 2nd, 3rd, and 4th quarters, recalculate previous quarters & year-to-date total. Values entered in ABEST are updated until no completion factors are required.

Values reported in ABEST are also updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Additionally, values reported in ABEST are updated as required to ensure that data reflected is accurate and reliable.

**Purpose:**

The purpose of this measure is to calculate the average monthly days of care billed and paid at all levels for both IV-E and non IV-E paid foster care. This measure is important as it provides a baseline for estimating federal reimbursement, expenditures and projecting costs.

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Goal No.	2		Protect Children Through an Integrated Service Delivery System
Objective No.	1		Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	11		Foster Care Payments
Measure Type	OP		
Measure No.	2		Average Number of Children (FTE) Served in FPS-paid Foster Care per Mo

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**Calculation Method: N**      **Target Attainment: L**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 02-01-11 OP 02

**Key Measure: Y**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

An FTE is calculated by dividing the number of paid foster care days in a month by the number of calendar days in a month. The sum of FTE's for the report period is divided by the number of months in the report period to obtain the average number of FTE children served in paid foster care per month.

BL 2014 Data Limitations

None

## Data Source:

For each service month during reporting period, actual expenditure, client, co-pay & days of care data are extracted from IMPACT using PACs 260 and 261, service codes, and object codes. Clients are only counted once within each service code.

BL 2014 Data Source

Due to possible modifications in FPS fiscal system, PACs, service codes, and object codes are subject to change. Therefore, all current codes are documented in performance folder.

## Methodology:

Record the number of FPS paid days of foster care for each service code as reported on foster care paid invoices. It takes up to 2 years to close billings for a month of service, so completion factors are derived from historical data and are applied to the total daily clients to yield estimated daily clients. These are converted to total foster care days using a historical conversion factor. From the total days the income days are subtracted to yield the expected FPS paid foster care days.

BL 2014 Methodology

Sum the expected FPS paid days across all service levels to yield the total expected FPS paid days. Divide the expected number of FPS paid days of foster care by the number of days in the service month to yield the number of expected Full Time Equivalent (FTE) clients for the service month.

For reporting period month without processed bills, project total daily foster care clients from a cohort based flow-model. The total income days are also projected from the model and are subtracted from the total foster care days to yield the projected FPS paid days. The projected FPS paid days of foster care is divided by the number of days in the month to yield the number of projected Full Time Equivalent (FTE) clients for the reporting month.

The numerator is sum of expected FTEs & projected FTEs for all levels of care reported for each month in reporting period. The denominator is number of reporting period months.

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**BL 2014 Purpose****Methodology cont:**

Divide numerator by denominator to calculate average number of children (FTE) served in paid foster care per month. When calculating 2nd, 3rd, and 4th quarters, recalculate previous quarters & year-to-date total. Values entered in ABEST are updated until no completion factors are required. Values reported in ABEST are also updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Additionally, values reported in ABEST are updated as required to ensure that data reflected is accurate and reliable.

**Purpose:**

This measure calculates average number of FTEs, children, served in paid foster care per month. This measure provides a baseline for estimating expenditures and projecting staff costs.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	12	Adoption Subsidy and Permanency Care Assistance Payments
Measure Type	EF	
Measure No.	1	Average Monthly Payment per Adoption Subsidy

---

**Calculation Method: N**      **Target Attainment: L**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 02-01-12 EF 01

**Key Measure: Y**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure reports the average monthly payment provided to adoptive families to defray the costs associated with caring for special-needs children.

BL 2014 Data Limitations

Because this data is based on the billing process, a projection is made using a cohort based flow-model for the last month in the reporting period due to the lag in the billing process.

BL 2014 Data Source

The number of dollars paid for adoption subsidy payments is taken from IMPACT using PAC 265 (Title IV-E Adoption Subsidy Payments) and PAC 266 (Non-IVE Adoption Subsidy Payments). Payments from these two PACs are designated for children/families receiving recurring adoption subsidy payments. However, it is possible for a child to receive only one payment. This measure DOES NOT track non-recurring or medical only payments which are designated by payment from PAC 280. It takes up to 2 years to close billings for a month of service, so children provided adoption subsidy payments must be estimated for months with incomplete billings by using a completion factor from historical data. A projection is made for the last month in the reporting period using a cohort based flow-model due to the lag in the billing process. The number of children receiving adoption subsidy payments is the number reported in Output Measure "Average Number of Children Provided Adoption Subsidy per Month".

BL 2014 Methodology

Data Source cont:

Due to possible modifications in the FPS fiscal system, PACs, service codes and/or object codes are subject to change. Should this occur, the current equivalent codes would be substituted and documented in the performance folder.

Methodology:

The numerator for this measure is the average monthly expenditure, which is calculated by totaling the projected and completed expenditures for the reporting period and then dividing the total by the number of reporting period months. The denominator is the average monthly number of children receiving adoption subsidies for the reporting period.

Divide the numerator by the denominator to arrive at the average monthly payment per adoption subsidy payment. When calculating 2nd, 3rd, & 4th quarters, the year-to-date total is recalculated.

BL 2014 Purpose

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**Methodology cont:**

Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

**Purpose:**

This measure is useful as a benchmark and to monitor changes in the cost of adoption subsidy payments.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System	
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect	
Strategy No.	12	Adoption Subsidy and Permanency Care Assistance Payments	
Measure Type	EF		
Measure No.	2	Average Monthly Payment per Child: Permanency Care Assistance	

---

**Calculation Method: N**      **Target Attainment: L**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 02-01-12 EF 02

**Key Measure: Y**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure reports the average monthly payment provided to the kinship managing conservator to defray the costs associated with caring for children approved for Permanency Care Assistance payments.

BL 2014 Data Limitations

Because this data is based on the billing process, a projection is made using a cohort based flow-model for the last month in the reporting period due to the lag in the billing process.

BL 2014 Data Source

The number of dollars paid for Permanency Care Assistance is taken from IMPACT using PAC 293 (Title IV-E Permanency Care Assistance Payments) and PAC 294 (Non-IVE Permanency Care Assistance). Payments from these two PACs are designated for children/families receiving recurring permanency care assistance payments. However, it is possible for a child to receive only one payment. It takes up to 2 years to close billings for a month of service, so children provided permanency care assistance payments must be estimated for months with incomplete billings by using a completion factor from historical data. A projection is made for the last month in the reporting period using a cohort based flow-model due to the lag in the billing process. The number of children receiving permanency care assistance payments is the number reported in Output Measure "Average Monthly Number of Children: Permanency Care Assistance".

BL 2014 Methodology

Data Source cont:

Due to possible modifications in the FPS fiscal system, PACs, service codes and/or object codes are subject to change. Should this occur, the current equivalent codes would be substituted and documented in the performance folder.

Methodology:

The numerator for this measure is the average monthly expenditure, which is calculated by totaling the projected and completed expenditures for the reporting period and then dividing the total by the number of reporting period months. The denominator is the average monthly number of children receiving Permanency Care Assistance for the reporting period.

Divide the numerator by the denominator to arrive at the average monthly permanency care assistance payment. When calculating 2nd, 3rd, & 4th quarters, the year-to-date total is recalculated.

BL 2014 Purpose

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**Methodology cont:**

Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

**Purpose:**

This measure is useful as a benchmark and to monitor changes in the cost of Permanency Care Assistance payments.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	12	Adoption Subsidy and Permanency Care Assistance Payments
Measure Type	OP	
Measure No.	1	Average Number of Children Provided Adoption Subsidy per Month

---

**Calculation Method: N**      **Target Attainment: H**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 02-01-12 OP 01

**Key Measure: Y**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure is the sum of the monthly unduplicated counts of children provided IV-E or non IV-E adoption subsidy payments per month divided by the number of months in the reporting period.

BL 2014 Data Limitations

None

BL 2014 Data Source

For each service month during reporting period, count the number of children who received an adoption subsidy payment from PAC 265 (Title IV-E Adoption Subsidies) or PAC 266 (Non-IVE Adoption Subsidies) from IMPACT. Payments from these two PACs are designated for children/families receiving recurring adoption subsidy payments. However, it is possible for a child to receive only one payment. This measure DOES NOT track children who receive non-recurring or medical only payments which are designated by payment from PAC 280. These children are identified from paid claims. It takes up to 2 years to close billings for a month of service, so children provided adoption assistance must be estimated for months with incomplete billings by using a completion factor from historical data. For the last month of the reporting period when bills have not been processed, clients are projected from a cohort based flow-model.

BL 2014 Methodology

Data Source cont:

In subsequent reporting periods projected client totals are replaced with actual client data as bills for previous periods are processed.

Due to possible modifications in the FPS fiscal system, PACs, service codes and/or object codes are subject to change. Should this occur, the current equivalent codes will be substituted and documented in the performance folder.

Methodology:

The total of the monthly unduplicated counts of children receiving IV-E or non IV-E adoption subsidy payments per month is the numerator. The total number of months in the reporting period is the denominator.

Divide the numerator by the denominator. When calculating 2nd, 3rd, & 4th quarters, the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

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**BL 2014 Purpose**

The purpose of this measure is to count the average number of children receiving IV-E or non IV-E adoption subsidy payments per month. The measure is beneficial in evaluating and projecting expenditures and costs to determine future needs.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	12	Adoption Subsidy and Permanency Care Assistance Payments
Measure Type	OP	
Measure No.	2	Average Monthly Number of Children: Permanency Care Assistance

---

**Calculation Method: N**      **Target Attainment: H**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 02-01-12 OP 02

**Key Measure: Y**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure is the sum of the monthly unduplicated counts of children provided IV-E or non IV-E permanency care assistance payments per month divided by the number of months in the reporting period.

BL 2014 Data Limitations

None

BL 2014 Data Source

For each service month during reporting period, count the number of children who received a Permanency Care Assistance payment from PAC 293 (Title IV-E Permanency Care Assistance Payments) or PAC 294 (Non-IVE Permanency Care Assistance) from IMPACT. Payments from these two PACs are designated for children/families receiving recurring permanency care assistance payments. However, it is possible for a child to receive only one payment. These children are identified from paid claims. It takes up to 2 years to close billings for a month of service, so children provided permanency care assistance must be estimated for months with incomplete billings by using a completion factor from historical data. For the last month of the reporting period when bills have not been processed, clients are projected from a cohort based flow-model.

In subsequent reporting periods projected client totals are replaced with actual client data as bills for previous periods are processed.

BL 2014 Methodology

Data Source cont:

Due to possible modifications in the FPS fiscal system, PACs, service codes and/or object codes are subject to change. Should this occur, the current equivalent codes will be substituted and documented in the performance folder.

Methodology:

The total of the monthly unduplicated counts of children receiving IV-E or non IV-E permanency care assistance payments per month is the numerator. The total number of months in the reporting period is the denominator.

Divide the numerator by the denominator. When calculating 2nd, 3rd, & 4th quarters, the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

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**BL 2014 Purpose**

The purpose of this measure is to count the average number of children receiving IV-E or non IV-E permanency care assistance payments per month. The measure is beneficial in evaluating and projecting expenditures and costs to determine future needs.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	13	Relative Caregiver Monetary Assistance Payments
Measure Type	EF	
Measure No.	1	Average Monthly Cost per Child: Caregiver Monetary Assistance

---

**Calculation Method: N**      **Target Attainment: L**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 02-01-13 EF 01  
**Key Measure: Y**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure reports the average monthly number of unduplicated children who received relative caregiver assistance during the report period. Relative caregiver assistance include a one-time integration payment of \$1,000 per sibling group, after a DFPS approved placement, and an annual expense reimbursement payment for child related expenses, one \$500 payment per child for child-related expenses if the expenses meet eligibility requirements.

BL 2014 Data Limitations

The authorization for the integration payment is made for only one child in the sibling group. In order to count all children benefiting from the assistance, all other siblings residing with the same kinship placement will also be counted.

