



# Quarterly Quality Call

## Parkland Community Health Plan

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**Texas Health and Human Services  
Commission**

**Health Policy and Clinical Services Division**

**Healthcare Quality Analytics, Research and Coordination Support**

**October 14, 2015**

# Agenda Overview

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1. Parkland CHP initiatives for value-based contracting - **15 min**
2. Parkland CHP identification/integration of high value DSRIP projects - **10 min**
3. Parkland CHP super-utilizer targeting and intervention - **10 min**
4. Parkland CHP focused quality measure discussion - **20 min**

## Agenda Item no. 2

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- Parkland CHP's efforts towards identification of high value DSRIP projects and steps towards integration of these projects into an Parkland CHP value based payment model
  
- RHPs active:
  - Hurt – 1
  - Dallas, Kauffman – 9
  - Ellis, Navarro – 10
  - Collin – 14

## Agenda Item no. 3

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- Parkland CHP's super-utilizer targeting and intervention strategies. This could include value based payments as a means to finance such activities
  
- To discuss:
  - Health Forum 2015
  - CMS IAP Program
  - Top 10 highest cost, ED, inpatient
  - CCBHC Grant

## Agenda Item no. 4

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- Focused discussion on a specific Parkland CHP quality measure
- Quality Measures collected by HHSC
  - Quality of Care
  - PPEs

# PPEs Definitions

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## Potentially preventable emergency room visit (PPV)

Emergency treatment for a condition that could have been, treated or prevented by a physician or other health care provider in a nonemergency setting.

## Potentially preventable readmission (PPR)

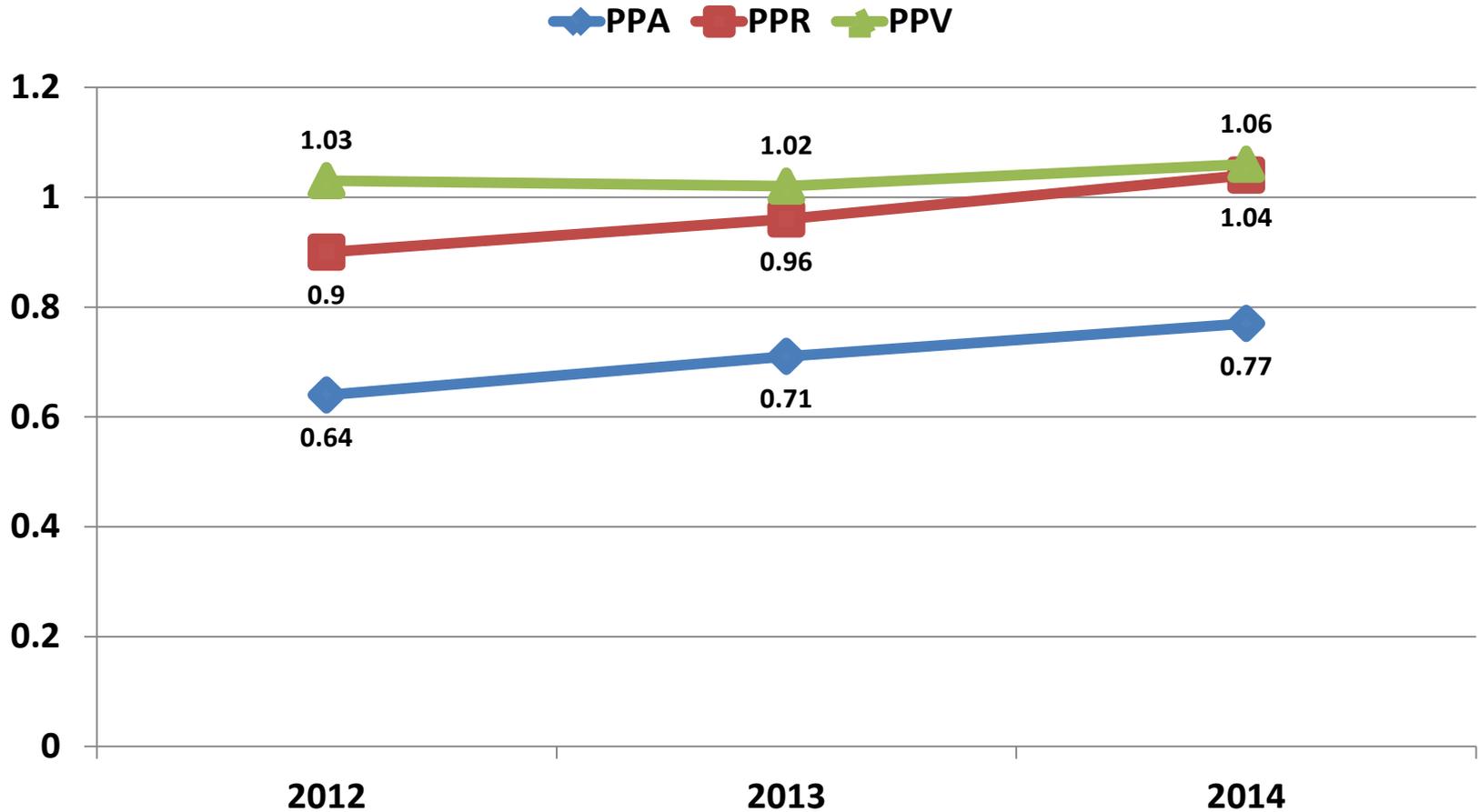
A return hospitalization within a set time period that might have resulted from problems in the care during a previous hospital stay or from deficiencies in a post-hospital discharge follow-up.

*NOTE:* For the report, PPRs are expressed as PPR chains (one or more PPRs within a readmission window).

