

Compare Extra Services STAR Medical Plans Offer in the El Paso Service Area (El Paso and Hudspeth counties)



Medicaid Health Care Services:

All people in managed care receive the same traditional Medicaid services, which include:

- Doctor and clinic visits
- 24-hour emergency care
- Hospital care
- Surgery
- Ambulance service
- Lab and X-ray services
- Major organ transplants
- Help getting a ride to the doctor
- Hearing tests and aids
- Home health services
- Chiropractors (neck and back doctors)
- Podiatrists (foot doctors)
- Help for drug or alcohol problems
- Dialysis for kidney problems
- Family planning services
- Eye checkups, glasses, and contact lenses
- Shots for children age 20 and younger
- Texas Health Steps medical and dental checkups
- No limit on medicines for children age 20 and younger
- Mental health services (such as counseling)
- Yearly adult checkup

STAR Program Services:

In addition to the traditional Medicaid health care services, the STAR Program offers more services, such as:

- Health Education classes
- No limit on medicines for adults
- No limit on needed days in a hospital for adults

Value-Added Services:

Every STAR medical plan offers basic Medicaid benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its Members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

	El Paso First Premier Plan	Molina Healthcare of Texas	Superior HealthPlan
To ask about services or doctors	1-877-532-3778	1-866-449-6849	1-800-783-5386
TTY line for people with a hearing or speech disability	1-855-532-3740	1-800-735-2989 or 7-1-1 English 1-800-662-4954 Spanish	1-800-735-2989
Help for mental health, drug, or alcohol problems	1-877-377-6147	1-866-449-6849	1-800-716-5650
To ask about prescriptions or medicines	1-877-532-3778	1-866-449-6849	1-800-783-5386
Plan website	www.epfirst.com	www.molinahealthcare.com	www.superiorhealthplan.com

Extra Services	El Paso First Premier Plan	Molina Healthcare of Texas	Superior HealthPlan
24-Hour Nurse Line		Yes	Yes

Extra Services	El Paso First Premier Plan	Molina Healthcare of Texas	Superior HealthPlan
Extra Help Getting a Ride (when state services are not available)	Help getting a ride to doctor visits or health classes for Members who need a ride	<ul style="list-style-type: none"> • One \$25 gas card each year for members with a confirmed appointment for a Texas Health Steps checkup • One \$25 gas card for new members with a confirmed early prenatal appointment within 42 days of enrollment or one \$25 gas card for existing Members within trimester pregnancy's first three months and/or for an appointment within 21-56 days of delivery 	
Extra Dental Services for Adults (21 and older) and Pregnant Women	Extra dental services up to \$295 (initial checkup, x-rays, and a routine cleaning) once a year for members 21 and older	Up to \$250 per year for dental checkups, x-rays and cleaning for members 21 and older	Up to \$500 for checkups, x-rays, cleanings, fillings, and extractions each year for pregnant members 21 and older
Extra Vision Services	Up to \$125 above the Medicaid benefit for contact lenses, lenses, and frames		\$150 a year for glasses frames or lenses above the Medicaid benefit for members
Drug Store Services	Welcome packet: A \$25 value of over-the-counter items for new members if the request form is completed and mailed back within 30 days of enrollment		\$25 allowance for over-the-counter medicines through the mail every 3 months
Sports and School Physicals		1 each year for Members 5 to 19	1 sports physical each year for Members 4 to 18
Short-term Phone Help	One free cell phone per household and free health related calls or texts from El Paso First	Safelink will provide a free cell phone with up to 350 monthly minutes. Members get free, unlimited calls to Molina Member Services and unlimited free texting when signed up for healthy text messages. Available to all members who qualify for the Federal Lifeline program.	<ul style="list-style-type: none"> • Up to 750 additional minutes per month for members using Safelink phones sign up for a case management program • Connections Plus Phone and monthly minutes for members who don't qualify for a Safelink phone and sign up for a case management program
Help for Members with Asthma		Allergy -free mattress cover and pillow case for members with asthma who complete the 3 month Asthma Disease Management Program	1 peak flow meter and spacer for members enrolled in the asthma disease management program.

