

Compare Extra Services CHIP Medical Plans Offer in the Travis Service Area



(Bastrop, Burnet, Caldwell, Fayette, Hays, Lee, Travis, and Williamson counties)

Every CHIP medical plan offers basic CHIP benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its members. If you have questions about a plan's extra services, call the number under that plan's name.

A "blank" under a plan's name means that the plan does not offer the service listed.

	Blue Cross and Blue Shield of Texas	Sendero Health Plans	Dell Children's Health Plan	Superior HealthPlan
For questions or doctor information:	1-888-657-6061	1-855-526-7388	1-877-451-5601	1-800-783-5386
TTY line for people with a hearing or speech disability:	7-1-1	1-800-855-2880	1-800-855-2880	1-800-735-2989
Help for mental health, drug, or alcohol problems:	1-800-327-7390	1-888-287-5402	1-877-451-5601	1-888-471-4357
For prescription or medicine information:	1-888-657-6061	1-855-526-7388	1-877-451-5601	1-800-783-5386
Health Plan Website:	www.bcbstx.com/chip	www.senderohealth.com	www.setonhealthplan.com	www.superiorhealthplan.com

Value-added Services	Blue Cross and Blue Shield of Texas	Sendero Health Plans	Dell Children's Health Plan	Superior HealthPlan
24-Hour Nurse Line	Yes	Yes	Yes	Yes
Extra Help with Getting a Ride	Members can get a ride to doctor visits, WIC visits and approved health classes.	<ul style="list-style-type: none"> • Help getting a ride to doctor visits in the Travis service area for members with medically at-risk conditions who need a ride. • Help getting a ride to school for CHIP members who are in the Capitol Metro service area. • Help getting a ride to doctor visits for CHIP members who need a ride in the Capitol Metro service area. 	Help getting a ride to doctor visits for CHIP members with chronic illnesses.	

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<p style="text-align: center;">Health and Wellness Services</p>			<ul style="list-style-type: none"> • Coaching, written and online education and nicotine replacement therapy products including over-the-counter patches, gum or lozenges, for members 18 years old only, delivered to the member's home. • YMCA membership at Williamson County YMCA for families on Dell Children's Health Plan. • 1 YMCA youth sports session each year for members ages 5 to 14 in Hays, Travis, and Williamson counties. • 1 Boys and Girls Club membership for members in Hays, Travis, and Williamson counties. • Free behavioral health assessment and navigation by trained resource navigators by calling (512) 324-2039 or toll-free at 1-877-918-2039. 	<ul style="list-style-type: none"> • Online consumer directed mental health resources for members. • Puff-Free Pregnancy for CHIP members: telephonic outreach, education and support services to reduce the health risks associated with smoking during pregnancy. Program includes individualized cessation plan, health kit to support smoking abstinence and materials that enhance understanding and compliance. Participants in the program receive a carrying bag filled with mints, baby bib and bottle, stress ball and magnet.
<p style="text-align: center;">Dental Services</p>	<p>Pregnant adults can get \$500 worth of dental care including a mouth exam and cleaning.</p>	<p>Up to \$500 for checkups, x-rays, cleanings, fillings, and extractions each year for pregnant members.</p>	<p>Up to \$250 for checkups, x-rays, cleanings, fillings, and extractions each year for CHIP Perinate members 19 and older.</p>	

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Extra Vision Services	Members 18 and younger can get nicer frames for their glasses every year. Members can spend up to \$175 on frames.	Up to \$175 above basic benefit for frames and lenses for members 2 and older or contacts (standard and or disposable) instead of glasses for members ages 13 to 18.	<ul style="list-style-type: none"> • Up to \$100 for upgraded lenses and frames every 2 years. • Up to \$100 for fitting fee and contacts (standard and disposable) instead of glasses every 2 years for members ages 15 to 18. 	\$150 for choice of upgraded eyeglass frames and lenses or contact lenses every year for CHIP members.
Discount Pharmacy / Over-the-Counter Benefits		Up to \$50 for stop-smoking products for CHIP members each year.		
Temporary Phone Help		Up to an additional 750 minutes every month for members who use Safelink and have a high-risk pregnancy.	Help getting a pre-programmed cell phone for high-risk members with up to 250 monthly minutes from Safelink. Any member who qualifies for the Federal Lifeline program, which provides cell phones to members meeting certain criteria, will be eligible to receive an extra benefit to those who sign up for our healthy text program to receive extra minutes and unlimited inbound text messages.	<ul style="list-style-type: none"> • Up to 750 additional minutes per month for members using Safelink phones and enrolled in a case management program. • Connections Plus Phone and monthly minutes for members who don't qualify for a Safelink phone and are enrolled in a case management program.
Sports and School Physicals	1 each year for CHIP members.	One sport summer camp and/or school physical each year for members 18 and younger.	1 each year for members ages 6 to 18.	One sports physical each year for CHIP members ages 4 to 18.
Help for Members with Asthma			1 allergy-free pillow cover each year for certain members from birth to 20 years old who have asthma and are in a disease management program.	Superior will provide one spacer and peak flow meter as part of the CHIP member's introductory mailing when enrolled into Superior's asthma disease management program.

