

# Compare “Value-Added” or Extra Services Offered by STAR+PLUS Medical Plans in the Lubbock Service Area

(Carson, Crosby, Deaf Smith, Floyd, Garza, Hale, Hockley, Hutchinson, Lamb, Lubbock, Lynn, Potter, Randall, Swisher, and Terry counties)



## STAR+PLUS Program Services for Dual Eligible Members in Nursing Facilities

STAR+PLUS medical plans in your area offer extra services.

Use this chart to compare the extra services each plan offers its members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

	Amerigroup	Superior HealthPlan
To ask about services or doctors:	1-800-600-4441	1-866-516-4501
TTY line for people with a hearing or speech disability:	7-1-1 English and Spanish	1-800-735-2989
Plan website:	www.myamerigroup.com	www.superiorhealthplan.com

Extra Services	Amerigroup	Superior HealthPlan
Short-term Phone Help	Free cell phone, up to 250 monthly minutes, extra minutes when enrolled for healthy text messages, unlimited inbound text messages for Members in Federal Lifeline Program	
Health and Wellness Services	Stop-smoking products and behavioral support once the Medicaid benefit has been exhausted	
Alzheimer’s Care	Personal remembrance photo album for Members	
Gift Programs	<ul style="list-style-type: none"> <li>• Free First Aid Kit after completing a Personal Disaster Plan online to all Members</li> <li>• \$20 gift card for diabetic Members after completing a retinopathy eye exam for ages 21 to 75 years</li> <li>• \$20 gift card for diabetic Members after completing an HbA1c blood test once every 6 months for ages 21 and older</li> <li>• \$20 gift card for Members with cardiovascular disease after completing a cholesterol blood test for ages 21 and older</li> <li>• \$20 gift card for diabetic Members 21 and older achieving HbA1c blood test results less than 8 once every 6 months</li> <li>• Personalized labels for Members to identify personal belongings including clothing, shoes and personal items once every 2 years</li> </ul>	