



COMMISSIONER  
Jon Weizenbaum

September 15, 2015

To: Assisted Living Facilities (ALFs)  
Day Activities Health Services (DAHS)  
Home and Community Support Services Agencies (HCSSAs)  
Intermediate Care Facilities for Individuals with an Intellectual Disability or Related Conditions (ICFs/IID)  
Nursing Facilities (NFs)  
Skilled Nursing Facilities (SNFs)

Subject: **Provider Letter 15-25** – Technical Difficulties with Credential Management System

The Texas Department of Aging and Disability Services (DADS) is issuing this letter to clarify to nurse aides and providers the expectations regarding employability verification of nurse aides.

All nurse aides and nurse aide candidates are required to register in the DADS Credential Management system at <https://i7lp.integral7.com/txna>.

DADS directs providers to verify the employability of nurse aides using the Employability Status Check website at <https://emr.dads.state.tx.us/DadsEMRWeb/emrRegistrySearch.jsp>. This website consolidates the checks of the Nurse Aide Registry (NAR) and checks of other systems. Therefore, verifying a nurse aide's status through the Employability Status Check Search system is the equivalent of using the NAR and is considered compliant with all applicable federal regulations and state licensure laws.

DADS has experienced technical difficulties with the implementation of the Credential Management system, which caused the status of some eligible nurse aides to show as "no results" or "revoked" in the Employability Status Check Search system. If a provider performed a status check 7/8/15-9/15/15 and received a status of "no results" or "revoked" in reference to an individual, he or she should contact the NAR program at 512- 438-2050 to verify the status. DADS will issue a written response to the provider verifying the nurse aide's employability status. This documentation should be maintained in the nurse aide's employee records.

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Thank you for your patience and understanding as we strive to ensure optimal services to our customers.

Sincerely,

*[signature on file]*

Mary T. Henderson  
Assistant Commissioner  
Regulatory Services

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