

Print rules: This letter contains variable text based on values for the <hpCode> and/or <dpCode> elements. Refer to the Plan Code Table.



<dateOfLetter>

Medicaid EDG: <caseID>

[Manifest Keyline]

To the person named or guardian of:

[DRS] <hohName>
[VER] <addressLine2>
[LTR] <addressLine1>
<city>, <state> <zipCode>-<zipCodeExt>

[IMB Postal Barcode]

Subject: Your new STAR+PLUS Medicare-Medicaid Plan

Dear <hohName>:

Coming soon: A simpler way for you to get your Medicare and STAR+PLUS Medicaid services.

Medicare and STAR+PLUS Medicaid are joining together to give you one STAR+PLUS Medicare-Medicaid Plan, a new medical plan that includes all the benefits you get now through Medicare and STAR+PLUS Medicaid. You no longer need to work with one medical plan for Medicare and another plan for Medicaid.

You'll have one medical plan instead of two. This new plan will provide you with all medical services you can get from both Medicare and STAR+PLUS Medicaid. Your Medicare and Medicaid benefits can work together and better meet your health-care needs.

We have looked at the medical services you've used in the past. Based on that, we will enroll you in the STAR+PLUS Medicare-Medicaid Plan named below. This one plan will provide your Medicare and STAR+PLUS Medicaid benefits, including prescription drug benefits.

Your STAR+PLUS Medicare-Medicaid Plan:

Medical Plan: [*planName*] Phone Number: [*planNumber*]

You'll start getting your medical services through this plan <nmStartDate>, unless you choose another option. You can see your other options on page 2 of this letter.

To find out more about [*planName*], your new STAR+PLUS Medicare-Medicaid Plan, call [*planNumber*]. You can: (1) find out what benefits your new plan covers, and (2) see if the doctors you see now are in the plan.

<3x9 barCode image>
<barCode> [Print human readable]

[MODE1]
MMP PE Enrollment Letter
MMP2 - 02/01/15
[Program] - [population] - [busSvcAreaCode]
[FILENAME] - [letterReqId]
[QUAD] - [BIFILEID] - [BIBATCHID]

If you want to talk with someone about the other STAR+PLUS Medicare-Medicaid Plan options available to you, or, if you want to keep your current Medicare, Medicaid, and prescription drug coverage the way it is now, call our STAR+PLUS help line at 1-877-782-6440 (toll-free). You can also call Medicare at 1-800-633-4227 (1-800-MEDICARE), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

What you will get with your STAR+PLUS Medicare-Medicaid Plan:

- Basic medical care you get now like doctor visits, hospital visits, and prescription drug benefits.
- All the long-term services you get now like attendant services.
- A service coordinator. This is someone who will work with you, your family, and your doctors to make sure you get the Medicare and Medicaid services you need.
- "Value-added" or extra services that are listed under your plan in the blue chart that came with this letter.

You have other options:

1. If you want to enroll in [*planName*] on <nmStartDate>:

You don't need to do anything. We already placed you in this plan. From looking at the type of care you get, it seems to be the best fit. Your new plan will send you a new health and drug ID card. This new card will replace the health plan cards you use now. After your new coverage begins <nmStartDate>, you can call [*planName*] at [*planNumber*] if you need services or have questions about your providers.

2. If you want to enroll in the new STAR+PLUS Medicare-Medicaid Plan before <nmStartDate>:

Call the STAR+PLUS help line at 1-877-782-6440 (toll-free). We'll tell you if we can sign you up now. You can call Monday to Friday, 8 a.m. to 8 p.m. Central Time. If you have a speech or hearing disability, call 7-1-1 or 1-800-735-2989.

3. If you want to enroll in a different STAR+PLUS Medicare-Medicaid Plan:

First – Pick a different medical plan

You can pick any one of the other plans listed on the blue chart we sent with this letter. It shows the “value-added” or extra services each plan offers. You can use the chart to compare the services.

