

# STAR+PLUS Medicare-Medicaid Plans for Dual Eligible Members

## Compare “Value-Added” or extra services offered by plans in Bexar County.



The plan you pick will provide basic health services and medications you've been getting through Medicare, plus long term services and supports through Medicaid.

Every plan will offer the same basic health services you've been getting through Medicare. These include:

- Doctor and clinic visits
- 24-hour emergency care
- Hospital care
- Surgery
- Ambulance service
- Lab and X-ray services
- Major organ transplants
- Family planning services
- Hearing tests and aids
- Home health services
- Chiropractors (neck and back doctors)
- Podiatrists (foot doctors)
- Dialysis for kidney problems
- Eye checkups, glasses, and contact lenses
- Mental health services (such as counseling)
- Yearly adult checkup
- Short term rehab in skilled nursing facility

In addition to the Medicare services, the plan you pick will include Medicaid long term services and supports such as:

- Adult day care
- Adult foster care
- Nursing
- Emergency response services
- Short-term help for caregivers
- Medical supplies
- Assisted living / home care
- Personal assistance (help with dressing, eating, and bathing)
- Adaptive aids (things like walkers and canes)
- Home modifications (things like wheelchair ramps and grab bars)
- Speech therapy (helping you learn to speak again or speak better)
- Occupational therapy (helping you learn to do everyday activities)
- Physical therapy (helping you learn to move around better or become stronger)
- Nursing home services, if you live in a nursing home

### Extra Services:

STAR+PLUS Medicare-Medicaid plans in your area also offer value-added services. These are extra services and cannot be used in place of your Medicare or Medicaid services.

Use this chart to compare the extra services each plan offers its members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

	Amerigroup Texas STAR+PLUS MMP	Molina Dual Options	Superior HealthPlan STAR+PLUS MMP
To ask about services or doctors:	1-855-817-5789	1-855-895-9992	1-866-896-1844
TTY line for people with a hearing or speech disability:	1-800-855-2880	1-800-735-2989 or 711 English 1-800-662-4954 Spanish	1-800-735-2989
Plan website:	www.myamerigroup.com	www.molinahealthcare.com	www.superiorhealthplan.com

<b>Extra Services for Members in a Nursing Facility</b>	<b>Amerigroup Texas STAR+PLUS MMP</b>	<b>Molina Dual Options</b>	<b>Superior HealthPlan STAR+PLUS MMP</b>
24-Hour Nurse Line	Yes		Yes
Extra Help Getting a Ride (when state services are not available)	Twenty-four (24) one way trips to plan-approved locations every year via Taxi, Bus/Subway, or Van with prior authorization and referral required.		
Extra Dental Services for Adults (age 21 and older)	Comprehensive Dental services are limited to \$150 every three (3) months. Non-routine, diagnostic, restorative endodontics, periodontics, and extractions services with prior authorization and referral required	Up to \$250 per year for dental checkups, x-rays and cleaning for Members over 21 years of age	
Extra Vision Services	One (1) pair Contact Lenses up to \$100 every two (2) years with prior authorization required	One routine eye exam per year	<ul style="list-style-type: none"> <li>• One routine eye exam every two years</li> <li>• Contact Lenses or Eyeglasses (Lenses and Frames) every two years</li> </ul>
Hearing Services		\$2500 allowance for hearing aids every 2 years	<ul style="list-style-type: none"> <li>• Unlimited routine hearing exam and fitting/evaluation for a Hearing aid</li> <li>• One hearing aid (left or right ear) every five</li> </ul>
Drug Store Services		\$60 per month coverage of approved over-the-counter (OTC) health care-related items	One order every three months for up to \$70 in commonly-used over the counter (OTC) items
Extra Help with Part D Cost Sharing		Zero Dollar (\$) co-payment for Tier-One Generic Prescriptions	
Temporary Phone Help	Free cell phone, up to 250 monthly minutes, extra minutes when enrolled for healthy text messages, unlimited inbound text messages for Members in Federal Lifeline Program		
Healthy Play and Exercise Programs	Membership in Silver Sneakers health club/fitness classes. Authorization required.		
Extra Foot Doctor (Podiatry) Services	One (1) routine foot care visit every three (3) months with prior authorization and referral required. Limitations apply.	Twelve (12) routine visits annually	Unlimited routine foot care with prior authorization
Tele-monitoring			Tele-monitoring for certain conditions with prior authorization and referral required

