

## Getting help from doctors and the health plan:

Topic	Aetna	Amerigroup	Cook Children's
<b>Getting timely care:</b> Did people get care right away when they needed it?	★★★☆☆ Average	★★★☆☆ Average	★★★★★ Above Average
<b>Getting needed care:</b> Did people get the care, tests and treatment they needed?	★☆☆☆☆ Below Average	★★★★★ Above Average	★★★☆☆ Average
<b>Main doctor:</b> How did people rate their main doctor?	★☆☆☆☆ Below Average	★★★☆☆ Average	★★★★★ Above Average
<b>Health plan:</b> How did people rate this health plan?	★☆☆☆☆ Below Average	★☆☆☆☆ Below Average	★☆☆☆☆ Below Average

## Getting checkups:

Topic	Aetna	Amerigroup	Cook Children's
<b>Prenatal care:</b> Did pregnant mothers get their prenatal checkups?	★★★☆☆ Average	★★★☆☆ Average	★★★☆☆ Average
<b>New mother care:</b> Did new mothers get their checkups 3 to 8 weeks after giving birth?	★★★★★ Above Average	★★★★★ Above Average	★★★★★ Above Average
<b>Cervical cancer screening:</b> Did women get screened for cervical cancer?	★★★★★ Above Average	★★★☆☆ Average	★★★☆☆ Average

## Getting help with health issues:

Topic	Aetna	Amerigroup	Cook Children's
<b>Diabetes:</b> How well does the health plan care for people with diabetes?	★☆☆☆☆ Below Average	★★★☆☆ Average	★☆☆☆☆ Below Average

## Getting services from the health plan:

Topic	Aetna	Amerigroup	Cook Children's
<b>Performance rating:</b> How well does this health plan perform?	★☆☆☆☆ Below Average	★☆☆☆☆ Below Average	★★★☆☆ Average

**If a plan shows “No rating”:** This is not a bad rating. It means that at the time of the study: (1) the plan was new to the area, or (2) the plan didn't have enough members to get a rating.



How do the health plans measure up?

## Report card for STAR health plans for adults

### Health plans in your area

Aetna	1-800-306-8612
Amerigroup	1-800-600-4441
Cook Children's	1-800-964-2247



Release Date: March 2016  
Tarrant Service Area