

Compare Extra Services STAR Medical Plans Offer in the Tarrant Service Area (Denton, Hood, Johnson, Parker, Tarrant, and Wise counties)

Medicaid Health Care Services:

All people in managed care receive the same traditional Medicaid services, which include:

- Doctor and clinic visits
- 24-hour emergency care
- Hospital care
- Surgery
- Ambulance service
- Lab and X-ray services
- Major organ transplants
- Help getting a ride to the doctor
- Hearing tests and aids
- Home health services
- Chiropractors (neck and back doctors)
- Podiatrists (foot doctors)
- Help for drug or alcohol problems
- Dialysis for kidney problems
- Family planning services
- Eye checkups, glasses, and contact lenses
- Shots for children age 20 and younger
- Texas Health Steps medical and dental checkups
- No limit on medicines for children age 20 and younger
- Mental health services (such as counseling)
- Yearly adult checkup

STAR Program Services:

In addition to the traditional Medicaid health care services, the STAR Program offers more services, such as:

- Health Education classes
- No limit on medicines for adults
- No limit on needed days in a hospital for adults

Value-Added Services:

Every STAR medical plan offers basic Medicaid benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

	Aetna Better Health	Amerigroup	Cook Children’s Health Plan
For questions or doctor information:	1-800-306-8612	1-800-600-4441	1-800-964-2247
TTY line for people with a hearing or speech disability:	1-800-735-2989	711 English and Español	682-885-2138
Help for mental health, drug, or alcohol problems:	1-800-245-5380	1-800-600-4441	1-855-481-7045
For prescription or medicine information:	1-800-245-5380	1-800-600-4441	1-877-908-6023 For Providers 1-800-964-2247 For Members
Health Plan Website:	www.aetnamedicaid.com	www.myamerigroup.com	www.cookchp.org

Value-added Services	Aetna Better Health	Amerigroup	Cook Children's Health Plan
24-Hour Nurse Line	Yes	Yes	Yes
Extra Help with Getting a Ride	Bus tokens for doctor visits or health classes.	Help getting a ride to doctor visits	
Disease Management		<ul style="list-style-type: none"> Educational pregnancy books for members pregnant in their first trimester. Educational book about taking care of your baby for receiving post-partum visit 21 to 56 days after giving birth. 	
Dental Services	Low-cost dental services for members 21 and older.	Dental kit each year to keep teeth clean and healthy for members 21 and older.	Up to \$250 for basic and major dental services women enrolled in PREG Medicaid (TP40) and enrolled in the Cook Children's Health Plan Baby Steps program.
Extra Vision Services	Fitting checkup and 20% off certain contact lenses up to \$100 each year for members 12 to 18.		\$125 for eyeglass frames/lenses or \$75 for contact lenses/fitting fees.
Discount Pharmacy / Over-the-Counter Benefits	Discount drug store services.		\$25 coupon for FDA approved over-the-counter medicines for each member once a year.
Sports and School Physicals	Annual sports physical for members 19 and younger.	1 each year for members ages 6 to 18.	One physical per year for members ages 3 to 18.
Temporary Phone Help	Unlimited text messaging for members enrolled in the Federal Lifeline Program through Safelink, including free health education messages from Text4Babies, Text4Kids, and Text4Health.		One time 500 phone-use minutes per pregnancy for pregnant members enrolled in Cook Children's Health Plan case management.
Help for Members with Asthma	<ul style="list-style-type: none"> 1 allergy protector pillow cover and 1 peak flow meter and OptiChamber per year for each member with asthma. \$10 gift card for certain members with asthma who visit their primary care provider. 	1 allergy-free pillow cover each year for certain members 20 and younger with asthma and are in a disease management program.	