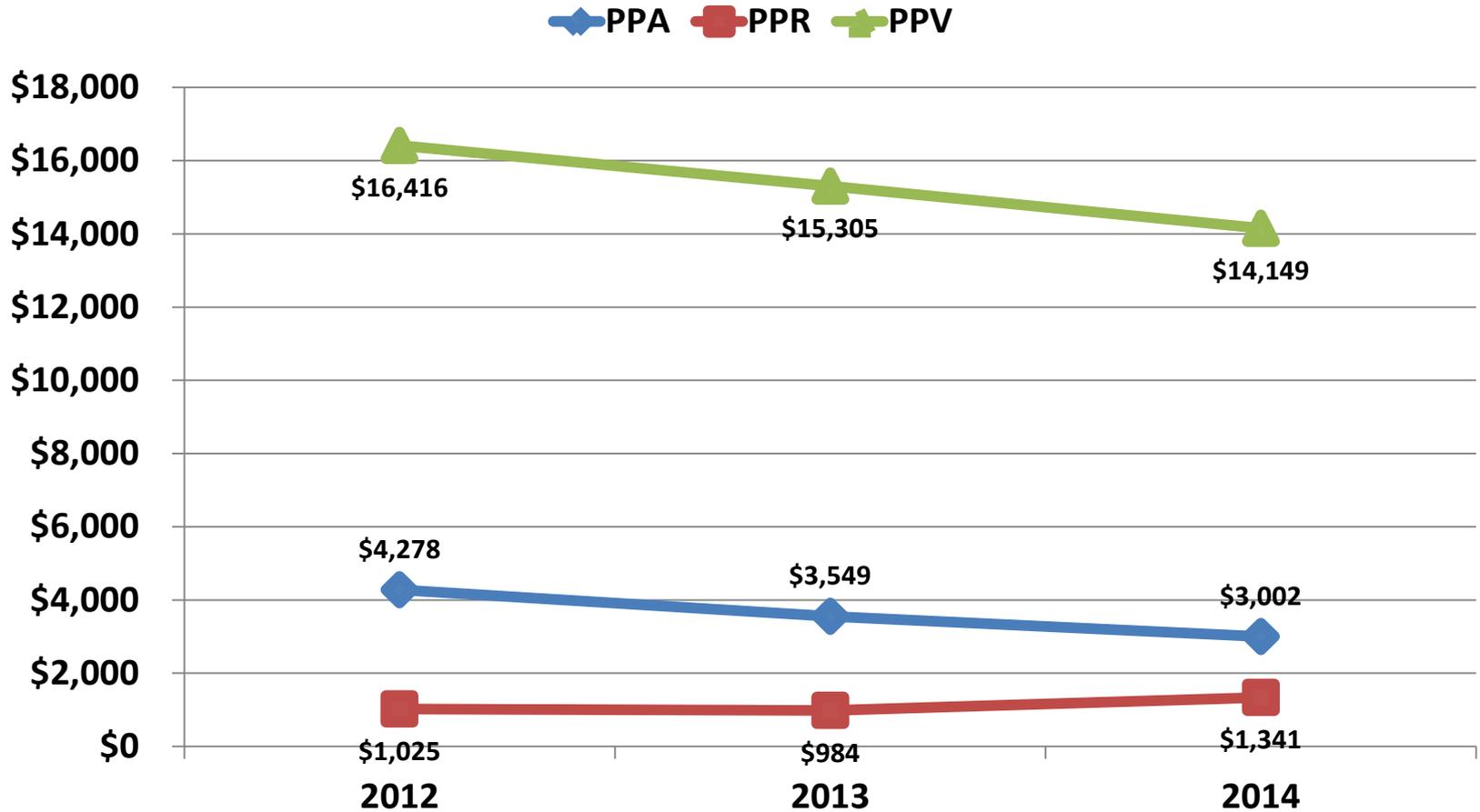
## Potentially preventable admission (PPA)

A hospital admission or a long-term care facility stay that might have been reasonably prevented with adequate access to ambulatory care or health care coordination.

