



# Quarterly Quality Call Seton Health Plan

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## Texas Health and Human Services Commission

Health Policy and Clinical Services Division

Healthcare Quality Analytics, Research and Coordination Support

**September 14, 2015**

# Agenda Overview

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1. SETON initiatives for value-based contracting - **15 min**
2. SETON identification/integration of high value DSRIP projects - **10 min**
3. SETON super-utilizer program and intervention(s) - **10 min**
4. Focused quality measure discussion - **20 min**

## Agenda Item no. 2

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SETON's efforts towards identification of high value DSRIP projects and steps towards integration of these projects into an SETON value based payment model

RHPs active:

- Travis – 7, 8

## **Agenda Item no. 3**

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**SETON's super-utilizer targeting and intervention strategies. This could include value based payments as a means to finance such activities**

**To discuss:**

- EQRO Health Forum**
- CMS IAP BCN Program**
- “Top 10” highest cost, ED use, inpatient stay**

## **Agenda Item no. 4**

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**Focused discussion on a specific SETON  
quality measure**

**Quality Measures collected by HHSC**

- **Quality of Care**
- **PPEs**

## PPEs Definition

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### Potentially preventable emergency room visit (PPV)

Emergency treatment for a condition that could have been, treated or prevented by a physician or other health care provider in a nonemergency setting.

### Potentially preventable readmission (PPR)

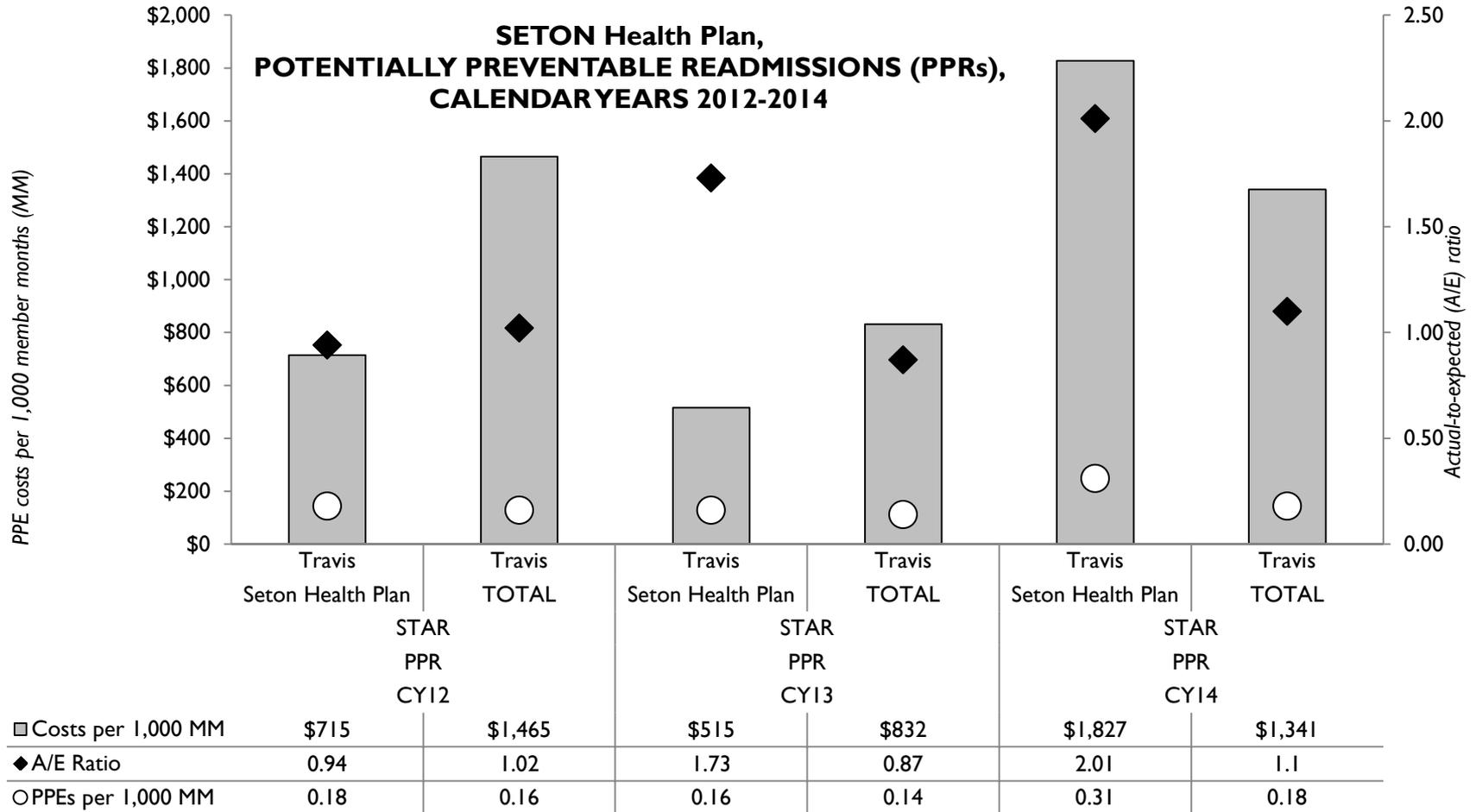
A return hospitalization within a set time period that might have resulted from problems in the care during a previous hospital stay or from deficiencies in a post-hospital discharge follow-up.

*NOTE:* For the report, PPRs are expressed as PPR chains (one or more PPRs within a readmission window).