Extra Services	El Paso First Premier Plan	Molina Healthcare of Texas	Superior HealthPlan
Home Visits	Home visits to members with high risk pregnancies		Home visit for high-risk members in the asthma disease management program
Healthy Play and Exercise Programs	Up to \$25 for any sport registration activity fee, once a year for Members	Boys & Girls Club membership, where available, for members 6 to 18	Water safety class for members 4 to 10
Gift Programs	<ul style="list-style-type: none"> • \$15 gift card for health items to members 20 and younger have go to scheduled Texas Health Steps visit • A digital thermometer, one emergency aid booklet (per family per year) and a school supply kit for new members if requested within 30 days of receiving welcome packet • \$15 gift card for health items for members completing one postpartum visit within 21-56 days after delivery 	<ul style="list-style-type: none"> • \$20 gift card for members 15 months to 20 years old who get a Texas Health Steps checkup each year for • \$20 gift card each year for members 18 months to 20 years old who get all scheduled vaccines on time • \$25 iTunes gift card each year for members 12 to 20 years old who complete their annual adolescent Texas Health Steps visits. • Infant car seat for newborn members up to 6 months old • \$40 value gift reward for items from PURL Rewards Program for members in the Pregnancy Rewards program who complete all of their child's Texas Health Steps checkups by 15 months of age • \$40 value gift reward for items from PURL Rewards Program for members in the Pregnancy Rewards program who complete all of their child's scheduled childhood vaccines before 18 months of age • \$20 gift card each year for current female members 50 to 74 at average risk who complete a recommended mammogram • 1 baby blanket for newborn Members within 60 days of birth 	<ul style="list-style-type: none"> • \$100 gift card credit for pregnant members who go to five pregnancy related doctor visits (\$20 per visit for 1st, 3rd, 6th, 9th month visit and one visit after giving birth) • \$30 gift card credit for pregnant members who receive pregnancy related text messages (\$5 per month for 6 months) • \$20 gift card credit for pregnant members who get an annual flu shot

Extra Services	El Paso First Premier Plan	Molina Healthcare of Texas	Superior HealthPlan
Extra Help for Pregnant Women	<ul style="list-style-type: none"> • 1 free car seat per pregnancy for pregnant members who complete a pregnancy class • \$10 gift card for health items for pregnant members completing one pregnancy visit within 30 days of enrollment 	<ul style="list-style-type: none"> • \$40 value gift reward for items from PURL Rewards Program for new members enrolled in the Pregnancy Rewards Program getting an early prenatal exam within 42 days of enrollment or current members enrolled in the Pregnancy Rewards Program who get an early prenatal exam in the first three months • \$40 value gift reward for items from PURL Rewards Program for getting a postpartum exam 21 to 56 days after giving birth for members enrolled in the Pregnancy Rewards Program 	<ul style="list-style-type: none"> • Start Smart® Baby Shower Program for all pregnant members • Convertible baby car seat for pregnant members who complete one prenatal visit and attend one Baby Shower class • Diaper bag and starter supply of diapers for members who attend a Baby Shower class
Health and Wellness Services	4 extra food counseling services, above the Medicaid benefit, for members 20 and younger	<ul style="list-style-type: none"> • Weight Watchers program meeting vouchers for members 15 and older with a BMI of 30 or more and for diabetic members with an A1c lab result of 8 or more • Free membership in National Stop-smoking program for members 18 and older and pregnant women of any age • Balanced Portion Control Plate for members to help kids learn good dietary habits 	Stop-smoking outreach, education and support services for pregnant members

Extra Behavioral Health Services	El Paso First Premier Plan	Molina Healthcare of Texas	Superior HealthPlan
Inpatient Follow-up Incentive Program			\$10 gift card and stuffed bear for members 20 and younger who go to a follow-up doctor visit within a week of leaving the hospital
Online Mental Health Resources			Online consumer-directed mental health resources for Members