Extra Services for Members in a Nursing Facility	Amerigroup Texas STAR+PLUS MMP	Molina Dual Options	Superior HealthPlan STAR+PLUS MMP
<p style="text-align: center;">Health and Wellness Services</p>	<ul style="list-style-type: none"> <li>• Stop-smoking products and behavioral support once the Medicaid benefit has been exhausted</li> <li>• Twelve (12) visits for Cardiac and Pulmonary Rehabilitation Services with prior authorization required. Limitations apply</li> <li>• Six (6) Acupuncture and other alternative therapy treatments each year with prior authorization and referral required</li> </ul>	<p style="text-align: center;">Stop-smoking program for Members age 18 and older</p>	
<p style="text-align: center;">Gift Programs</p>	<ul style="list-style-type: none"> <li>• Free First Aid Kit after completing a Personal Disaster Plan online to all Members</li> <li>• \$5, \$10 or \$20 debit card for achieving health goals and/or receiving certain health checkups or screenings</li> <li>• Member entitled to one gift card annually</li> <li>• Call health plan to learn how to qualify for the gift program</li> </ul>	<ul style="list-style-type: none"> <li>• Personal grooming kit one time for new Members within 30 days of confirmed enrollment</li> <li>• Personal blanket one time for new Members within 30 days of confirmed enrollment</li> <li>• Wheelchair/walker accessory one time for new Members within 30 days of confirmed enrollment</li> <li>• \$20 Gift Card for diabetic Members who complete a diabetic retinopathy exam per year</li> <li>• \$20 Gift Card for diabetic Members who complete an HbA1c lab test per year</li> <li>• \$20 Gift Card Female Members who complete a cervical Cancer screening annually</li> <li>• \$20 Gift Card Members with cardiovascular disease for completed cholesterol blood test annually</li> <li>• \$20 Gift Card Female Members that complete a recommended Mammogram each year</li> </ul>	

Extra Services for Members in the Community	Amerigroup Texas STAR+PLUS MMP	Molina Dual Options	Superior HealthPlan STAR+PLUS MMP
24-Hour Nurse Line	Yes	Yes	Yes
Extra Help Getting a Ride (when state services are not available)	Twenty-four (24) one way trips to plan-approved locations every year via Taxi, Bus/Subway, or Van with prior authorization and referral required.		
Extra Vision Services	One (1) pair Contact Lenses up to \$100 every two (2) years with prior authorization required	One routine eye exam per year	<ul style="list-style-type: none"> <li>• One routine eye exam every two years</li> <li>• Contact Lenses or Eyeglasses (Lenses and Frames) every two years</li> </ul>
Extra Dental Services for Adults (age 21 and older) and Pregnant Women	Comprehensive Dental services limited to \$150 every three (3) months. Non-routine, diagnostic, restorative, endodontics, periodontics, and extraction services, with prior authorization and referral required	Preventive and comprehensive care services up to a \$1000 annual limit for non-HCBS STAR+PLUS (SPW) Waiver Members	
Hearing Services		\$2500 allowance for hearing aids every 2 years	<ul style="list-style-type: none"> <li>• Unlimited routine hearing exam and fitting/evaluation for a Hearing aid</li> <li>• One hearing aid (left or right ear) every five years</li> </ul>
Drug Store Services		\$60 per month coverage of approved over-the-counter (OTC) health care-related items	One order every three months for up to \$70 in commonly-used over the counter (OTC) items
Extra Help with Part D Cost Sharing		Zero Dollar (\$) co-payment for Tier-One Generic Prescriptions	
Extra Help for Pregnant Women			Pregnancy / birthing classes
Temporary Phone Help	<ul style="list-style-type: none"> <li>• Pre-programmed cell phone for high risk Members</li> <li>• Free cell phone, up to 250 monthly minutes, extra minutes when enrolled for healthy text messages, unlimited inbound text messages for Members in Federal Lifeline Program</li> </ul>		
Healthy Play and Exercise Programs	Membership in Silver Sneakers health club/fitness classes. Authorization required.		
Extra Foot Doctor (Podiatry) Services	One (1) routine foot care visit every three (3) months with prior authorization and referral required. Limitations apply.	Twelve (12) routine visits annually	Unlimited routine foot care with prior authorization