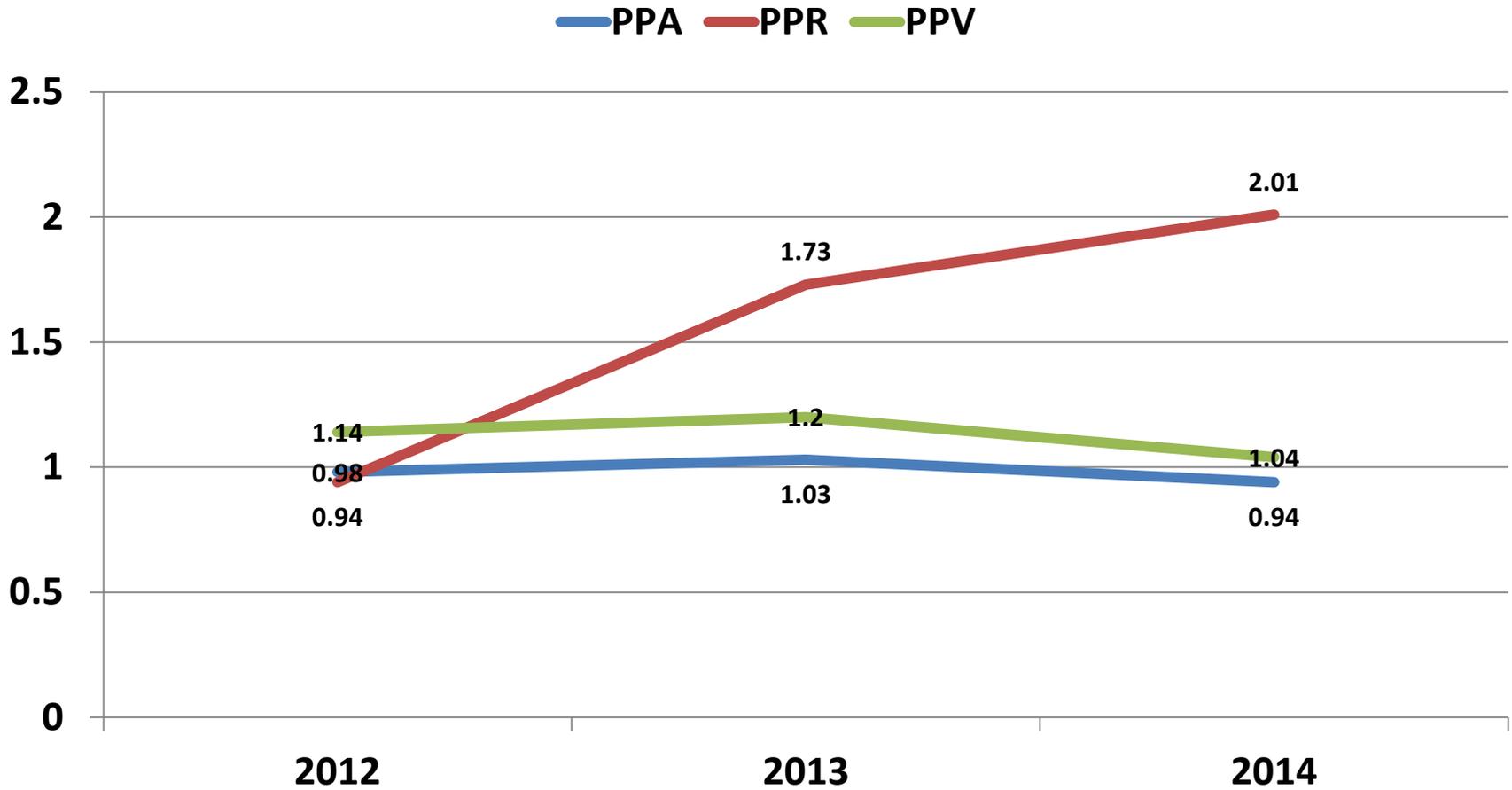
### Potentially preventable admission (PPA)

A hospital admission or a long-term care facility stay that might have been reasonably prevented with adequate access to ambulatory care or health care coordination.

