

# Compare Extra Services STAR Medical Plans Offer in the Medicaid Rural Service Area – West Texas



(Andrews, Archer, Armstrong, Bailey, Baylor, Borden, Brewster, Briscoe, Brown, Callahan, Castro, Childress, Clay, Cochran, Coke, Coleman, Collingsworth, Concho, Cottle, Crane, Crockett, Culberson, Dallam, Dawson, Dickens, Dimmit, Donley, Eastland, Ector, Edwards, Fisher, Foard, Frio, Gaines, Glasscock, Gray, Hall, Hansford, Hardeman, Hartley, Haskell, Hemphill, Howard, Irion, Jack, Jeff Davis, Jones, Kent, Kerr, Kimble, King, Kinney, Knox, La Salle, Lipscomb, Loving, Martin, Mason, McCulloch, Menard, Midland, Mitchell, Moore, Motley, Nolan, Ochiltree, Oldham, Palo Pinto, Parmer, Pecos, Presidio, Reagan, Real, Reeves, Roberts, Runnels, Schleicher, Scurry, Shackelford, Sherman, Stephens, Sterling, Stonewall, Sutton, Taylor, Terrell, Throckmorton, Tom Green, Upton, Uvalde, Val Verde, Ward, Wheeler, Wichita, Wilbarger, Winkler, Yoakum, Young, and Zavala counties)

## Medicaid Health Care Services:

All people in managed care receive the same traditional Medicaid services. Some of those services are things such as:

- Doctor and clinic visits
- 24-hour emergency care
- Hospital care
- Surgery
- Ambulance service
- Lab and X-ray services
- Major organ transplants
- Help getting a ride to the doctor
- Hearing tests and aids
- Home health services
- Chiropractors (neck and back doctors)
- Podiatrists (foot doctors)
- Help for drug or alcohol problems
- Dialysis for kidney problems
- Family planning services
- Eye checkups, glasses, and contact lenses
- Shots for children age 20 and younger
- Texas Health Steps medical and dental checkups
- No limit on medicines for children age 20 and younger
- Mental health services (such as counseling)
- Yearly adult checkup

## STAR Program Services:

In addition to the traditional Medicaid health care services, the STAR Program offers more services, such as:

- Health Education classes
- No limit on medicines for adults
- No limit on needed days in a hospital for adults

## Value-added Services:

Every STAR medical plan offers basic Medicaid benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its Members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

	Amerigroup	FirstCare STAR	Superior HealthPlan
<b>For questions or doctor information:</b>	1-800-600-4441	1-800-431-7798	1-877-644-4494
<b>TTY line for people with a hearing or speech disability:</b>	711 English and Español	1-800-562-5259	1-800-735-2989
<b>Help for mental health, drug, or alcohol problems:</b>	1-800-600-4441	Magellan Health Services 1-800-327-6934	1-877-644-4517
<b>For prescription or medicine information:</b>	1-800-600-4441	1-800-431-7798	1-877-644-4494
<b>Health Plan Website:</b>	<a href="http://www.myamerigroup.com">www.myamerigroup.com</a>	<a href="http://www.firstcare.com/STAR_Medicaid">http://www.firstcare.com/STAR_Medicaid</a>	<a href="http://www.superiorhealthplan.com">www.superiorhealthplan.com</a>

Value-added Services	Amerigroup	FirstCare STAR	Superior HealthPlan
24-Hour Nurse Line	Yes		Yes
Extra Help with Getting a Ride	Help getting a ride to doctor visits.		
Dental Services	Dental kit to keep teeth clean and healthy for members 21 and older.		Pregnant members 21 and older may receive up to \$500 annually for dental services, including \$250 for exams, x-rays and cleanings, and \$250 for fillings and extractions.
Extra Vision Services			\$150 for choice of upgraded eyeglass frames and lenses or contact lenses every 24 months.
Discount Pharmacy / Over-the-Counter Benefits			\$25 allowance for over-the-counter medicines through the mail every quarter
Sports and School Physicals	1 each year for members ages 6 to 18.		One sports physical each year for members ages 4 to 18.
Temporary Phone Help	One free cell phone with up to 350 monthly minutes from Safelink. Amerigroup includes extra minutes and unlimited inbound text messages when enrolled with Amerigroup healthy text program.		<ul style="list-style-type: none"> <li>• Up to 750 additional minutes per month for members using Safelink phones and enrolled in a case management program.</li> <li>• Connections Plus Phone and monthly minutes for members who don't qualify for a Safelink phone and are enrolled in a case management program.</li> </ul>
Home Visits			Home visit for high-risk STAR members in the asthma disease management program or members in case management for high risk pregnancy.
Help for Members with Asthma	1 allergy-free pillow cover each year for certain members with Asthma ages 20 and younger in disease management program	\$25 gift card	Superior will provide one spacer and peak flow meter as part of the member's introductory mailing when enrolled into Superior's asthma disease management program.
Healthy Play and Exercise Programs	Up to \$50 per school semester for Boys and Girls Club basic membership for members ages 6 to 18, where available.		