BL 2014 Data Source

Actual expenditures are from HHSAS-FS and an internal budget document (OOELEDGER.xls) for relative caregiver assistance by PAC 292 (Relative/Other Designated Caregiver Reimbursement Program). Due to modifications in the FPS fiscal system, PACs may change. Should this occur, current equivalent codes will be substituted & documented in performance folder.

BL 2014 Methodology

Annual expenditure projections for PAC 292 is made using an internal budget document (OOELEDGER.xls) that includes actual expenditures reported on HHSAS-FS for reporting period, annualizing those expenditures & adding estimates for accruals & encumbrances. For all quarters, annual expenditure projections are multiplied by percent of year elapsed for reporting period & then reduced by previous quarter(s) dollars to get estimated expenditures for the quarter being reported. These amounts are totaled & divided by number of reporting period months to arrive at average monthly cost for reporting period. The average monthly cost is the numerator. The denominator is the number of unduplicated children receiving relative caregiver assistance in Output Measure 02-01-13.01.

Divide the numerator by the denominator to calculate the average cost per child receiving relative caregiver assistance. When calculating the 2nd, 3rd, & 4th quarters, the year-to-date total is recalculated.

BL 2014 Purpose

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**Methodology cont:**

Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

**Purpose:**

To monitor the average monthly costs of relative caregiver assistance.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	13	Relative Caregiver Monetary Assistance Payments
Measure Type	EX	
Measure No.	1	Number of Children Receiving Caregiver Monetary Assistance

---

**Calculation Method: N**      **Target Attainment: L**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 02-01-13 EX 01

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure counts the unduplicated number of unduplicated children receiving relative caregiver assistance during the fiscal year. Relative caregiver assistance includes a one-time integration payment of \$1,000 per sibling group, after a DFPS approved placement, and an annual expense reimbursement payment for child related expenses, one \$500 payment per child for child-related expenses if the expenses meet eligibility requirements.

BL 2014 Data Limitations

The authorization for the integration payment is made for only one child in the sibling group. In order to count all children benefiting from the assistance, all other siblings residing with the same kinship placement will also be counted.

BL 2014 Data Source

Count children who received or benefited from relative caregiver assistance during the fiscal year. A child is noted in IMPACT as receiving relative caregiver assistance by appearing in paid claims processed against PAC 292 (Relative/Other Designated Caregiver Reimbursement Program) during the reporting period or by being placed in the same kinship placement as a sibling who is in a paid claim for the integration payment.

Due to possible modifications in FPS fiscal system, PACs, service codes and/or object codes are subject to change. Should this occur, current equivalent codes will be substituted and documented in performance folder.

BL 2014 Methodology

Count the number of unduplicated children that received relative caregiver assistance for the fiscal year.

Values reported in ABEST are also updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Additionally, values reported in ABEST are updated as required to ensure that data reflected is accurate and reliable until all billings are complete.

BL 2014 Purpose

This measure provides important data to estimate how many children received relative caregiver assistance during a fiscal year. The data is very useful in analyzing trends and projecting agency costs.

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Goal No.	2	Protect Children Through an Integrated Service Delivery System
Objective No.	1	Reduce Child Abuse/Neglect and Mitigate Its Effect
Strategy No.	13	Relative Caregiver Monetary Assistance Payments
Measure Type	OP	
Measure No.	1	Average Monthly Number of Children: Caregiver Monetary Assistance

---

**Calculation Method: N**      **Target Attainment: L**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 02-01-13 OP 01  
**Key Measure: Y**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure is an average monthly unduplicated count of children who received relative caregiver assistance. Relative caregiver assistance includes a one-time integration payment of \$1,000 per sibling group, after a DFPS approved placement, and an annual expense reimbursement payment for child related expenses, one \$500 payment per child for child-related expenses if the expenses meet eligibility requirements.

BL 2014 Data Limitations

The authorization for the integration payment is made for only one child in the sibling group. In order to count all children benefiting from the assistance, all other siblings residing with the same kinship placement will also be counted.

BL 2014 Data Source

Count children who received or benefited from relative caregiver assistance during the fiscal year. A child is noted in IMPACT as receiving relative caregiver assistance by appearing in paid claims processed against PAC 292 (Relative/Other Designated Caregiver Reimbursement Program) during the reporting period or by being placed in the same kinship placement as a sibling who is in a paid claim for the integration payment. Because billings can take several months to receive and process, estimate the number of children served using a completion factor based on historical trends of actual paid claims data applied to the number of children who were billed or who benefited from the assistance to date. Completion factors are determined for the sum of this PAC based on previous fiscal year's information for same reporting period versus previous year's year-end total. Use the overall total completion factor for reporting period.

BL 2014 Methodology

Data Source cont:

Numerator: Sum of the unduplicated number of children who received relative caregiver assistance during the reporting period. Denominator: Total number of months in the reporting period.

Due to modifications in the FPS fiscal system, PACs may change. Should this occur, current equivalent codes will be substituted and documented in performance folder.

Methodology:

Divide the numerator by the denominator. When calculating the 2nd, 3rd, and 4th quarters, the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

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BL 2014 Purpose

To monitor the average monthly number of FPS children who receive relative caregiver assistance.

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Goal No.	3		Prevention and Early Intervention Programs
Objective No.	1		Provide Contracted Prevention and Early Intervention Programs
Strategy No.	1		Services to At-Risk Youth (STAR) Program
Measure Type	EF		
Measure No.	1		Average Monthly FPS Cost per STAR Youth Served

**Calculation Method: N**      **Target Attainment: L**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 03-01-01 EF 01  
**Key Measure: Y**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure reports the monthly average cost incurred by FPS to serve a youth that is actively participating in the STAR program. The cost incurred by FPS is the sum of expenditures to STAR contracted service providers during the reporting period.

BL 2014 Data Limitations

The agency is dependent on STAR program contracted service providers to provide data. There are instances when a participant may receive services from more than one STAR service provider during the same month. When this occurs, the participant is included in the count for each provider that provided service, causing a small number of participants to be counted more than once. The number of participants counted more than once is less than 1% in any given month.

BL 2014 Data Source

The total client service program cost for STAR contracted service providers is taken from HHSAS-FS and an internal budget document (OOELEDGER.xls) for PACs 300 (Services to At-Risk Youth), 301 (Services to At-Risk Youth - TANF) and PAC 302 (Universal Prevention Services). The number of youth actively participating in the STAR program is taken from the Prevention and Early Intervention Services (PEIS) Database. The number of participants is unduplicated for each contracted service provider per month.

Due to possible modifications in the FPS fiscal system, PACs, service codes and/or worker classification codes are subject to change. Should this occur, the current equivalent codes will be substituted and documented in the performance folder.

BL 2014 Methodology

An expenditure projection for PACs 300, 301 and 302 is made using an internal budget document (OOELEDGER.xls) that includes actual expenditures reported on HHSAS-FS for the reporting period and adding estimates for accruals. This expenditure amount for the reporting period is the numerator. The total number of youth actively participating in the STAR program during the reporting period is divided by the number of months in the reporting period to get the average monthly number of youth served (denominator).

Divide the numerator by the denominator. When calculating 2nd, 3rd, & 4th quarters, the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

This measure is used as a benchmark and to monitor increases in the cost of service.

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Goal No.	3	Prevention and Early Intervention Programs
Objective No.	1	Provide Contracted Prevention and Early Intervention Programs
Strategy No.	1	Services to At-Risk Youth (STAR) Program
Measure Type	OP	
Measure No.	1	Average Number of STAR Youth Served per Month

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**Calculation Method: N**      **Target Attainment: H**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 03-01-01 OP 01

**Key Measure: Y**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure calculates the average number of STAR program youth who actually received services during a reporting period.

BL 2014 Data Limitations

The agency is dependent on STAR program contracted service providers to provide data. There are instances when a participant may receive services from more than one STAR contracted service provider during the same month. When this occurs, the participant is included in the count for each contracted service provider that provided service, causing a small number of participants to be counted more than once. The number of participants counted more than once is less than 1% in any given month.

BL 2014 Data Source

Services consist of emergency residential service (where the client is housed in an emergency facility), individual youth and family crisis counseling, family and youth short-term counseling, youth coping skills training, and parenting skills based training. Because it takes several months for all services to be reported in the Prevention and Early Intervention Services (PEIS) Database for a service month, the number of youth served must be estimated for the months that are not complete using a standard projection methodology. The number of participants is unduplicated for each contracted service provider per month. The numerator is the total number of youth reported who received any of the services listed above. The denominator is the number of months in the reporting period.

BL 2014 Methodology

Divide the numerator by the denominator. When calculating 2nd, 3rd, & 4th quarters, the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

This measure is a good indicator of the volume of services being provided by STAR contracted service providers.

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
Goal No.	3		Prevention and Early Intervention Programs
Objective No.	1		Provide Contracted Prevention and Early Intervention Programs
Strategy No.	2		Community Youth Development (CYD) Program
Measure Type	EF		
Measure No.	1		Average Monthly FPS Cost per CYD Youth Served

---

**Calculation Method: N**      **Target Attainment: L**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 03-01-02 EF 01

**Key Measure: Y**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure reports the monthly average cost incurred by FPS to serve a youth that is actively participating in the Community Youth Development (CYD) program. The cost incurred by FPS is the sum of expenditures to CYD contracted service providers during the reporting period.

BL 2014 Data Limitations

The agency is dependent on CYD program contracted service providers to provide data. There are instances when a participant may receive services from more than one CYD contracted service provider during the same month. When this occurs, the participant is included in the count for each contracted service provider that provided service, causing a small number of participants to be counted more than once. The number of participants counted more than once is less than 1% in any given month.

BL 2014 Data Source

The total client service program cost for CYD contracted service providers is taken from HHSAS-FS and an internal budget document (OOELEDGER.xls) for PAC 310 (Community Youth Development Grants). The number of youth actively participating in the CYD program is taken from the Prevention and Early Intervention Services (PEIS) Database. The number of participants is unduplicated for each contracted service provider per month.

Due to possible modifications in the FPS fiscal system, PACs, service codes and/or worker classification codes are subject to change. Should this occur, the current equivalent codes will be substituted and documented in the performance folder.

BL 2014 Methodology

An expenditure projection for PAC 310 is made using an internal budget document (OOELEDGER.xls) that includes actual expenditures reported on HHSAS-FS for the reporting period and adding estimates for accruals. This expenditure amount for the reporting period is the numerator. The total number of youth actively participating in the CYD program during the reporting period is divided by the number of months in the reporting period to get the average monthly number of youth served (denominator).

Divide the numerator by the denominator. When calculating 2nd, 3rd, & 4th quarters, the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

This measure is used as a benchmark and to monitor increases in the cost of service.

**STRATEGY-RELATED MEASURES DEFINITIONS REPORT**

83rd Regular Session, Agency Submission, Version 1  
 Automated Budget and Evaluation System of Texas (ABEST)

Agency Code: **530** Agency: **Family and Protective Services, Department of**

Goal No.	3	Prevention and Early Intervention Programs
Objective No.	1	Provide Contracted Prevention and Early Intervention Programs
Strategy No.	2	Community Youth Development (CYD) Program
Measure Type	OP	
Measure No.	1	Average Number of CYD Youth Served per Month

**Calculation Method: N**      **Target Attainment: H**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 03-01-02 OP 01  
**Key Measure: Y**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure is the average monthly number of Community Youth Development (CYD) program youth who actually received a service (i.e., attended a paid activity) during the reporting period.

BL 2014 Data Limitations

The agency is dependent on CYD program contractors to provide data. There are instances when a participant may receive services from more than one CYD contractor during the same month. When this occurs, the participant is included in the count for each contractor that provided service, causing a small number of participants to be counted more than once. The number of participants counted more than once is less than 1% in any given month.

