



Quarterly Quality Call

RightCare Scott&White Health Plan

**Texas Health and Human Services
Commission**

Health Policy and Clinical Services Division

Healthcare Quality Analytics, Research and Coordination Support

October 8, 2015

Agenda Overview

1. RightCare initiatives for value-based contracting - **15 min**
2. RightCare identification/integration of high value DSRIP projects - **10 min**
3. RightCare super-utilizer targeting and intervention - **10 min**
4. RightCare focused quality measure discussion - **20 min**

Agenda Item no. 2

RightCare's efforts towards identification of high value DSRIP projects and steps towards integration of these projects into an RightCare value based payment model

RHP active:

- MRSA C - 4

Agenda Item no. 3

RightCare's super-utilizer plan targeting and intervention strategies.

This could include value based payments as a means to finance such activities

To discuss:

- Health Forum
- CMS IAP Program
- Top 10 highest cost, ED, inpatient

Agenda Item no. 4

Focused discussion on a specific RightCare quality measure

Quality Measures collected by HHSC

- **Quality of Care**
- **PPEs**

PPEs Definition

Potentially preventable emergency room visit (PPV)

Emergency treatment for a condition that could have been, treated or prevented by a physician or other health care provider in a nonemergency setting.

Potentially preventable readmission (PPR)

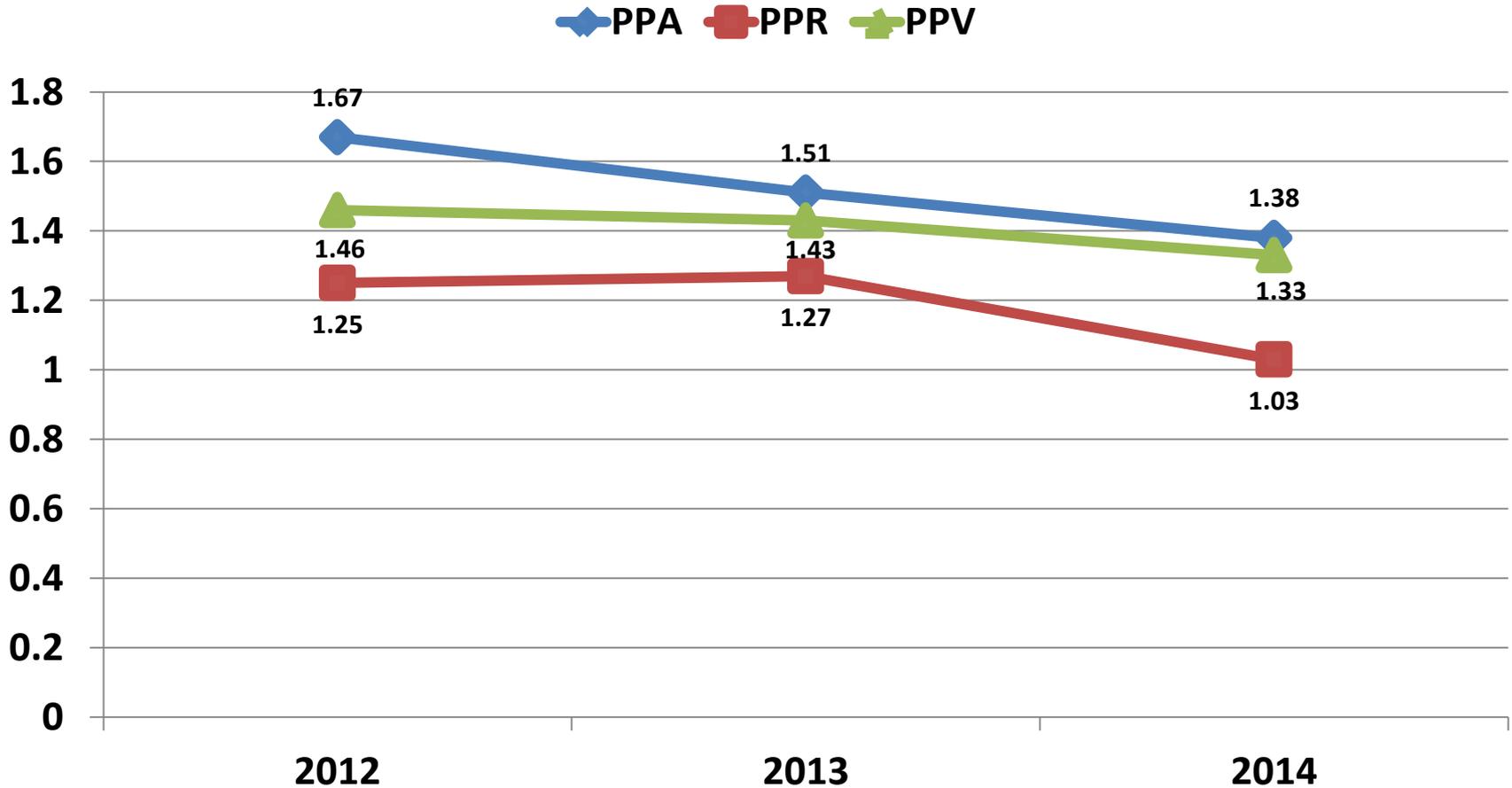
A return hospitalization within a set time period that might have resulted from problems in the care during a previous hospital stay or from deficiencies in a post-hospital discharge follow-up.

NOTE: For the report, PPRs are expressed as PPR chains (one or more PPRs within a readmission window).

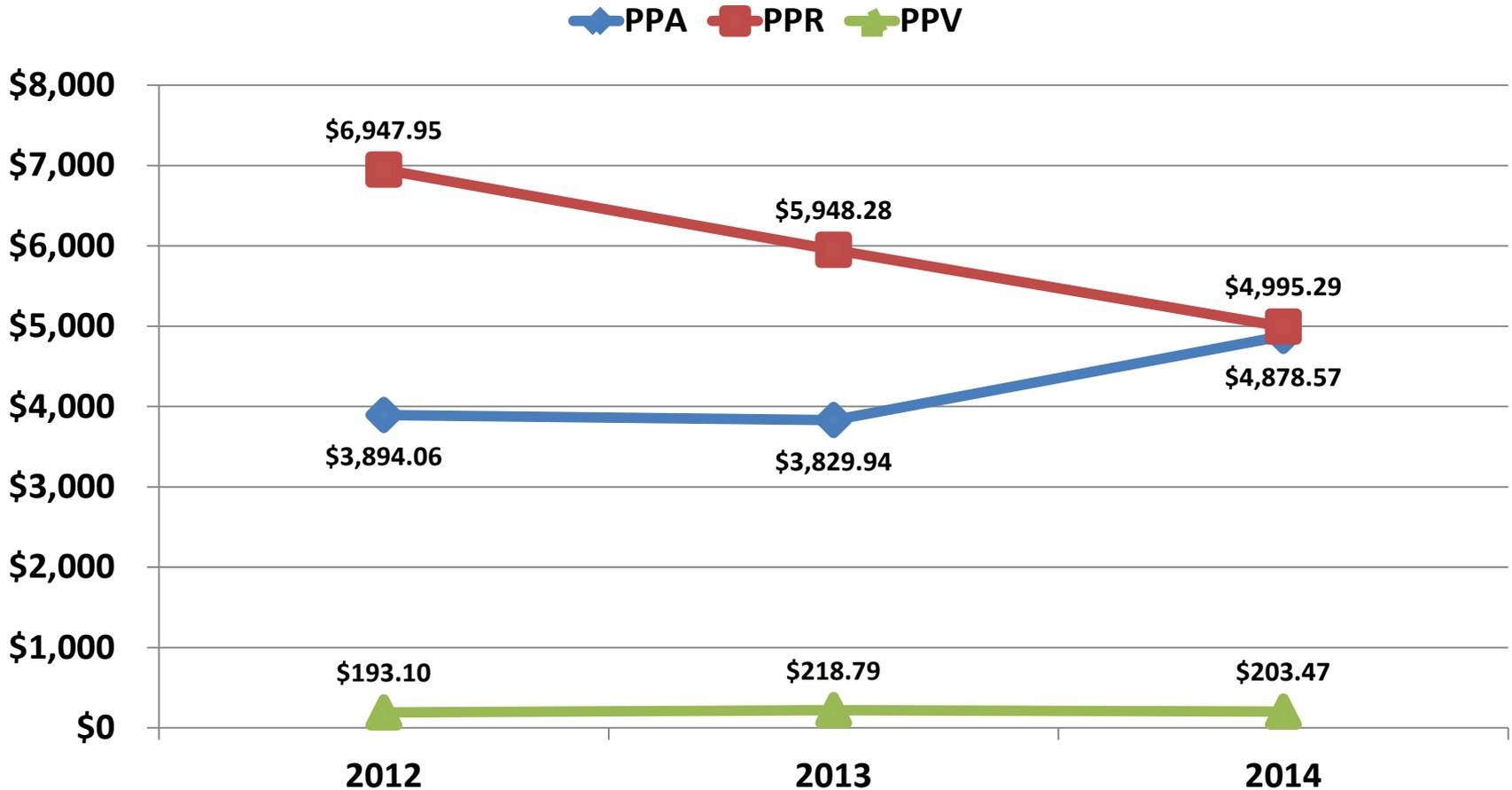
Potentially preventable admission (PPA)

A hospital admission or a long-term care facility stay that might have been reasonably prevented with adequate access to ambulatory care or health care coordination.

