



Quarterly Quality Call FirstCare Health Plans

**Texas Health and Human Services
Commission**

Health Policy and Clinical Services Division
Healthcare Quality Analytics, Research and Coordination Support

August 24, 2015

Agenda Overview

1. MCO initiatives for value-based contracting – **15 min**
2. MCO identification/integration of high value DSRIP projects - **10 min**
3. MCO super-utilizer targeting and intervention – **10 min**
4. Focused quality measure discussion – **20 min**

Agenda Item no. 2

MCO's efforts towards identification of high value DSRIP projects and steps towards integration of these projects into an MCO value based payment model

RHPs active

- 6, 11, 12, 13, 14, 19

Agenda Item no. 3

MCO's super-utilizer targeting and intervention strategies. This could include value based payments as a means to finance such activities

To discuss:

- Health Forum theme: Super-Utilizers
- CMS IAP Program
- Top 10 highest cost, ED, inpatient

Agenda Item no. 4

**Focused discussion on a specific MCO
quality measure**

Quality Measures collected by HHSC

- **Quality of Care**
- **PPEs**

PPEs Definition

Potentially preventable emergency room visit (PPV)

Emergency treatment for a condition that could have been, treated or prevented by a physician or other health care provider in a nonemergency setting.

Potentially preventable readmission (PPR)

A return hospitalization within a set time period that might have resulted from problems in the care during a previous hospital stay or from deficiencies in a post-hospital discharge follow-up.

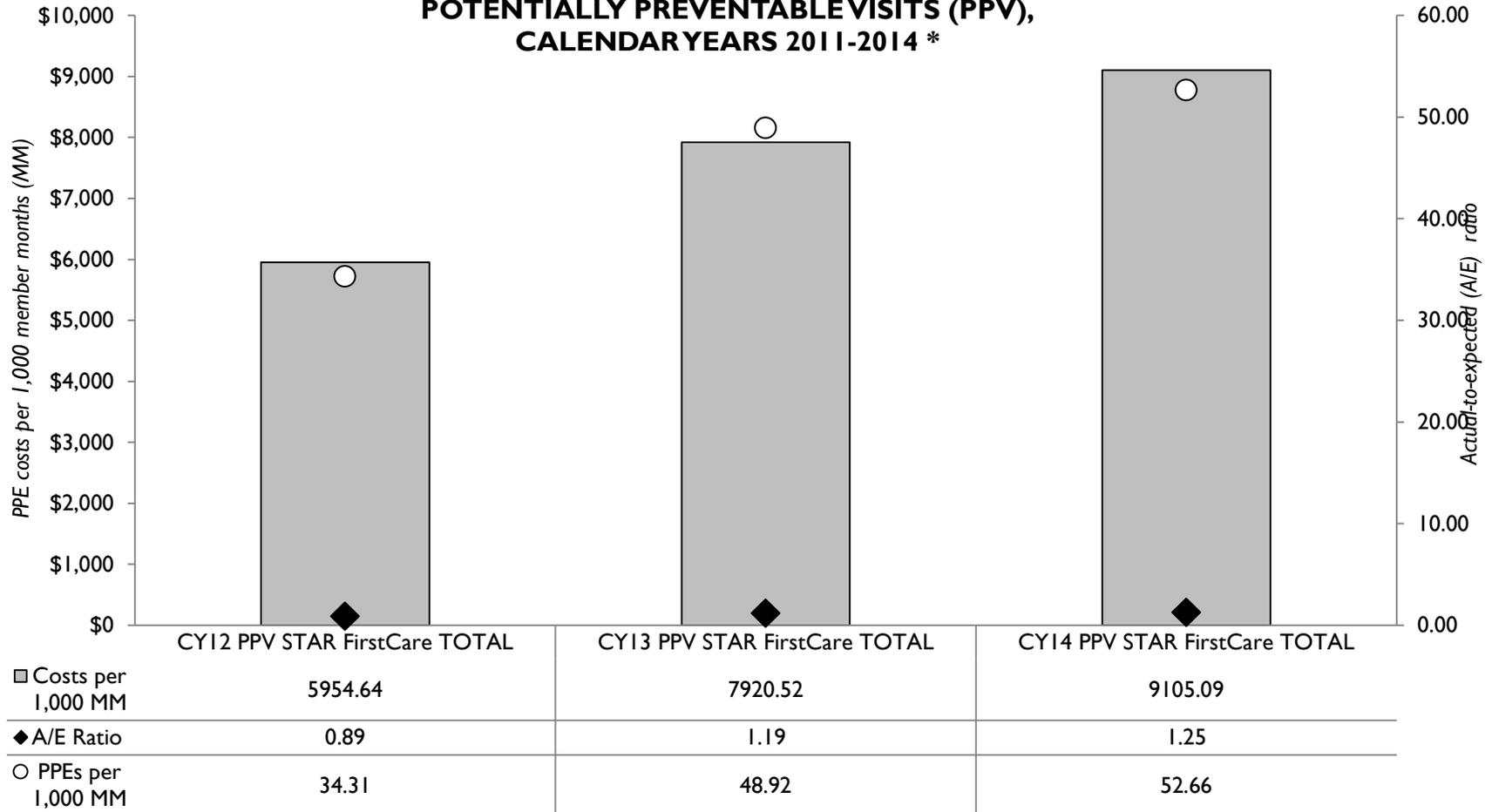
NOTE: For the report, PPRs are expressed as PPR chains (one or more PPRs within a readmission window).