BL 2014 Data Source

Information resides on monthly summary sheets completed by providers and entered into the Prevention and Early Intervention Services (PEIS) Database. Each provider has a unique provider agreement and services vary by provider. Services provided include: employment skills training, youth leadership development services, recreation activities, youth educational/tutoring programs, mentoring, and life skills training. Because it takes several months for all services to be reported in the PEIS Database for a service month, the number of youth served must be estimated for the months that are not complete using a standard projection methodology. The number of participants is unduplicated for each contracted service provider per month. The numerator is the total number of youth reported who received services included in the provider agreement. The denominator is number of months in reporting period.

BL 2014 Methodology

Divide the numerator by the denominator. When calculating 2nd, 3rd, & 4th quarters, the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

The purpose of this measure is to calculate the number of CYD youth who actually receive counseling, skills training, & prevention services and is a good indicator of impact and quality services.

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
Goal No.	3		Prevention and Early Intervention Programs
Objective No.	1		Provide Contracted Prevention and Early Intervention Programs
Strategy No.	3		Texas Families: Together and Safe Program
Measure Type	EF		
Measure No.	1		Avg Monthly Cost per Family Served in the Texas Families Program

---

**Calculation Method: N**      **Target Attainment: L**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 03-01-03 EF 01

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure reports the average monthly cost incurred by FPS to serve a family participating in the Texas Families: Together and Safe program. The cost incurred by FPS is the sum of expenditures to Texas Families contracted service providers during the reporting period.

BL 2014 Data Limitations

The data collected are reported to FPS by the contracted service providers providing the services.

BL 2014 Data Source

The total client service program cost for Texas Families contracted service providers is taken from HHSAS-FS and an internal budget document (OOELEDGER.xls) for PAC 321(Texas Families: Together and Safe). For each month during the reporting period, the number of families participating in the Texas Families program is taken from the Prevention and Early Intervention Services (PEIS) Database (or its predecessor).

Due to possible modifications in the FPS fiscal system, PACs, service codes and/or worker classification codes are subject to change. Should this occur, the current equivalent codes will be substituted and documented in the performance folder.

BL 2014 Methodology

An expenditure projection for PAC 321 is made using an internal budget document (OOELEDGER.xls) that includes actual expenditures reported on HHSAS-FS for the reporting period and adding estimates for accruals. This expenditure amount for the reporting period is the numerator. The denominator for this measure is the total number of families participating in the program during the reporting period divided by the number of months. The denominator for this measure is reported in the Output Measure "Average Number of Families Served in the Texas Families Program".

Divide the numerator by the denominator. When calculating 2nd, 3rd, & 4th quarters, the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

This measure is useful as a benchmark and to monitor increases in the cost of service.

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Agency Code: <b>530</b>	Agency: <b>Family and Protective Services, Department of</b>
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Goal No.	3	Prevention and Early Intervention Programs
Objective No.	1	Provide Contracted Prevention and Early Intervention Programs
Strategy No.	3	Texas Families: Together and Safe Program
Measure Type	OP	
Measure No.	1	Average Number of Families Served in the Texas Families Program

---

**Calculation Method: N**      **Target Attainment: H**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 03-01-03 OP 01

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure calculates the average unduplicated number of families served in the Texas Families: Together and Safe program for each month during the reporting period.

BL 2014 Data Limitations

The data collected are reported to FPS by the outside entity providing the services.

BL 2014 Data Source

Information is taken from the Prevention and Early Intervention Services (PEIS) Database (or its predecessor). The numerator is the total number of unduplicated families who received services from the Texas Families: Together and Safe Program each month during the reporting period. The denominator is the number of months in the reporting period.

BL 2014 Methodology

Divide the numerator by the denominator. When calculating 2nd, 3rd, & 4th quarters, the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

The purpose of this measure is to get an average monthly, unduplicated number of families that were served by the Texas Families: Together and Safe Program during the fiscal year. This count is a good indicator of volume of services.

**STRATEGY-RELATED MEASURES DEFINITIONS REPORT**

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
Goal No.	3		Prevention and Early Intervention Programs
Objective No.	1		Provide Contracted Prevention and Early Intervention Programs
Strategy No.	4		Provide Child Abuse Prevention Grants to Community-based Organizations
Measure Type	OP		
Measure No.	1		Number of Community-based Child Abuse Prevention Grants

---

**Calculation Method: C**      **Target Attainment: H**      **Priority: L**      Cross Reference: Agy 530 082-R-S70-1 03-01-04 OP 01

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure is the unduplicated number of active grants for child abuse and neglect prevention services through the Community Based Child Abuse Prevention (CBCAP) program during the reporting period.

BL 2014 Data Limitations

None

BL 2014 Data Source

IMPACT

BL 2014 Methodology

Sum the unduplicated number of active grants during the reporting period that have a signed contract with the Community-Based Child Abuse Prevention (CBCAP) program. When calculating the 2nd, 3rd, & 4th quarters, the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

This measure identifies the number of grants for child abuse and neglect prevention services through the CBCAP program and is an important indicator of community based child abuse and neglect prevention services.

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
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Goal No.	3	Prevention and Early Intervention Programs
Objective No.	1	Provide Contracted Prevention and Early Intervention Programs
Strategy No.	5	Provide Funding for Other At-Risk Prevention Programs
Measure Type	EF	
Measure No.	1	Average Monthly Cost per Person: Other At-risk Prevention Programs

---

**Calculation Method: N**      **Target Attainment: L**      **Priority: L**      Cross Reference: Agy 530 082-R-S70-1 03-01-05 EF 01  
**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure reports the monthly average cost incurred by FPS to serve a person who is actively participating in the Other At-Risk Prevention Programs. The cost incurred by FPS is the sum of expenditures to Other At-Risk Prevention Services contracted service providers during the reporting period.

BL 2014 Data Limitations

None

BL 2014 Data Source

The total client service program cost for Other At-Risk Prevention Services contracted service providers is taken from HHSAS-FS and an internal budget document (OOELEDGER.xls) for PACs 370 (Family Strengthening Services), 371 (Youth Resiliency Services), 372 (Community-Based At Risk Family Services), and 373 (Statewide Youth Services Network). The number of persons served is the count from Output Measure 03-01-05.01 Average Monthly Number Served: Other At-Risk Programs. The number of persons served is unduplicated for each contracted service provider per month.

Due to possible modifications in the FPS fiscal system, PACs, service codes and/or worker classification codes are subject to change. Should this occur, the current equivalent codes will be substituted and documented in the performance folder.

BL 2014 Methodology

An expenditure projection for PACs 370, 371, 372 and 373 is made using an internal budget document (OOELEDGER.xls) that includes actual expenditures reported on HHSAS-FS for the reporting period and adding estimates for accruals. The sum of the expenditures for the reporting period is the numerator. The denominator is the count from Output Measure 03-01-05.01 Average Monthly Number Served: Other At-Risk Programs.

Divide the numerator by the denominator. When calculating 2nd, 3rd, & 4th quarters the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

This measure is used as a benchmark and to monitor increases in the cost of service.

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Agency Code: **530** Agency: **Family and Protective Services, Department of**

Goal No.	3	Prevention and Early Intervention Programs
Objective No.	1	Provide Contracted Prevention and Early Intervention Programs
Strategy No.	5	Provide Funding for Other At-Risk Prevention Programs
Measure Type	OP	
Measure No.	1	Average Monthly Number Served: Other At-risk Programs

**Calculation Method: N**      **Target Attainment: H**      **Priority: L**      Cross Reference: Agy 530 082-R-S70-1 03-01-05 OP 01

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

The average monthly number of persons receiving services from programs funded under strategy C.01.05 "Other At-Risk Prevention Programs".

BL 2014 Data Limitations

Other At-Risk Prevention Programs contractors provide service data to DFPS.

BL 2014 Data Source

Information is taken from the Prevention and Early Intervention Services (PEIS) Database (or its predecessor). Because it takes several months for all services to be reported in the PEIS Database for a service month, the number of youth served must be estimated for the months that are not complete using a standard projection methodology. The numerator is the sum of persons served each month by each contract provider. (Persons served are unduplicated by service provider). The denominator is the number of months in the reporting period.

BL 2014 Methodology

Divide the numerator by the denominator. When calculating 2nd, 3rd, & 4th quarters the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

This measure is a good indicator of the number of persons receiving a service through the Other At-Risk Prevention Programs.

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
Goal No.	4	Protect Elder/Disabled Adults Through a Comprehensive System	
Objective No.	1	Reduce Adult Maltreatment and Investigate MH and ID Reports	
Strategy No.	1	Provide Direct Delivery Staff for Adult Protective Services	
Measure Type	EF		
Measure No.	1	Avg Daily Cost per APS in Home Direct Delivery Service (All Stages)	

**Calculation Method: N**      **Target Attainment: L**      **Priority: H**      Cross Reference:  
**Key Measure: N**      **New Measure: Y**      **Percentage Measure: N**

BL 2014 Definition

This measure reports the average daily cost attributable to direct delivery of services. Direct delivery services included are for investigation (INV) and In-Home Services (SVC).

BL 2014 Data Limitations

The agency does not track costs for stages of direct delivery services. This calculation involves using actual expenditures reported on HHSAS-FS for the reporting period, annualizing those expenditures and adding estimates for accruals and encumbrances.

BL 2014 Data Source

Actual expenditures for APS In Home direct delivery services are from HHSAS-FS and an internal budget document (OOELEDGER.xls) for Strategy D.01.01 (APS Direct Delivery Services). All PACs in Strategy D.01.01 are included. The number of APS Direct Delivery stages is obtained from Output Measure 04-01-01.03, Average Daily Number of Direct Delivery Services (All Stages).

Due to possible modifications in the FPS fiscal system, PACs are subject to change. Should this occur, current equivalent codes will be substituted and documented in the performance folder.

BL 2014 Methodology

Annual expenditure projections for PACs listed above are made using an internal budget document (OOELEDGER.xls) that includes actual expenditures reported on HHSAS-FS for reporting period, annualizing those expenditures and adding estimates for accruals and encumbrances. For all quarters, annual expenditure projections are multiplied by percent of year elapsed for reporting period and reduced by previous quarter(s) dollars to get estimated expenditures attributable to report quarter.

These amounts are totaled & divided by number of days in the reporting period to arrive at average daily cost for reporting period, the numerator. The denominator is the Average Daily Number of Direct Delivery Services (All Stages).

Divide the numerator by the denominator to calculate the Average Daily Cost per Direct Delivery Service. When calculating 2nd, 3rd, & 4th quarters the year-to-date total is recalculated.

BL 2014 Purpose

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**Methodology cont:**

Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to & including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

**Purpose:**

This measure is useful as a benchmark & to monitor changes in agency costs attributable to the provision of direct delivery services.

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
Goal No.	4	Protect Elder/Disabled Adults Through a Comprehensive System	
Objective No.	1	Reduce Adult Maltreatment and Investigate MH and ID Reports	
Strategy No.	1	Provide Direct Delivery Staff for Adult Protective Services	
Measure Type	EF		
Measure No.	2	APS Daily Caseload per Worker (In Home)	

**Calculation Method: N**      **Target Attainment: L**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 04-01-01 EF 02  
**Key Measure: Y**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure provides the average daily caseload for APS in-home caseworkers. Supervisors carrying cases are not included in the definition of caseworker.

BL 2014 Data Limitations

Data from HHSAS-HR is point-in-time at the end of the month, so if a worker changes jobs during the month, only the last record for the month is captured.

BL 2014 Data Source

For each day during the reporting period count stages from IMPACT that were open at any time during the day and for which the primary assignment is to an APS in-home caseworker with the appropriate job class and paid out of Strategy D.01.01 (APS Direct Delivery Staff) in HHSAS-HR. The following stages are included: Investigation (INV), and In-home service delivery (SVC).