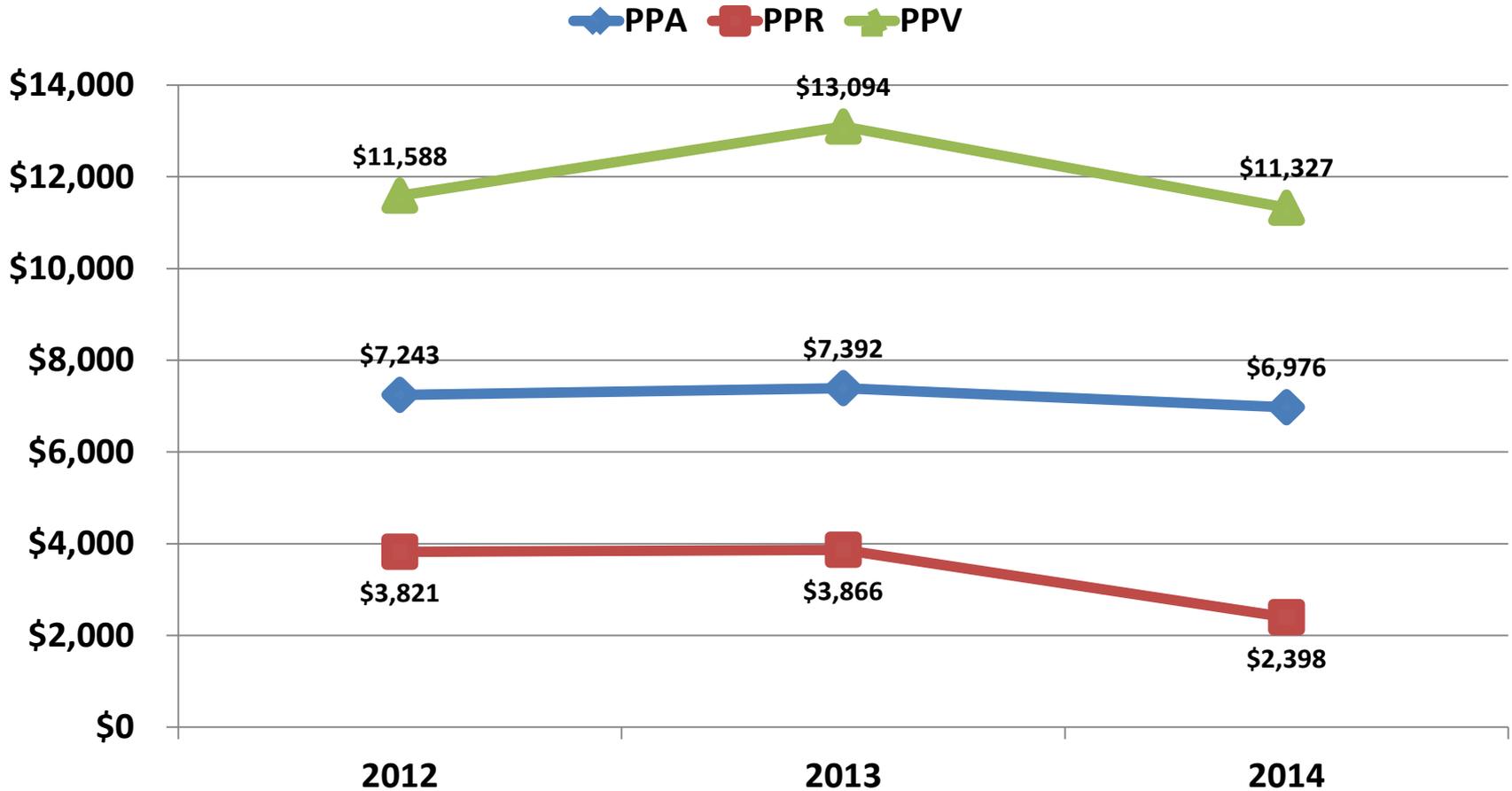
RightCare PPEs A/E Ratios



RightCare Cost per PPE



RightCare PPE Cost per 1,000MM



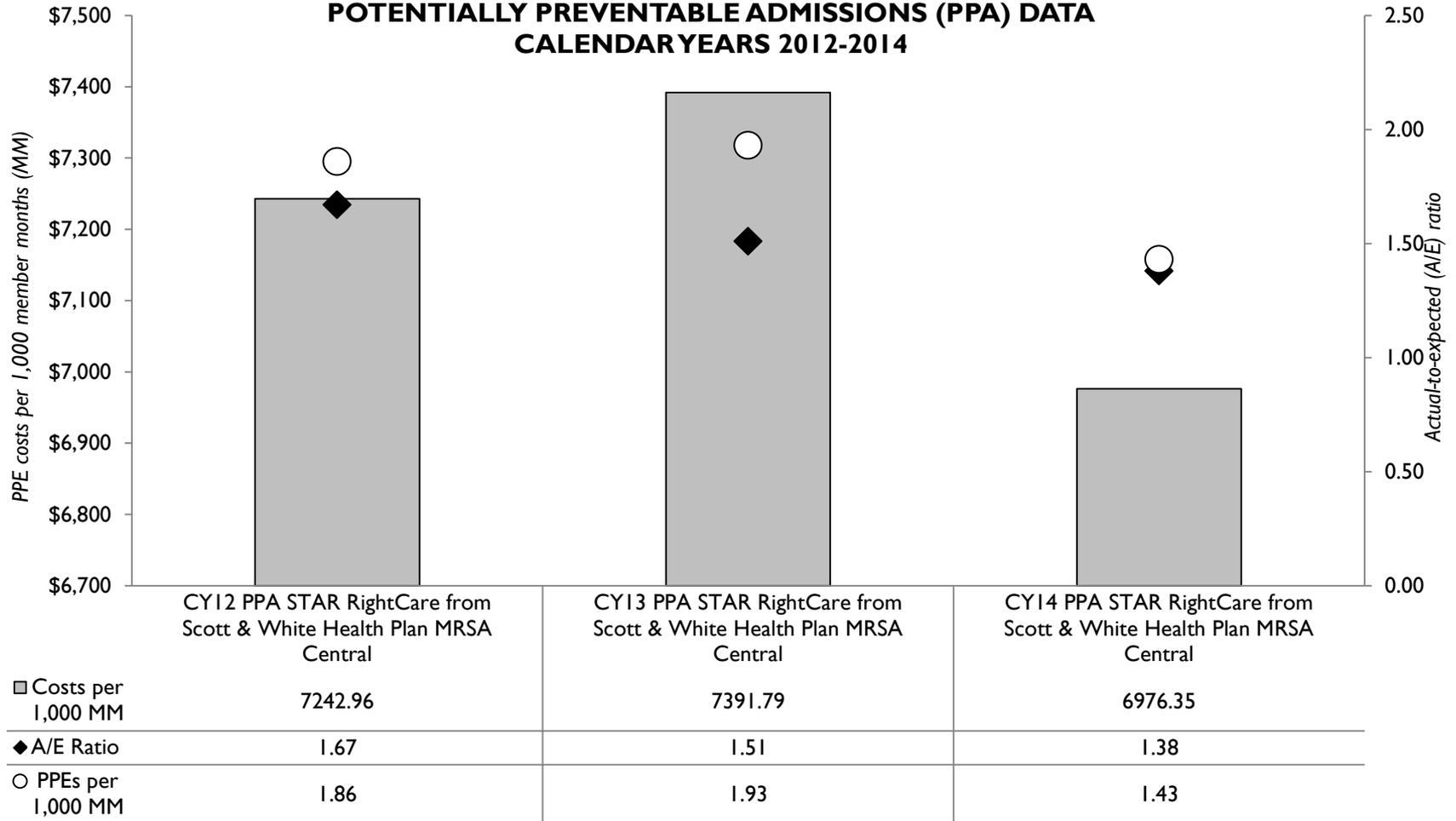
RightCare Performance

Quality Measures of Interest

- Potentially preventable admissions (PPAs)
- Potentially preventable emergency room visits (PPVs)