Potentially preventable admission (PPA)

A hospital admission or a long-term care facility stay that might have been reasonably prevented with adequate access to ambulatory care or health care coordination.

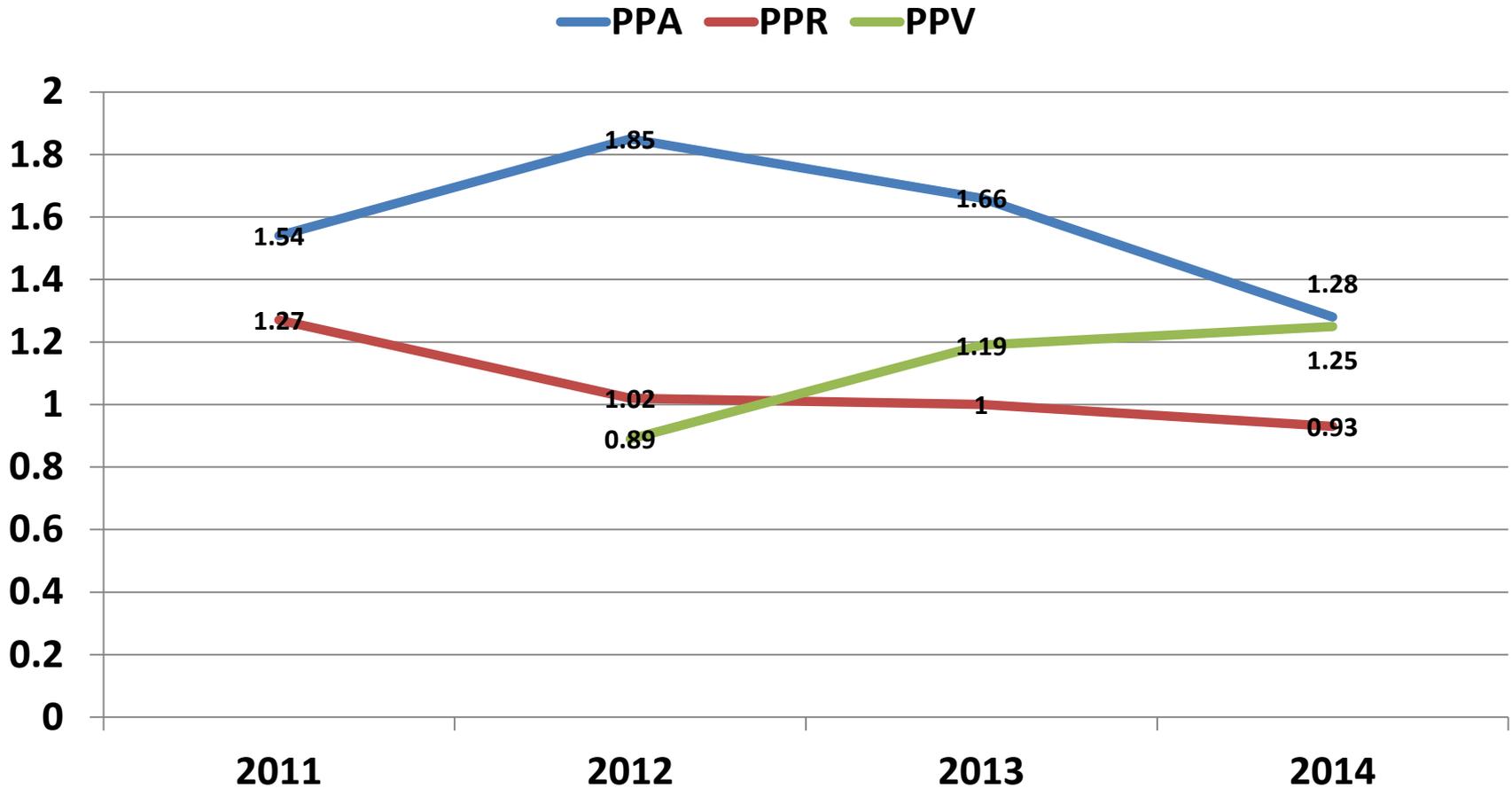