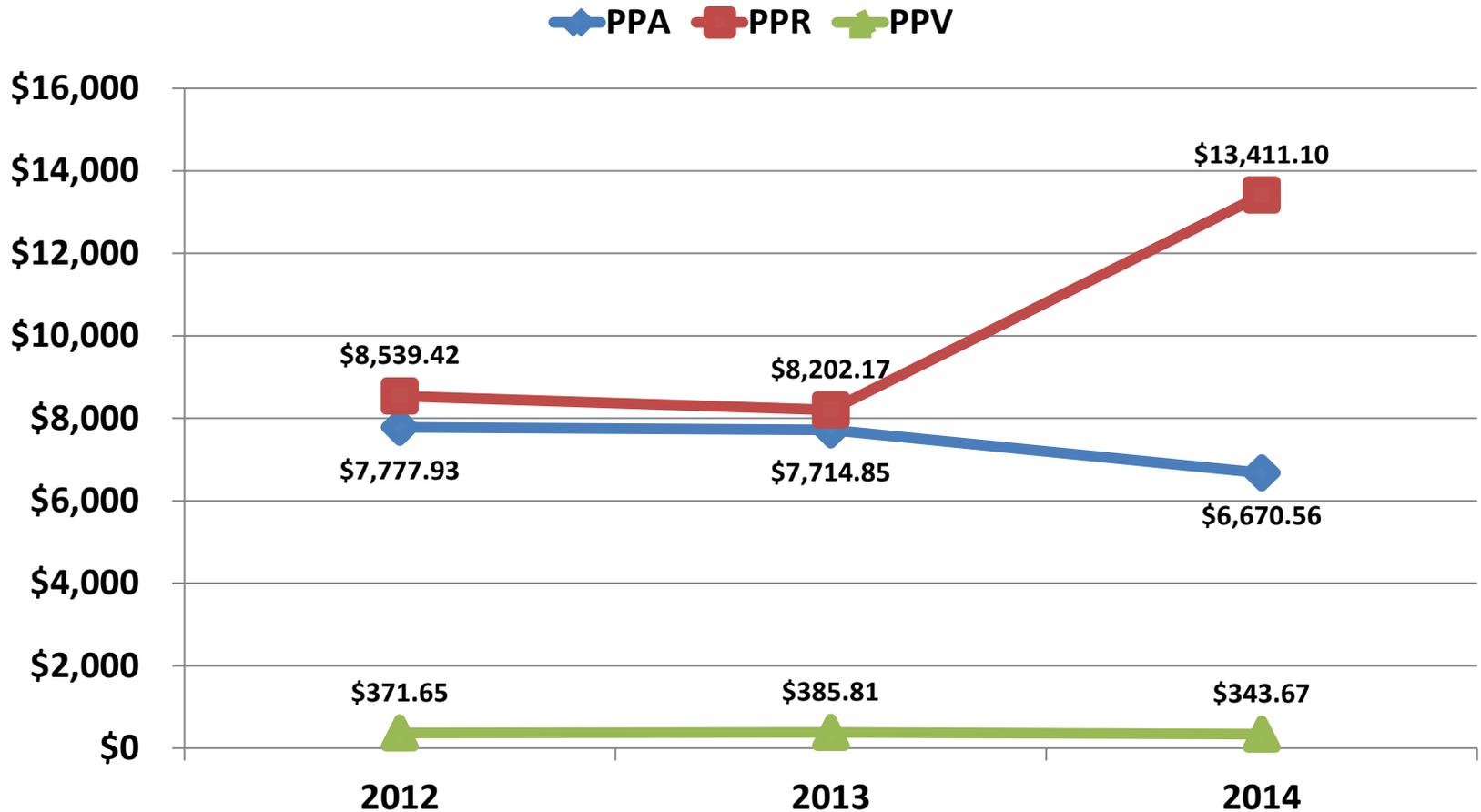
# Parkland CHP PPEs A/E Ratios



# Parkland CHP PPE Cost per 1,000 MM



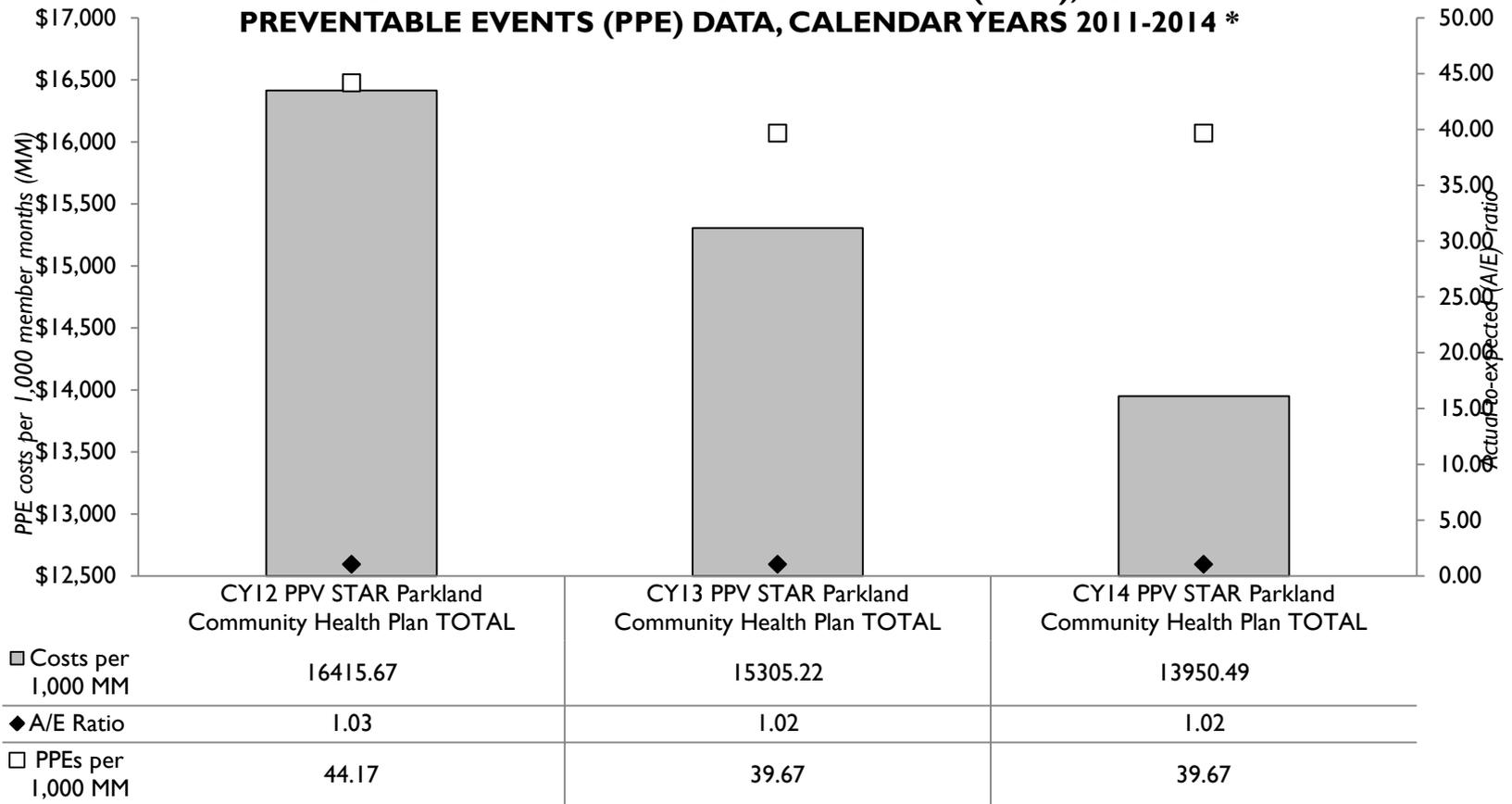
# Parkland CHP Cost per PPE



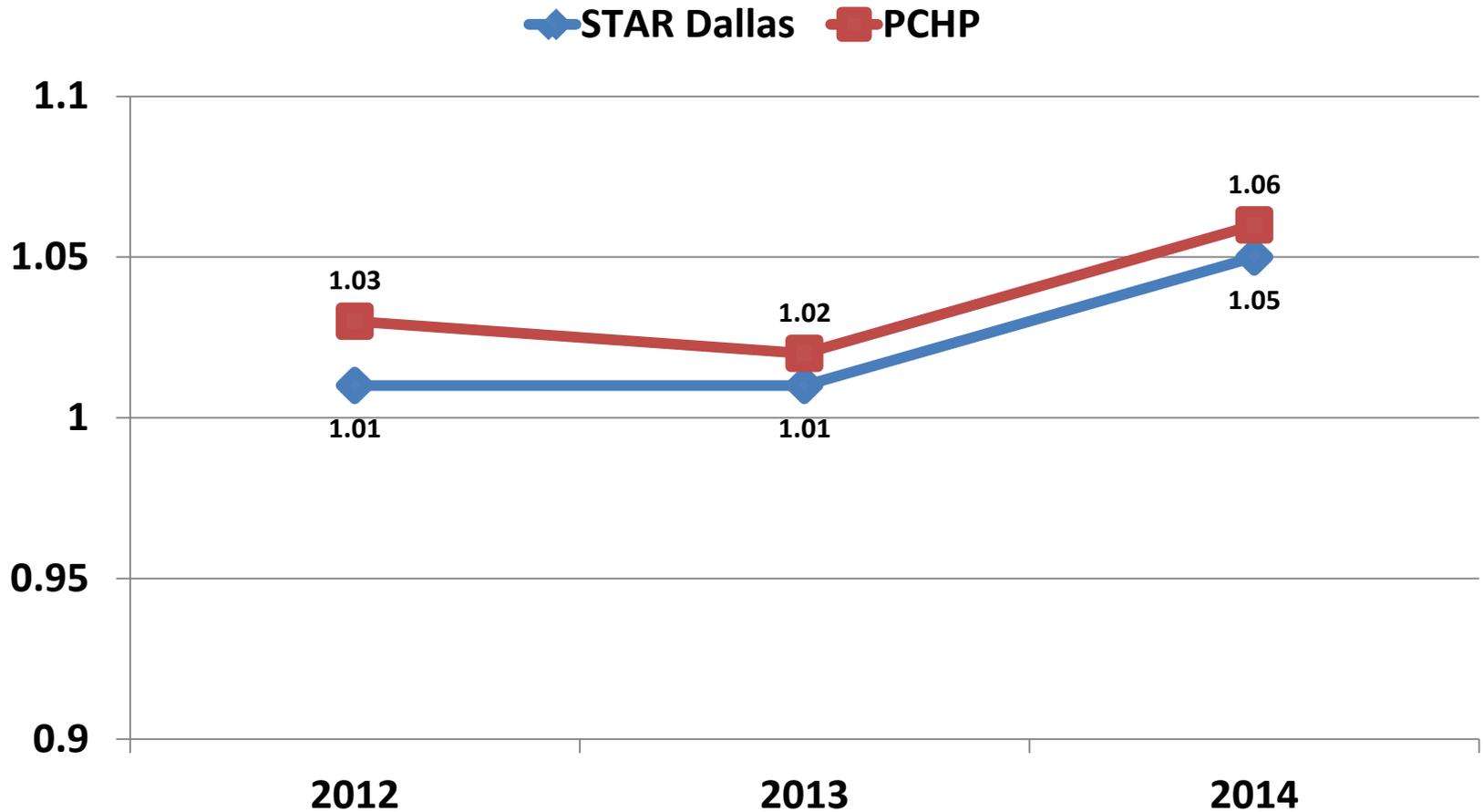
- Quality Measure of Interest
  - PPE
    - Potentially preventable emergency room visit (PPV)

