Getting help from doctors and the health plan:

Topic	Amerigroup	FirstCare	Superior
Getting timely care: Did people get care right away when they needed it?	★★☆ Average	★☆☆ Below Average	★★★ Above Average
Getting needed care: Did people get the care, tests and treatment they needed?	★★★ Above Average	★★☆ Average	★★☆ Average
Main doctor: How did people rate their main doctor?	★★★ Above Average	★★★ Above Average	★★☆ Average
Health plan: How did people rate this health plan?	★★☆ Average	★★★ Above Average	★★★ Above Average

Getting checkups:

Topic	Amerigroup	FirstCare	Superior
Prenatal care: Did pregnant mothers get their prenatal checkups?	★★★ Above Average	★★☆ Average	★★☆ Average
New mother care: Did new mothers get their checkups 3 to 8 weeks after giving birth?	★☆☆ Below Average	★★☆ Average	★★☆ Average
Cervical cancer screening: Did women get screened for cervical cancer?	★☆☆ Below Average	★★☆ Average	★☆☆ Below Average

Getting help with health issues:

Topic	Amerigroup	FirstCare	Superior
Diabetes: How well does the health plan care for people with diabetes?	★★☆ Average	★☆☆ Below Average	★★☆ Average

Getting services from the health plan:

Topic	Amerigroup	FirstCare	Superior
Performance rating: How well does this health plan perform?	★★★ Above Average	★★★ Above Average	★★☆ Average

If a plan shows "No rating": This is not a bad rating. It means that at the time of the study: (1) the plan was new to the area, or (2) the plan didn't have enough members to get a rating.

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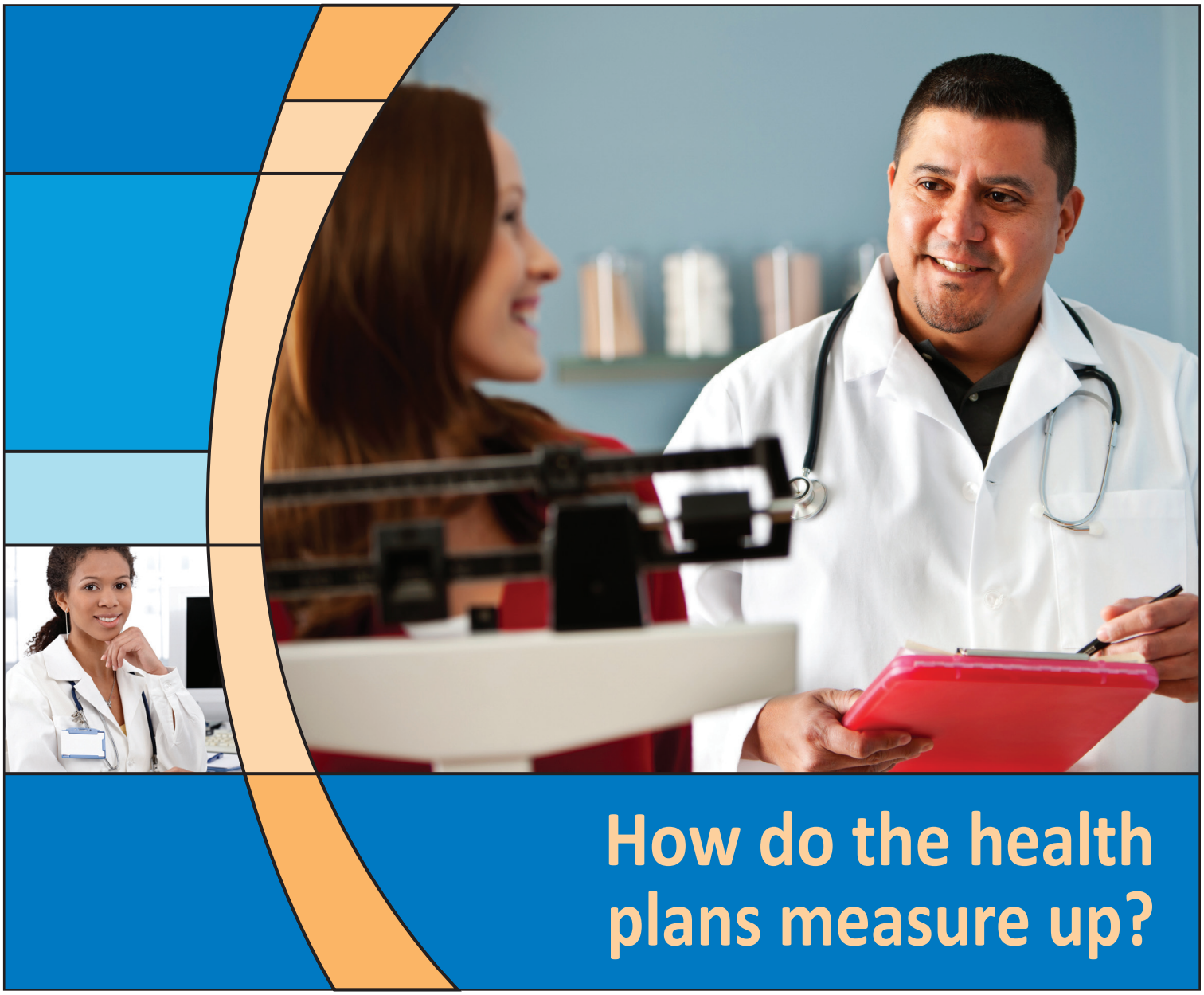

How do the health plans measure up?

Report card for STAR health plans for adults

Health plans in your area	
Amerigroup	1-800-600-4441
FirstCare	1-800-431-7798
Superior	1-800-783-5386

TEXAS Health and Human Services Commission

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MRSA West