Value-added Services	Amerigroup	FirstCare STAR	Superior HealthPlan
<p style="text-align: center;">Gift Programs</p>	<ul style="list-style-type: none"> <li>• \$120 debit card for members 15 months and younger who get all 6 Texas Health Steps checkups on schedule.</li> <li>• Up to a total \$60 debit card for members who get each timely Texas Health Steps checkups at 18, 24 and 30 months (\$20 each) on schedule.</li> <li>• \$20 debit card per checkup for members ages 3 to 20 who get Texas Health Steps checkups on schedule.</li> <li>• \$20 debit card for receiving the full series of the rotavirus vaccine across different days 42 days after birth to 2 years.</li> <li>• \$20 debit card to member's ages 6 months to 2 years for receiving the full series of the flu vaccine.</li> <li>• \$20 debit card to members 18 and older for getting a flu vaccine annually.</li> <li>• \$20 debit card for diabetic members ages 18 to 75 after completing a retinopathy exam.</li> <li>• \$20 debit card for diabetic members 18 and older after completing an HbA1c blood test once every 6 months for ages 18 and older.</li> <li>• \$20 debit card for members 18 and older with diabetes mellitus achieving HbA1c blood test results less than 8 once every 6 months.</li> <li>• \$20 debit card for members 21 and older with cardiovascular disease after completing a cholesterol blood test.</li> <li>• Free first aid kit after completing a personal disaster plan online to all members.</li> </ul>	<ul style="list-style-type: none"> <li>• \$15 gift card for having a Texas Health Steps checkup on time.</li> </ul>	<ul style="list-style-type: none"> <li>• Start Smart® program offers gift cards for completion of certain healthy activities related to your pregnancy and delivery. The program offers the following cash awards: <ul style="list-style-type: none"> <li>○ \$20 for prenatal visit within first trimester or 42 days of enrollment with Superior;</li> <li>○ \$20 for flu shot during pregnancy;</li> <li>○ \$20 for 3rd prenatal visit;</li> <li>○ \$20 for 6th prenatal visit;</li> <li>○ \$20 for 9th prenatal visit;</li> <li>○ \$20 for postpartum visit within 21-56 days of delivery;</li> <li>○ \$5 per month upon enrollment in our texting education program up to 6 months.</li> </ul> </li> </ul>

Value-added Services	Amerigroup	FirstCare STAR	Superior HealthPlan
Health and Wellness Services	Coaching, written and online education and nicotine replacement therapy products including over-the-counter patches, gum or lozenges, for members 18 and older, delivered to the member's home.		<ul style="list-style-type: none"> <li>• Online consumer directed mental health resources for members.</li> <li>• Phone outreach, education and support services to reduce the health risks associated with smoking during pregnancy. Program includes individual plan to quit, health kit to support not smoking and materials to help you quit. Participants in the program receive a carrying bag filled with mints, baby bib and bottle, stress ball and magnet.</li> </ul>
Extra Help for Pregnant Women	<ul style="list-style-type: none"> <li>• \$25 debit card for receiving prenatal checkup in the 1st trimester or within 42 days of enrollment with the health plan in any trimester.</li> <li>• \$50 debit card receiving post-partum checkup 21 to 56 days after giving birth.</li> </ul>	<ul style="list-style-type: none"> <li>• "Expecting The Best" pregnancy management program.</li> <li>• \$75 gift card for newborn supplies.</li> <li>• Pregnancy gift program.</li> </ul>	<ul style="list-style-type: none"> <li>• Start Smart® Baby Shower program for pregnant members. Baby shower includes a diaper bag and starter supply of diapers and other nominal items.</li> <li>• Members can receive a convertible car seat, after attending a baby shower and completing one prenatal visit during the first trimester or within 42 days of enrollment with Superior.</li> <li>• Pregnant members can receive gift cards for completing prenatal visits, following confirmation of the visit: <ul style="list-style-type: none"> <li>○ \$20 for prenatal visit in first trimester or within 42 days of enrollment,</li> <li>○ \$20 for 3rd prenatal visit.</li> <li>○ \$20 for 6th prenatal visit.</li> <li>○ \$20 for 9th prenatal visit.</li> <li>○ \$20 for flu shot during pregnancy.</li> <li>○ \$20 for timely postpartum visit within 21-56 days of delivery.</li> <li>○ \$30 for agreeing to receive pregnancy related text messages (\$5/month for 6 mos).</li> </ul> </li> </ul>

Additional Behavioral Health Benefits	Amerigroup	FirstCare STAR	Superior HealthPlan
Inpatient Follow-up Incentive Program		\$20 gift card for timely follow-up after discharge from a behavioral health admission.	Gifts for members 20 years and younger who go to a follow-up doctor visit within 7 days of one hospital stay per year. Gifts include a stuffed bear, a book and a \$10 gift card.