

# Compare “Value-Added” or Extra Services Offered by STAR+PLUS Medical Plans in the Lubbock Service Area

(Carson, Crosby, Deaf Smith, Floyd, Garza, Hale, Hockley, Hutchinson, Lamb, Lubbock, Lynn, Potter, Randall, Swisher, and Terry counties)



## STAR+PLUS Program Services for Members with Medicaid Only in Nursing Facilities

STAR+PLUS medical plans in your area offer extra services.

Use this chart to compare the extra services each plan offers its members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

	Amerigroup	Superior HealthPlan
To ask about services or doctors:	1-800-600-4441	1-866-516-4501
TTY line for people with a hearing or speech disability:	7-1-1 English and Spanish	1-800-735-2989
Help for mental health, drug, or alcohol problems:	1-800-600-4441	1-800-466-4089
To ask about prescriptions or medicines:	1-800-600-4441	1-866-516-4501
Plan website:	www.myamerigroup.com	www.superiorhealthplan.com

Extra Services	Amerigroup	Superior HealthPlan
Extra Dental Services for Adults (age 21 and older) and Pregnant Women	Dental kit each year to keep teeth clean and healthy for Members age 21 and older	Up to \$250 for checkups, x-rays, cleanings, and fluoride treatments each year for Members age 21 and older
Extra Vision Services	Certain plastic lenses above the basic benefit for Members age 21 and older once every 36 months	\$100 for glasses frames and lenses above the Medicaid benefit for Members age 21 and older
Short-term Phone Help	Free cell phone, up to 250 monthly minutes, extra minutes when enrolled for healthy text messages, unlimited inbound text messages for Members in Federal Lifeline Program	
Health and Wellness Services	<ul style="list-style-type: none"> <li>Stop-smoking products and behavioral support once the Medicaid benefit has been exhausted</li> <li>Safety products to prevent accidental falls such as rubber soled shoes or socks, rubber stick pads to put on the soles of shoes or socks, reacher-grabber stick, and extra-long shoe horn for Members</li> </ul>	
Healthy Play and Exercise Programs	Exercise kit, which may include weights, water bottle, and ball for Members age 21 and older	

Extra Services	Amerigroup	Superior HealthPlan
Alzheimer's Care	Personal remembrance photo album for Members	
Gift Programs	<ul style="list-style-type: none"> <li>• Free First Aid Kit after completing a Personal Disaster Plan online to all Members</li> <li>• \$20 gift card for diabetic Members after completing a retinopathy eye exam for ages 21 to 75 years</li> <li>• \$20 gift card for diabetic Members after completing an HbA1c blood test once every 6 months for ages 21 and older</li> <li>• \$20 gift card for Members with cardiovascular disease after completing a cholesterol blood test for ages 21 and older</li> <li>• \$20 gift card for diabetic Members 21 and older achieving HbA1c blood test results less than 8 once every 6 months</li> <li>• Personalized labels for Members to identify personal belongings including clothing, shoes and personal items once every 2 years</li> </ul>	
Extra Foot Doctor (Podiatry) Services		Up to 2 extra foot doctor (podiatry) visits every 6 months above the basic benefit for Members age 21 and older

Extra Behavioral Health Services	Amerigroup	Superior HealthPlan
Online Mental Health Resource		Online consumer directed mental health resources for Members