# Parkland CHP PPV on Website

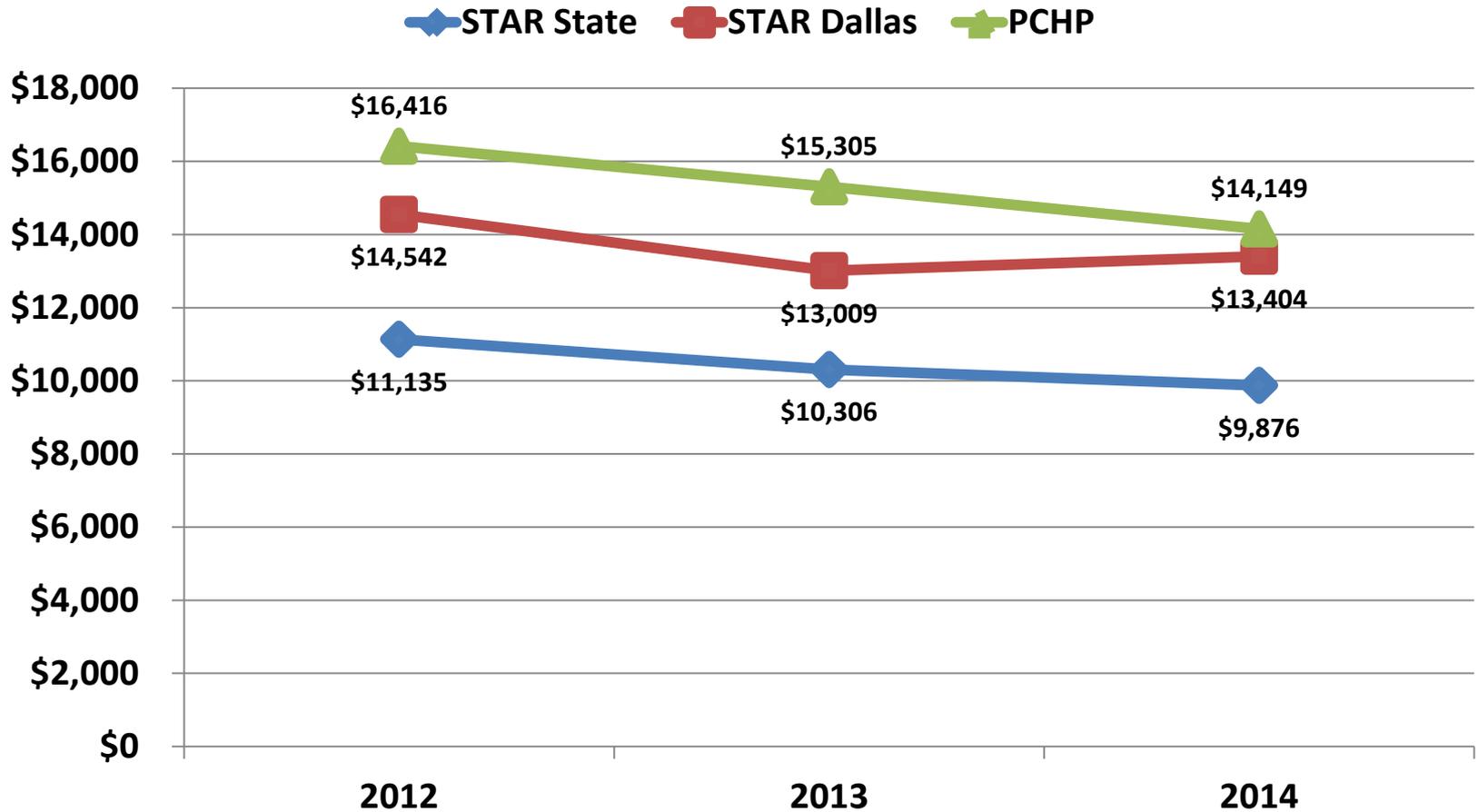
**MEDICAID / CHIP MANAGED CARE ORGANIZATION (MCO), POTENTIALLY PREVENTABLE EVENTS (PPE) DATA, CALENDAR YEARS 2011-2014 \***