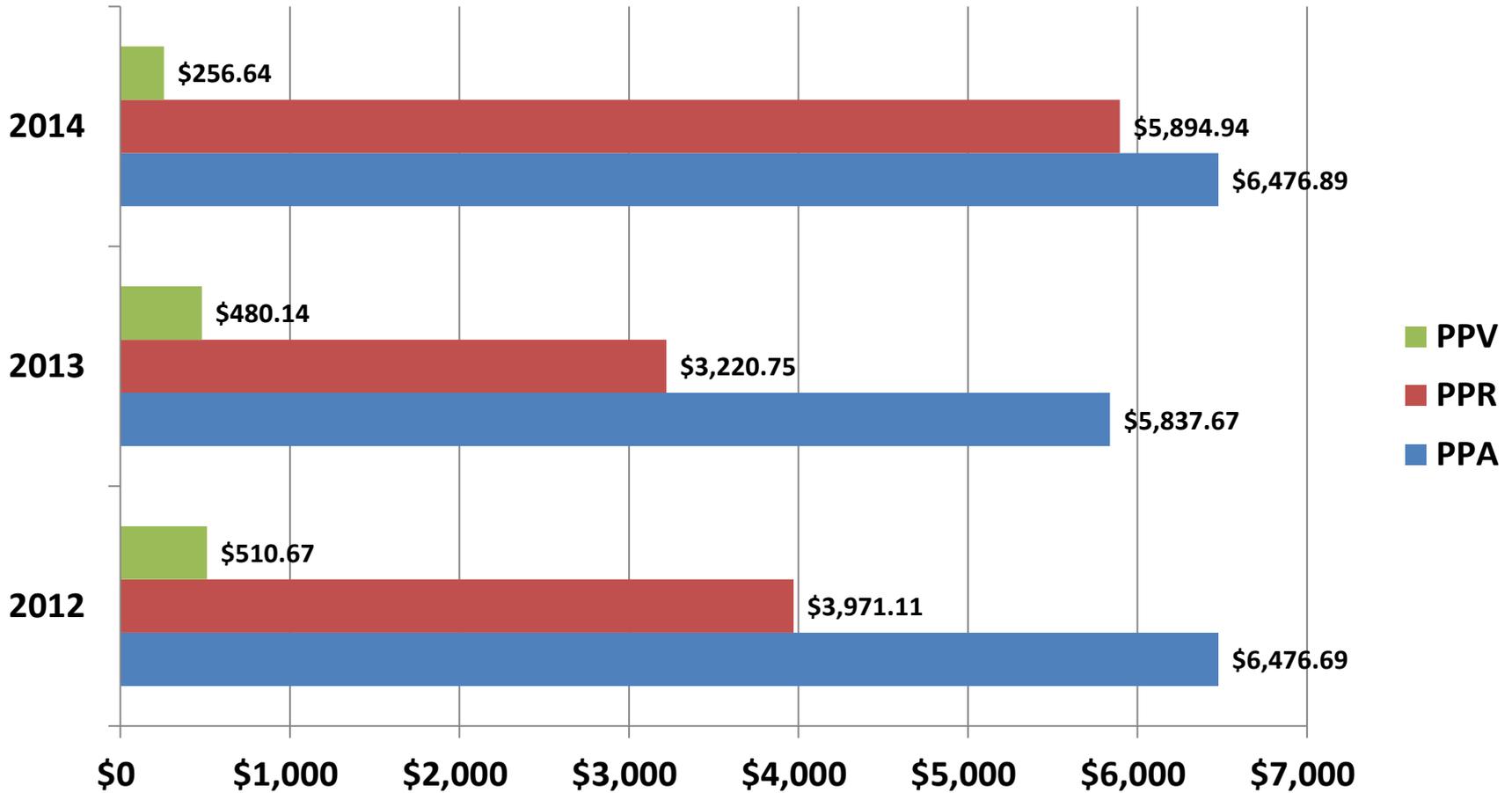
# SETON PPR on Website



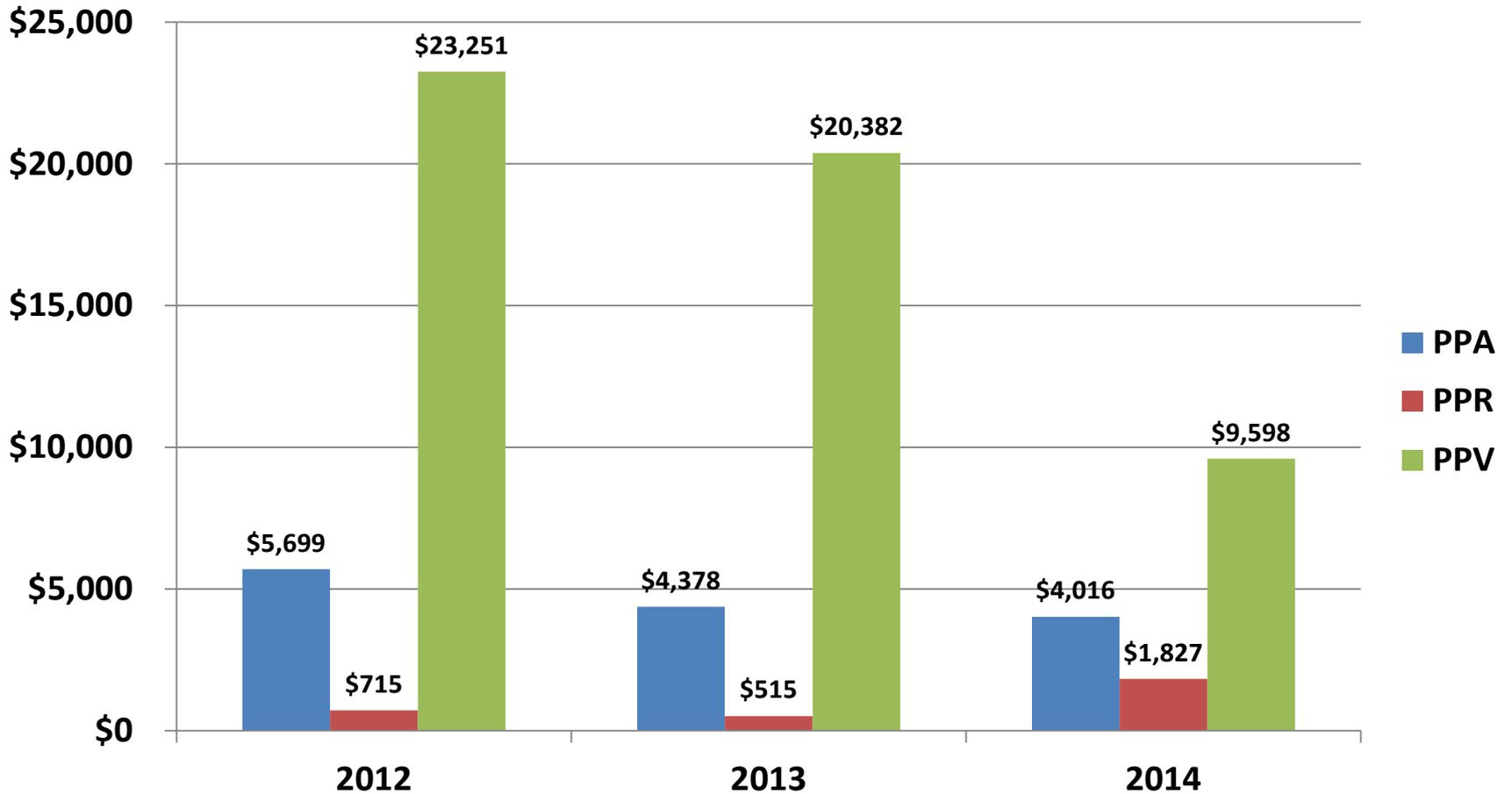
# SETON PPEs



# SETON Cost per PPE



# SETON PPE Cost per 1,000 MM



# SETON Health Plan

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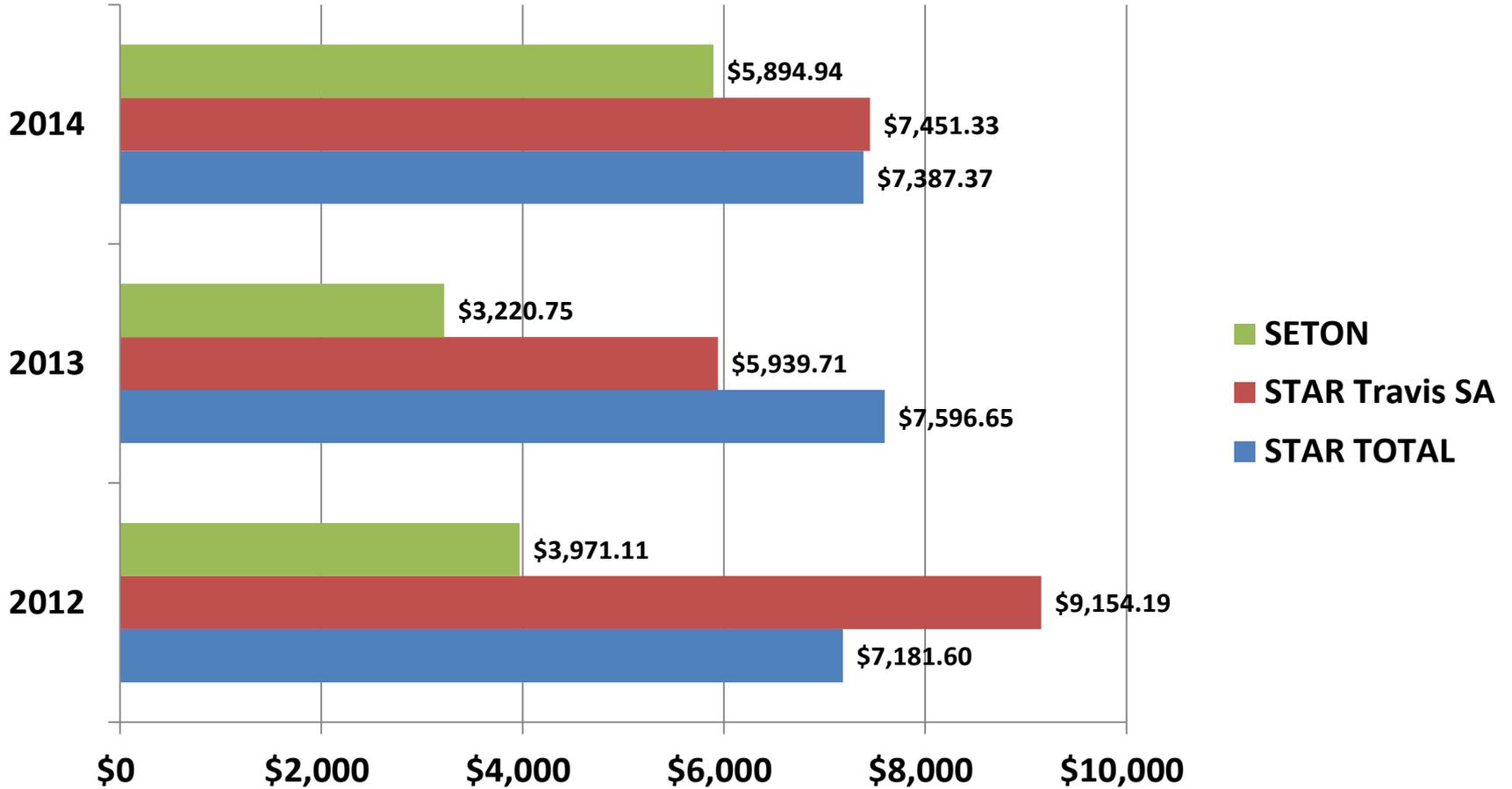
## Quality Measure of Interest

