

## STAR+PLUS Medicare-Medicaid Plans for Dual Eligible Members

### Compare “Value-Added” or extra services offered by plans in Tarrant County.

The plan you pick will provide basic health services and medications you've been getting through Medicare, plus long term services and supports through Medicaid.

Every plan will offer the same basic health services you've been getting through Medicare. These include:

- Doctor and clinic visits
- 24-hour emergency care
- Hospital care
- Surgery
- Ambulance service
- Lab and X-ray services
- Major organ transplants
- Family planning services
- Hearing tests and aids
- Home health services
- Chiropractors (neck and back doctors)
- Podiatrists (foot doctors)
- Dialysis for kidney problems
- Eye checkups, glasses, and contact lenses
- Mental health services (such as counseling)
- Yearly adult checkup
- Short term rehab in skilled nursing facility

In addition to the Medicare services, the plan you pick will include Medicaid long term services and supports such as:

- Adult day care
- Adult foster care
- Nursing
- Emergency response services
- Short-term help for caregivers
- Medical supplies
- Assisted living / home care
- Personal assistance (help with dressing, eating, and bathing)
- Adaptive aids (things like walkers and canes)
- Home modifications (things like wheelchair ramps and grab bars)
- Speech therapy (helping you learn to speak again or speak better)
- Occupational therapy (helping you learn to do everyday activities)
- Physical therapy (helping you learn to move around better or become stronger)
- Nursing home services, if you live in a nursing home

### Extra Services:

**STAR+PLUS Medicare-Medicaid plans in your area also offer value-added services.** These are extra services and cannot be used in place of your Medicare or Medicaid services.

Use this chart to compare the extra services each plan offers its members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

Amerigroup Texas STAR+PLUS MMP	
To ask about services or doctors:	1-855-878-1784
TTY line for people with a hearing or speech disability:	TTY: 7-1-1
Plan website:	<a href="http://www.myamerigroup.com/TXMMP">www.myamerigroup.com/TXMMP</a>

Amerigroup Texas STAR+PLUS MMP	
<b>Extra Services for Members in a Nursing Facility</b>	
Extra Help Getting a Ride (when state services are not available)	Twenty-four (24) one way trips to plan-approved locations every year via Taxi, Bus/Subway, or Van with prior authorization and referral required.

Extra Services for Members in a Nursing Facility	Amerigroup Texas STAR+PLUS MMP
Extra Dental Services for Adults (age 21 and older)	<ul style="list-style-type: none"> <li>• \$1700 each year or \$425 every three months. If the \$425 every quarter is unused, it carries over to the next quarter. The benefit resets to \$0, January 1<sup>st</sup> of each year. Prior authorization and referral required.</li> <li>• One preventive dental exam and one prophylaxis (cleaning) every six months plus one dental x-ray every year.</li> </ul>
Extra Vision Services	<ul style="list-style-type: none"> <li>• One (1) pair of frames, eyeglass lenses or contacts every year, not to exceed a combined maximum of \$100.</li> <li>• One routine eye exam every year.</li> </ul>
Hearing Services	Up to \$1,500, for a hearing aid every 2 years. Prior authorization and referral required.
Gift Programs	Free First Aid Kit after completing a Personal Disaster Plan online.
Healthy Play and Exercise Programs	Membership in Silver Sneakers health club/fitness classes.
Extra Foot Doctor (Podiatry) Services	One (1) routine foot care visit every three (3) months.
Health and Wellness Services	<ul style="list-style-type: none"> <li>• Personalized labels to identify personal belongings including clothing, shoes and personal items once every 2 years. Prior authorization and referral required.</li> <li>• Stop-smoking products and behavioral support.</li> <li>• Twelve (12) additional visits for Cardiac Rehabilitation Services with prior authorization required.</li> </ul>
Acupuncture Therapy	Up to six (6) acupuncture visits per calendar year.
Alzheimer's Care	One memory album for photos for Members with memory loss to encourage memory retention. Prior authorization and referral required.
Gift Cards	<ul style="list-style-type: none"> <li>• \$25 gift card for over-the-counter (OTC) health care-related items for participating in Interdisciplinary Care Team meetings.</li> <li>• \$20 gift card for over-the-counter (OTC) health care-related items for diabetic Members after completing a retinopathy exam.</li> <li>• \$20 gift card for over-the-counter (OTC) health care-related items for Members with cardiovascular disease after completing a cholesterol blood test.</li> <li>• \$20 gift card for over-the-counter (OTC) health care-related items for Members with Diabetes achieving HbA1c blood test results less than 8 once every 6 months.</li> <li>• \$20 gift card for over-the-counter (OTC) health care-related items for diabetic Members after completing an HbA1c blood test once every 6 months.</li> </ul>