FirstCare PPV on Website

**MEDICAID / CHIP MANAGED CARE ORGANIZATION (MCO),
POTENTIALLY PREVENTABLE VISITS (PPV),
CALENDAR YEARS 2011-2014 ***



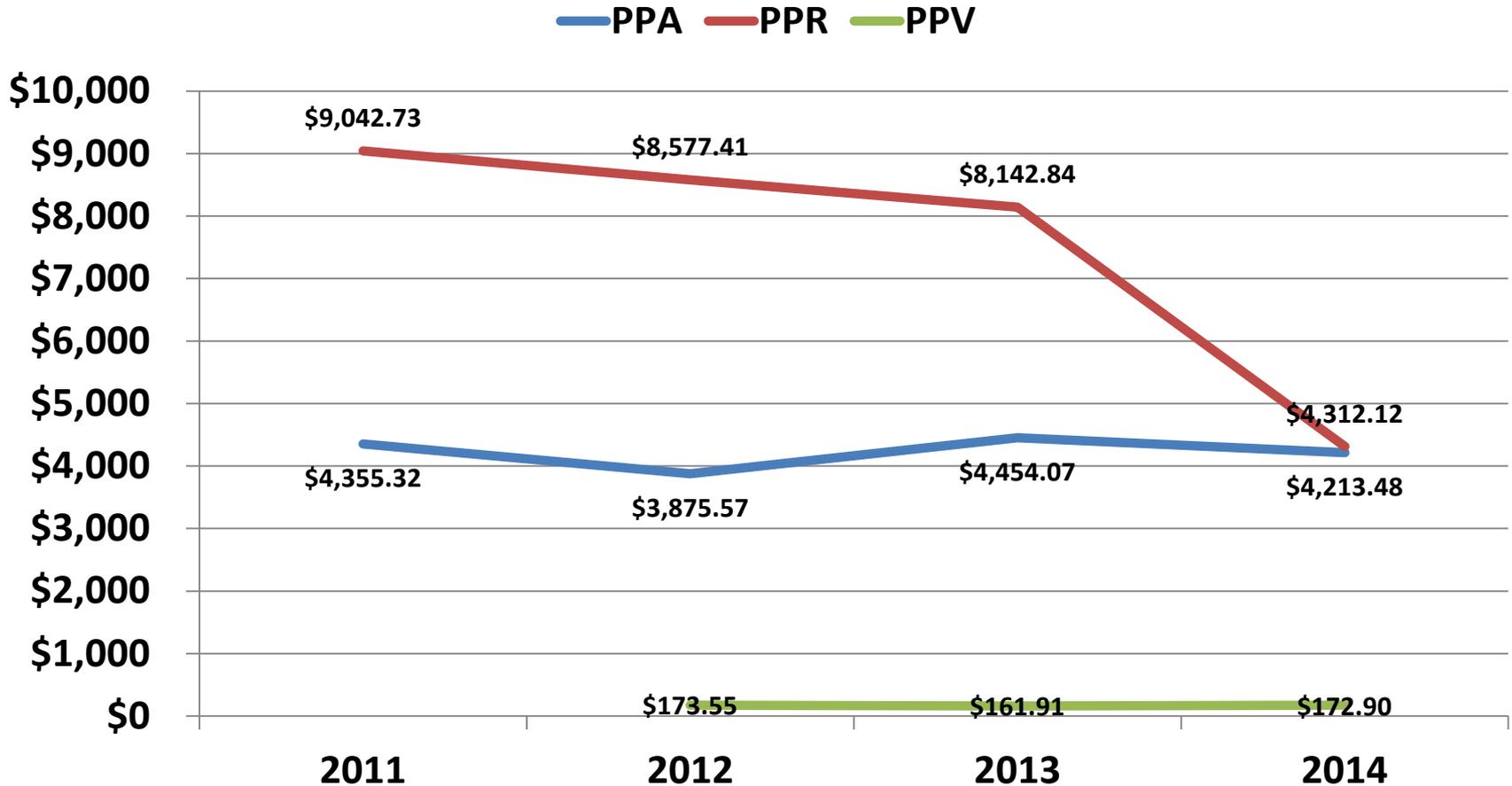
* NOTE: Calendar year 2014 is a partial year of data