Potentially Preventable Readmissions PPRs

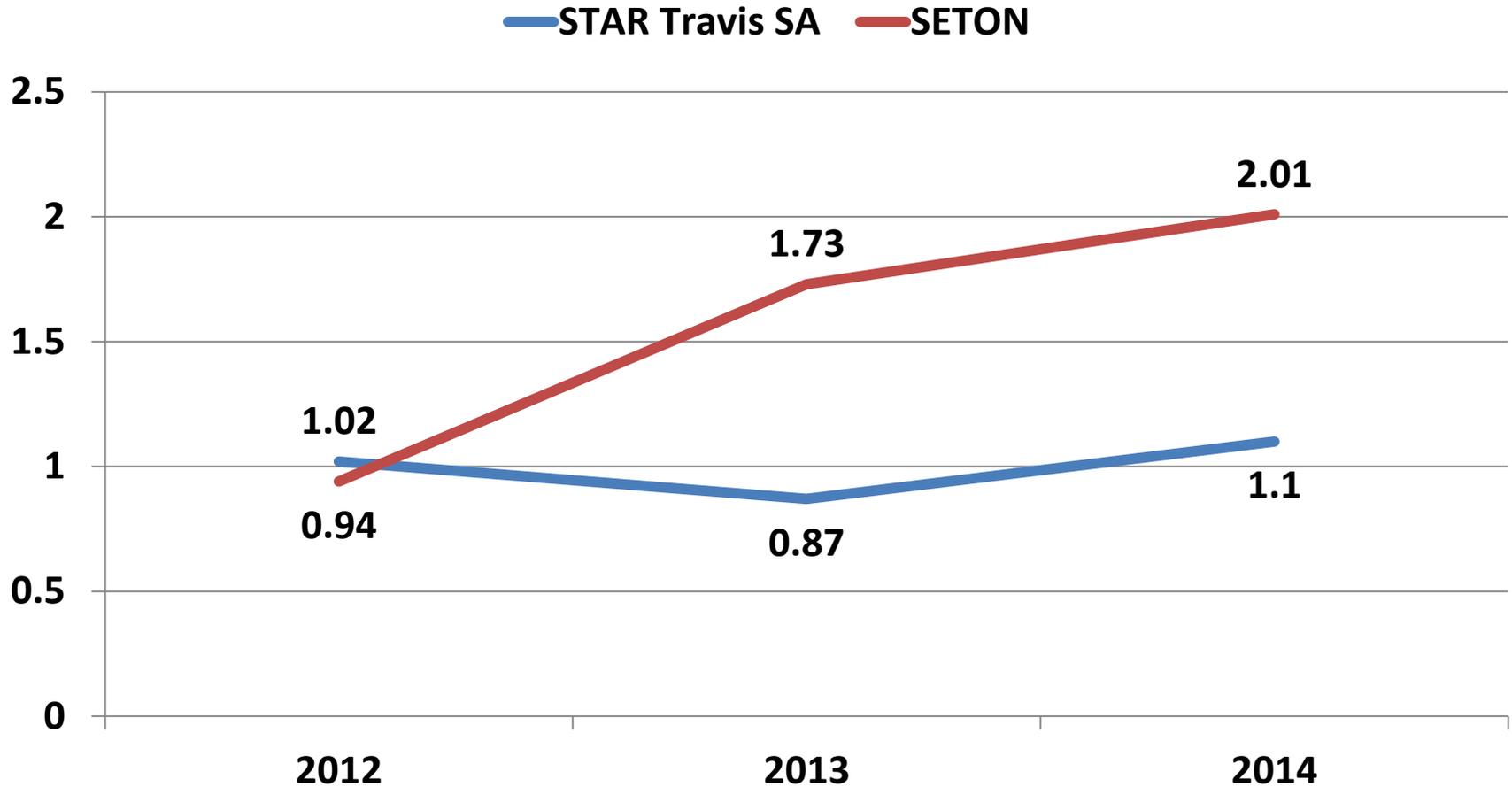
# SETON PPR Profile 2014

| Type Area Plan | Total Admissions at Risk for PPR | Actual Number of PPR Chains | Actual to Expected Ratio for PPR Weight | Actual Number of PPRs Chains Per 1,000 Member Months | Actual PPR Expenditures | Actual PPR Expenditures Per 1,000 Member Months |
|----------------|----------------------------------|-----------------------------|---|--|-------------------------|---|
| STAR           | 298,826                          | 5,612                       | 1.00                                    | 0.19   | \$45,681,840.23         | \$1,403.60                                      |
| TRAVIS         | 11,658                           | 260                         | 1.10                                    | 0.18   | \$2,181,561.23          | \$1,341.24                                      |
| SETON          | 1,138                            | 47                          | 2.01                                    | 0.31   | \$307,327.32            | \$1,827.43                                      |