RightCare PPA on Website

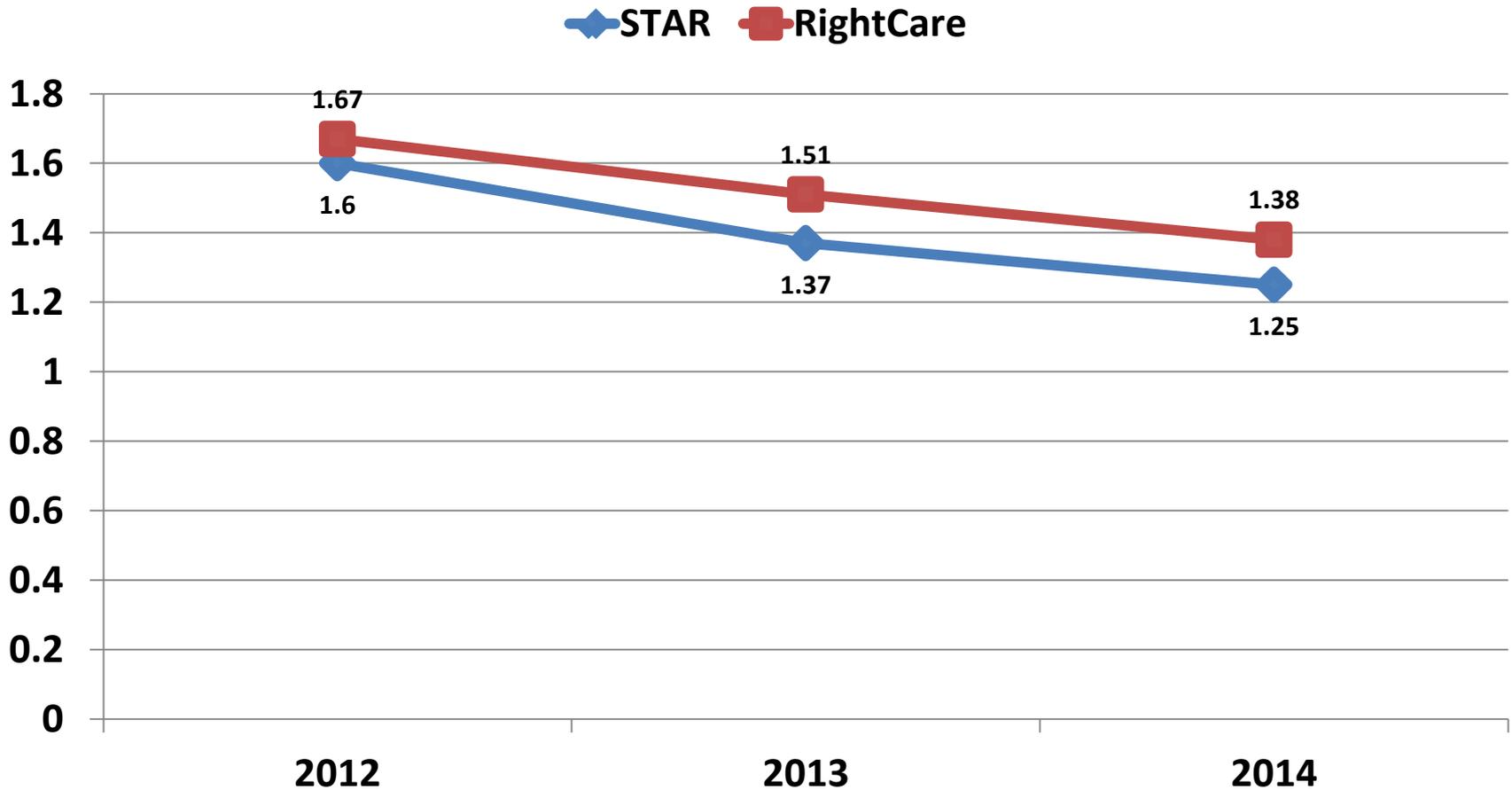
**MEDICAID / CHIP MANAGED CARE ORGANIZATION (MCO)
POTENTIALLY PREVENTABLE ADMISSIONS (PPA) DATA
CALENDAR YEARS 2012-2014**



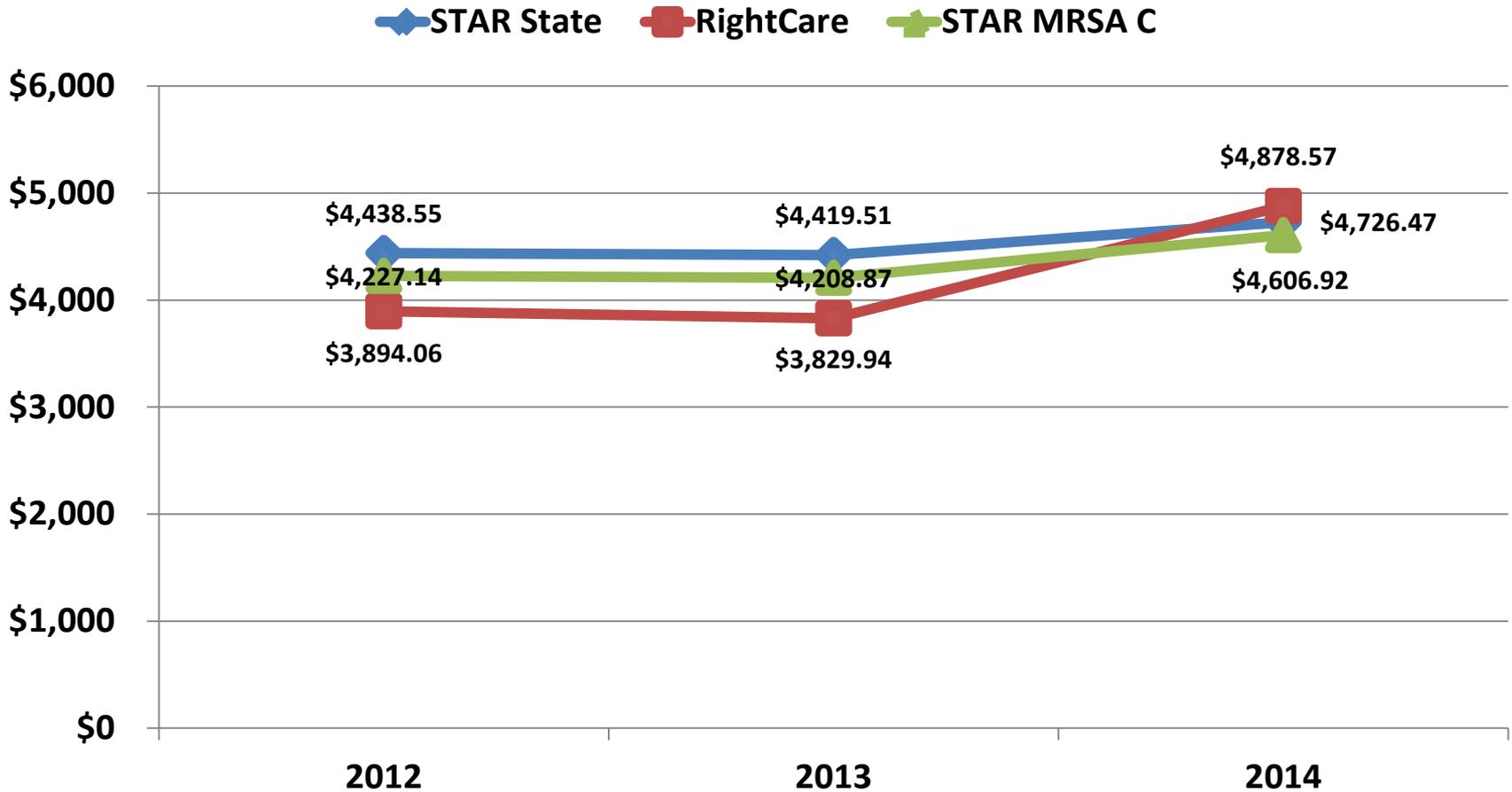
RightCare PPA Profile 2014

| Medicaid program Service area Plan | Total Admissions at Risk for PPA | Actual Number of PPAs | Actual to Expected Ratio for PPA Weight | Actual Number of PPAs Per 1,000 Member Months | Actual PPA Expenditures | Actual PPA Expenditures Per 1,000 Member Months |
|------------------------------------|----------------------------------|-----------------------|---|---|-------------------------|---|
| TOTAL STAR | 154,733 | 20,559 | 1.00 | 0.72 | \$96,590,965 | \$3,403.06 |
| Total MRSA Central | 9,202 | 1,548 | 1.25 | 1.19 | \$7,144,180 | \$5,482.24 |
| RightCare | 3,232 | 532 | 1.38 | 1.43 | \$2,597,400 | \$6,976.35 |