FirstCare PPEs*

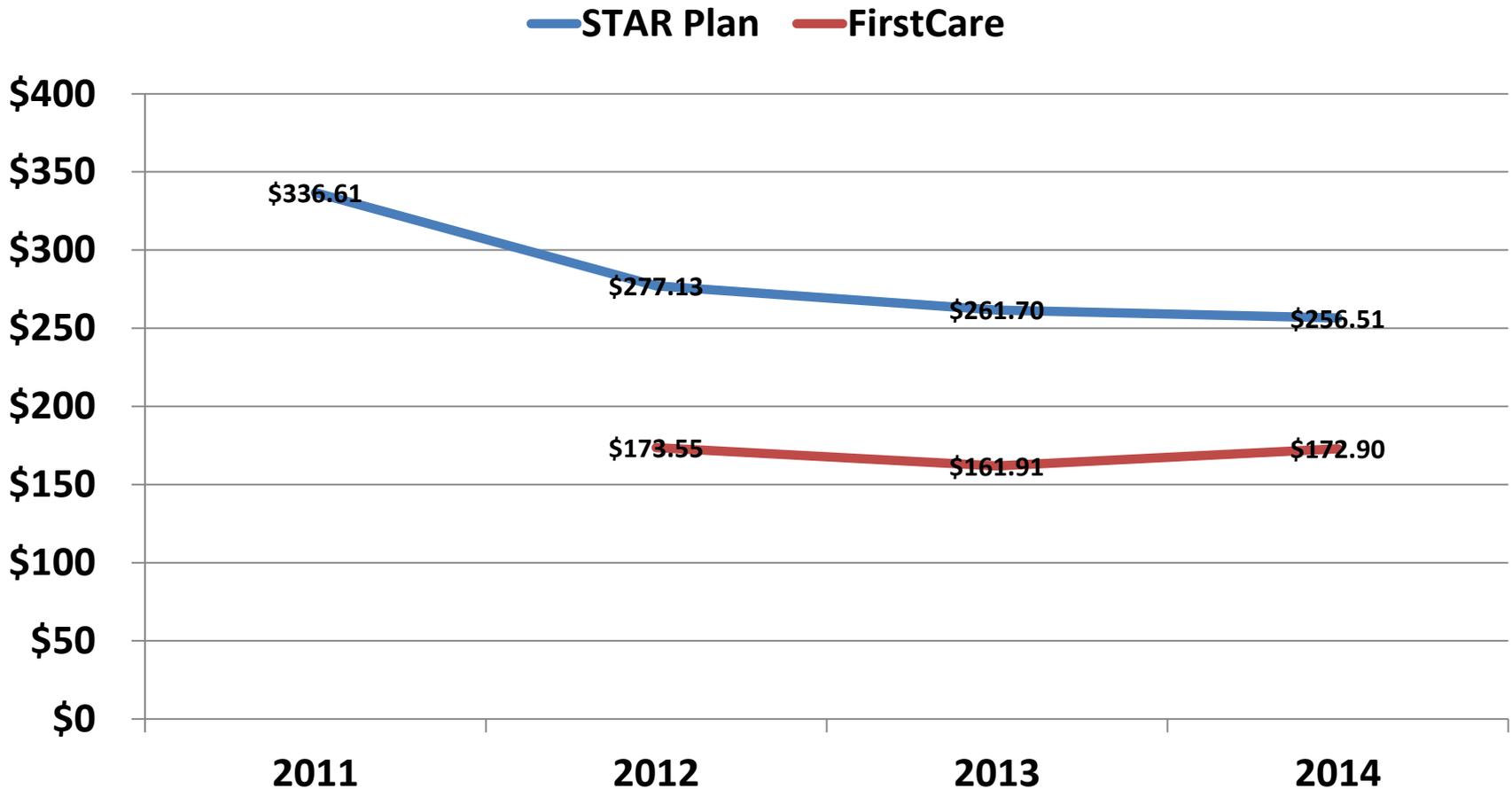


* NOTE: Calendar year 2014 is a partial year of data