For numerator, count stages assigned to caseworkers that were open during the day for each day during the reporting for which the primary assignment is to an APS in-home caseworker with the appropriate job class and paid out of Strategy D.01.01 (APS Direct Delivery Staff) in HHSAS-HR. For the denominator, calculate the total number of caseworkers with primary assignments for each day during the report period, excluding trainees with less than 57 days of service. Trainees with 57 to 152 days of service are counted as half (.5) of a worker.

BL 2014 Methodology

Data Source cont:

Due to possible modifications in the FPS fiscal system, PACs, job classes and DEPTIDs are subject to change. Should this occur, current equivalent codes will be substituted & documented in performance folder.

Methodology:

Divide the numerator (sum of all daily case counts) for the reporting period by the denominator (sum of all daily caseworker counts) during the reporting period. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

This measure is an indicator of an average amount of work handled each day by an APS in-home caseworker. The intent is to approximate what a caseworker would state if asked about the workload being managed.

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
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Goal No.	4	Protect Elder/Disabled Adults Through a Comprehensive System
Objective No.	1	Reduce Adult Maltreatment and Investigate MH and ID Reports
Strategy No.	1	Provide Direct Delivery Staff for Adult Protective Services
Measure Type	EF	
Measure No.	3	Average Daily Number APS in Home Stages Not Assigned to a Caseworker

---

**Calculation Method: N**      **Target Attainment: L**      **Priority: L**      Cross Reference: Agy 530 082-R-S70-1 04-01-01 EF 03  
**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

Direct delivery services include stages for which the primary assignment is to APS In Home non-caseworkers paid out of Strategy D.01.01 (APS Direct Delivery Staff) in HHSAS-HR. The following stages are included: Investigation (INV), and Service Delivery (SVC).

BL 2014 Data Limitations

Data from HHSAS-HR is point-in-time at the end of the month, so if a worker changes jobs during the month, only the last record for the month is captured.

BL 2014 Data Source

For each day during the reporting period, count stages from IMPACT that were open at any time during the day and for which the primary assignment is to APS non-caseworkers paid out of Strategy D.01.01 (APS Direct Delivery Staff) in HHSAS-HR. Due to possible modifications in the FPS fiscal system, PACs, service codes and/or worker classification codes are subject to change. Should this occur, the current equivalent codes will be substituted and documented in the performance folder.

BL 2014 Methodology

The numerator is the sum of the counts of open stages for each day in the reporting period. The denominator is the number of days in the reporting period. Divide the numerator by the denominator. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

The purpose of the measure is to show the number of direct delivery service stages open each day where the primary assignment is to APS non-caseworker. This measure provides an indicator for the number of clients served by non-caseworkers paid out of Strategy D.01.01 (APS Direct Delivery Staff) in HHSAS-HR and is a useful tool to gauge the staff and dollars needed to serve the elderly and disabled adult protective services population.

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
Goal No.	4		Protect Elder/Disabled Adults Through a Comprehensive System
Objective No.	1		Reduce Adult Maltreatment and Investigate MH and ID Reports
Strategy No.	1		Provide Direct Delivery Staff for Adult Protective Services
Measure Type	EX		
Measure No.	1		Percent of APS Workers with Two or More Years of Service

---

**Calculation Method: N**      **Target Attainment: H**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 04-01-01 EX 01

**Key Measure: N**      **New Measure: N**      **Percentage Measure: Y**

BL 2014 Definition

APS workers are defined as Active FPS staff with a job classification code designated as worker classification.

BL 2014 Data Limitations

The usefulness of the retention rate as a performance measure is limited by local economic factors, such as wages in the private sector, beyond the agency's control. Some other factors that affect this measure, such as labor market, are beyond the department's control.

BL 2014 Data Source

The total number of APS workers with two or more years of service is the numerator. The total number of APS workers is the denominator. Information for this measure is taken from HHSAS-HR. The start date of employment for staff working in APS prior to the creation of FPS comes from a survey researching FPS workers' employment experience. APS specialists in PAC 410 (APS Direct Delivery) are the type of workers included in this measure.

Due to possible modifications in the FPS fiscal system, PACs, service codes and/or worker classification codes are subject to change. Should this occur, the current equivalent codes will be substituted and documented in the performance folder.

BL 2014 Methodology

Divide the numerator by the denominator and multiply by 100 to achieve a percentage.

BL 2014 Purpose

This measure is a useful indicator of staff competencies and a general reflection of staff satisfaction.

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
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Goal No.	4	Protect Elder/Disabled Adults Through a Comprehensive System
Objective No.	1	Reduce Adult Maltreatment and Investigate MH and ID Reports
Strategy No.	1	Provide Direct Delivery Staff for Adult Protective Services
Measure Type	EX	
Measure No.	2	Avg Monthly # of APS in Home Clients Receiving Protective Services

---

**Calculation Method: N**      **Target Attainment: L**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 04-01-01 EX 02  
**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure reflects the average monthly number of service delivery cases handled by APS workers each month.

BL 2014 Data Limitations

Clients receive services in the investigation stage and these services are not captured in this measure. Some other factors that affect this measure, such as labor market, are beyond the department's control.

BL 2014 Data Source

Using IMPACT, add the total number of cases in the service delivery stage and the stage type is regular that were open during the month to calculate the numerator. The numerator is the sum of the number of regular cases open in the service delivery stage for each month of the reporting period. The denominator is the sum of months in the reporting period.

BL 2014 Methodology

Divide the numerator by the denominator.

BL 2014 Purpose

The purpose of this measure is to show the average number of APS clients receiving protective services each month. (In the data collection for this measure, the number of cases is identical to the number of clients, because each case only represents one client.). This measure is a useful indicator of staff competencies and a general reflection of staff satisfaction.

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Agency Code: <b>530</b>	Agency: <b>Family and Protective Services, Department of</b>
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Goal No.	4	Protect Elder/Disabled Adults Through a Comprehensive System
Objective No.	1	Reduce Adult Maltreatment and Investigate MH and ID Reports
Strategy No.	1	Provide Direct Delivery Staff for Adult Protective Services
Measure Type	OP	
Measure No.	1	Number of Completed APS in Home Investigations

---

**Calculation Method: C**      **Target Attainment: H**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 04-01-01 OP 01

**Key Measure: Y**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure counts the number of investigations that APS staff completed during a reporting period.

BL 2014 Data Limitations

Does not count investigations completed by the caseworker but awaiting supervisory closure.

BL 2014 Data Source

Using IMPACT, count the number of completed APS investigations where the investigation stage closure date is during the reporting period and the disposition has been determined.

BL 2014 Methodology

The calculation is a count of the number of APS investigations during the reporting period in which an investigation stage closure date is indicated on IMPACT. The quarterly and annual counts are equal to the sum of the number of investigation stage closures during each month of the respective reporting period. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

The purpose of this measure is to track the number of investigations of abuse/neglect/exploitation of the elderly or disabled adults completed during the reporting period. This measure provides useful information for management purposes.

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Agency Code: <b>530</b>	Agency: <b>Family and Protective Services, Department of</b>
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Goal No.	4	Protect Elder/Disabled Adults Through a Comprehensive System
Objective No.	1	Reduce Adult Maltreatment and Investigate MH and ID Reports
Strategy No.	1	Provide Direct Delivery Staff for Adult Protective Services
Measure Type	OP	
Measure No.	2	Number of Confirmed APS in Home Investigations

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**Calculation Method: C**      **Target Attainment: L**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 04-01-01 OP 02

**Key Measure: Y**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure counts the number of completed investigations in which the disposition confirmed maltreatment of a vulnerable adult. The disposition is the worker's determination of the validity of the report and is made at the completion of the investigation. 'Confirmed maltreatment of a vulnerable adult' refers to reports of abuse, neglect, or exploitation of elderly persons or adults with disabilities that the caseworker finds to be valid.

BL 2014 Data Limitations

None

BL 2014 Data Source

Using IMPACT, the measure is gathered by counting during the reporting period the number of APS investigations for which a stage closure date is shown in the investigation stage and the disposition is coded as 'VAL' (valid) or 'VNF' (valid with no fault).

BL 2014 Methodology

The quarterly and annual counts are equal to the sum of the number of investigations confirmed during each month of the respective reporting period. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

The purpose of this measure is to track the number of completed investigations of abuse/neglect/exploitation of the elderly or disabled adults for which the allegations of abuse/neglect/exploitation of the elderly and disabled adults have been substantiated. The measure is useful for internal management purposes.

**STRATEGY-RELATED MEASURES DEFINITIONS REPORT**

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Agency Code: <b>530</b>	Agency: <b>Family and Protective Services, Department of</b>
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Goal No.	4	Protect Elder/Disabled Adults Through a Comprehensive System
Objective No.	1	Reduce Adult Maltreatment and Investigate MH and ID Reports
Strategy No.	1	Provide Direct Delivery Staff for Adult Protective Services
Measure Type	OP	
Measure No.	3	Avg Daily Number of APS in Home Direct Delivery Services (All Stages)

---

**Calculation Method: N**      **Target Attainment: H**      **Priority: L**      Cross Reference: Agy 530 082-R-S70-1 04-01-01 OP 03

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

Direct delivery services include stages for which the primary assignment is to APS in-home staff paid out of Strategy D.01.01 (APS Direct Delivery Staff) in HHSAS-HR. The following stages are included: Investigation (INV), and In-home Service Delivery (SVC) stages.

BL 2014 Data Limitations

None

BL 2014 Data Source

For each day during the reporting period count stages from IMPACT that were open at any time during the day and for which the primary assignment is to APS in-home staff paid out of Strategy D.01.01 (APS Direct Delivery Staff) in HHSAS-HR. Due to possible modifications in the FPS fiscal system, PACs, service codes and/or worker classification codes are subject to change. Should this occur, the current equivalent codes will be substituted and documented in the performance folder.

BL 2014 Methodology

The numerator is the sum of the counts of open stages for each day in the reporting period. The denominator is the number of days in the reporting period. Divide the numerator by the denominator. When calculating 2nd, 3rd, & 4th quarters the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

The purpose of the measure is to show the number of direct delivery stages that are open each day and are served by APS in-home staff. This measure is a useful tool to gauge the staff and dollars needed to serve the elderly and disabled adult protective services population.

**STRATEGY-RELATED MEASURES DEFINITIONS REPORT**

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Automated Budget and Evaluation System of Texas (ABEST)

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
Goal No.	4	Protect Elder/Disabled Adults Through a Comprehensive System	
Objective No.	1	Reduce Adult Maltreatment and Investigate MH and ID Reports	
Strategy No.	2	Provide Program Support for Adult Protective Services	
Measure Type	EX		
Measure No.	1	Number of APS Caseworkers who Completed Basic Skills Development	

---

**Calculation Method: N**      **Target Attainment: L**      **Priority: L**      Cross Reference: Agy 530 082-R-S70-1 04-01-02 EX 01

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure counts the number of APS Caseworkers who completed Basic Skills Development (BSD) training during the reporting period.

BL 2014 Data Limitations

Fluctuations in this measure can be attributable to additional FTEs appropriated by the legislature and ongoing APS employee retention efforts.

BL 2014 Data Source

HHSAS-HRMS Administrator Training Database

BL 2014 Methodology

The calculation is a count of the number of caseworkers for whom the session end date in the HHSAS-HRMS Administrator Training Database is during the reporting period.

Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

This measure monitors the volume of APS caseworkers completing BSD.

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
Goal No.	4	Protect Elder/Disabled Adults Through a Comprehensive System	
Objective No.	1	Reduce Adult Maltreatment and Investigate MH and ID Reports	
Strategy No.	3	MH and ID Investigations	
Measure Type	EF		
Measure No.	1	Average Monthly Cost per Investigation in MH and ID Settings	

**Calculation Method: N**      **Target Attainment: L**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 04-01-03 EF 01

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure reports the average monthly cost attributable to investigations that remain open and that are closed during the reporting period, and includes investigations conducted in mental health or intellectual disability settings, which may include state supported living centers, state hospitals, state centers, private ICF/ID facilities, community centers, and Medicaid waiver programs.