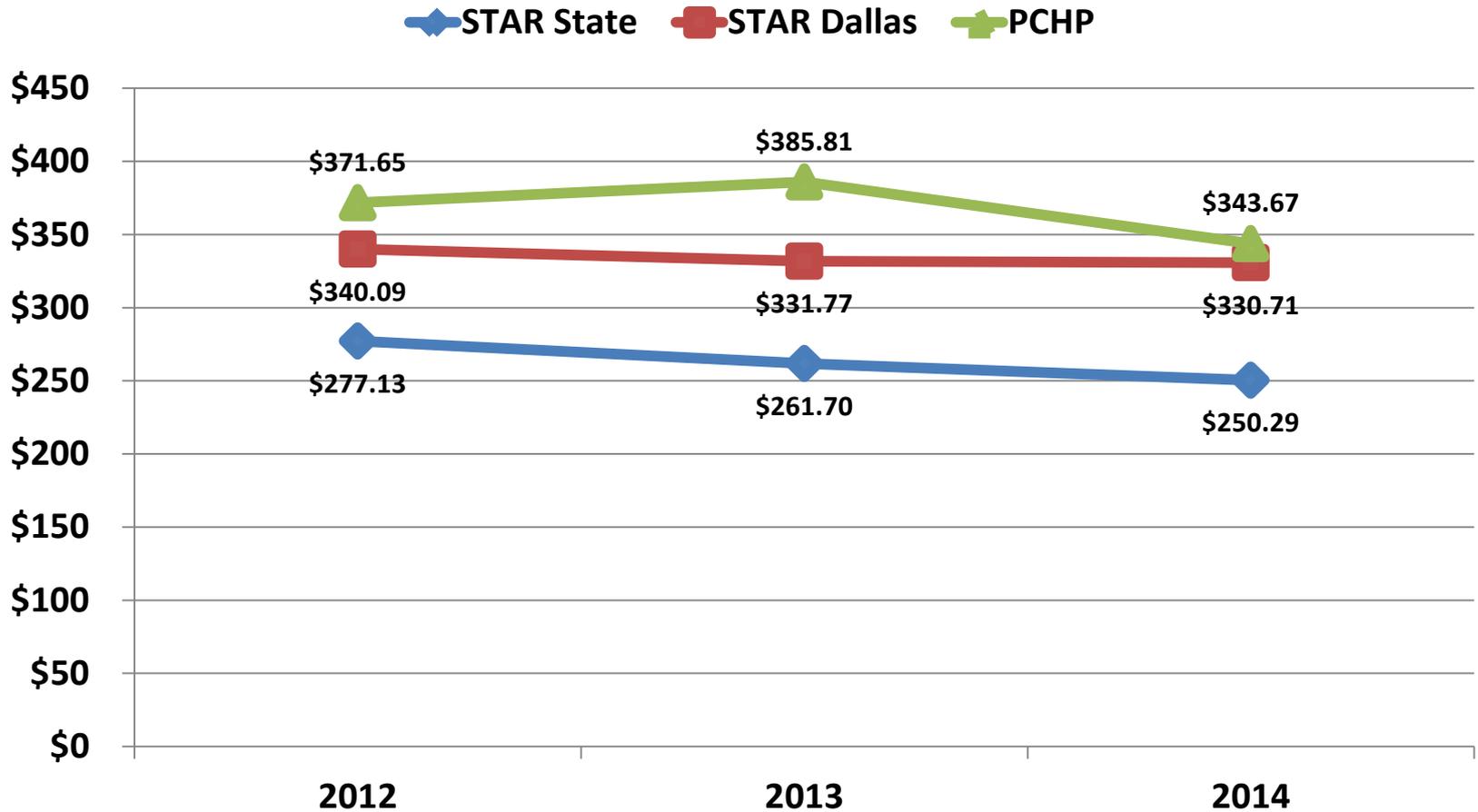
# PPV A/E Ratios in Dallas SA



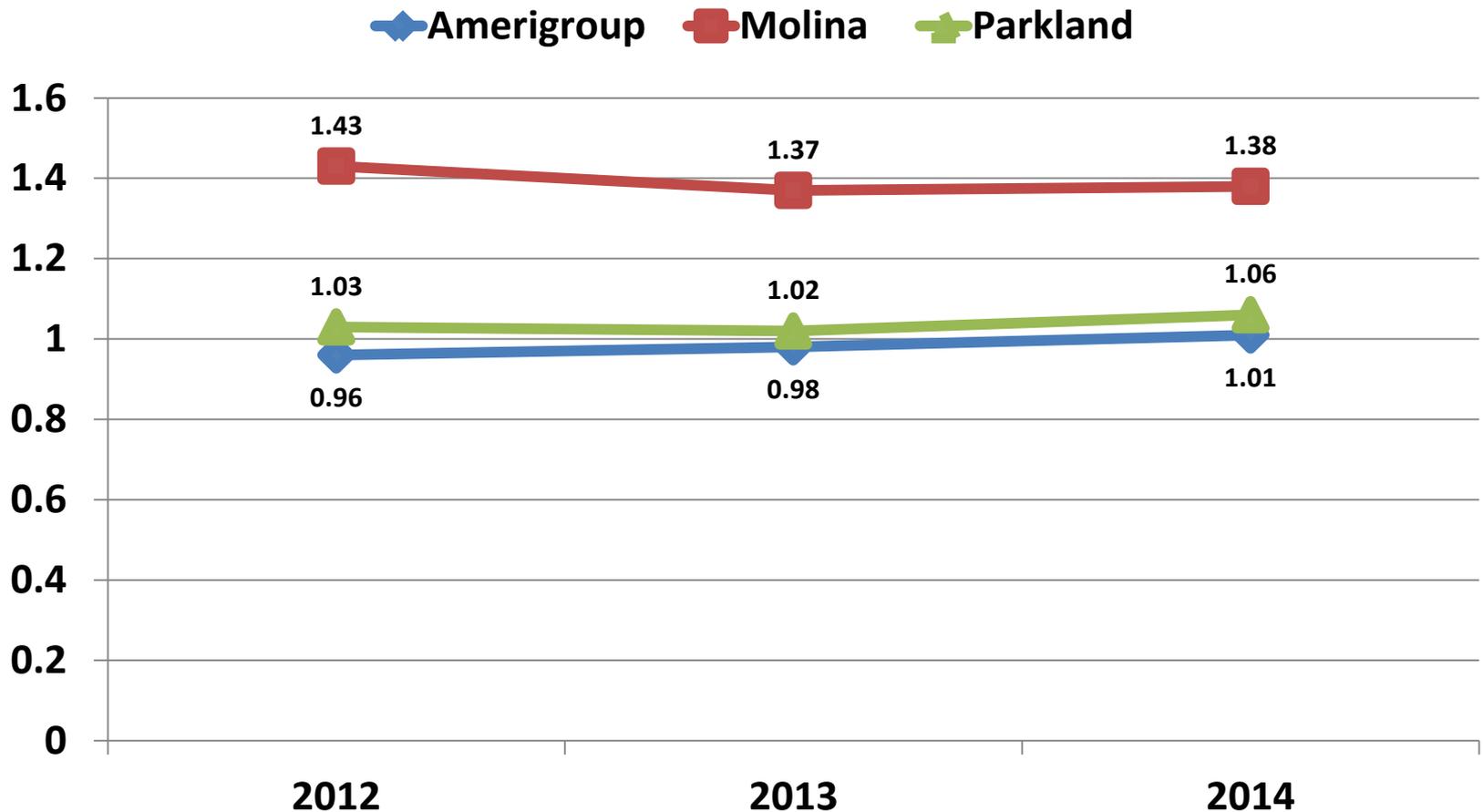
# PPV Cost per 1,000 MM STAR and SA



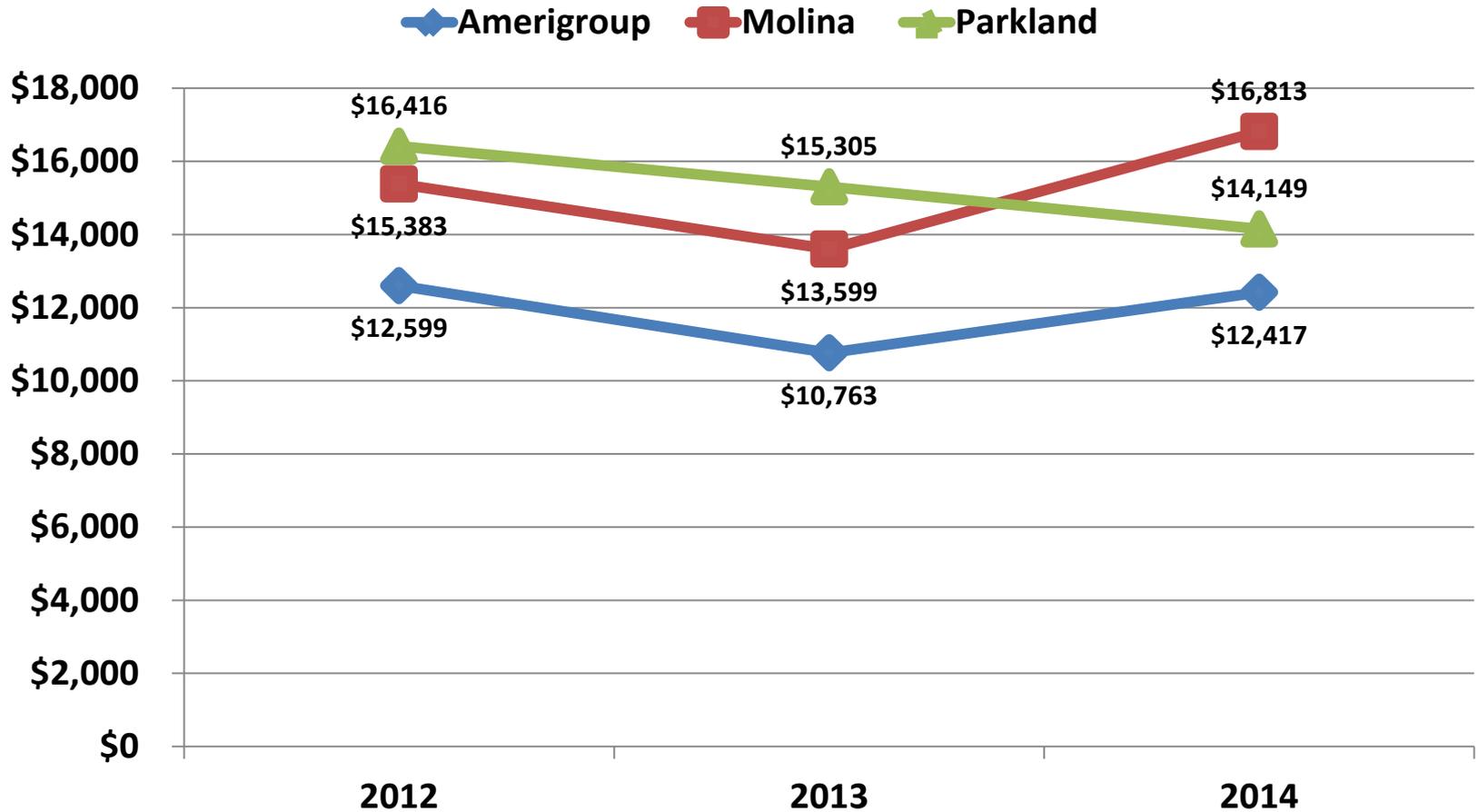
# Cost per PPV STAR and SA



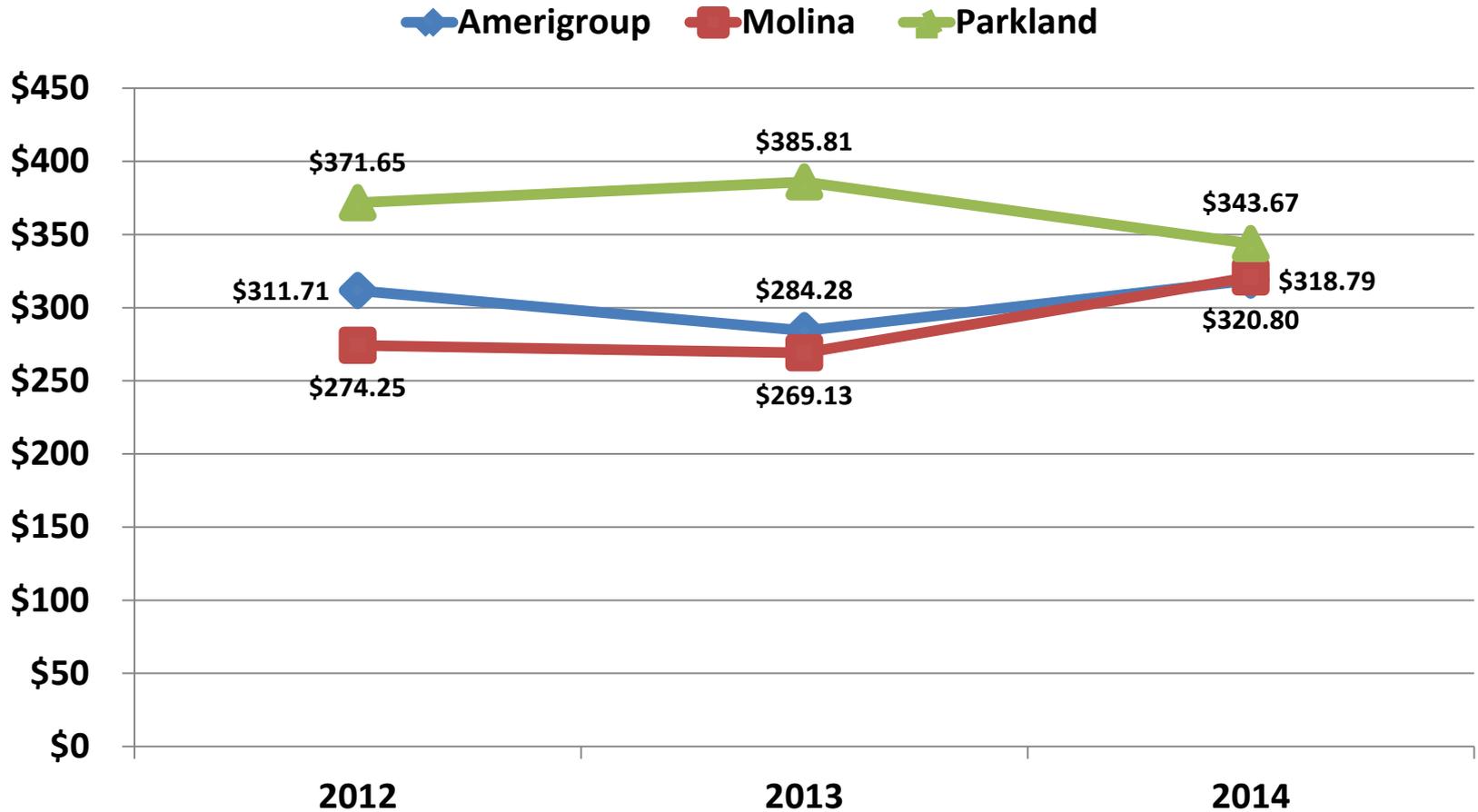
# PPV A/E Ratios All Plans Dallas SA



# PPV Cost per 1,000 MM All Plans Dallas SA



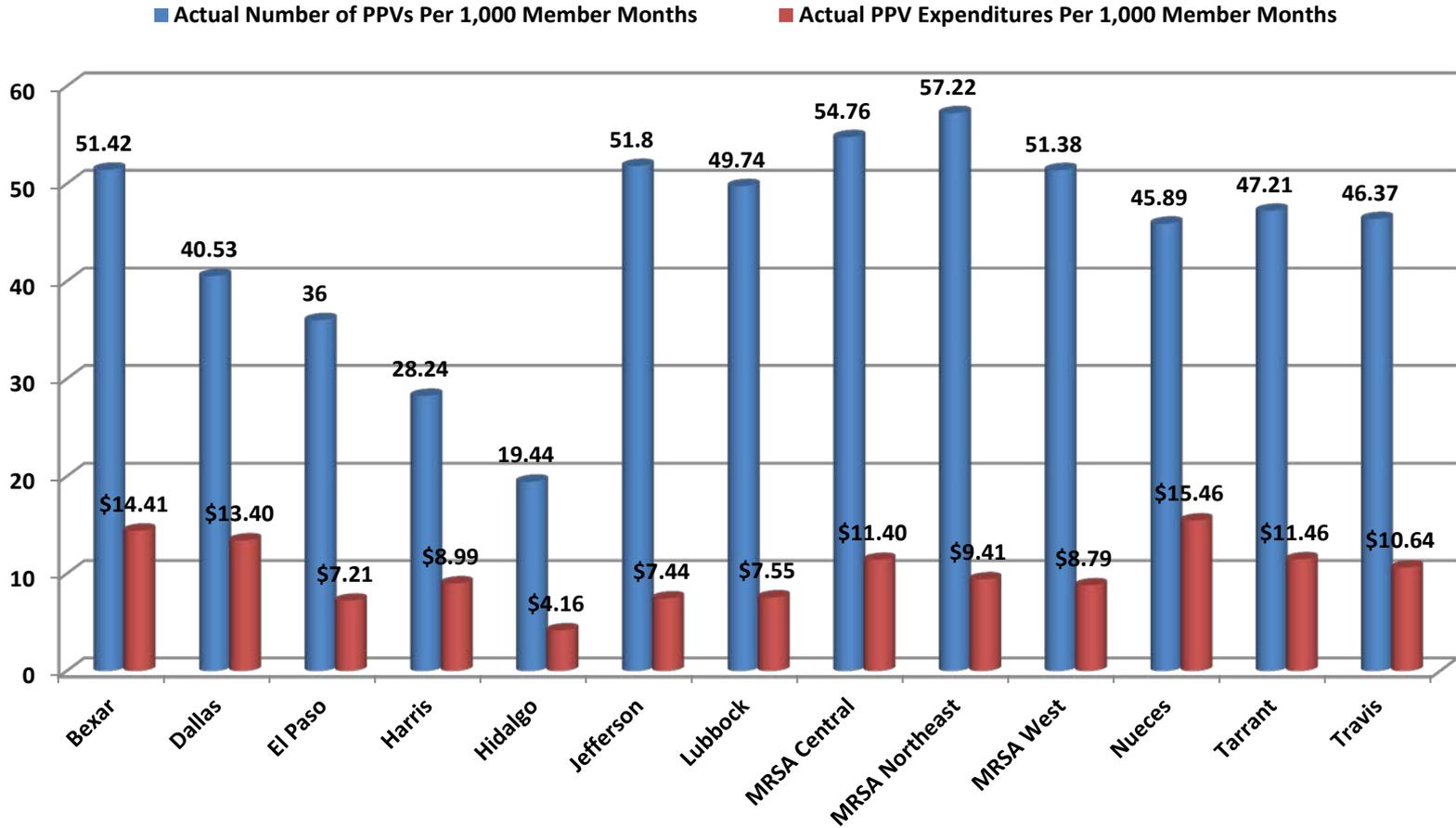