Value-added Services	Aetna Better Health	Amerigroup	Cook Children's Health Plan
Extra Help for Pregnant Women	Pregnancy handbook for pregnant members in case management.	<ul style="list-style-type: none"> • \$25 debit card for receiving prenatal checkup in the 1st trimester or within 42 days of enrollment with the health plan in any trimester. • \$50 debit card receiving post-partum checkup 21 to 56 days after giving birth. 	Up to \$100 per program per pregnancy for prepared childbirth, Lamaze and breast-feeding classes.
Health and Wellness Services	<ul style="list-style-type: none"> • Low-cost fitness club memberships, exercise equipment through GlobalFit, and health care services and supplies for members 21 and older. • Stop-smoking counseling for non-pregnant members 12 and older and stop-smoking products for members 18 and older up to \$300 each year. • Weight loss program including family counseling with a nutritionist / dietician for non-pregnant members ages 12 to 19; with a body mass index (BMI) higher than 85th percentile. Precertification required. 	Coaching, written and online education and nicotine replacement therapy products including over-the-counter patches, gum or lozenges, for members 18 and older, delivered to the member's home.	<ul style="list-style-type: none"> • Weight Watchers Program for members 18 and older. • Health and Wellness program for ages 10 to 17.
Health Play and Exercise Programs		Up to \$50 per school semester for Boys and Girls Club basic membership for members ages 6 to 18, where available.	Boys and Girls Club basic membership per family where available for members ages 6 to 18.

Value-added Services	Aetna Better Health	Amerigroup	Cook Children's Health Plan
<p style="text-align: center;">Gift Programs</p>	<ul style="list-style-type: none"> • Free bicycle helmet for STAR members ages 3 to 6 after completion of well-child checkup. • \$50 worth of diapers, baby wipes and a gift bag for pregnant members who complete 10 prenatal visits and 1 postpartum visit. • Free \$10 gift card for STAR members ages 3 to 6 after completion of well-child checkup. 	<ul style="list-style-type: none"> • \$120 debit card for members 15 months and younger who get all 6 Texas Health Steps checkups on schedule. • Up to a total \$60 debit card for members who get each timely Texas Health Steps checkups at 18, 24 and 30 months (\$20 each) on schedule. • \$20 debit card per checkup for members ages 3 to 20 who get Texas Health Steps checkups on schedule. • \$20 debit card for receiving the full series of the rotavirus vaccine across different days 42 days after birth to 2 years. • \$20 debit card to member's ages 6 months to 2 years for receiving the full series of the flu vaccine. • \$20 debit card to members 18 and older for getting a flu vaccine annually. • \$20 debit card for diabetic members ages 18 to 75 after completing a retinopathy exam. • \$20 debit card for diabetic members 18 and older after completing an HbA1c blood test once every 6 months for ages 18 and older. • \$20 debit card for members 18 and older with diabetes mellitus achieving HbA1c blood test results less than 8 once every 6 months. • \$20 debit card for members 21 and older with cardiovascular disease after completing a cholesterol blood test. • Free first aid kit after completing a personal disaster plan online to all members. 	<ul style="list-style-type: none"> • One \$50 Walmart gift card for diapers per pregnancy for members who have a prenatal visit with an approved provider during the first trimester of pregnancy or within 42 days of enrollment in CCHP. • One \$50 Walmart gift card for diapers for pregnant members who have a postpartum visit with an approved provider 21 to 56 days after delivery. • One Baby Basics book for all pregnant members enrolled in the CCHP Baby Steps program. • One \$15 Walmart gift card for members ages 2 to 21 who have an annual checkup for their child. • One \$25 Walmart gift card after each inpatient mental health stay for which a 7-day follow-up visit occurred. • One \$15 Walmart gift card for members who complete a well exam checkup at 2 weeks, 2 months, 4 months, 6 months, 9 months,...

Additional Behavioral Health Benefits	Aetna Better Health	Amerigroup	Cook Children's Health Plan
Inpatient Follow-up Incentive Program	Free \$10 gift card for members who complete a follow-up visit with their doctor within 7 days of leaving the hospital.		