Extra Services for Members in the Community	Amerigroup Texas STAR+PLUS MMP
Extra Help Getting a Ride (when state services are not available)	Twenty-four (24) one way trips to plan-approved locations every year via Taxi, Bus/Subway, or Van with prior authorization and referral required.
Extra Vision Services	<ul style="list-style-type: none"> <li>• One (1) pair of frames, eyeglass lenses or contacts every year, not to exceed a combined maximum of \$100.</li> <li>• One routine eye exam every year.</li> </ul>
Extra Dental Services for Adults (age 21 and older)	<ul style="list-style-type: none"> <li>• \$1700 each year or \$425 every three months. If the \$425 every quarter is unused, it carries over to the next quarter. The benefit resets to \$0, January 1<sup>st</sup> of each year. Prior authorization and referral required.</li> <li>• One preventive dental exam and one prophylaxis (cleaning) every six months plus one dental x-ray every year.</li> </ul>
Hearing Services	Up to \$1,500, for a hearing aid every 2 years. Prior authorization and referral required.
Temporary Phone Help	Free cell phone, up to 250 monthly minutes, extra minutes when enrolled for healthy text messages, unlimited inbound text messages for Members in Federal Lifeline Program. Prior authorization and referral required.
Home Visits	Up to eight (8) hours of respite services for non-STAR+PLUS Waiver (SPW) Members. Prior authorization and referral required.
Healthy Play and Exercise Programs	Membership in Silver Sneakers health club/fitness classes.
Acupuncture Therapy	Up to six (6) acupuncture visits per calendar year.
Extra Foot Doctor (Podiatry) Services	One (1) routine foot care visit every three (3) months.
Pest Control	Pest control services offered once (1x) every three (3) months to eliminate rodents, roaches, and other unsafe pests with prior authorization and referral required.
Health and Wellness Services	<ul style="list-style-type: none"> <li>• Stop-smoking products and behavioral support.</li> <li>• Twelve (12) additional visits for Cardiac Rehabilitation Services with prior authorization required.</li> </ul>
Emergency Response Services (ERS)	Personal Emergency Response Service (PERS) monitoring system arranged by the plan for non-STAR+PLUS Waiver Members with prior authorization and referral required.
Gift Programs	Free First Aid Kit after completing a Personal Disaster Plan online.

Extra Services for Members in the Community	Amerigroup Texas STAR+PLUS MMP
Gift Cards	<ul style="list-style-type: none"> <li>• \$25 gift card for over-the-counter (OTC) health care-related items for participating in Interdisciplinary Care Team meetings.</li> <li>• \$20 gift card for over-the-counter (OTC) health care-related items for diabetic Members after completing a retinopathy exam.</li> <li>• \$20 gift card for over-the-counter (OTC) health care-related items for Members with cardiovascular disease after completing a cholesterol blood test.</li> <li>• \$20 gift card for over-the-counter (OTC) health care-related items for Members with Diabetes achieving HbA1c blood test results less than 8 once every 6 months.</li> <li>• \$20 gift card for over-the-counter (OTC) health care-related items for diabetic Members after completing an HbA1c blood test once every 6 months.</li> </ul>