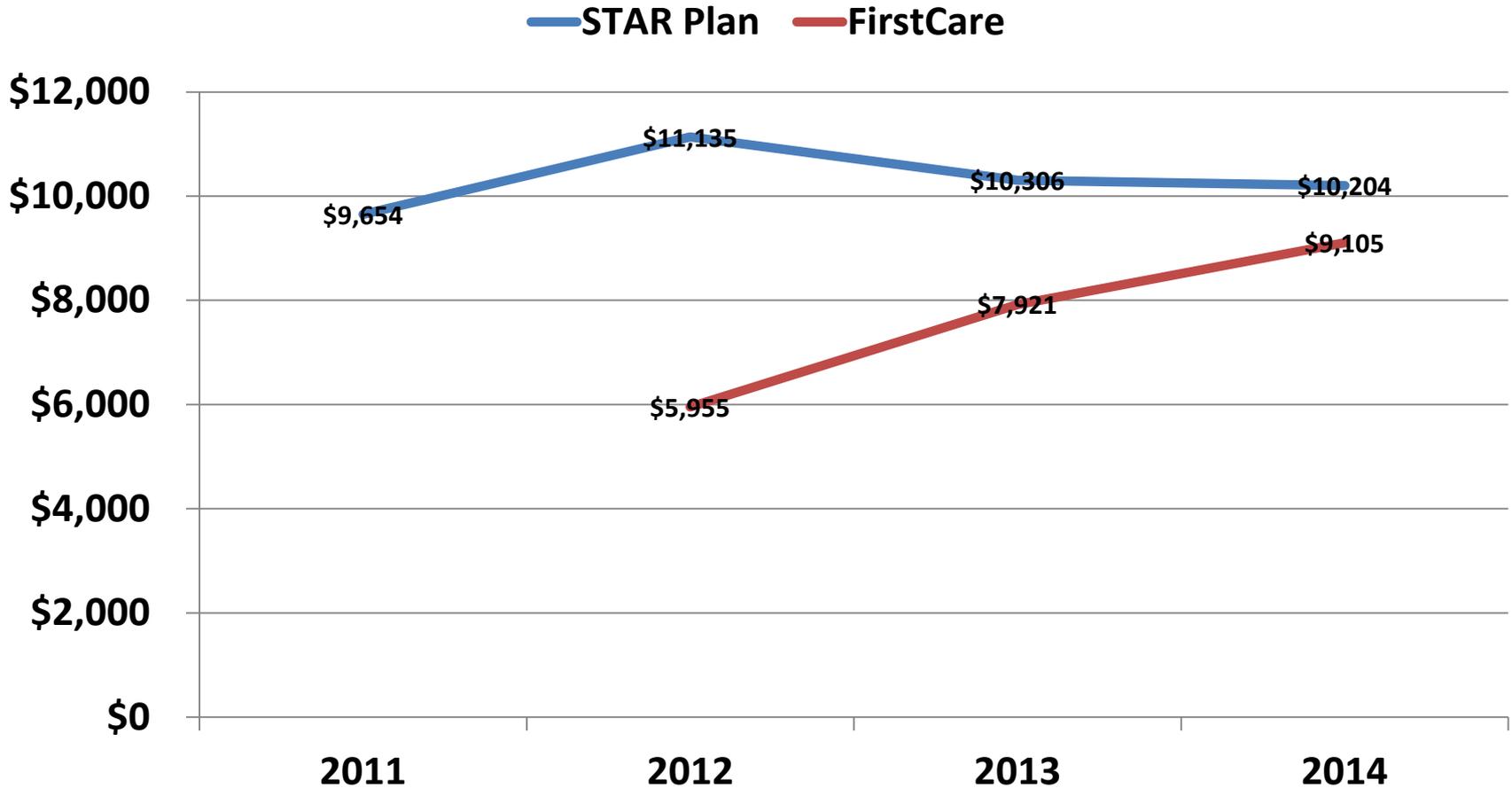
FirstCare Cost per PPE



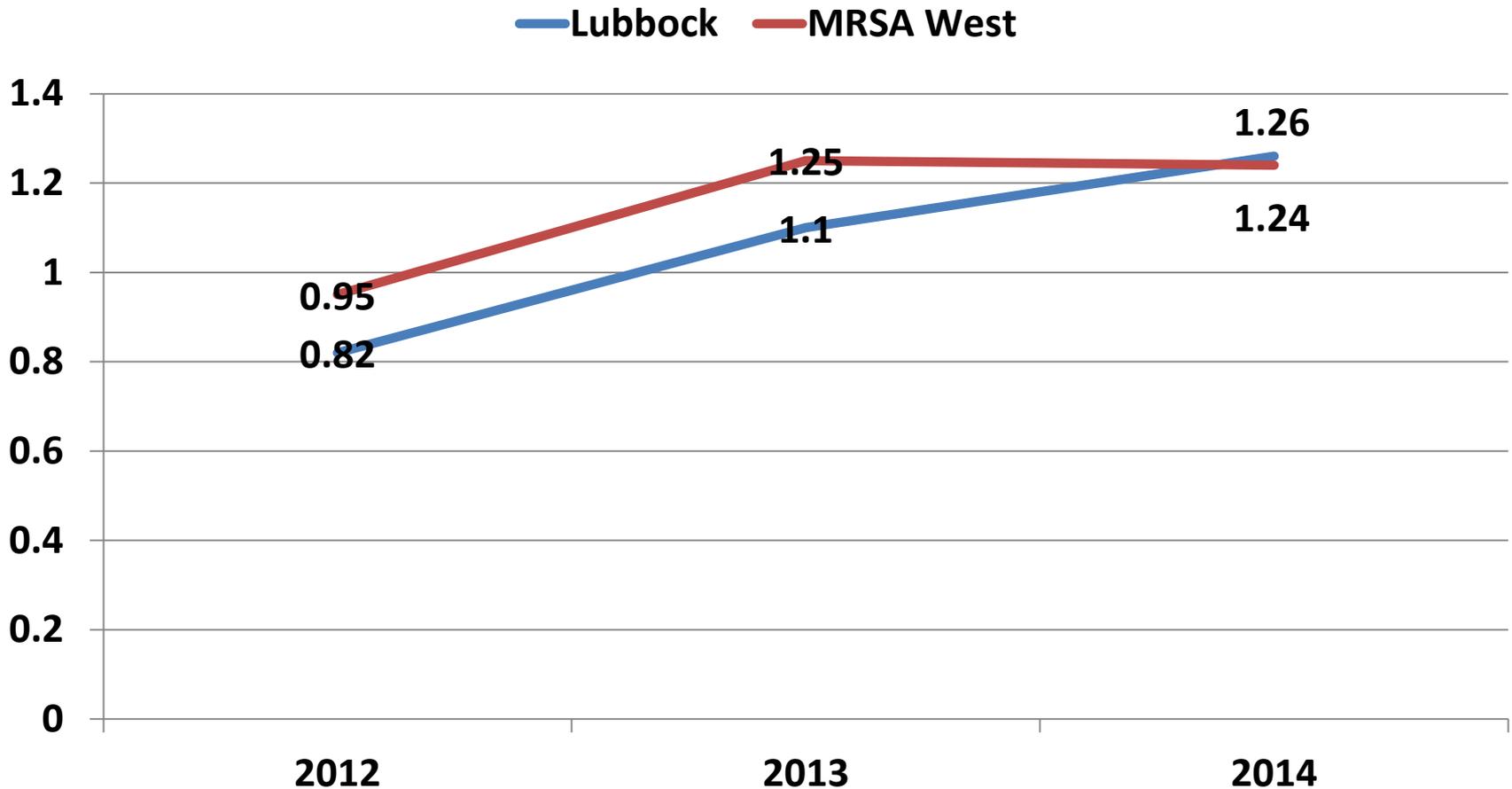