BL 2014 Data Limitations

None

BL 2014 Data Source

Total program cost is from HHSAS-FS and an internal budget document (OOELEDGER.xls) for APS Facility Investigations Strategy PACs 445 (APS Facility Investigations), 452 (APS Facility Investigations Program Support), 498 (APS Facility Investigations - Cost Pool Staff) and 499 (APS Facility Investigations Training Cost Pool Staff). Number of investigations is from IMPACT. Open investigations have no investigation completion or closure dates. Closed investigations are indicated by a completion or stage closure date during the reporting period.

Due to possible modifications in the FPS fiscal system, PACs, service codes and/or worker classification codes are subject to change. Should this occur, the current equivalent codes will be substituted and documented in the performance folder.

BL 2014 Methodology

Annual expenditure projections MH and ID investigation PACs are made using an internal budget document (OOELEDGER.xls) that includes actual expenditures reported on HHSAS-FS for the reporting period, annualizing those expenditures and adding estimates for accruals and encumbrances. Each quarter, annual expenditure projections are multiplied by the percent of the year elapsed and reduced by previous quarter(s) dollars to get estimated expenditures attributable to the report quarter. Quarterly amounts are totaled and divided by the number of reporting period months to yield the average monthly cost (numerator). The average monthly number of investigations is calculated by dividing the cumulative count of cases investigated during the reporting period by the number of reporting period months (denominator).

Divide the numerator by the denominator to calculate the average monthly cost per investigation. When calculating 2nd, 3rd, & 4th quarters the year-to-date total is recalculated.

BL 2014 Purpose

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**Methodology cont:**

Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

**Purpose:**

This measure is useful as a benchmark and to monitor changes in agency costs attributable to the investigation function.

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
Goal No.	4	Protect Elder/Disabled Adults Through a Comprehensive System	
Objective No.	1	Reduce Adult Maltreatment and Investigate MH and ID Reports	
Strategy No.	3	MH and ID Investigations	
Measure Type	EF		
Measure No.	2	APS Daily Caseload per Worker (MH and ID Investigations)	

---

**Calculation Method: N**      **Target Attainment: L**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 04-01-03 EF 02

**Key Measure: Y**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure provides the average daily caseload for MH and ID investigators. MH and ID investigations require formal written witness statements and often involve multiple alleged victims and perpetrators. MH and ID investigations must be initiated within 1 hour of intake. With limited exceptions, investigations must be completed within 14 days of intake.

BL 2014 Data Limitations

Data from HHSAS-HR is point-in-time at the end of the month, so only the last record for the month is captured.

BL 2014 Data Source

For each day during the reporting period count stages from IMPACT that were open at any time during the day and for which the primary assignment is to a MH and ID Investigator with the appropriate job class and paid out of PAC 445 (APS Facility Investigations) in HHSAS-HR. The following stages are included: Investigation (INV).

For numerator, count stages assigned to caseworkers that were open during the day for each day during the reporting period if the primary assignment is to a MH and ID investigator with the appropriate job class and paid out of PAC 445 (APS Facility Investigations) in HHSAS-HR.

For the denominator, calculate the total number of caseworkers with primary assignments for each day during the report period, excluding trainees with less than 57 days of service. Trainees with 57 to 152 days of service are counted as half (.5) of a worker.

BL 2014 Methodology

Data Source cont:

Due to possible modifications in the FPS fiscal system, PACs, job classes and DEPTIDs are subject to change. Should this occur, current equivalent codes will be substituted & documented in performance folder.

Methodology:

Divide the numerator (sum of all daily case counts) for the reporting period by the denominator (sum of all daily caseworker counts) during the reporting period. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

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**BL 2014 Purpose**

This measure is an indicator of an average amount of work handled each day by investigators in MH and ID settings. The intent is to approximate what a caseworker would state if asked about the workload being managed.

**STRATEGY-RELATED MEASURES DEFINITIONS REPORT**

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
Goal No.	4	Protect Elder/Disabled Adults Through a Comprehensive System	
Objective No.	1	Reduce Adult Maltreatment and Investigate MH and ID Reports	
Strategy No.	3	MH and ID Investigations	
Measure Type	EX		
Measure No.	1	Number of Deaths from Abuse/Neglect/Exploitation: MH and ID Settings	

---

**Calculation Method: N**      **Target Attainment: L**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 04-01-03 EX 01

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure reports the number of deaths due to abuse or neglect of persons receiving mental health or intellectual disability services, which include state supported living centers, state hospitals, state centers, private ICF/ID facilities, community centers, and Medicaid waiver programs.

BL 2014 Data Limitations

The data is limited due to self-reporting by mental health or intellectual disability facilities.

BL 2014 Data Source

The data are gathered from IMPACT using allegation disposition and serious injury codes.

BL 2014 Methodology

The measure equals the count of the number of cases with investigation completion dates within the reporting period in which at least one allegation disposition is coded as 'CON' (confirmed), there is a DOD (date of death) indicated, the reason for death is abuse or neglect and resulting fatality is indicated by the code of 'Fatal' in the seriousness of the injury field.

BL 2014 Purpose

This measure captures the number of deaths from maltreatment in mental health and intellectual disability programs. The number of deaths from maltreatment in mental health or intellectual disability programs is an important indicator of problems in the service delivery system, i.e., that care and treatment are substandard.

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
Goal No.	4		Protect Elder/Disabled Adults Through a Comprehensive System
Objective No.	1		Reduce Adult Maltreatment and Investigate MH and ID Reports
Strategy No.	3		MH and ID Investigations
Measure Type	OP		
Measure No.	1		Number of Completed Investigations in MH and ID Settings

**Calculation Method: C**      **Target Attainment: H**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 04-01-03 OP 01  
**Key Measure: Y**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure reports the number of completed investigations of maltreatment of persons served in mental health or intellectual disability settings, which may include state supported living centers, state hospitals, state centers, private ICF/ID facilities, community centers, and Medicaid waiver programs.

BL 2014 Data Limitations

None

BL 2014 Data Source

An investigation completion is indicated by a closure or completion date during the reporting period. Investigation closures must be counted in order to capture all completed investigations. Due to an IMPACT design problem, the investigation completion date for rapid closures is left blank and a closed date is entered. In MH and ID investigations, rapid closures are used when investigations determine that situations reported to FPS are not within the purview of FPS to continue to investigate. Examples of such cases include client rights issues, administrative issues, and clinical practice issues appropriate for peer review.

BL 2014 Methodology

The measure is calculated by counting the number of MH and ID investigations for which an investigation completion date or investigation closure date is entered in IMPACT. The quarterly and annual counts are equal to the sum of the completed and closed investigations in each month of the reporting period. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

The purpose of this measure is to track the number of investigations of abuse/neglect/exploitation of the elderly or disabled adults in MH and ID settings completed during the reporting period. This measure provides useful information for management purposes. The number of completed investigations and the promptness with which they are completed are important indicators of workload and performance in mental health and intellectual disability investigations.

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Agency Code: <b>530</b>	Agency: <b>Family and Protective Services, Department of</b>
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Goal No.	4	Protect Elder/Disabled Adults Through a Comprehensive System
Objective No.	1	Reduce Adult Maltreatment and Investigate MH and ID Reports
Strategy No.	3	MH and ID Investigations
Measure Type	OP	
Measure No.	2	Number of Confirmed Abuse Reports in MH and ID Settings

---

**Calculation Method: C**      **Target Attainment: L**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 04-01-03 OP 02

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure reports the number of completed investigations in mental health or intellectual disability settings, which may include state supported living centers, state hospitals, state centers, private ICF/ID facilities, community centers, and Medicaid waiver programs in which maltreatment of an individual or group of individuals was confirmed.

BL 2014 Data Limitations

None

BL 2014 Data Source

'Confirmed reports' refers to those investigations in Output Measure "Number of Completed Investigations in MH and ID Settings" in which the overall disposition is confirmed at the end of the investigation. Confirmed investigations are coded as 'CON' at the completion of the investigation stage in IMPACT.

BL 2014 Methodology

The measure is calculated by totaling the sum of confirmed MH and ID investigations each month of the reporting period.

BL 2014 Purpose

The purpose of this measure is to track the number of completed investigations of abuse/neglect/exploitation of the elderly or disabled adults in MH and ID settings for which the allegations of abuse/neglect/exploitation have been substantiated. The measure is useful for internal management purposes. The number of confirmed reports is an indicator of the quality of care being provided to persons served by or through mental health or intellectual disability programs.

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
Goal No.	4	Protect Elder/Disabled Adults Through a Comprehensive System	
Objective No.	1	Reduce Adult Maltreatment and Investigate MH and ID Reports	
Strategy No.	3	MH and ID Investigations	
Measure Type	OP		
Measure No.	3	Number of Victims in Confirmed Abuse Reports in MH and ID Settings	

---

**Calculation Method: C**      **Target Attainment: L**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 04-01-03 OP 03

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure is an unduplicated count of victims in confirmed incidents of maltreatment occurring in mental health or intellectual disability settings, which may include state supported living centers, state hospitals, state centers, private ICF/ID facilities, community centers, and Medicaid waiver programs.

BL 2014 Data Limitations

None

BL 2014 Data Source

Count the number of confirmed victims when the investigation completion date is during the reporting period and the overall disposition is confirmed. Confirmed victims are unduplicated by reporting period.

BL 2014 Methodology

The calculation consists of the sum of confirmed victims during the reporting period.

BL 2014 Purpose

The purpose of this measure is to track the number of elderly or disabled adults identified as confirmed victims in completed investigations. This information is useful for internal management purposes.

**STRATEGY-RELATED MEASURES DEFINITIONS REPORT**

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
Goal No.	5	Regulate Child Day Care and Residential Child Care	
Objective No.	1	Reduce Occurrences of Serious Risk in Child Care Facilities	
Strategy No.	1	Child Care Regulation	
Measure Type	EF		
Measure No.	1	Average Monthly Cost per Primary Day Care Licensing Activity	

---

**Calculation Method: N**      **Target Attainment: L**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 05-01-01 EF 01

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure gives an average monthly cost for DFPS to perform primary Day Care Licensing activities. Primary Day Care Licensing activities included are Inspections, Non-Abuse/Neglect Investigations and Abuse/Neglect Investigations.

BL 2014 Data Limitations

None

BL 2014 Data Source

Data is from the Child-care Licensing Automation Support System (CLASS), where a record is kept by operation of the number and dates of all activities conducted. Total program cost is from HHSAS-FS and an internal budget document (OOLEDGER.xls) for PAC 610 (Day Care Licensing). Due to modifications in the FPS fiscal system, PACs may change. Should this occur, the current equivalent codes will be substituted and documented in the performance folder.

BL 2014 Methodology

Annual expenditure projections for PAC 610 are made using an internal budget document (OOLEDGER.xls) that includes actual expenditures reported in HHSAS-FS for the reporting period, annualizing those expenditures and adding estimates for accruals and encumbrances. For all quarters, the annual expenditure projections are multiplied by the percent of the year elapsed for the reporting period and then are reduced by the previous quarter(s) dollars to get the estimated expenditures attributable to the quarter being reported, the numerator. The denominator is the number of Inspections, Non-Abuse/Neglect Investigations and Abuse/Neglect Investigations completed in Day Care facilities during the reporting period. Inspections conducted as part of non-abuse/neglect investigations or abuse/neglect investigations, attempted inspections, and assessments are not included. Divide the numerator by the denominator to calculate the average cost per primary day care licensing activity.

BL 2014 Purpose

Methodology cont:

When calculating 2nd, 3rd, & 4th quarters the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

Purpose:

This measure is useful as a benchmark, and may be used along with other data to evaluate the value of day care licensing activities.