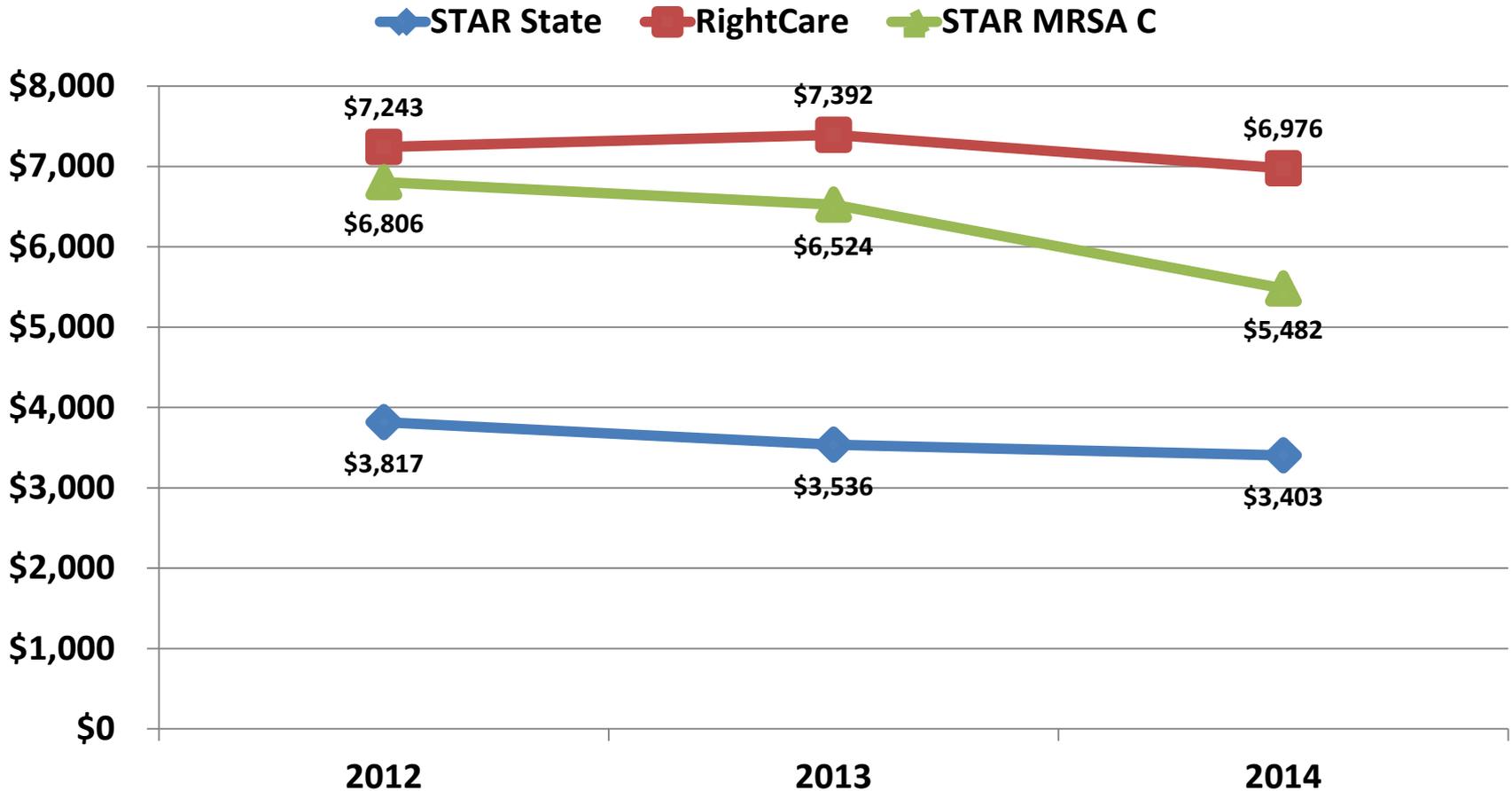
PPA A/E Ratios in MRSA C SA



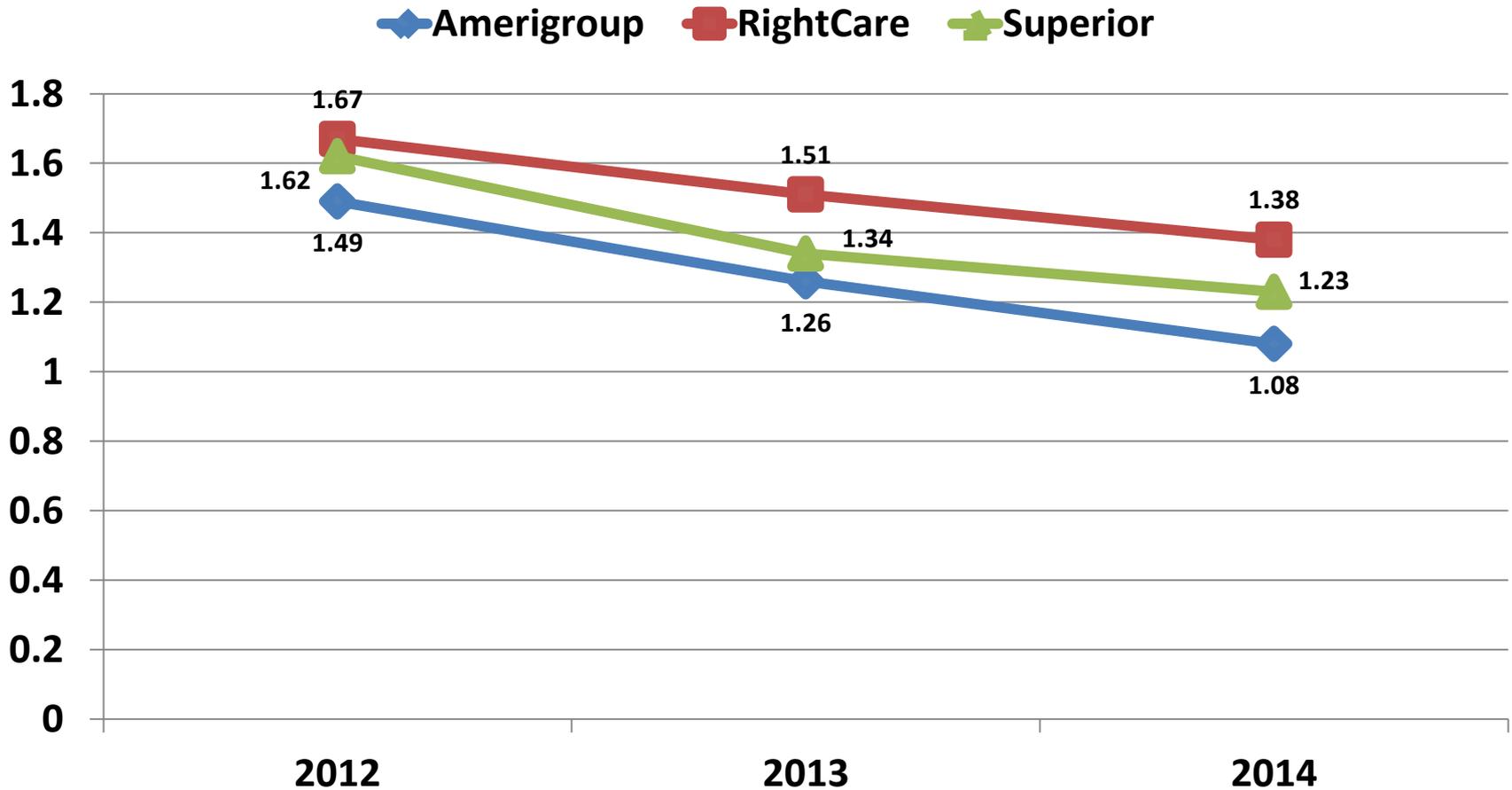
Cost per PPA STAR and SA



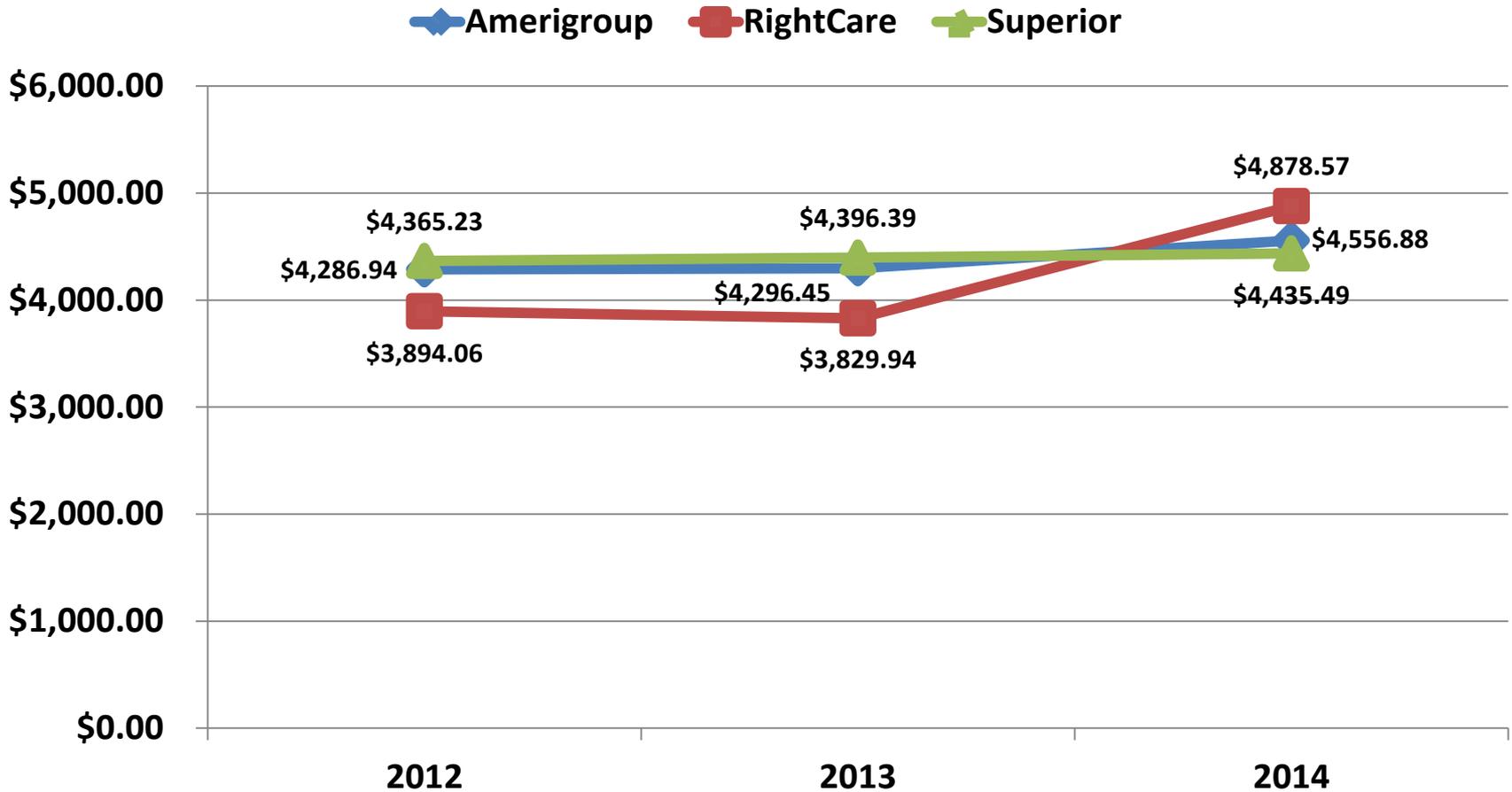
PPA Cost per 1,000 MM STAR and SA



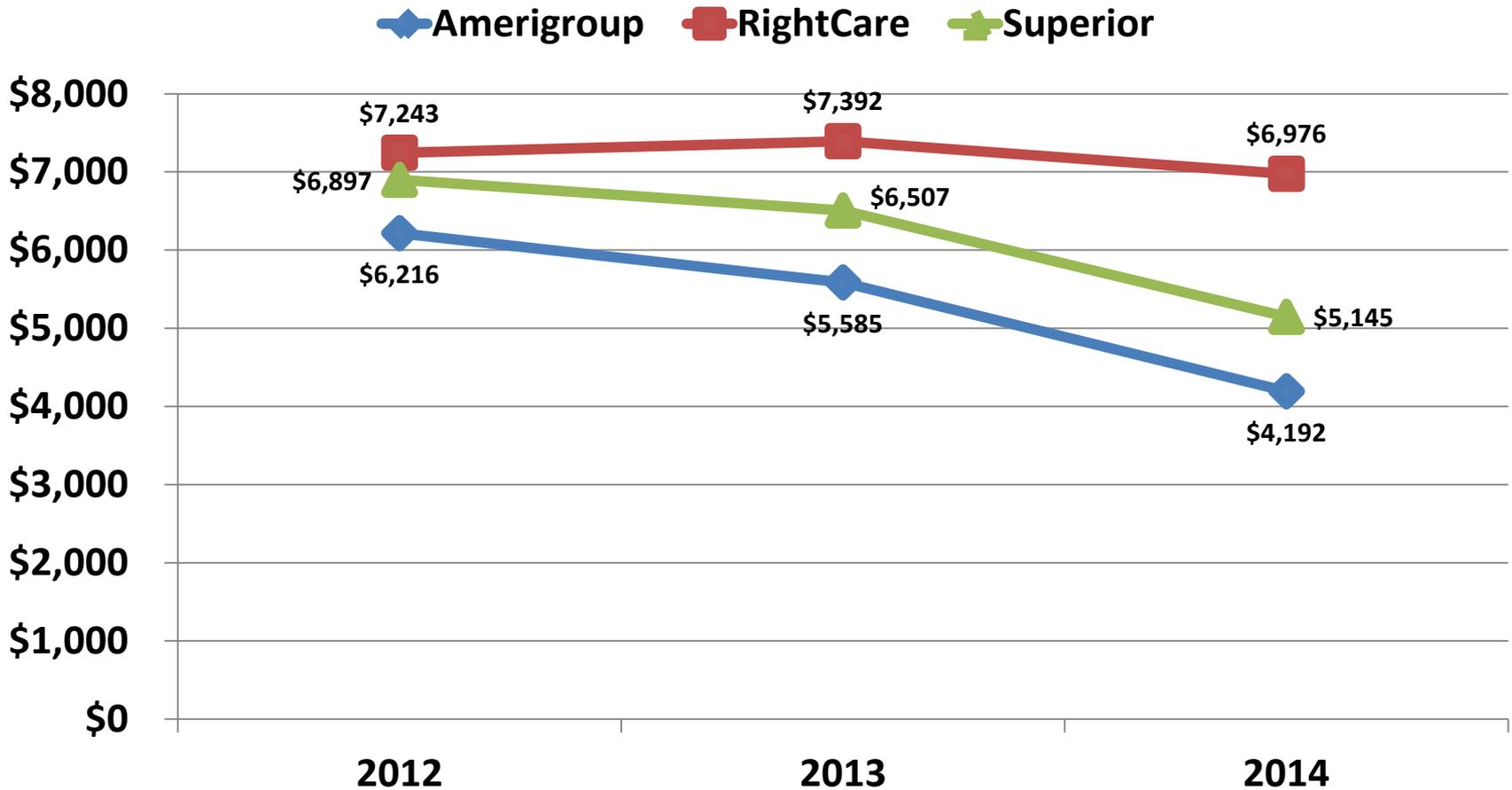
PPA A/E Ratios All Plans MRSA C SA



Cost per PPA All Plans MRSA C SA



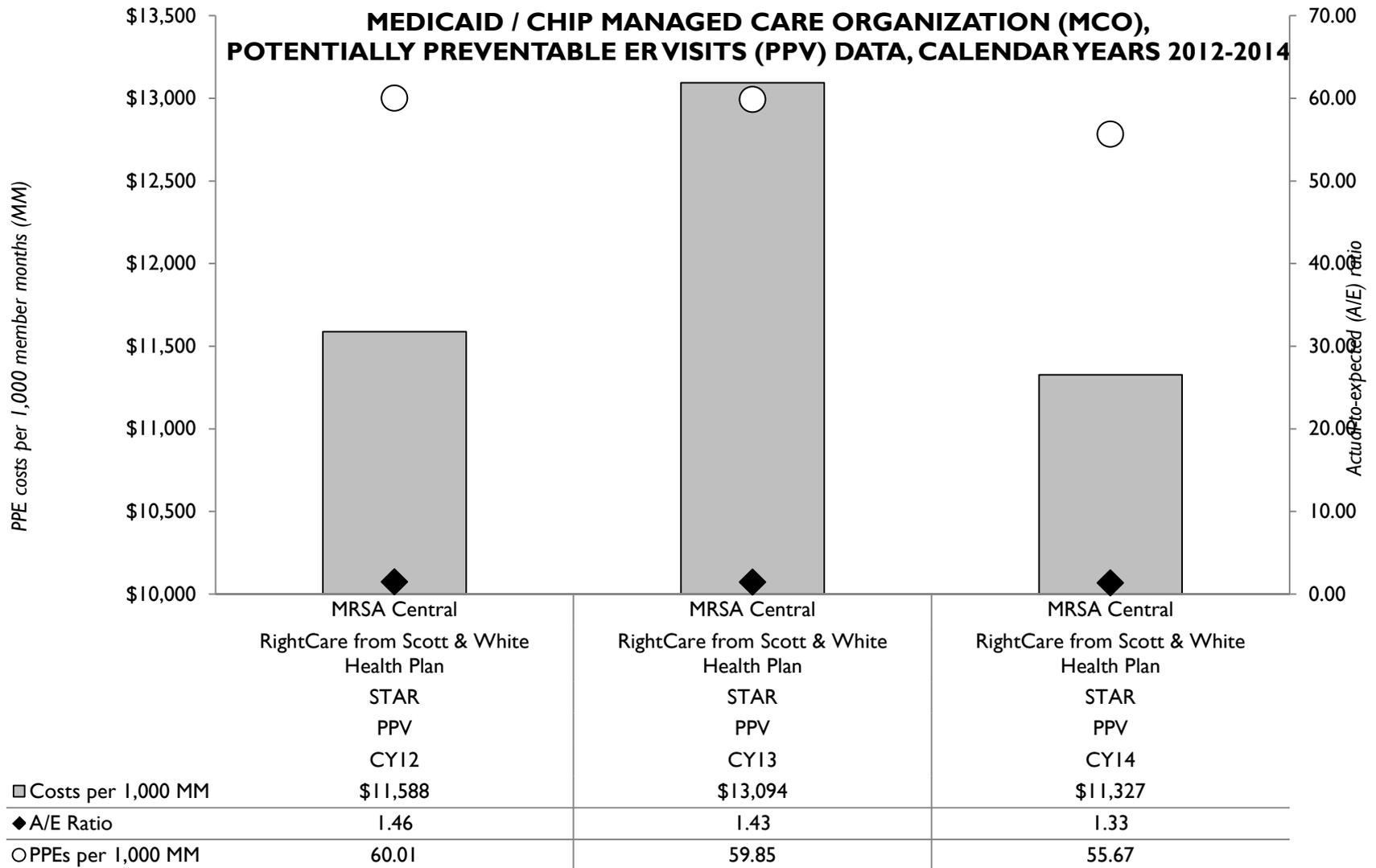
PPA Cost per 1,000 MM All Plans MRSA C SA



PPA Reasons 2013

| Overall Plan | Number | Frequency |
|--|--------|-----------|
| 141 Asthma | 62 | 11.65% |
| 139 Other Pneumonia | 53 | 9.96% |
| 753 Bipolar Disorders | 50 | 9.40% |
| 383 Cellulitis & Other Bacterial Skin Infections | 46 | 8.65% |
| 053 Seizure | 40 | 7.52% |
| 420 Diabetes | 31 | 5.83% |
| 751 Major Depressive Disorders & Other/Unspecified Psychoses | 29 | 5.45% |
| 140 Chronic Obstructive Pulmonary Disease | 25 | 4.70% |
| 249 Non-bacterial Gastroenteritis, Nausea & Vomiting | 23 | 4.32% |
| 463 Kidney & Urinary Tract Infections | 23 | 4.32% |
| 662 Sickle Cell Anemia Crisis | 21 | 3.95% |
| 194 Heart Failure | 19 | 3.57% |
| Total | 422 | 79.32% |