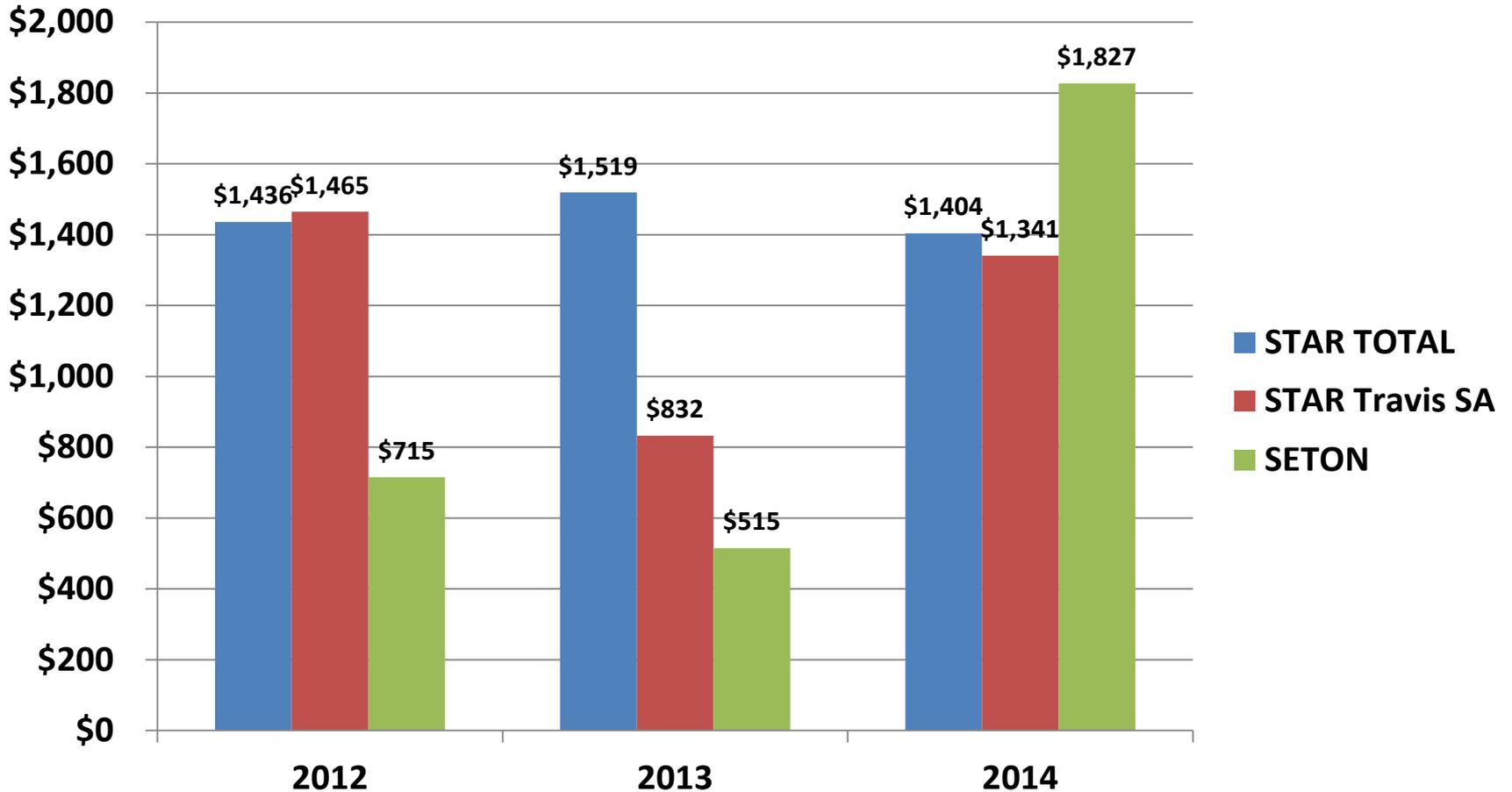
# Cost per PPR STAR and SA



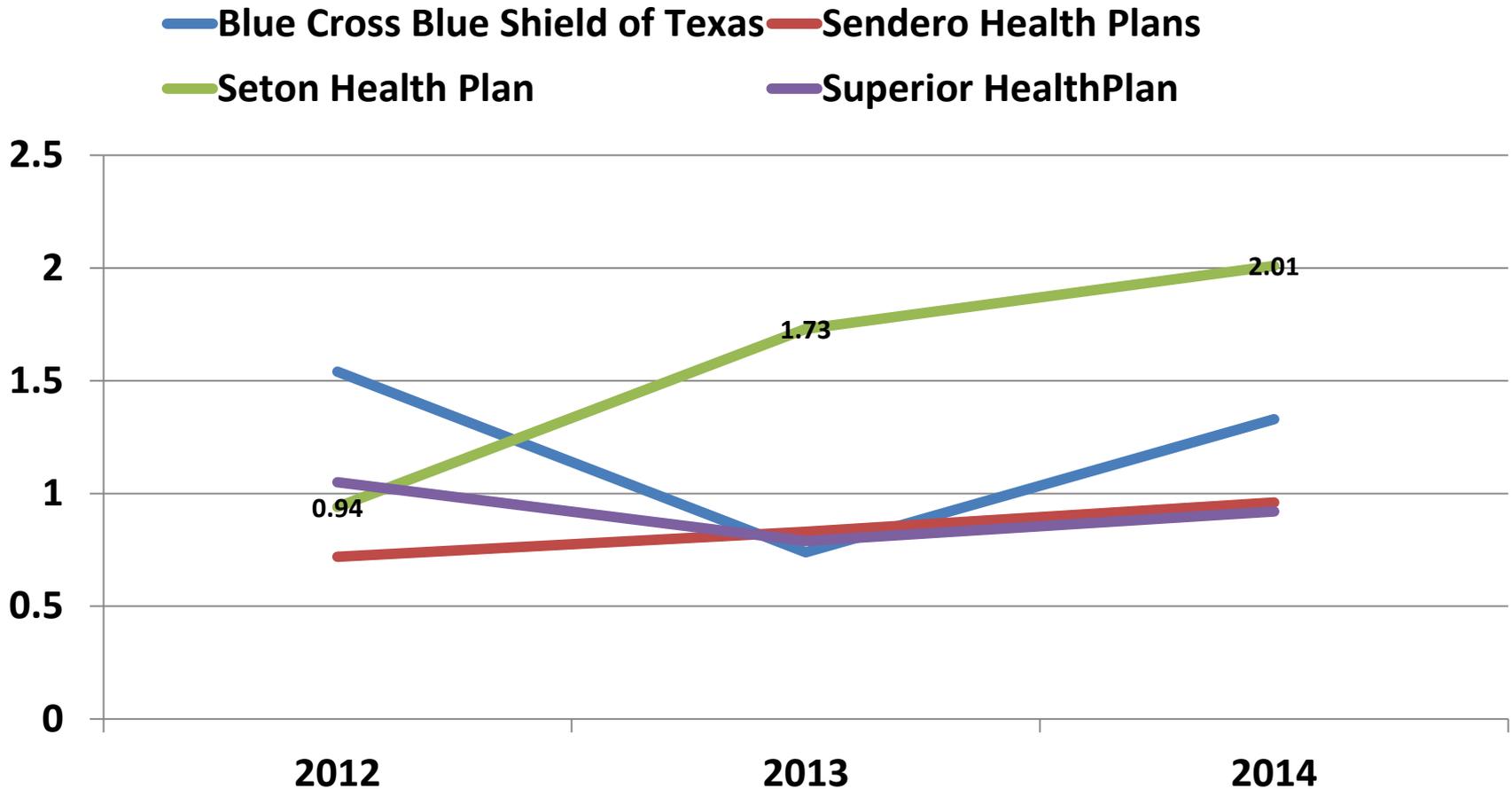
# PPR A/E Ratios in Travis SA



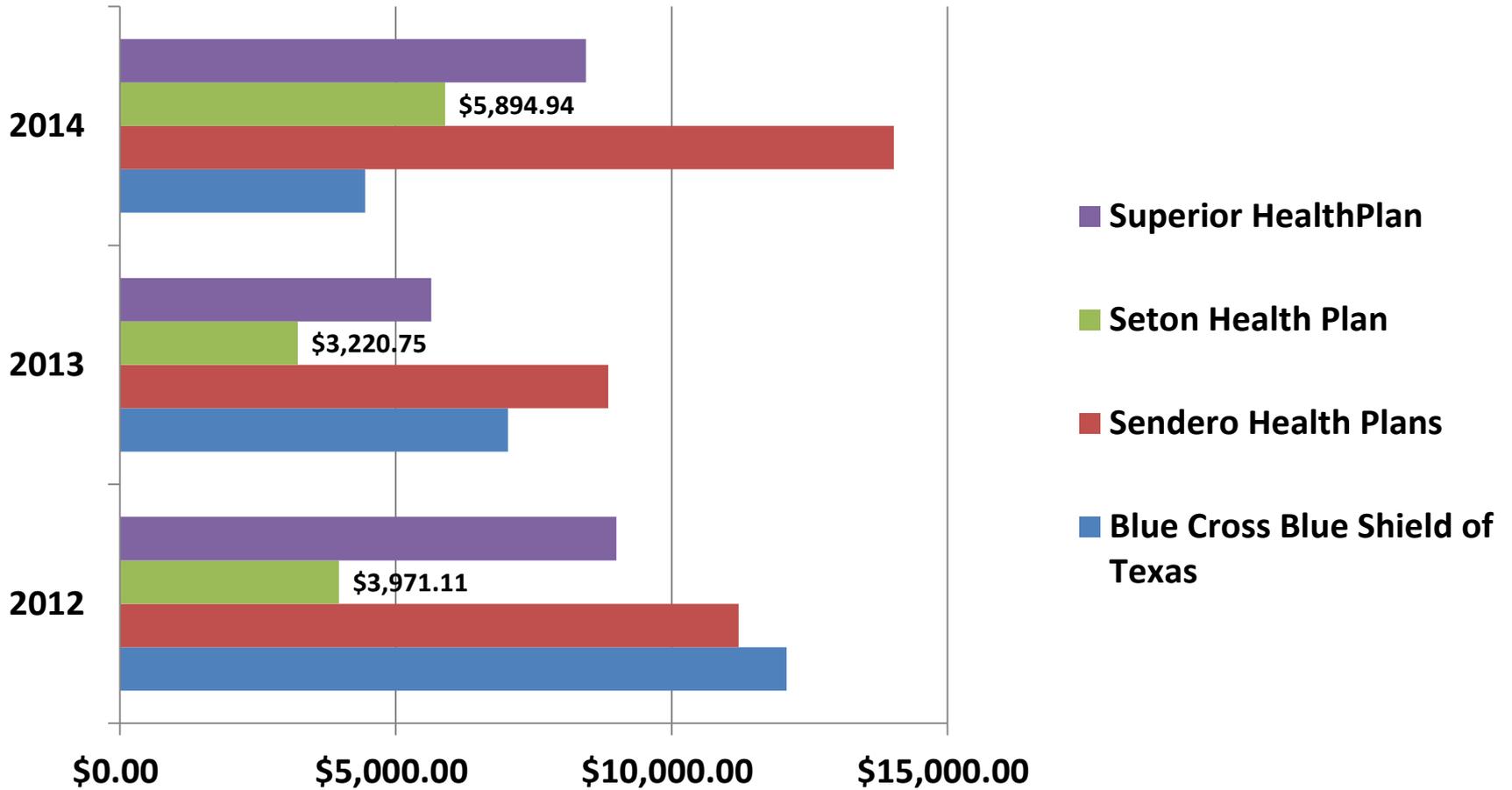