Extra Services for Members in the Community	Amerigroup Texas STAR+PLUS MMP	Molina Dual Options	Superior HealthPlan STAR+PLUS MMP
Home Visits	Up to an extra eight (8) hours respite services for non-STAR+PLUS Waiver Members age 21 and older.	<ul style="list-style-type: none"> <li>• Up to 8 hours of respite services per calendar year for non-HCBS STAR PLUS waiver (non-SPW) Members age 21 and over that are unable to care for themselves due to absence of, or need for relief for their unpaid caregiver</li> <li>• A Molina Service Coordinator must authorize this service</li> <li>• Up to 32 home-delivered meals each year after getting out of the hospital or nursing facility for non-HCBS STAR+PLUS waiver (non-SPW) Members age 21 and over</li> <li>• A Molina Service Coordinator must authorize this service</li> </ul>	Up to an extra 8 hours respite services for non- STAR+PLUS Waiver (SPW) Members age 21 and older
Gift Programs	<ul style="list-style-type: none"> <li>• \$20 Gift Cards for Members ages 21 and older with cardiac disease who get Cholesterol blood tests.</li> <li>• \$20 Gift Cards for Members ages 21 and older with diabetes who get diabetic screenings.</li> <li>• Free First Aid Kit after completing a Personal Disaster Plan online to all Members</li> <li>• Member entitled to one gift card annually</li> <li>• Call health plan to learn how to qualify for the gift program</li> </ul>	<ul style="list-style-type: none"> <li>• \$20 Gift Card for diabetic Members who complete a diabetic retinopathy exam per year</li> <li>• \$40 Gift Card for diabetic Members who complete an HbA1c lab test per year</li> <li>• \$20 Gift Card Female Members who complete a cervical Cancer screening annually</li> <li>• \$20 Gift Card Members with cardiovascular disease for completed cholesterol blood test annually</li> <li>• \$20 Gift Card Female Members that complete a recommended Mammogram each year</li> </ul>	<ul style="list-style-type: none"> <li>• Gift card for health-related items for pregnant Members participating in prenatal program</li> <li>• Free diaper bag and starter supply of diapers for pregnant Members who complete a pregnancy class</li> </ul>
Emergency Response Services (ERS)		Emergency response services for non- HCBS STAR+PLUS Waiver (non-SPW) Members age 21 and older	Round-the-clock emergency response services for non-STAR+PLUS Waiver (SPW) Members aged 21 years and over
Pest Control	Once every three (3) months to eliminate rodents, roaches, and other unsafe pests.		

Extra Services for Members in the Community	Amerigroup Texas STAR+PLUS MMP	Molina Dual Options	Superior HealthPlan STAR+PLUS MMP
Tele-monitoring			Tele-monitoring for certain conditions with prior authorization and referral required
Health and Wellness Services	<ul style="list-style-type: none"> <li>• Stop-smoking products and behavioral support once the Medicaid benefit has been exhausted</li> <li>• Twelve (12) visits for Cardiac and Pulmonary Rehabilitation Services with prior authorization required. Limitations apply</li> <li>• Six (6) acupuncture and other alternative therapy treatments each year with prior authorization and referral required</li> </ul>	<ul style="list-style-type: none"> <li>• Stop-smoking program for Members age 18 and older</li> <li>• Weight Watchers program membership for certain Members 21 and over with a BMI of 30</li> </ul>	10 home-delivered meals each year after getting out of hospital or nursing facility for non-STAR+PLUS Waiver (SPW) Members age 21 and older