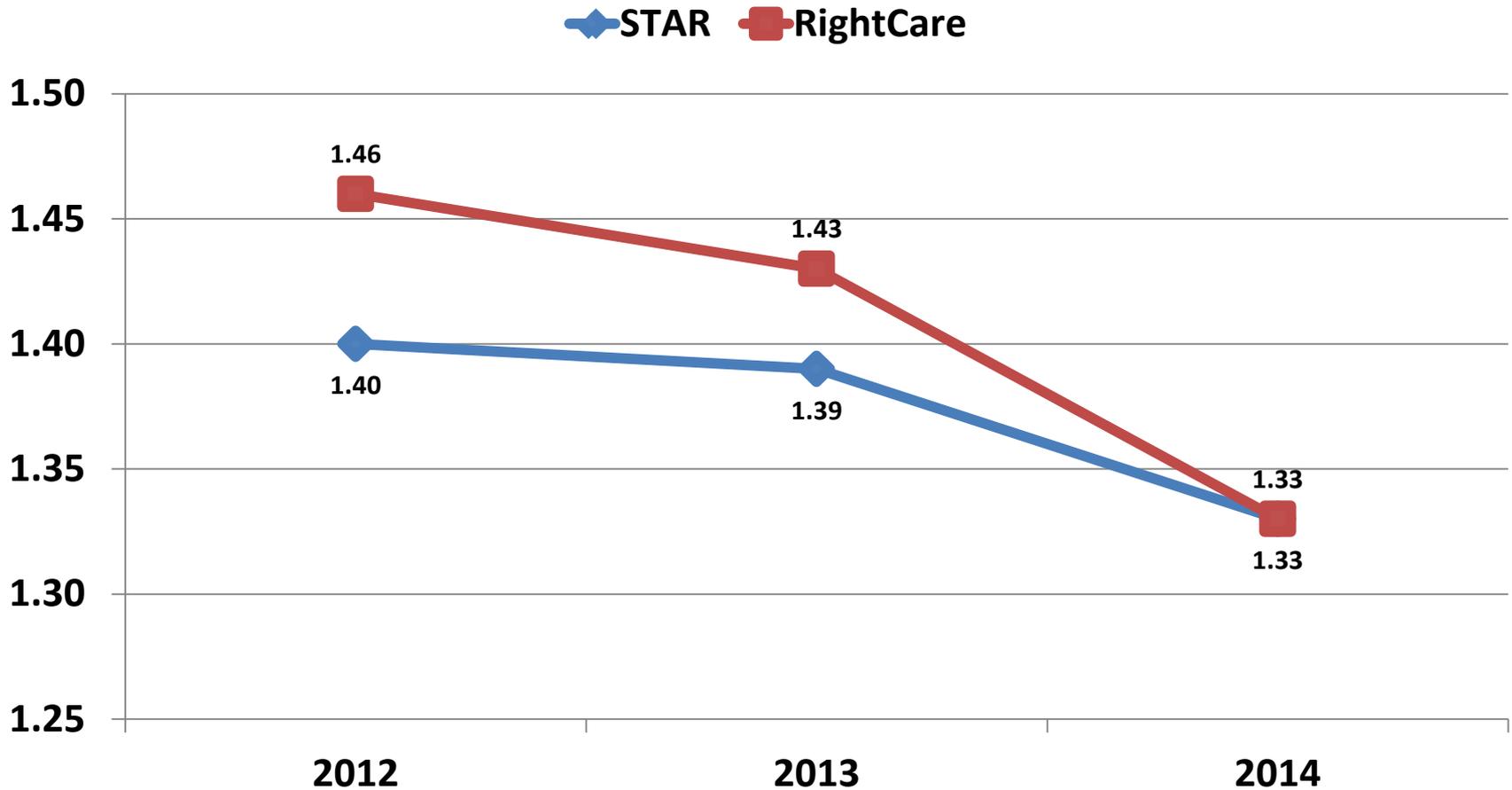
RightCare PPV on Website



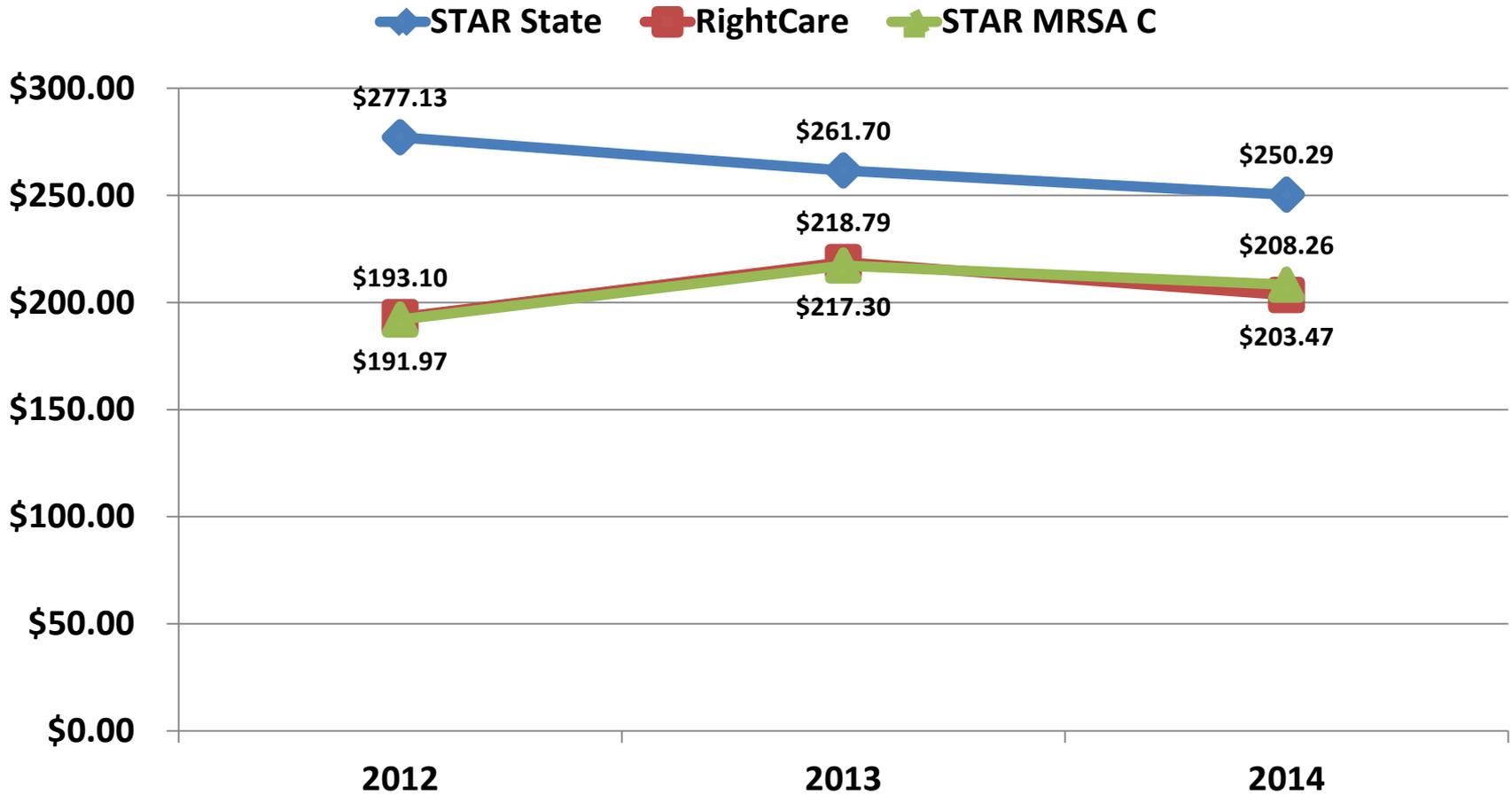
PPV Profile 2014

| Plan Type Service Area MCO | Total ED Visits at Risk for PPV | Actual Number of PPVs | Actual to Expected Ratio for PPV Weight | Actual Number of PPVs Per 1,000 Member Months | Actual PPV Expenditures | Actual PPV Expenditures Per 1,000 Member Months |
|-------------------------------------|--|-----------------------------|---|--|----------------------------|--|
| STAR State | 1,438,591 | 1,119,877 | 1.00 | 39.46 | \$280326748 | \$9,876.37 |
| STAR MRSA C | 89,732 | 71,358 | 1.33 | 54.76 | \$14,861,586 | \$11,404.36 |
| RightCare | 26,901 | 20,728 | 1.33 | 55.67 | \$4,217,245 | \$11,327.09 |