# PPR Cost per 1,000 MM STAR and SA



# PPR A/E Ratios All Plans Travis SA

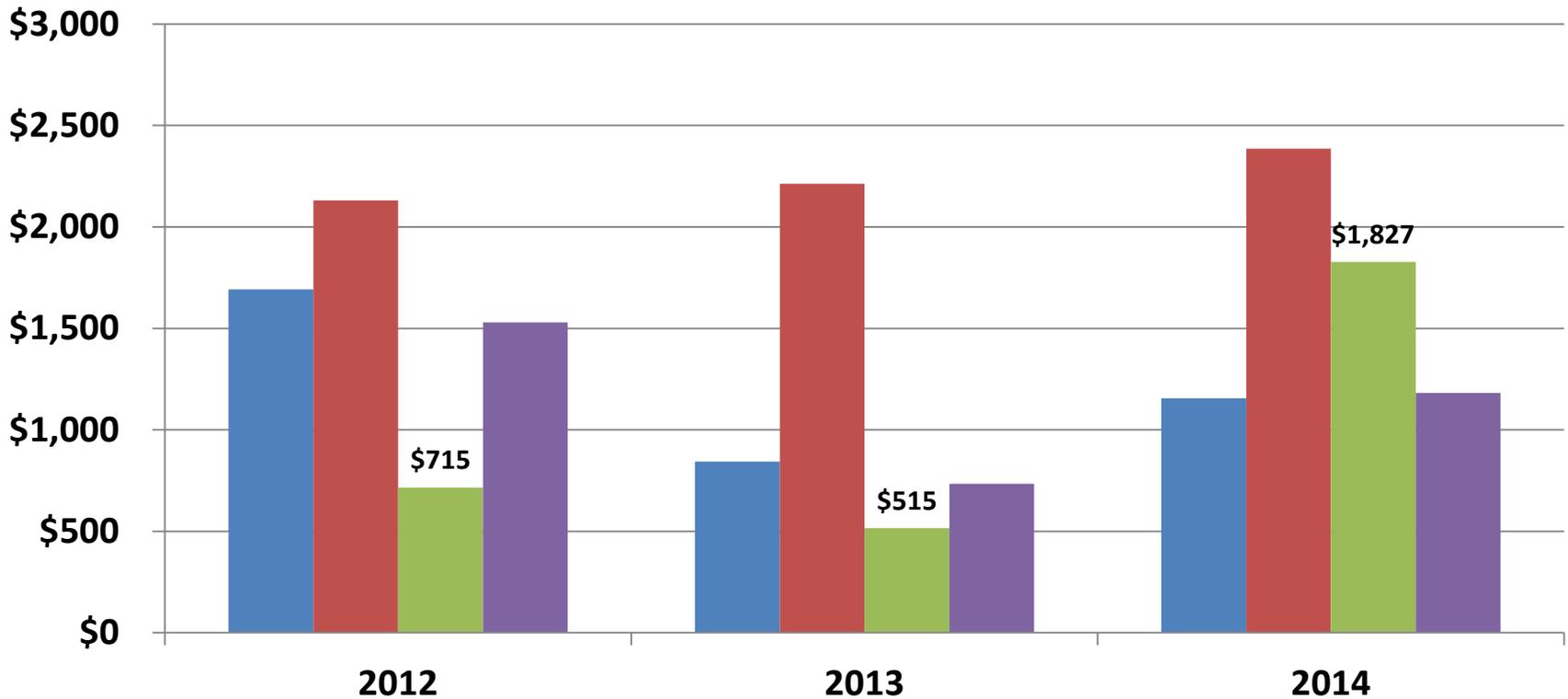


# Cost per PPR All Plans Travis SA

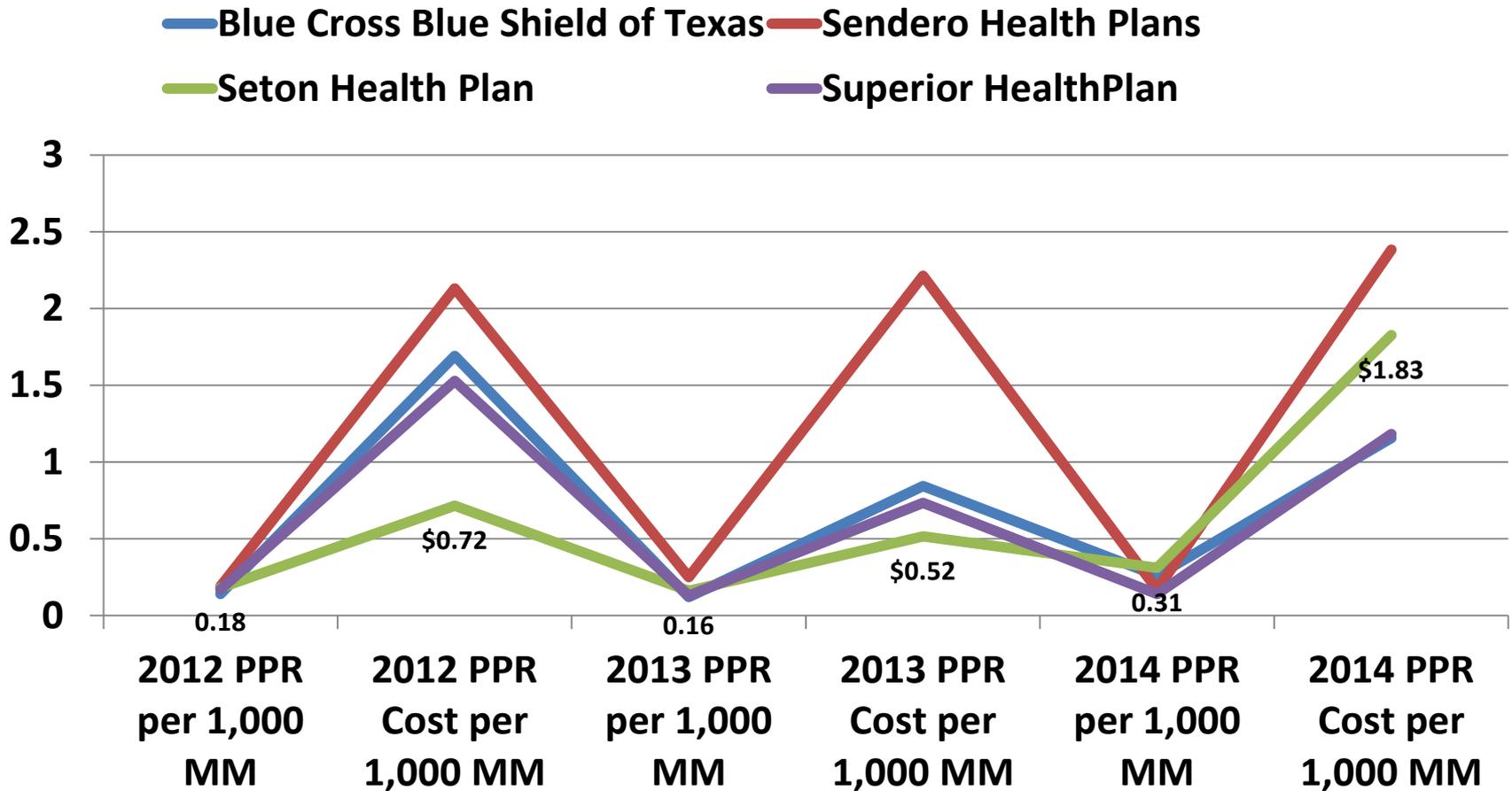


# PPR Cost per 1,000 MM All Plans Travis SA

■ Blue Cross Blue Shield of Texas 
 ■ Sendero Health Plans  
■ Seton Health Plan 
 ■ Superior HealthPlan