# Cost per PPV All Plans Dallas SA



## PPVs Volume and Cost All Plans Dallas SA

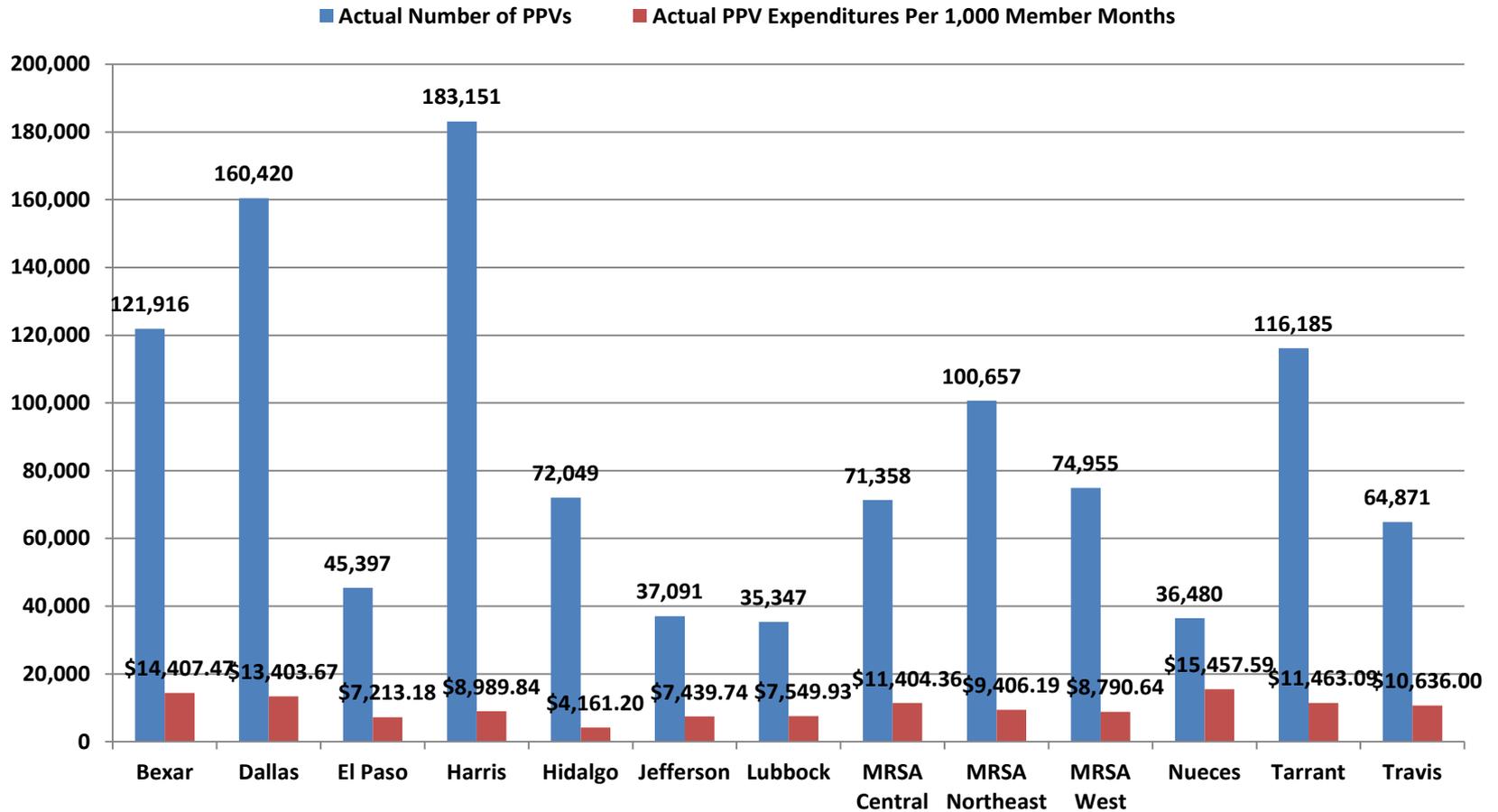
Health Plan	Total Number & Percentage of ED Visits at Risk for PPV	Actual Number and Percentage of PPVs	Actual PPV Expenditures and Percentage	Actual PPV Expenditures Per 1,000 Member Months
Amerigroup	96,999 (47.06%)	75,934 (47.33%)	\$24,206,488 (45.6%)	\$12,416.75
Molina	10,855 (5.27%)	8,404 (5.24%)	\$2,695,860 (5.08%)	\$16,812.87
Parkland	98,240 (47.67%)	76,082 (47.43%)	\$26,144,470 (49.3%)	\$14,149.08
Total Dallas SA	206,094 (14.3%)	160,420 (14.3%)	\$53,046,818.00	\$13,403.67
TOTAL STAR	1,438,591	1,119,877	\$280,326,748.00	\$9,876.37