Cost per PPV



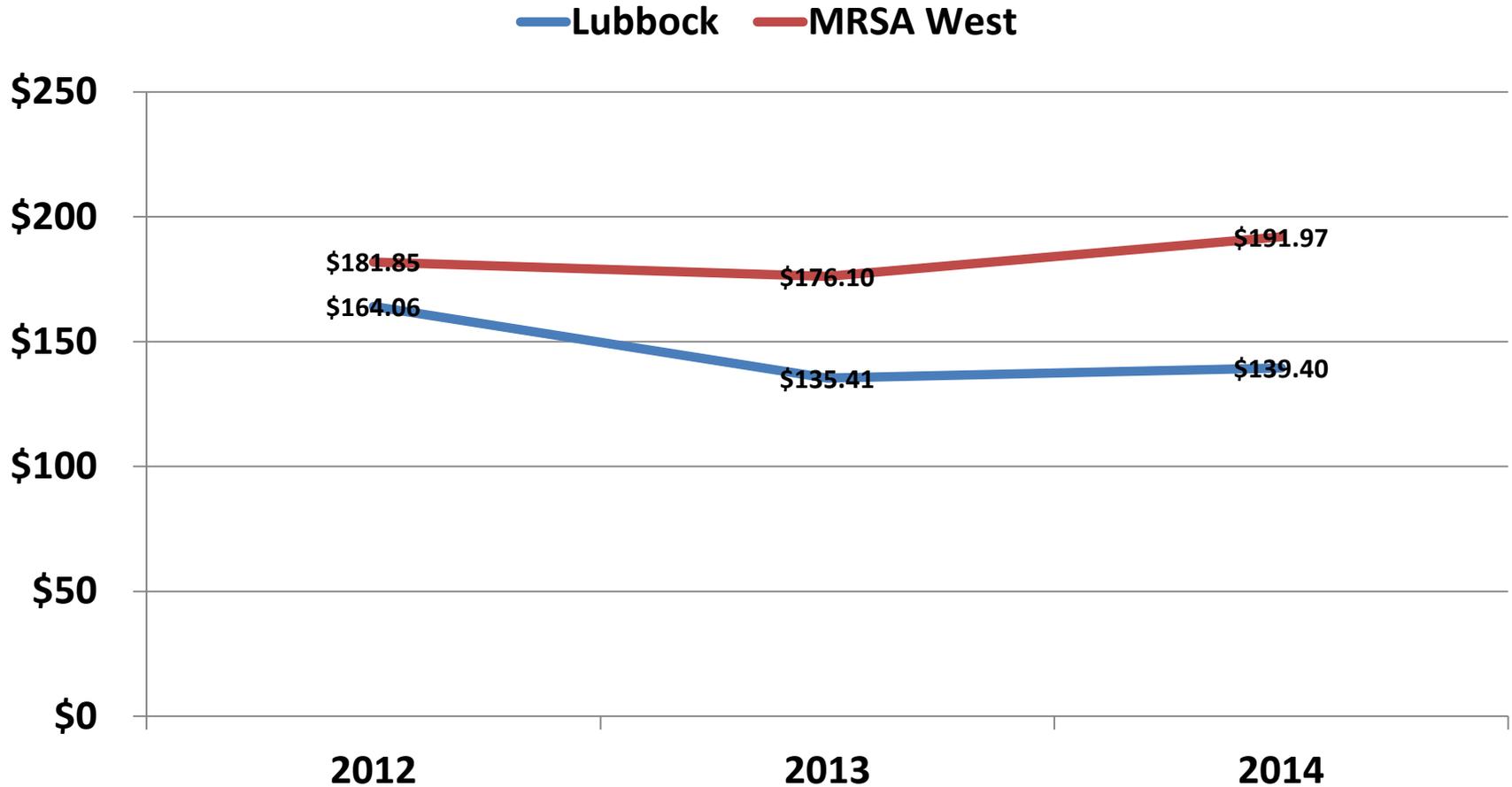
PPV Cost per 1,000 MM