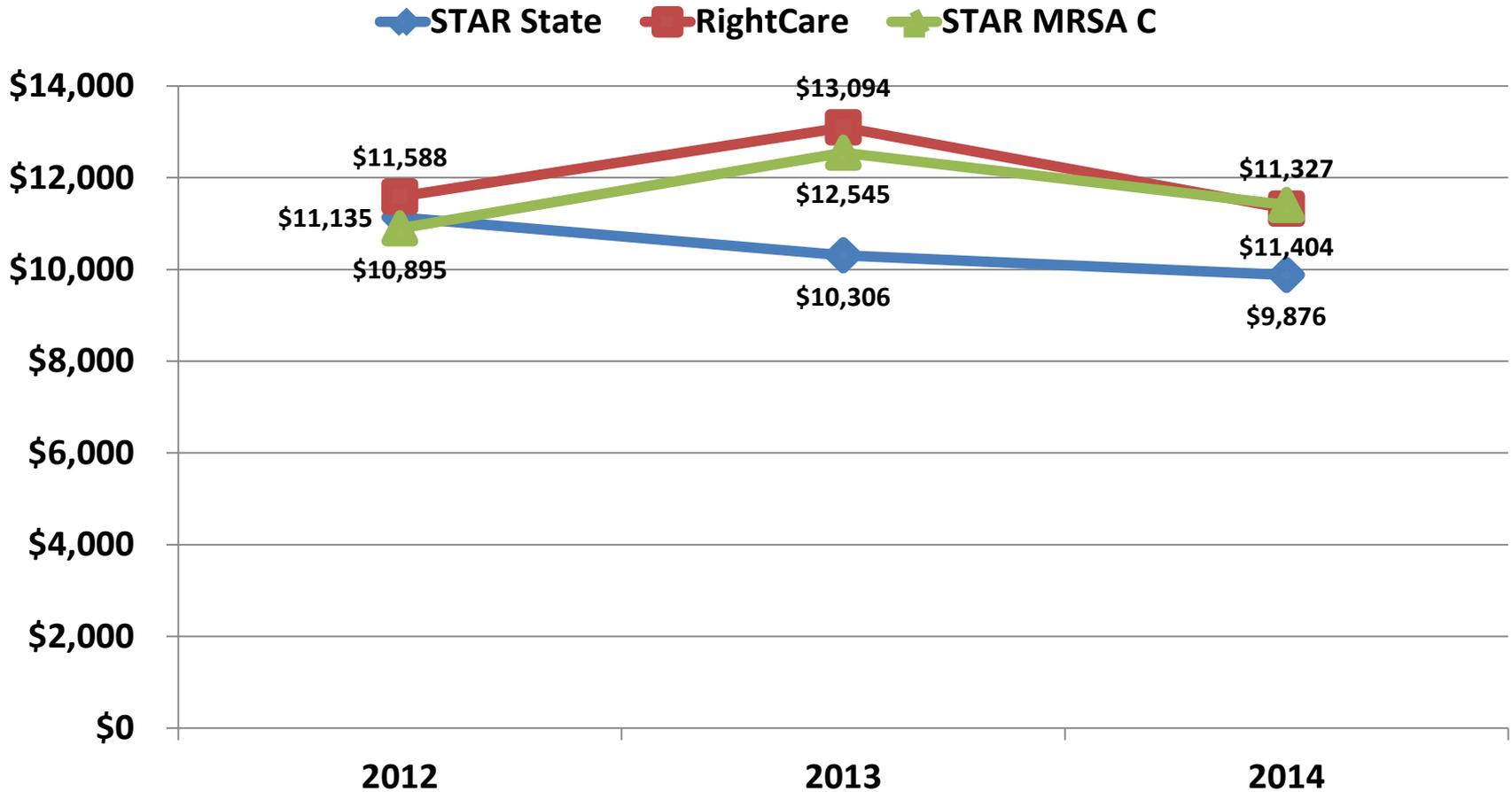
PPV A/E Ratios MRSA SA



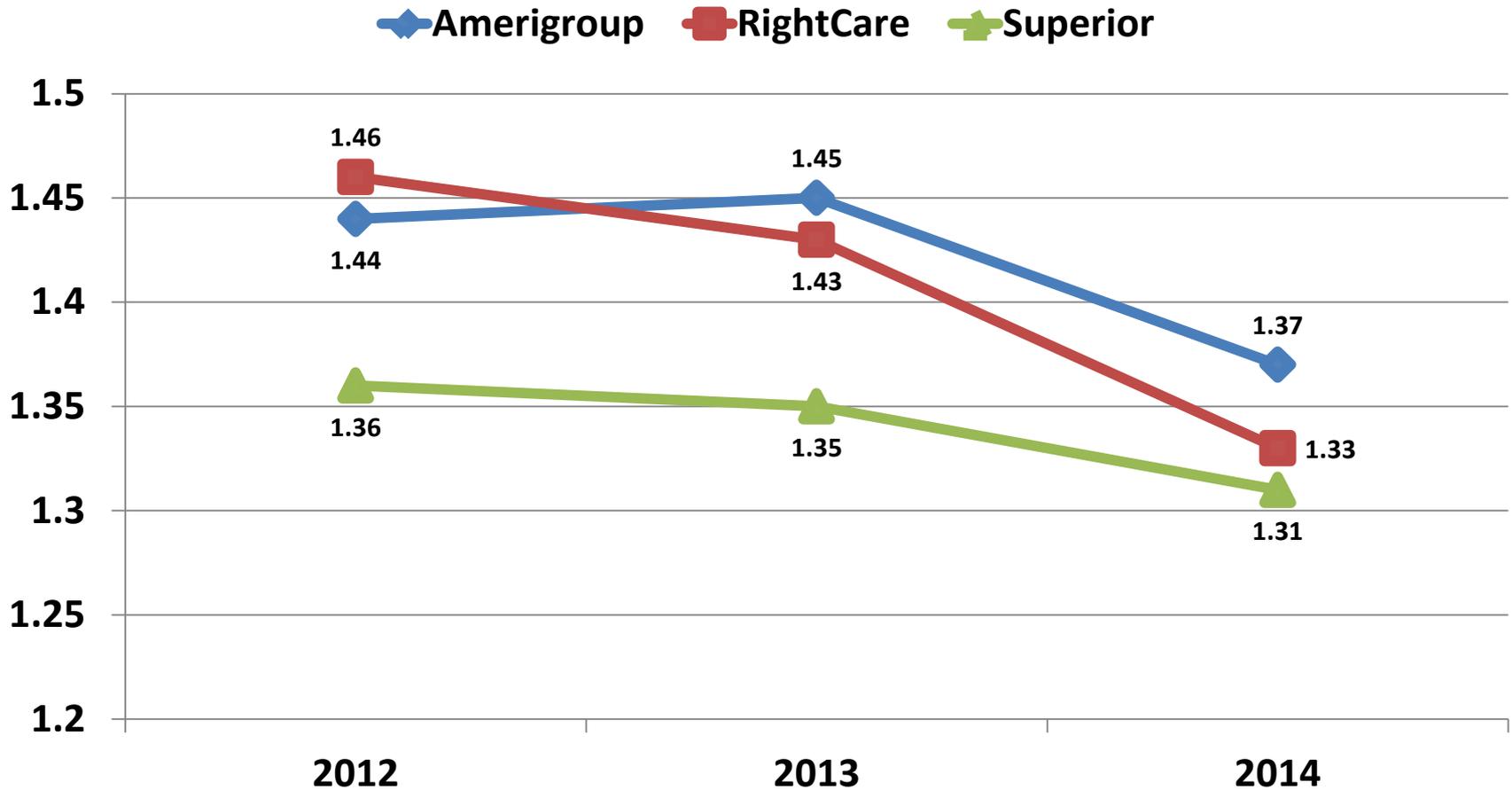
STAR Cost per PPV



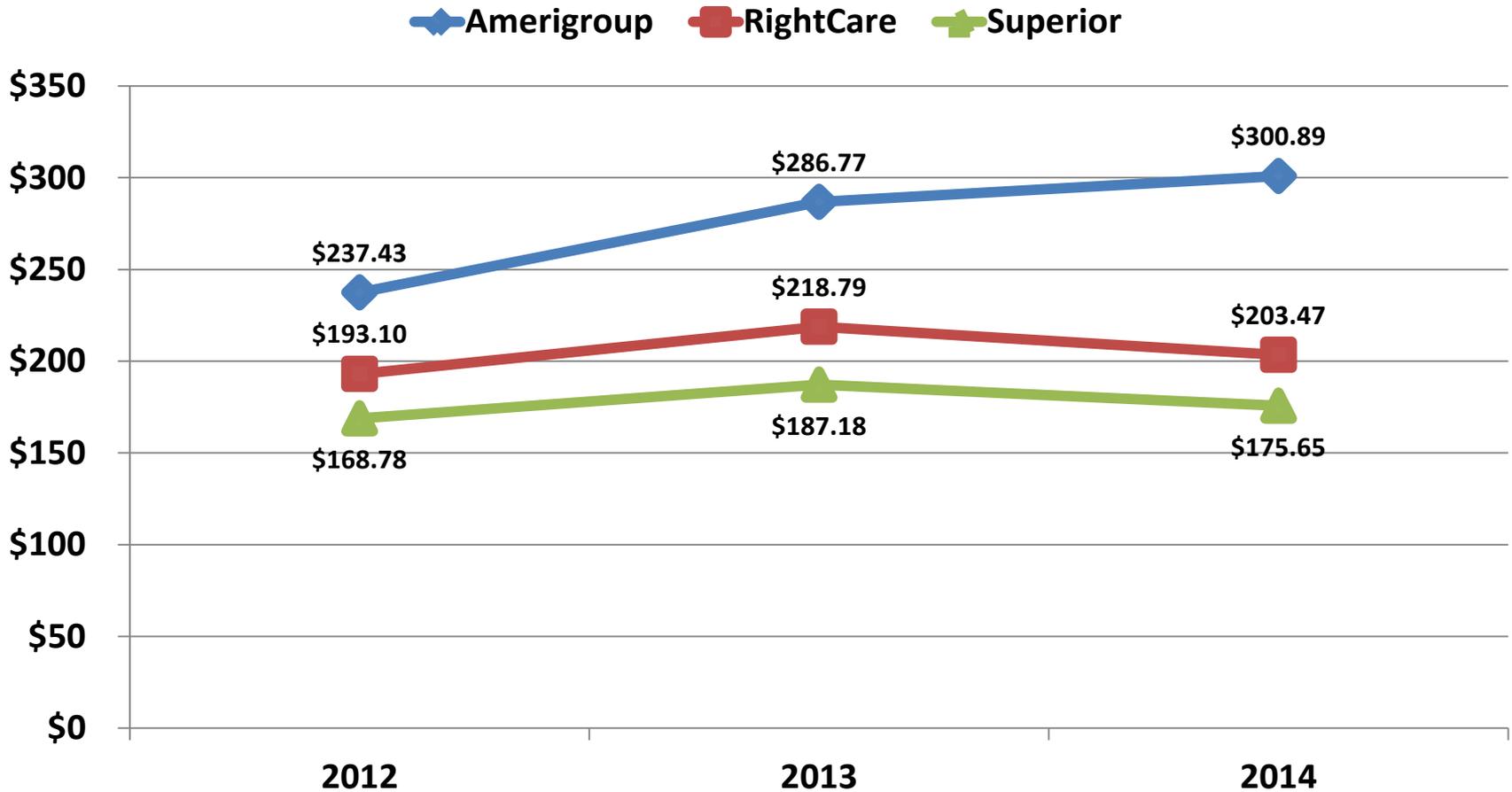
PPV Cost per 1,000 MM STAR



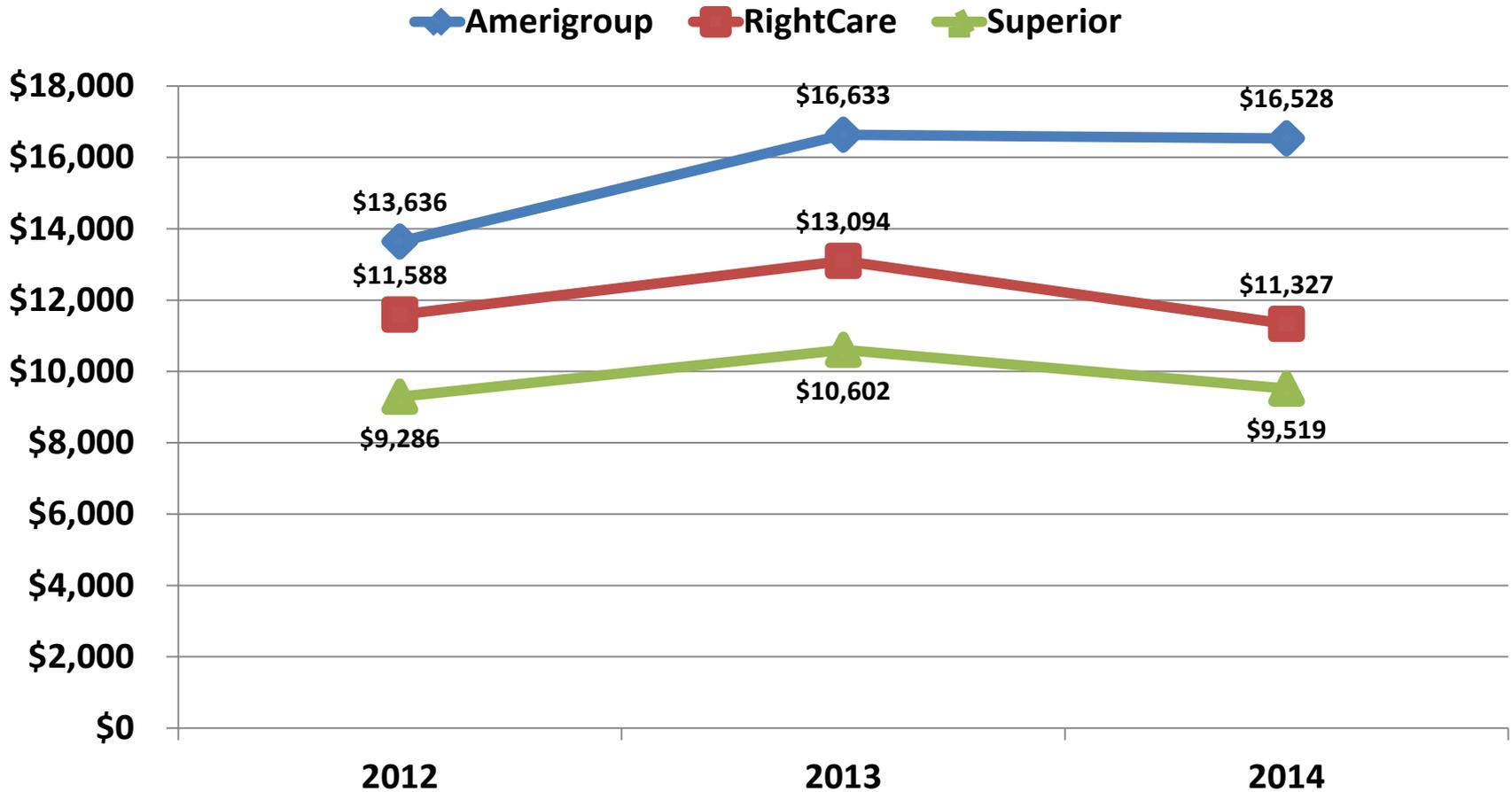
PPV A/E Ratios MRSA C SA



Cost per PPV MRSA C SA



PPV Cost per 1,000 MM MRSA C SA

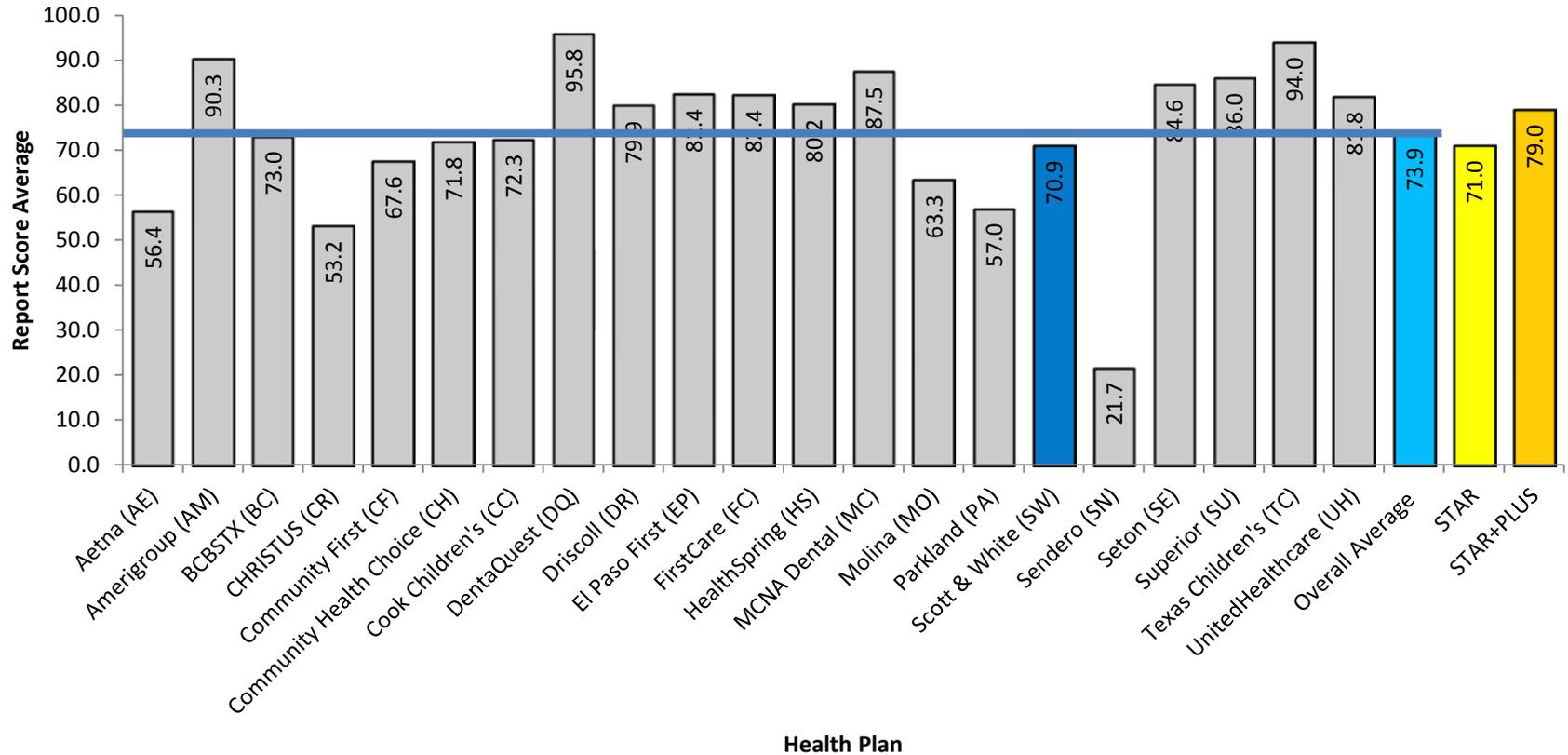


PPV Reasons 2014

| Overall Plan | Number | Frequency |
|---|--------------|---------------|
| 00562 Infections Of Upper Respiratory Tract | 4,266 | 20.58% |
| 00627 Non-Bacterial Gastroenteritis, Nausea & Vomiting | 1,584 | 7.64% |
| 00871 Signs, Symptoms & Other Factors Influencing Health Status | 1,332 | 6.43% |
| 00675 Other Skin, Subcutaneous Tissue & Breast Disorders | 1,317 | 6.35% |
| 00661 Level II Other Musculoskeletal System & Connective Tissue Diagnoses | 1,191 | 5.75% |
| 00628 Abdominal Pain | 1,129 | 5.45% |
| 00564 Level I Other Ear, Nose, Mouth, Throat & Cranial/Facial Diagnoses | 1,103 | 5.32% |
| 00674 Contusion, Open Wound & Other Trauma To Skin & Subcutaneous Tissue | 828 | 3.99% |
| 00808 Viral Illness | 628 | 3.03% |
| 00604 Chest Pain | 626 | 3.02% |
| 00576 Level I Other Respiratory Diagnoses | 614 | 2.96% |
| TOTAL | 14618 | 70.52% |

2013 PIP Score

2013 Final PIP Report Score Averages by Plan



Agenda Item no. 5

Review meeting

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