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
Goal No.	5	Regulate Child Day Care and Residential Child Care	
Objective No.	1	Reduce Occurrences of Serious Risk in Child Care Facilities	
Strategy No.	1	Child Care Regulation	
Measure Type	EF		
Measure No.	2	Average Monthly Cost per Primary Residential Licensing Activity	

**Calculation Method: N**      **Target Attainment: L**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 05-01-01 EF 01

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure is useful as a benchmark, and may be used along with other data to evaluate the value of residential licensing activities.

BL 2014 Data Limitations

None

BL 2014 Data Source

Data is from the Child-care Licensing Automation Support System (CLASS), where a record is kept by operation of the number and date of all activities conducted. Total program cost is from HHSAS-FS and an internal budget document (OOELEDGER.xls) for PAC 620 (24 Hr Care Licensing). Due to modifications in the FPS fiscal system, PACs may change. Should this occur, the current equivalent codes will be substituted and documented in the performance folder.

BL 2014 Methodology

Annual expenditure projections for PAC 620 are made using an internal budget document (OOELEDGER.xls) that includes actual expenditures reported in HHSAS-FS for the reporting period, annualizing those expenditures and adding estimates for accruals and encumbrances. For all quarters, the annual expenditure projections are multiplied by the percent of the year elapsed for the reporting period and then are reduced by the previous quarter(s) dollars to get the estimated expenditures attributable to the quarter being reported, the numerator. The denominator is the number of Inspections, Non-Abuse/Neglect Investigations, and Abuse/Neglect Investigations completed in residential facilities during the reporting period. Inspections conducted as part of non-abuse/neglect investigations or abuse/neglect investigations are not included. Divide the numerator by the denominator to calculate the average cost per primary residential licensing activity.

BL 2014 Purpose

Methodology cont:

When calculating 2nd, 3rd, & 4th quarters the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

Purpose:

This measure is useful as a benchmark, and may be used along with other data to evaluate the value of residential licensing activities.

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Agency Code: <b>530</b>	Agency: <b>Family and Protective Services, Department of</b>
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Goal No.	5	Regulate Child Day Care and Residential Child Care
Objective No.	1	Reduce Occurrences of Serious Risk in Child Care Facilities
Strategy No.	1	Child Care Regulation
Measure Type	EF	
Measure No.	3	Average Monthly Day Care Caseload per Monitoring Worker

---

**Calculation Method: N**      **Target Attainment: L**      **Priority: H**      Cross Reference:

**Key Measure: N**      **New Measure: Y**      **Percentage Measure: N**

BL 2014 Definition

This measure provides the average monthly caseload handled by a day care licensing worker. Day care caseload is made up of child care centers, licensed and registered child-care homes.

BL 2014 Data Limitations

None

BL 2014 Data Source

The number of licensed child care centers, licensed child care homes, and registered child-care homes is in the Child-care Licensing Automation Support System (CLASS). The actual number of workers in the calculation is the number of worker classifications charged in HHSAS-HR to PAC 610 (Day Care Licensing) identified as CCL Inspector III-V (1322, 1323, 1324). Inspector trainees with less than 31 days of service are not counted. Inspectors with 31-90 days of service are counted as half a worker. Inspectors with 91 or more days of services are counted as full time.

Due to possible modifications in the FPS fiscal system, PACs, service codes and/or worker classification codes are subject to change. Should this occur, the current equivalent codes will be substituted and documented in the performance folder.

BL 2014 Methodology

To determine the average caseload (numerator), calculate the number of licensed child care centers, licensed and registered child care homes open on the last day of each month during the reporting period divided by the number of months in the reporting period. Count the actual number of Day Care monitoring workers (FTEs) active on the last day of each month during the reporting period charged to PAC 610 (Day Care Licensing) divided by the number of months in the reporting period to determine the average number of monitoring workers (denominator). Divide the numerator by the denominator.

When calculating 2nd, 3rd, & 4th quarters the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

This measure is an indicator of an average amount of work handled by day care licensing monitoring workers, and is useful for determining and comparing staffing levels based on workload.

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
Goal No.	5	Regulate Child Day Care and Residential Child Care	
Objective No.	1	Reduce Occurrences of Serious Risk in Child Care Facilities	
Strategy No.	1	Child Care Regulation	
Measure Type	EF		
Measure No.	4	Average Monthly Residential Caseload per Monitoring Worker	

---

**Calculation Method: N**      **Target Attainment: L**      **Priority: H**      Cross Reference:

**Key Measure: N**      **New Measure: Y**      **Percentage Measure: N**

BL 2014 Definition

This measure provides the average monthly caseload handled by a residential child care licensing worker. Residential child care caseload is made up of licensed residential facilities, child-placing agencies, and branch offices of child-placing agencies, foster homes that are verified by the child-placing agencies and CPS-approved foster and adoptive homes.

BL 2014 Data Limitations

None

BL 2014 Data Source

The number of licensed and verified facilities is in the Child-care Licensing Automation Support System (CLASS). CPS-approved foster and adoptive homes are maintained in IMPACT by CPS staff. The actual number of workers in the calculation is the number of worker classifications charged in HHSAS-HR to PAC 620 (24 Hour Residential Care Licensing) identified as RCCL Inspector IV-VI (1323, 1324, 1325). Inspector trainees with less than 31 days of service are not counted. Inspectors with 31-90 days of service are counted as half a worker. Inspectors with 91 or more days of service are counted as full time.

Due to possible modifications in the FPS fiscal system, PACs, service codes and/or worker classification codes are subject to change. Should this occur, the current equivalent codes will be substituted and documented in the performance folder.

BL 2014 Methodology

To determine average caseload (numerator), calculate the number of residential child care facilities open on the last day of each month during the reporting period divided by the number of months in the reporting period. Residential child care facilities requiring routine monitoring visits are calculated as follows: from CLASS, add the number of licensed residential operation: child placing agencies including a count of the branch offices of the child placing agencies, five percent of the agency homes, and from IMPACT, five percent of CPS-approved foster (FAD) homes.

Count the actual number of workers (FTEs) active on the last day of the each month during the reporting period charged to PAC 620 divided by the number of months in the reporting period to determine the average number of workers (denominator). Divide the numerator by the denominator.

BL 2014 Purpose

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**Methodology cont:**

When calculating 2nd, 3rd, & 4th quarters the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

**Purpose:**

This measure is an indicator of an average amount of work handled by residential child care licensing workers, and is useful for determining and comparing staffing levels based on workload.

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
Goal No.	5	Regulate Child Day Care and Residential Child Care	
Objective No.	1	Reduce Occurrences of Serious Risk in Child Care Facilities	
Strategy No.	1	Child Care Regulation	
Measure Type	EF		
Measure No.	5	Average Monthly Day Care Caseload per Investigator	

---

**Calculation Method: N**      **Target Attainment: L**      **Priority: H**      Cross Reference:

**Key Measure: N**      **New Measure: Y**      **Percentage Measure: N**

BL 2014 Definition

This measure provides the average monthly number of investigations performed by CCL Investigators. Abuse/Neglect Investigations involve reports that have allegations that a child was or may have been harmed due to an act or omission by a person working under the auspices of the operation, possibly meeting the definition of abuse and neglect.

Non-abuse/neglect investigations involve reports that have allegations that the law, rules or minimum standard rules have been or are in violation.

BL 2014 Data Limitations

None

BL 2014 Data Source

Investigation data is entered into the Child-care Licensing Automation Support System (CLASS). The CCL investigators are identified as CCI Specialist I-III (5024V, 5025V, 5026V). Investigator trainees with less than 60 days of service are not counted. Investigators with 61-120 days of service are counted as half a worker. Investigators with 121 or more days of service are counted as full time.

BL 2014 Methodology

To determine average number of investigations (numerator), total the number of investigations open during each month of the reporting period divided by the number of months in the reporting period. Count the actual number of investigators with open regulatory activities during the reporting period charged to PAC 610 and divide by the number months in the reporting period to determine the average number of investigators (denominator).

Divide the numerator by the denominator to get the average monthly caseload per investigator. When calculating 2nd, 3rd, & 4th quarters, the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

This measure is an indicator of an average amount of investigation work handled by CCL Investigators, and is useful for determining and comparing staffing levels based on workload.

**STRATEGY-RELATED MEASURES DEFINITIONS REPORT**

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
Goal No.	5	Regulate Child Day Care and Residential Child Care	
Objective No.	1	Reduce Occurrences of Serious Risk in Child Care Facilities	
Strategy No.	1	Child Care Regulation	
Measure Type	EF		
Measure No.	6	Average Monthly Residential Caseload per Investigator	

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**Calculation Method: N**      **Target Attainment: L**      **Priority: H**      Cross Reference:

**Key Measure: N**      **New Measure: Y**      **Percentage Measure: N**

BL 2014 Definition

This measure provides the average monthly number of investigations performed by RCCL Investigators. Abuse/Neglect Investigations involve reports that have allegations that a child was or may have been harmed due to an act or omission by a person working under the auspices of the operation, possibly meeting the definition of abuse and neglect.

Non-abuse/neglect investigations involve reports that have allegations that the law, rules or minimum standard rules have been or are in violation.

BL 2014 Data Limitations

None

BL 2014 Data Source

Investigation data is entered into the Child-care Licensing Automation Support System (CLASS). The RCCL investigators are identified as RCC Investigator I-III (5026D, 5027D, 5026E, 5027E). Investigator trainees with less than 60 days of service are not counted. Investigators with 61-120 days of service are counted as half a worker. Investigators with 121 or more days of service are counted as full time.

BL 2014 Methodology

To determine average number of investigations (numerator), total the number of investigations open during each month of the reporting period divided by the number of months in the reporting period. Count the actual number of investigators with open regulatory activities during the reporting period charged to PAC 620 and divide by the number months in the reporting period to determine the average number of investigators (denominator).

Divide the numerator by the denominator to get the average monthly caseload per investigator. When calculating 2nd, 3rd, & 4th quarters, the year-to-date total is recalculated. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

This measure is an indicator of an average amount of investigation work handled by RCCL Investigators, and is useful for determining and comparing staffing levels based on workload.

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Agency Code: <b>530</b>	Agency: <b>Family and Protective Services, Department of</b>
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Goal No.	5	Regulate Child Day Care and Residential Child Care
Objective No.	1	Reduce Occurrences of Serious Risk in Child Care Facilities
Strategy No.	1	Child Care Regulation
Measure Type	EX	
Measure No.	1	Number of Licenses, Certifications, Registrations, and Listings

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**Calculation Method: N**      **Target Attainment: H**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 05-01-01 EX 01

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This includes the operating and/or licensed day care and residential child care operations, registered and listed family homes, child placing agencies (including branch offices), and licensed child care administrators and child-placing agency administrators. CPS-approved Foster and Adoptive homes are a subset of residential care operations.

BL 2014 Data Limitations

None

BL 2014 Data Source

When an operation is licensed or registered, licensing staff enter this information into the Child-care Licensing Automation Support System (CLASS). CPS-approved foster and adoptive homes are maintained in IMPACT by CPS workers. Licensed child-care administrators and child-placing agency administrators are maintained in CLASS.

BL 2014 Methodology

Add together the totals from Explanatory Measures "Number of Licensed Child Care Centers," "Number of Licensed Child Care Homes", "Number of Licensed Residential Child Care Facilities," "Number of Agency Homes and CPS Foster Homes", "Number of Registered Child Care Homes," "Number of Listed Family Homes," "Number of Child Placing Agencies," "Number of Child Care Administrators," and "Number of Child-Placing Agency Administrators."

BL 2014 Purpose

The purpose of this measure is to state the total number of operations, family homes and administrators that are regulated by the agency. This is important data in planning for adequate resources within the program.

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
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Goal No.	5	Regulate Child Day Care and Residential Child Care
Objective No.	1	Reduce Occurrences of Serious Risk in Child Care Facilities
Strategy No.	1	Child Care Regulation
Measure Type	EX	
Measure No.	2	Number of Licensed Child Care Centers

---

**Calculation Method: N**      **Target Attainment: H**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 05-01-01 EX 02  
**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

A Licensed Child Care Center is a child day-care operation that is licensed to care for seven or more children birth through 13 years of age for less than 24 hours a day, at a location other than the permit holder’s home.