# PPRs and Cost Correlation All Plans Travis SA



\* Cost numbers represented in thousands

## PPR Reasons 2013

| Overall Plan   | Number |      | Frequency |      |
|--|--------|------|-----------|------|
|  | 2013   | 2014 | 2013      | 2014 |
| Mental health or substance abuse readmission following an initial admission for a substance abuse or mental health diagnosis   | 54     |      | 81.82%    |      |
| Medical readmission for a continuation or recurrence of the reason for the initial admission, or for a closely related condition   | 5      |      | 7.58%     |      |
| Medical readmission for acute medical condition or complication that may be related to or may have resulted from care during initial admission or in post-discharge period after initial admission | 4      |      | 6.05%     |      |
| Readmission for mental health reasons following an initial admission for a non-mental health, non-substance abuse reason   | 3      |      | 4.55%     |      |
| Total  | 66     |      | 100       |      |

| Overall Plan   | Number |      | Frequency |       |
|--|--------|------|-----------|-------|
|  | 2014   | 2013 | 2014      | 2013  |
| Year   | 2014   | 2013 | 2014      | 2013  |
| Mental health or substance abuse readmission following an initial admission for a substance abuse or mental health diagnosis   | 51     | 54   | 57.95%    | 81.82 |
| Medical readmission for acute medical condition or complication that may be related to or may have resulted from care during initial admission or in post-discharge period after initial admission | 18     | 4    | 20.45%    | 6.05  |
| All other readmissions for a chronic problem that may be related to care either during or after the initial admission  | 5      |      | 5.68%     |       |
| Readmission for a substance abuse diagnosis reason following an initial admission for a non-mental health, non-substance abuse reason  | 5      |      | 5.68%     |       |
| Readmission for mental health reasons following an initial admission for a non-mental health, non-substance abuse reason   | 4      | 3    | 4.55%     | 4.55  |
| Medical readmission for a continuation or recurrence of the reason for the initial admission, or for a closely related condition   | 3      | 5    | 3.42%     | 7.58  |
| Ambulatory care sensitive conditions as designated by AHRQ   | 2      |      | 2.27%     |       |
| Total  | 88     | 66   | 100.00    | 100   |

## 2013 in Travis SA

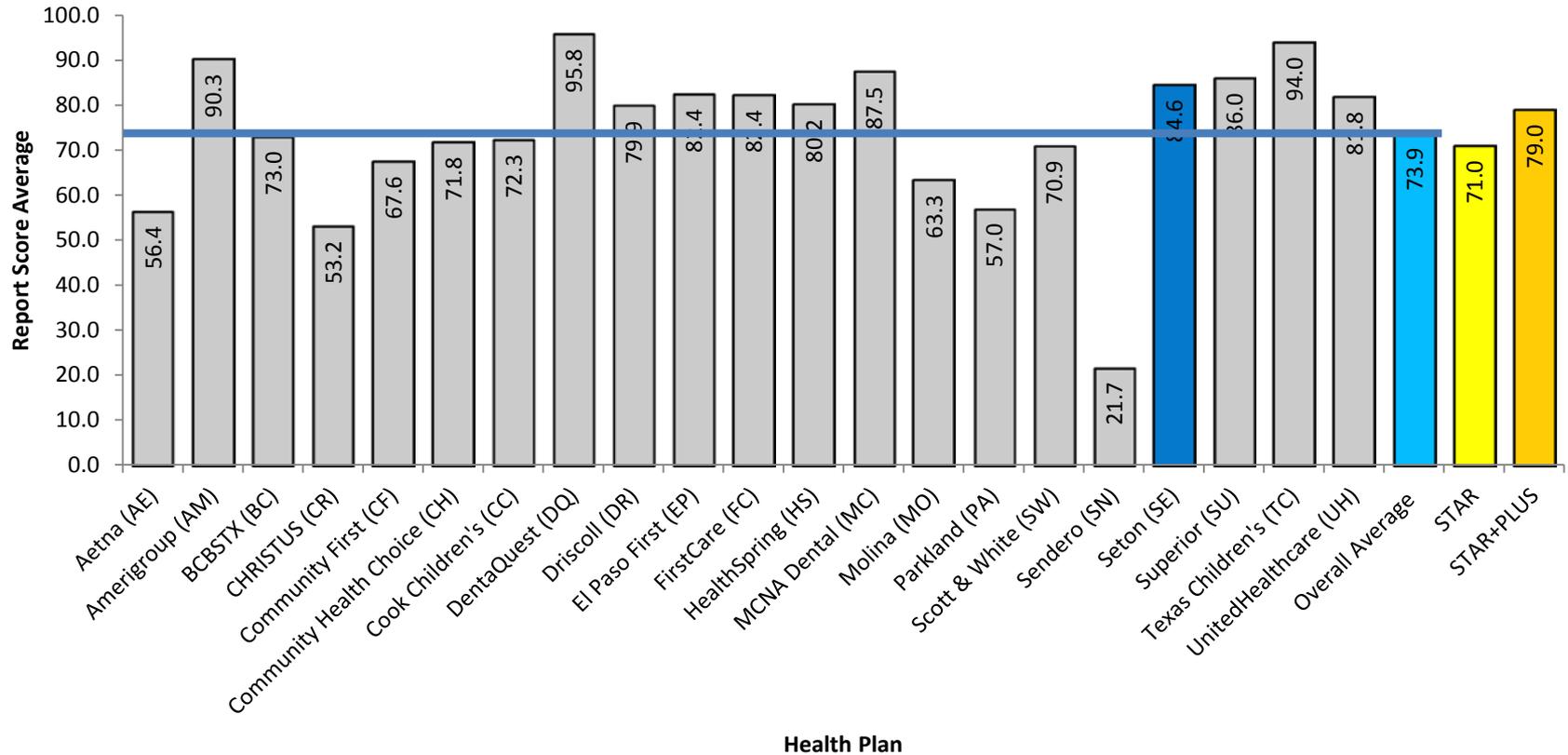
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### Health Plan Volume

|                                 |           |            |
|---------------------------------|-----------|------------|
| Blue Cross Blue Shield of Texas | 67        | 19%        |
| Sendero Health Plans            | 32        | 9%         |
| <b>Seton Health Plan</b>        | <b>88</b> | <b>25%</b> |
| Superior Health Plan            | 162       | 46%        |

# 2013 PIP Score

## 2013 Final PIP Report Score Averages by Plan



# Agenda Item no. 5

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## Review meeting

Conclusions

## Contacts

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