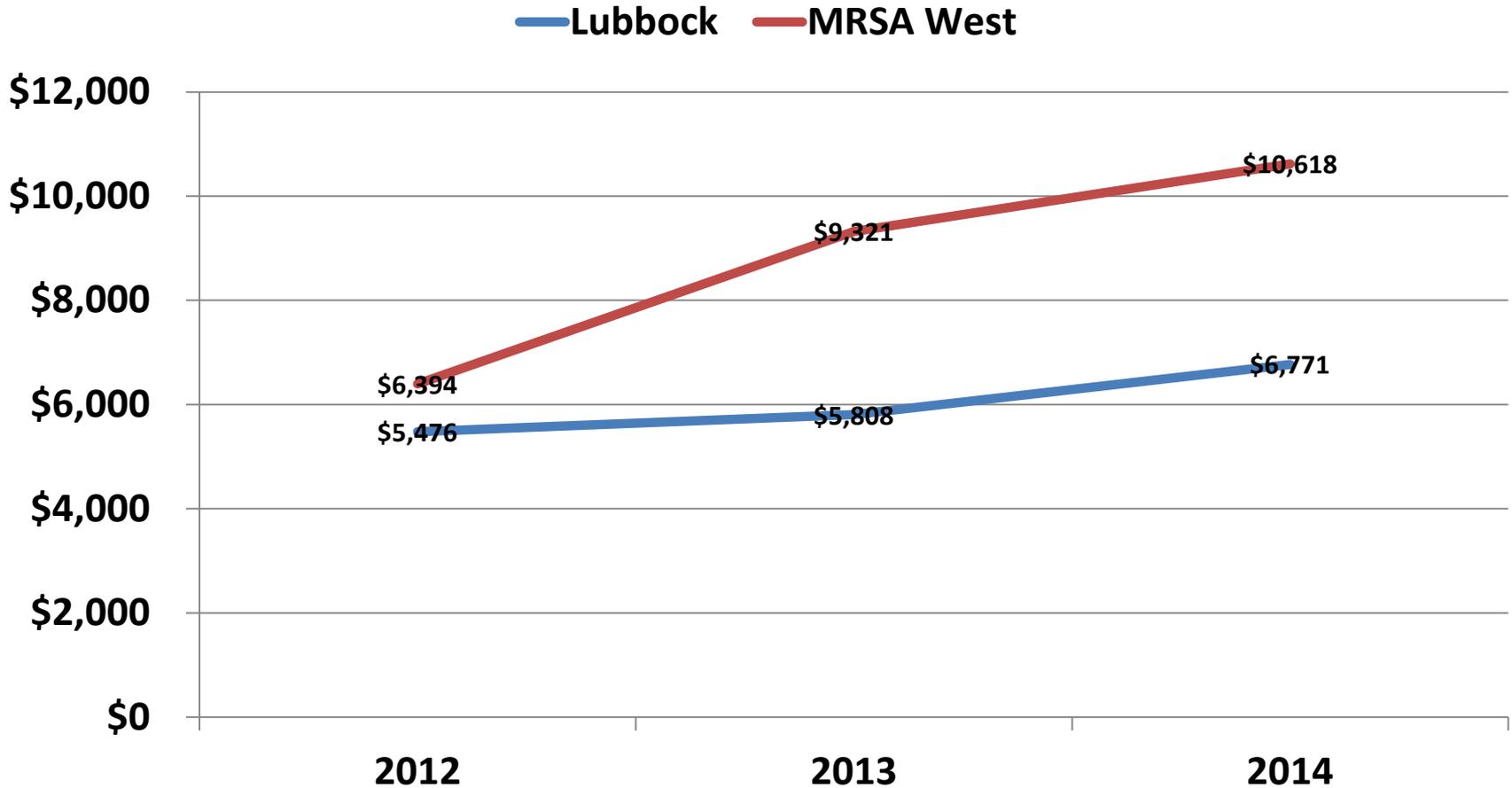
PPV A/E Ratios by Service Area



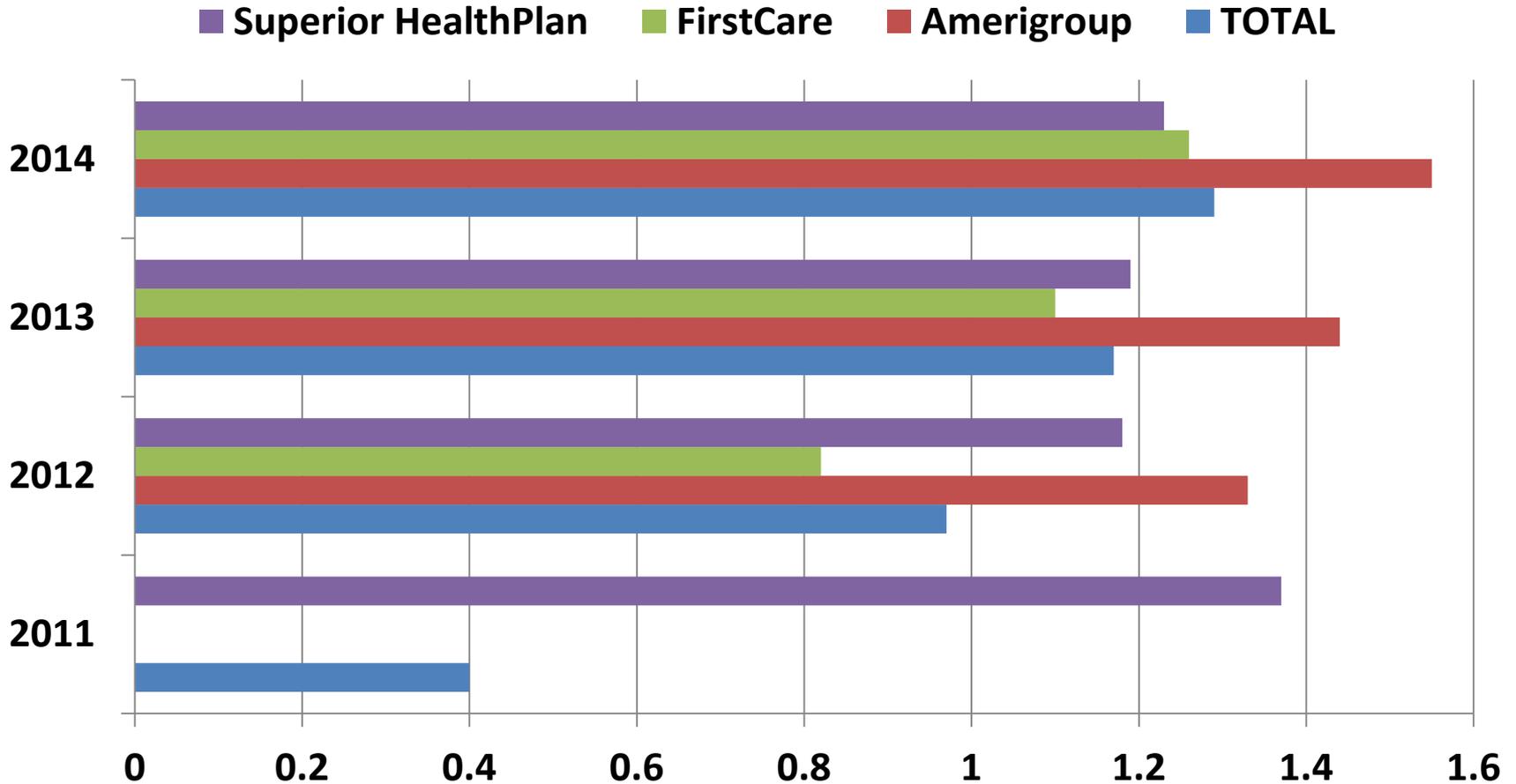