BL 2014 Data Limitations

None

BL 2014 Data Source

When child care centers are licensed, licensing staff enter the issuance into the Child-care Licensing Automation Support System (CLASS).

BL 2014 Methodology

On the last day of the reporting period, from CLASS calculate the number of child care operations with an initial license or a non-expiring license in an active status as of the end of the month.

BL 2014 Purpose

The purpose of this measure is to state the total number of Child Care Centers that are regulated by the agency. It is a subset of the Explanatory Measure “Number of Licenses, Certifications, Registrations and Listings.” This is important data in planning for adequate resources in staffing for this activity.

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
Goal No.	5	Regulate Child Day Care and Residential Child Care	
Objective No.	1	Reduce Occurrences of Serious Risk in Child Care Facilities	
Strategy No.	1	Child Care Regulation	
Measure Type	EX		
Measure No.	3	Number of Licensed Child Care Homes	

---

**Calculation Method: N**      **Target Attainment: H**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 05-01-01 EX 03

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

Licensed Child Care Home is a child day-care operation that is licensed. The primary caregiver provides care in the caregivers own residence for children from birth through 13 years of age for less than 24 hours a day. The total number of children in care must not exceed 12 including the children related to the caregiver.

BL 2014 Data Limitations

None

BL 2014 Data Source

When child care homes are licensed, licensing staff enter the issuance into the Child-care Licensing Automation Support System (CLASS).

BL 2014 Methodology

On the last day of the reporting period, from CLASS calculate the number of Child Care Homes with an initial license or a non-expiring license in an active status as of the end of the month.

BL 2014 Purpose

The purpose of this measure is to state the total number of Child Care Homes that are regulated by the agency. It is a subset of the Explanatory Measure “Number of Licenses, Certifications, Registrations and Listings.” This is important data in planning for adequate resources in staffing for this activity.

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
Goal No.	5	Regulate Child Day Care and Residential Child Care	
Objective No.	1	Reduce Occurrences of Serious Risk in Child Care Facilities	
Strategy No.	1	Child Care Regulation	
Measure Type	EX		
Measure No.	4	Number of Licensed Residential Child Care Facilities (Excluding Homes)	

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**Calculation Method: N**      **Target Attainment: H**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 05-01-01 EX 04

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

Residential operations provide 24-hour care for children. The operation types are: General Residential Operations, Independent Foster Homes and Independent Foster Group Homes. General Residential Operations are operations that provide child care for 13 or more children under the age of 18 and may provide various treatment services or programmatic services. Residential treatment centers, a subset of general residential operations, provide care exclusively for children requiring treatment services for emotional disorders. Additional programmatic services provided are Child Care Services Only, Emergency Services Only, and Multiple Services.

BL 2014 Data Limitations

None

BL 2014 Data Source

When a residential operation is licensed, residential licensing staff enters the date of issuance into the Child-care Licensing Automation Support System (CLASS).

BL 2014 Methodology

On the last day of the reporting period, from CLASS count the number of residential child care operations with an initial licensed or a non-expiring license. The facilities counted must have an active status as of the end of the month.

BL 2014 Purpose

The purpose of this measure is to state the total number of residential child care operations that are regulated or reviewed by the agency. It is a subset of the Explanatory Measure "Number of Licenses, Certifications, Registrations and Listings." This is important data in planning for adequate resources in staffing this activity.

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
Goal No.	5	Regulate Child Day Care and Residential Child Care	
Objective No.	1	Reduce Occurrences of Serious Risk in Child Care Facilities	
Strategy No.	1	Child Care Regulation	
Measure Type	EX		
Measure No.	5	Number of Registered Child Care Homes	

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**Calculation Method: N**      **Target Attainment: H**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 05-01-01 EX 05

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

A registered child-care home is one in which the primary caregiver provides care in the caregiver's own residence for not more than six children from birth through 13 years, and may provide care after-school for not more than six additional elementary school children. The total number of children in care at any given time, including the children related to the caregiver, must not exceed 12.

BL 2014 Data Limitations

None

BL 2014 Data Source

When an operation is registered, licensing staff enters the date of issuance into the Child-care Licensing Automation Support System (CLASS).

BL 2014 Methodology

On the last day of the reporting period, from CLASS calculate the number of permanently registered child care homes in an active status as of the end of the month.

BL 2014 Purpose

The purpose of this measure is to state the total number of registered child-care homes that are regulated by the agency. It is a subset of the Explanatory Measure "Number of Licenses, Certifications, Registrations and Listings." This is important data in planning for adequate resources in staffing this activity.

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
Goal No.	5	Regulate Child Day Care and Residential Child Care	
Objective No.	1	Reduce Occurrences of Serious Risk in Child Care Facilities	
Strategy No.	1	Child Care Regulation	
Measure Type	EX		
Measure No.	6	Number of Foster and Group Homes (Agency and CPS)	

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**Calculation Method: N**      **Target Attainment: H**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 05-01-01 EX 06

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

Agency Foster Homes are facilities that provide care for not more than six children for 24 hours a day, are used only by a licensed child-placing agency and meets department standards. Agency Group Homes are facilities that provides care for seven to twelve children for 24 hours a day, are used only by a licensed child-placing agency, and meets department standards.

BL 2014 Data Limitations

None

BL 2014 Data Source

Agency Home information is entered into the Child-care Licensing Automation Support System (CLASS). Data for CPS Foster Family and Foster Group homes is captured in IMPACT.

BL 2014 Methodology

On the last day of the reporting period, count the number of Agency Foster Homes, Agency Group Homes, CPS Foster Family Homes and CPS Foster Group Homes. The facilities counted must have an active status as of the end of the month.

BL 2014 Purpose

The purpose of this measure is to state the total number of agency homes that are regulated by a Child Placing Agency or CPS. This is important data in planning for adequate staffing for this activity and for identifying growth trends.

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
Goal No.	5	Regulate Child Day Care and Residential Child Care	
Objective No.	1	Reduce Occurrences of Serious Risk in Child Care Facilities	
Strategy No.	1	Child Care Regulation	
Measure Type	EX		
Measure No.	7	Number of Listed Family Homes	

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**Calculation Method: N**      **Target Attainment: H**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 05-01-01 EX 07

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

A listed family home is one in which the caregiver cares for no more than three unrelated children. There are no minimum standards for this type of care. Licensing does not conduct routine inspections. Inspections will be conducted when there is a report of abuse or neglect of a child, immediate risk to the health and safety of a child, that the home administered a medication to a child in violation of Human Resources Code §42.065, or that the home is receiving compensation for four or more unrelated children.

BL 2014 Data Limitations

None

BL 2014 Data Source

When a home is listed, this information is entered into the Child-care Licensing Automation Support System (CLASS) by regional licensing staff.

BL 2014 Methodology

On the last day of the reporting period, from CLASS calculate the number of listed family homes in full status as of the end of the month.

BL 2014 Purpose

The purpose of this measure is to count the number of listed family homes. It is a subset of the Explanatory Measure "Number of Licenses, Certifications, Registrations and Listings." This data is important in determining what resources should be allocated to this function.

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Goal No.	5	Regulate Child Day Care and Residential Child Care	
Objective No.	1	Reduce Occurrences of Serious Risk in Child Care Facilities	
Strategy No.	1	Child Care Regulation	
Measure Type	EX		
Measure No.	8	Number of Child Placing Agencies	

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**Calculation Method: N**      **Target Attainment: H**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 05-01-01 EX 08

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

A child-placing agency is licensed by DFPS and may then verify foster and adoptive homes by assuring that they meet applicable minimum standards. A branch office is both the location of a child's record and a foster home's record and the place from which both are overseen. A branch office functions in the same capacity as a main CPA office, but just under the oversight of a main CPA office. FPS regulates a branch office in the same way it regulates a main office, by assigning a licensing representative and by conducting unannounced, annual monitoring inspections.

BL 2014 Data Limitations

None

BL 2014 Data Source

When a facility is licensed, residential licensing staff enter the date of issuance into the Child-care Licensing Automation Support System (CLASS).

BL 2014 Methodology

On the last day of the reporting period, from CLASS calculate the number of child placing agencies including branch offices in active status as of the end of the month.

BL 2014 Purpose

The purpose of this measure is to state the total number of child-placing agencies and branch offices that are regulated by the agency. It is a subset of the Explanatory Measure "Number of Licenses, Certifications, Registrations and Listings." This is important data in planning for adequate resources in staffing this activity.

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Agency Code: **530** Agency: **Family and Protective Services, Department of**

Goal No.	5	Regulate Child Day Care and Residential Child Care
Objective No.	1	Reduce Occurrences of Serious Risk in Child Care Facilities
Strategy No.	1	Child Care Regulation
Measure Type	EX	
Measure No.	9	Number of Child Care Administrators

**Calculation Method: N**      **Target Attainment: H**      **Priority: L**      Cross Reference: Agy 530 082-R-S70-1 05-01-01 EX 09

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

Licensed child care administrators administer residential child care operations. They must meet certain qualifications, pass a written examination and pay an annual fee.

BL 2014 Data Limitations

None

BL 2014 Data Source

A list of licensed administrators is maintained in CLASS.

BL 2014 Methodology

On the last day of the reporting period, from CLASS, count the number of active and inactive administrators' licenses in effect as of the end of the month.

BL 2014 Purpose

The purpose of this measure is to state the total number of child care administrators that are regulated by the agency. It is a subset of the Explanatory Measure "Number of Licenses, Certifications, Registrations and Listings." This is important data in planning for adequate resources in staffing this activity. Include both active and inactive licenses.

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
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Goal No.	5	Regulate Child Day Care and Residential Child Care
Objective No.	1	Reduce Occurrences of Serious Risk in Child Care Facilities
Strategy No.	1	Child Care Regulation
Measure Type	EX	
Measure No.	10	Number of Criminal Record Checks

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**Calculation Method: N**      **Target Attainment: L**      **Priority: L**      Cross Reference: Agy 530 082-R-S70-1 05-01-01 EX 10  
**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

Criminal record checks are conducted on residential and child day care directors, owners, operators, administrators, employees (including those the operation intends to hire), persons applying to adopt or foster children through any licensed child placing agency, persons under contract with operations who have unsupervised contact with children in care on a regular or frequent basis, applicants for child care administrator’s licenses and other persons age 14 years or older who reside at the facility or home or who will regularly or frequently be at the facility or home while children are in care, including volunteers. Persons are checked upon being hired or when they apply for a license, certification, registration or listing and every 24 months thereafter.

BL 2014 Data Limitations

None

BL 2014 Data Source

Data for both types of criminal records checks are entered into the Child-care Licensing Automation Support System (CLASS) by licensing staff. Checks against the Department of Public Safety (DPS) database are sent and received via a batch process. FBI checks are submitted electronically through the DPS selected vendor.

BL 2014 Methodology

Count the number of criminal history checks processed during the reporting period.

BL 2014 Purpose

The purpose of this measure is to determine the workload associated with the Legislative mandate to conduct criminal history checks on persons working in child care. It measures compliance with the statute and provides valuable information on the resources required for this function. The checks themselves help determine whether or not a person's presence at a facility is a violation of minimum standards, the licensing statute, licensing rules and/or would present a risk to the health and safety of children in care.

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
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Goal No.	5	Regulate Child Day Care and Residential Child Care
Objective No.	1	Reduce Occurrences of Serious Risk in Child Care Facilities
Strategy No.	1	Child Care Regulation
Measure Type	EX	
Measure No.	11	Number of Child Placing Agency Administrators

---

**Calculation Method: N**      **Target Attainment: H**      **Priority: L**      Cross Reference: Agy 530 082-R-S70-1 05-01-01 EX 11  
**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

Licensed child-placing agency administrators administer residential child care operations. They must meet certain qualifications, pass a written examination and pay an annual fee.

