



COMMISSIONER  
Chris Traylor

October 5, 2011

To: Consumer Directed Services (CDS) Employers

Subject: Information Letter No. 11-127  
Electronic Visit Verification Pilot

The Texas Department of Aging and Disability Services (DADS) will be piloting an Electronic Visit Verification (EVV) System for your community-based services in DADS Region 2 (Abilene, Wichita Falls and the surrounding area) and DADS Region 4 (Longview, Tyler and the surrounding area). EVV is a telephone and computer-based system that documents the time your CDS Employer starts and ends delivering services to you.

The EVV Pilot will be mandatory for all agency providers, Consumer Directed Services Agencies (CDSAs), and all CDS Employers who receive the following services:

- personal assistance services and in-home respite services in the Community Based Alternatives (CBA) program;
- residential habilitation and in-home respite services in the Community Living Assistance and Support Services (CLASS) program;
- in-home respite services and adjunct support services in the Medically Dependent Children Program (MDCP);
- Primary Home Care program (PHC) as described in 40 Texas Administrative Code (TAC) §47.3(20);
- Community Attendant Services (CAS) as described in §47.3(3), and
- Family Care (FC) services as described in §47.3(11).

DADS is working with Sandata ([www.sandata.com](http://www.sandata.com)) to put the EVV system in place. Sandata is working with your Consumer Directed Services Agency (CDSA) to make sure EVV is being used by February 1, 2012.

**EVV is free to you, your CDSA and your CDS Employee(s). EVV will not change the services you are receiving or your authority to direct your own services.**

When the EVV Pilot starts, your CDS Employee will need your permission to use your home landline telephone. Your CDS Employee will need to call a **toll-free** number when he or she starts and ends work. If you do not have a home landline telephone your CDS Employee can use, your CDS Employee will use a different way to document when you receive services.

The EVV Pilot will help DADS make sure you are receiving the services authorized for your support. The pilot is mandatory for **all** people using the CDS option, and for CDSAs in the program or service you participate in. If you change CDSAs or CDS employee(s) in your

region, your new CDSA and your CDS Employee(s) will still be in the EVV pilot. Town hall meetings and introductory webinars will give you a chance to learn more about EVV and to ask questions. If you would like to attend a town hall meeting, or participate in a webinar, information is provided below.

### TOWN HALL MEETINGS

#### **Region 2**

<b>Day</b>	<b>Date</b>	<b>Time</b>	<b>Location</b>
Saturday	October 22, 2011	5 pm-7 pm	Multi-Purpose Events Center 1000 5th St <b>Wichita Falls, TX 76301</b>
Monday	October 24, 2011	10 am-12 pm	HHSC Regional Headquarters 4601 South 1st Street <b>Abilene, TX 79605</b>

#### **Region 4**

<b>Day</b>	<b>Date</b>	<b>Time</b>	<b>Location</b>
Saturday	November 5, 2011	2 pm-4 pm	Tyler Junior College - West Campus 1530 South Southwest Loop 323 <b>Tyler, TX 75701</b>
Monday	November 7, 2011	10 am-12 pm	Southwest Community Center 3222 W. 7th Street <b>Texarkana, TX</b>

### INTRODUCTORY WEBINARS

<b>Day</b>	<b>Date</b>	<b>Times Offered</b>
Wednesday	October 26, 2011	12:00 pm-1:00 pm <b>OR</b> 4:00 pm-5:00pm
Thursday	October 27, 2011	10:00 am-11:00 am <b>OR</b> 7:00 pm-8:00 pm
Friday	October, 28, 2011	12:00 pm-1:00 pm <b>OR</b> 3:00 pm-4:00 pm

To register for a webinar, learn about other training, or if you have any questions about EVV, please visit the DADS EVV website at [www.dads.state.tx.us/evv](http://www.dads.state.tx.us/evv); contact your CDSA; send your questions to [CPC@dads.state.tx.us](mailto:CPC@dads.state.tx.us); or call your case manager.

Sincerely,

[signature on file]

Gary Jessee  
Assistant Commissioner, Access and Intake

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