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<p style="text-align: center;">Gift Programs</p>	<ul style="list-style-type: none"> • Members can get a free car seat by enrolling in Special Beginnings and going to prenatal visits. • Members can get a free booster seat. New members need to get a checkup within 90 days of joining the plan or existing members must get a checkup once a year. • Kids ages 3 to 18 can get a safety helmet when they get a checkup. • Free diaper bag with baby items. • Hands free breast pumping bra for moms who are breast feeding. • \$50 gift card for kids getting their well child checkup. • Breast feeding support kit for new moms. 	<ul style="list-style-type: none"> • 1 school backpack with supplies for members in grades Pre-K to 12. • \$25 gift card after completing a checkup on schedule within 60 days of their birthday once per calendar year for existing members ages 1 to 18. • Diaper bag, package of diapers, first aid kit, and infant thermometer for members having a post-partum doctor visit on schedule. • \$25 gift card for returning a completed new member assessment within 45 days of enrollment. • \$50 gift card after completing a checkup on schedule within 90 days of their enrollment date, once per calendar year, for new members ages 2 weeks to 18 years. • Free home baby monitor after completing initial OB appointment within 42 days of enrollment effective date and obtaining post-partum visit within 21 to 56 days from delivery for pregnant members. • \$25 gift card for newborn members after completing one checkup within 14 days of birth. • Breast feeding kit for breast feeding members who delivered on our plan and receive a post-partum visit on schedule. 	<ul style="list-style-type: none"> • Members receive a \$20 gift card each year for their Texas Health Steps check up on time between the ages of 3 to 18 in accordance with the state. • Car booster seat for members between the ages of 4 and 12 who get an initial health assessment or an annual checkup within 90 days of enrollment to the plan. • Safety helmet for members age 3 to 18 who get an initial health assessment or an annual well child checkup within 90 days of enrollment to the plan. 	<p>Start Smart® program offers gift cards for completion of certain healthy activities related to your pregnancy and delivery. The program offers the following cash awards:</p> <ul style="list-style-type: none"> • \$20 for prenatal visit within first trimester or 42 days of enrollment with Superior. • \$20 for flu shot during pregnancy. • \$20 for 3rd prenatal visit. • \$20 for 6th prenatal visit. • \$20 for 9th prenatal visit. • \$20 for postpartum visit within 21-56 days of delivery. • \$5 per month upon enrollment in our texting education program up to 6 months.

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<p style="text-align: center;">Gift Programs (Continued)</p>		<ul style="list-style-type: none"> • Up to \$125 in gift cards for pregnant members who go to their prenatal and postpartum visits on schedule. • Infant car seat for members who complete their initial OB appointment within 42 days from enrollment with Sendero and attend a Sendero baby shower. • Booster car seat for members weighing 40 to 100 lbs who complete a checkup within 90 days of enrollment date. • Toddler nap kit for members ages 1 to 4 who get a checkup within 60 days from date of birth. • Umbrella stroller for members ages 1 to 3 who receive their vaccines and a flu shot. 		

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Healthy Play and Exercise Programs		<ul style="list-style-type: none"> • Boys and Girls Club basic membership for members in Bastrop, Hays, Travis, and Williamson counties. Summer camps are limited to Boys and Girls Clubs of the Austin area only. • 1 YMCA of Austin swim session each year for CHIP members. • 1 youth sport session such as soccer, flag football, tee ball, basketball, kickball, boxing, karate, tennis or volleyball per season at participating City of Austin Parks and Recreation Centers for CHIP members ages 2-and-a-half to 18 years old (Cannot be combined with other sports value-added services). 		<p>Water safety class offered quarterly. Courses will cover basic water safety in and out of the water, focusing on floating on back, getting to the side, reach or throw, how to call for help, how to choose and put on a life jacket. Limited to children ages 4 to 10.</p>
Home Visits	Moms who have delivered a baby can have a home wellness visit by a nurse.	Home wellness visit to new mothers.		Home visit for high-risk CHIP members in the asthma disease management program or members in case management for high risk pregnancy.

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<p>Extra Help for Pregnant Women</p>	<ul style="list-style-type: none"> • Pregnancy, birthing, and newborn classes for pregnant CHIP and CHIP Perinate members. • In-home breast feeding coaching. • Pregnant adults can get \$40 worth of fresh fruits and vegetables. • Breast pump for new moms. 	<p>Help getting a ride to birthing classes, Sendero's baby shower(s), WIC appointments, Sendero health related events for pregnant members in Travis service area members.</p>	<ul style="list-style-type: none"> • Maternity class for pregnant members. • \$25 gift card for completing a maternity class. • \$25 gift card for pregnant members who have a prenatal checkup within 42 days of enrollment or in the first trimester and \$25 for completing a post-partum visit 21 to 56 days after delivery. 	<ul style="list-style-type: none"> • Start Smart® Baby Shower program for pregnant members. Baby shower includes a diaper bag and starter supply of diapers and other nominal items. • Members can receive a convertible car seat, after attending a baby shower and completing one prenatal visit during the first trimester or within 42 days of enrollment with Superior. • Pregnant members can receive gift cards for completing prenatal visits, following confirmation of the visit: <ul style="list-style-type: none"> ○ \$20 for prenatal visit in first trimester or within 42 days of enrollment. ○ \$20 for 3rd prenatal visit. ○ \$20 for 6th prenatal visit. ○ \$20 for 9th prenatal visit. ○ \$20 for flu shot during pregnancy. ○ \$20 for timely postpartum visit within 21-56 days of delivery. ○ \$30 for agreeing to receive pregnancy related text messages (\$5/month for 6 mos).

Additional Behavioral Health Benefits	Blue Cross and Blue Shield of Texas	Sendero Health Plans	Dell Children's Health Plan	Superior HealthPlan
Inpatient Follow-up Incentive Program				<p>Gifts for members 20 and younger who go to a follow-up doctor visit within 7 days of one hospital stay per year. Gifts include a stuffed bear, a book and a \$10 gift card.</p>