Next – Let us know which medical plan you picked

You must let us know by [12th day of the month prior to <nmStartDate>] which medical plan you picked. Call 1-877-782-6440 (toll-free) to let us know.

<3x9 barCode image>

<barCode> [Print human readable]

[MODE1]

MMP PE Enrollment Letter
MMP2 – 02/01/15
[Program] - [population] - [busSvcAreaCode]
[FILENAME] - [letterReqId]
[QUAD] - [BIFILEID] - [BIBATCHID]

4. If you don't want to enroll in a STAR+PLUS Medicare-Medicaid Plan and you want to keep your Medicare the way it is now:

You must call us at 1-877-782-6440 (toll-free) by [**<nmStartDate> - 1**] to tell us you do not want to be enrolled in this new STAR+PLUS Medicare-Medicaid Plan. You can also call Medicare at 1-800-633-4227 (1-800-MEDICARE), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048. But don't forget what this plan can do for you: (1) it provides you with both Medicare and Medicaid services, and (2) it offers extra benefits you may not get now, such as:

- Transportation to acute care services
- Vision services
- Dental services

Need help? Have questions? Call us toll-free.

Call our STAR+PLUS help line at 1-877-782-6440. You can call Monday to Friday, 8 a.m. to 8 p.m. Central Time. If you have a speech or hearing disability, call 7-1-1 or 1-800-735-2989.

Have questions about Medicare or need help with your Medicare services?

Call 1-800-633-4227 (1-800-MEDICARE), 24 hours a day, 7 days a week. If you have a speech or hearing disability, call 1-877-486-2048 for TTY service. You may also visit www.medicare.gov.

If you want free advice about your health insurance coverage, call the State Health Insurance Assistance Program at **1-800-252-9240**. You can call Monday to Friday, 8 a.m. to 5 p.m. Central Time.

<3x9 barCode image>

<barCode> **[Print human readable]**

[MODE1]

MMP PE Enrollment Letter
MMP2 - 02/01/15
[Program] - [population] - [busSvcAreaCode]
[FILENAME] - [letterReqId]
[QUAD] - [BIFILEID] - [BIBATCHID]

STAR+PLUS Medicare-Medicaid and Medicare Part D

When you join a STAR+PLUS Medicare-Medicaid Plan, you will get health care and prescription drugs from your new plan starting <nmStartDate>. Your current Medicare Part D prescription drug plan will send you a letter telling you that beginning <nmStartDate>, your prescription drug plan will not cover your prescription drugs.

Here is some important information about changes to your drug coverage when you join a STAR+PLUS Medicare-Medicaid Plan.

- Beginning <nmStartDate>, you will receive all of your STAR+PLUS Medicaid and Medicare benefits, **including Medicare Part D**, from the STAR+PLUS Medicare-Medicaid Plan.
- Your STAR+PLUS Medicare-Medicaid Plan will become your new Medicare Part D plan, which means your last day of coverage in your current prescription drug plan will be [**<nmStartDate> - 1**]. You cannot keep your current Part D plan and be in a STAR+PLUS Medicare-Medicaid Plan at the same time.
- You will continue to get your prescription drug benefits from your current plan through [**<nmStartDate> - 1**]. Your new prescription coverage from the STAR+PLUS Medicare-Medicaid Plan will start on <nmStartDate>. There will be no gap in your prescription drug coverage.
- If you do not want to be in a STAR+PLUS Medicare-Medicaid Plan, you may stay in your current prescription drug plan. You just need to let STAR+PLUS helpline know your decision before [**<nmStartDate> - 1**].

<3x9 barCode image>

<barCode> **[Print human readable]**

[MODE1]

MMP PE Enrollment Letter
MMP2 - 02/01/15
[Program] - [population] - [busSvcAreaCode]
[FILENAME] - [letterReqId]
[QUAD] - [BIFILEID] - [BIBATCHID]