BL 2014 Data Limitations

None

BL 2014 Data Source

A list of licensed child-placing agency administrators is maintained in the Child-care Licensing Automation Support System (CLASS) or its predecessor.

BL 2014 Methodology

On the last day of the reporting period, from CLASS count the number of active child-placing agency administrators' licenses.

BL 2014 Purpose

The purpose of this measure is to count the total number of child-placing agency administrators that are regulated by the agency. It is a subset of the Explanatory Measure "Number of Licenses, Certifications, Registrations and Listings." This is important data in planning for adequate resources in staffing this activity.

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Goal No.	5	Regulate Child Day Care and Residential Child Care	
Objective No.	1	Reduce Occurrences of Serious Risk in Child Care Facilities	
Strategy No.	1	Child Care Regulation	
Measure Type	EX		
Measure No.	12	Percent of Child Care Licensing Workers: Two or More Years of Service	

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**Calculation Method: N**      **Target Attainment: H**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 05-01-01 EX 12

**Key Measure: N**      **New Measure: N**      **Percentage Measure: Y**

BL 2014 Definition

CCL direct delivery caseworkers are identified as

- CCL Inspector III-V (1322, 1323, 1324),
- CCI Specialist I -III (5024V, 5025V, 5026V),
- RCC Investigator I-II (5026D, 5027D) and;
- RCCL Inspector IV-VI (1323, 1324, 1325).
- Res Child Care Spc I- Investi 5026E
- Res Child Care Spc II-Inves 5027 E

Staff tenure is calculated from date of hire.

BL 2014 Data Limitations

None

BL 2014 Data Source

The total number of CCL direct delivery caseworkers with two or more years of service is the numerator. The total number of CCL direct delivery caseworkers is the denominator. Information for this measure is taken from HHSAS-HR.

Due to possible modifications in the FPS fiscal system, PACs or worker job classification codes are subject to change. Should this occur, the current equivalent codes will be substituted and documented in the performance measure folder.

BL 2014 Methodology

Divide the numerator by the denominator and multiply by 100 to achieve a percentage.

BL 2014 Purpose

This measure is a useful indicator of staff competencies and a general reflection of staff satisfaction.

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
Goal No.	5	Regulate Child Day Care and Residential Child Care	
Objective No.	1	Reduce Occurrences of Serious Risk in Child Care Facilities	
Strategy No.	1	Child Care Regulation	
Measure Type	EX		
Measure No.	13	Number of Central Registry Checks	

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**Calculation Method: N**      **Target Attainment: H**      **Priority: L**      Cross Reference: Agy 530 082-R-S70-1 05-01-01 EX 13

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

The central registry (CR) contains persons who have been found to have abused or neglected a child. Licensing staff check the names of persons in child care to determine whether they have a history of confirmed child abuse. Checks are conducted for residential and child day care applicants, owners, operators, employees and other persons age 14 years or older (non-clients) who reside at the facility or home or who will regularly or frequently be at the facility or home while children are in care, including volunteers. Persons are checked upon being hired or when they apply for a license, certification, registration or listing, and every 24 months thereafter.

BL 2014 Data Limitations

None

BL 2014 Data Source

Data for CR checks are obtained from the Child-care Licensing Automation Support System (CLASS).

BL 2014 Methodology

Count the number of CR checks processed during the reporting period.

BL 2014 Purpose

The purpose of this measure is to count the CR conducted by licensing staff.

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Goal No.	5	Regulate Child Day Care and Residential Child Care	
Objective No.	1	Reduce Occurrences of Serious Risk in Child Care Facilities	
Strategy No.	1	Child Care Regulation	
Measure Type	OP		
Measure No.	1	Number of New Licenses, Certifications, Registrations & Listings	

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**Calculation Method: C**      **Target Attainment: H**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 05-01-01 OP 01

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

A new license is defined as the issuance of an initial or non-expiring license for a licensed operation or a non-expiring registration for a Registered Child-Care Home (RCCH), or a non-expiring listing for a Listed Home. An initial license is valid for six months and may be renewed for an additional six months. When an operation has successfully completed the initial period, a non-expiring license is issued. There is no initial period for registered home, certified operations and listed homes. A non-expiring registration is issued when inspection(s) by licensing staff during the application period show that the home is meeting standards. A non-expiring listing is issued by licensing staff during the application process when the home meets the specified requirements. Additionally, a new license is defined as the issuance of a renewable child-care administrator license or a child-placing administrator license.

BL 2014 Data Limitations

Definitions cont:

There is no initial period for a child-care administrator's or child-placing administrator's license.

Data Limitations:

The number of facilities and persons that apply is market-driven and is outside the agency's control.

BL 2014 Data Source

When licensing staff issue a license, registration, or listing, they enter the date of the issuance into the Child-care Licensing Automation Support System (CLASS) and note whether it is an initial or non-expiring issuance. Information is obtained from CLASS or its predecessor.

BL 2014 Methodology

For the reporting period, sum the number of initial licenses issued to licensed day care and residential child care operations (including child placing agencies and branch offices but excluding child placing agency homes), the number of new non-expiring registrations for registered child-care homes, newly issued listings for listed family homes, and the number of newly licensed child care administrators and child placing agency administrators. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

The purpose of this measure is to track the entrance of facilities into the child care system as a predictor of workload. It is important in projecting the need for regulatory resources.

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Goal No.	5	Regulate Child Day Care and Residential Child Care	
Objective No.	1	Reduce Occurrences of Serious Risk in Child Care Facilities	
Strategy No.	1	Child Care Regulation	
Measure Type	OP		
Measure No.	2	Number of Child Care Facility Inspections	

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**Calculation Method: C**      **Target Attainment: H**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 05-01-01 OP 02

**Key Measure: Y**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

An inspection is an on-site visit to an operating or non-operating operation or family home for the purposes of determining whether it is in compliance with the law and minimum standards. Inspections may be made in the following circumstances: routine monitoring, licensing receives an allegation that an operation is operating illegally; a person submits an application to become licensed or registered. Inspections conducted as part of an abuse/neglect investigation and inspections conducted as part of a non-abuse/neglect investigation are not included in the calculation.

BL 2014 Data Limitations

None

BL 2014 Data Source

When a licensing representative inspects an operation, the date of the inspection is entered into the Child-care Licensing Automation Support System (CLASS) and lists the standards, if any, that were in noncompliance. A record is kept by facility of the number and the date of all inspections that are conducted. The inspections are coded based upon the purpose as monitoring, investigation, follow-up or other. Information is counted from CLASS.

BL 2014 Methodology

From CLASS, add together the total number of inspections made by licensing representatives of all regulated and non-regulated child care facilities within the reporting period. Exclude inspections conducted as part of non-abuse/neglect investigations or abuse/neglect investigations, attempted inspections, and assessments. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

The purpose of this measure is to assess the involvement of licensing staff in monitoring regulated facilities. It is an indicator of workload. Regulated facilities would include facilities subject to regulation, licensed or certified for day care and residential care, registered and listed family homes, foster and adoptive homes verified by Child Placing Agencies.

**STRATEGY-RELATED MEASURES DEFINITIONS REPORT**

83rd Regular Session, Agency Submission, Version 1  
Automated Budget and Evaluation System of Texas (ABEST)

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
Goal No.	5	Regulate Child Day Care and Residential Child Care	
Objective No.	1	Reduce Occurrences of Serious Risk in Child Care Facilities	
Strategy No.	1	Child Care Regulation	
Measure Type	OP		
Measure No.	3	Number of Completed Complaint Investigations	

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**Calculation Method: C**      **Target Attainment: H**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 05-01-01 OP 03

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

A non-abuse/neglect investigation occurs when a report is received that alleges a violation of law, licensing minimum standards. This includes the following types of operations: those which are subject to regulation, licensed or certified for day care and residential care, registered and listed family homes, and foster and adoptive homes verified by Child Placing Agencies. This is a count of all non-abuse/neglect investigations completed during the reporting period.

BL 2014 Data Limitations

None

BL 2014 Data Source

When licensing staff receives a report alleging violations of the standards, law, rules or minimum standards, the date it was received is entered into the Child-care Licensing Automation Support System (CLASS). When the non-abuse/neglect investigation is completed, staff enters their findings and a completion date. All reports received by the agency are resolved in some manner, but the number of reports received is outside the agency's control. Information is obtained from CLASS.

BL 2014 Methodology

Sum the total number of complaint investigations completed within the reporting period. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

The purpose of this measure is to track the number of times that Licensing staff responds to reports from the public about the quality of child care.

**STRATEGY-RELATED MEASURES DEFINITIONS REPORT**

83rd Regular Session, Agency Submission, Version 1  
Automated Budget and Evaluation System of Texas (ABEST)

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Agency Code: <b>530</b>	Agency: <b>Family and Protective Services, Department of</b>
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Goal No.	5	Regulate Child Day Care and Residential Child Care
Objective No.	1	Reduce Occurrences of Serious Risk in Child Care Facilities
Strategy No.	1	Child Care Regulation
Measure Type	OP	
Measure No.	4	Number of Completed Child Abuse/Neglect Investigations

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**Calculation Method: C**      **Target Attainment: H**      **Priority: M**      Cross Reference: Agy 530 082-R-S70-1 05-01-01 OP 04

**Key Measure: Y**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

An abuse/neglect investigation occurs when a report is made to Licensing that there has been a serious incident at a facility, such as a fire, injury to a child, etc. This includes the following types of operations: those which are subject to regulation, licensed or certified for day care and residential care, registered and listed family homes, and foster and adoptive homes verified by Child Placing Agencies. This is a count of all abuse/neglect investigations completed during the reporting period.

BL 2014 Data Limitations

None.

BL 2014 Data Source

Using CLASS, identify completed licensing abuse/neglect investigations where the investigation stage completion date is during the reporting period.

BL 2014 Methodology

Sum the total number of abuse/neglect investigations completed within the reporting period. Values reported in ABEST are updated each year-end ("Fifth" Quarter) up to and including the close of the appropriation year. Values reported in ABEST are also updated as required to ensure that data reflected is accurate and reliable.

BL 2014 Purpose

The purpose of this measure is to track the number of times that Licensing staff responds to reports from the public about the quality of child care.

**STRATEGY-RELATED MEASURES DEFINITIONS REPORT**

83rd Regular Session, Agency Submission, Version 1  
Automated Budget and Evaluation System of Texas (ABEST)

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Agency Code:	<b>530</b>	Agency:	<b>Family and Protective Services, Department of</b>
Goal No.	5	Regulate Child Day Care and Residential Child Care	
Objective No.	1	Reduce Occurrences of Serious Risk in Child Care Facilities	
Strategy No.	1	Child Care Regulation	
Measure Type	OP		
Measure No.	5	Number of Validated Child Abuse/Neglect Reports	

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**Calculation Method: C**      **Target Attainment: L**      **Priority: H**      Cross Reference: Agy 530 082-R-S70-1 05-01-01 OP 05

**Key Measure: N**      **New Measure: N**      **Percentage Measure: N**

BL 2014 Definition

This measure counts the number of child abuse/neglect investigations in which the disposition of at least one allegation was validated. These investigations are done by licensing staff using a preponderance of evidence rule. Completion is determined by the investigation stage closure date. This date cannot be null and must occur during the reporting period.

BL 2014 Data Limitations

None.

BL 2014 Data Source

Using CLASS, identify completed licensing abuse/neglect investigations where the investigation stage completion date is during the reporting period and the overall disposition is "RTB."

BL 2014 Methodology

Count the number of child abuse/neglect investigations with an overall disposition of "RTB" completed by licensing investigators within the reporting period.

BL 2014 Purpose

The purpose of this measure is to determine the number of validated abuse/neglect investigations in child care operations that were completed by licensing staff during the reporting period. This measure provides useful information for management purposes. It is helpful for noting variances and determining resource allocation.