# Volume and Cost of PPVs in STAR Program



The Costs are presented in \$1,000 Units

# Volume and Cost of PPVs in STAR Program (2)

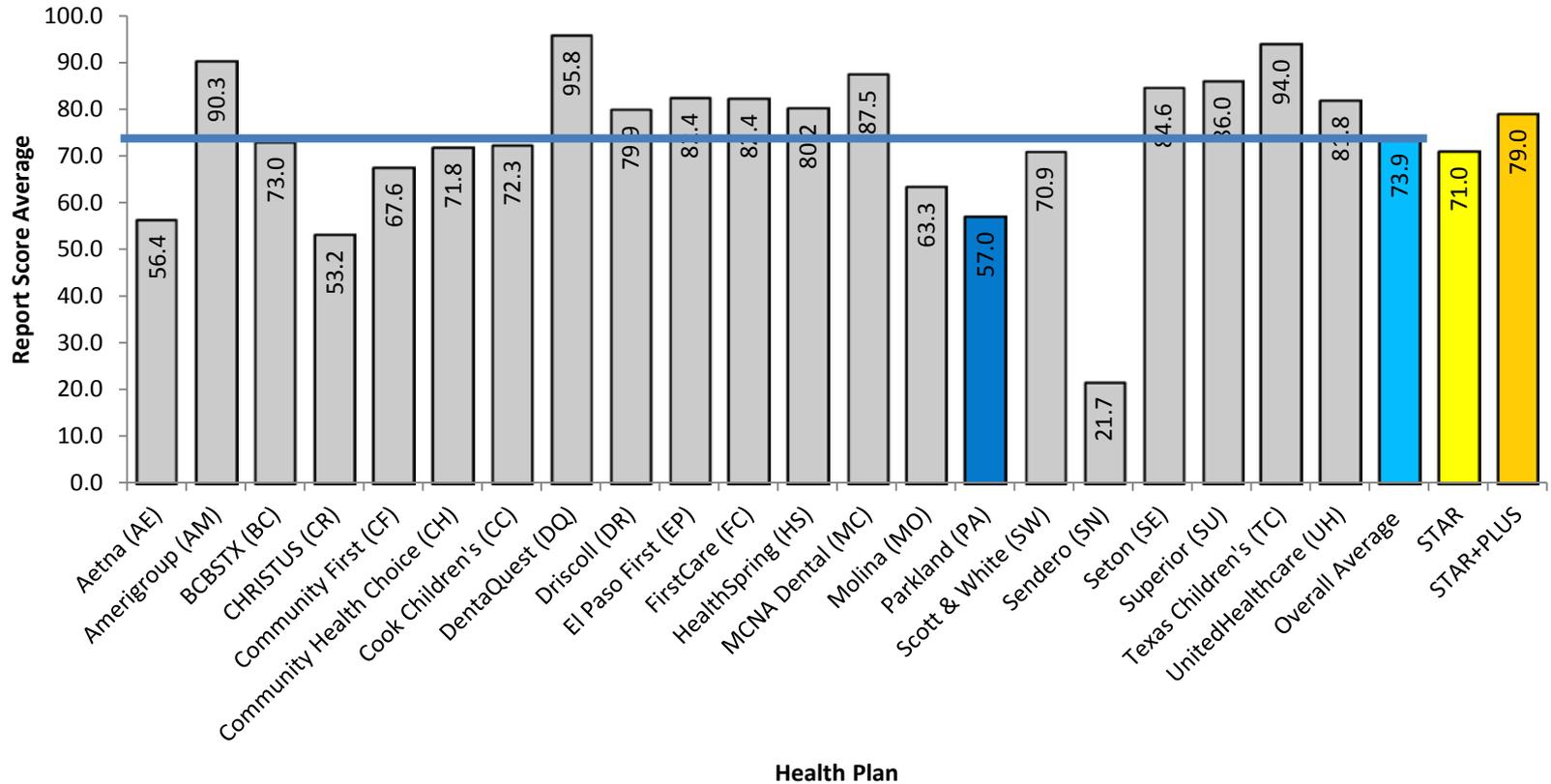


# PPV Reasons 2014

<b>Overall Plan (78.7%)</b>	<b>Number</b>	<b>Frequency</b>
00562* Infections of Upper Respiratory Tract	21,305	28.00%
00627* Non-Bacterial Gastroenteritis, Nausea & Vomiting	5,838	7.67%
00675* Other Skin, Subcutaneous Tissue & Breast Disorders	5,238	6.88%
00871* Signs, Symptoms & Other Factors Influencing Health Status	5,195	6.83%
00564* Level I Other Ear, Nose, Mouth, Throat & Cranial/Facial Diagnoses	5,019	6.60%
00808* Viral Illness	3,728	4.90%
00661* Level II Other Musculoskeletal System & Connective Tissue Diagnoses	3,001	3.94%
00628* Abdominal Pain	2,787	3.66%
00674* Contusion, Open Wound & Other Trauma To Skin & Subcutaneous Tissue	2,466	3.24%
00673* Cellulitis & Other Bacterial Skin Infections	1,923	2.53%
00727* Acute Lower Urinary Tract Infections	1,870	2.46%
00576* Level I Other Respiratory Diagnoses	1,500	1.97%

# 2013 PIP Score

## 2013 Final PIP Report Score Averages by Plan



# Agenda Item no. 5

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## Review meeting

## Contact

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