Cost per PPV by Service Area



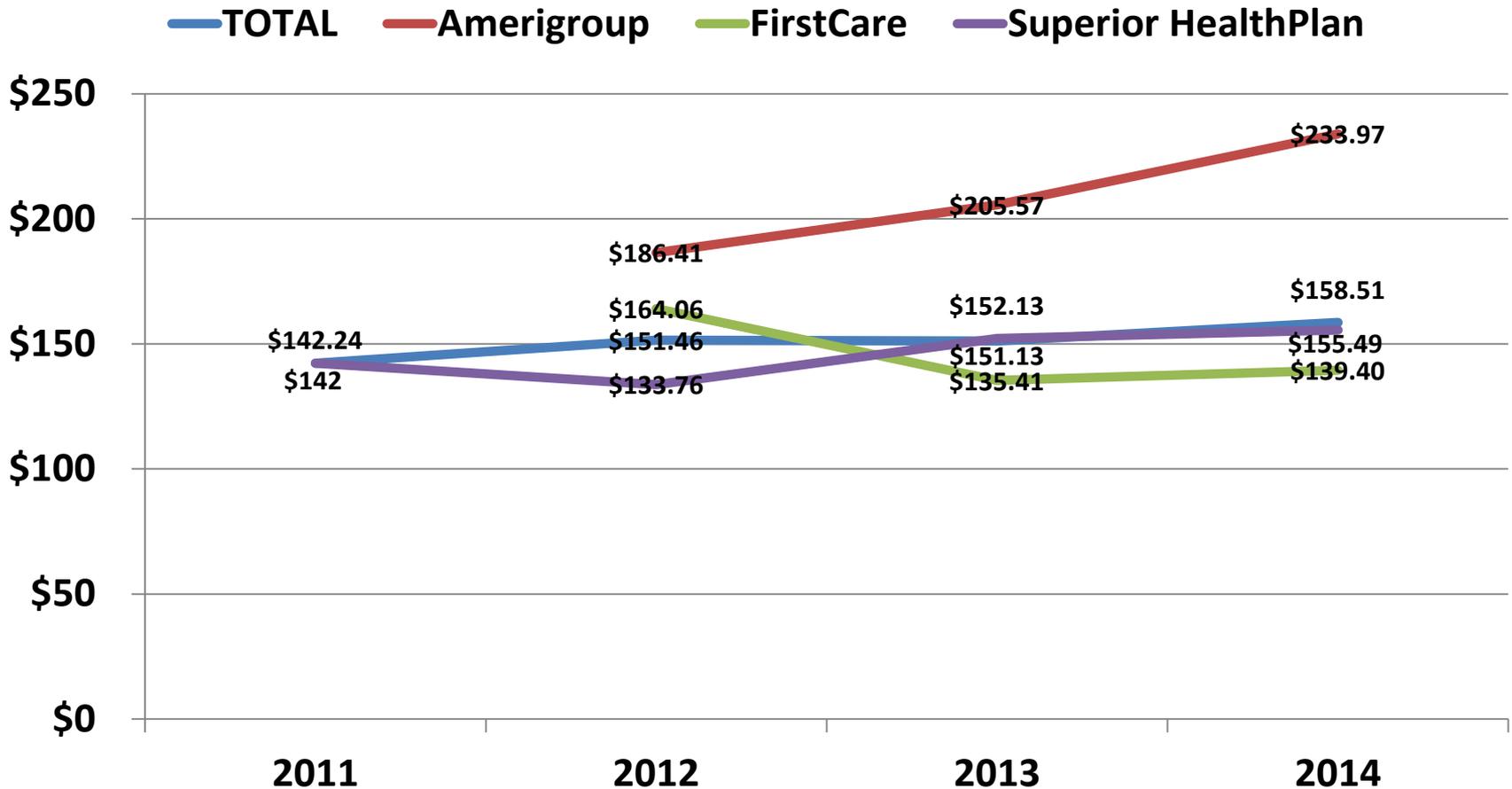
PPV Cost per 1,000 MM by SA



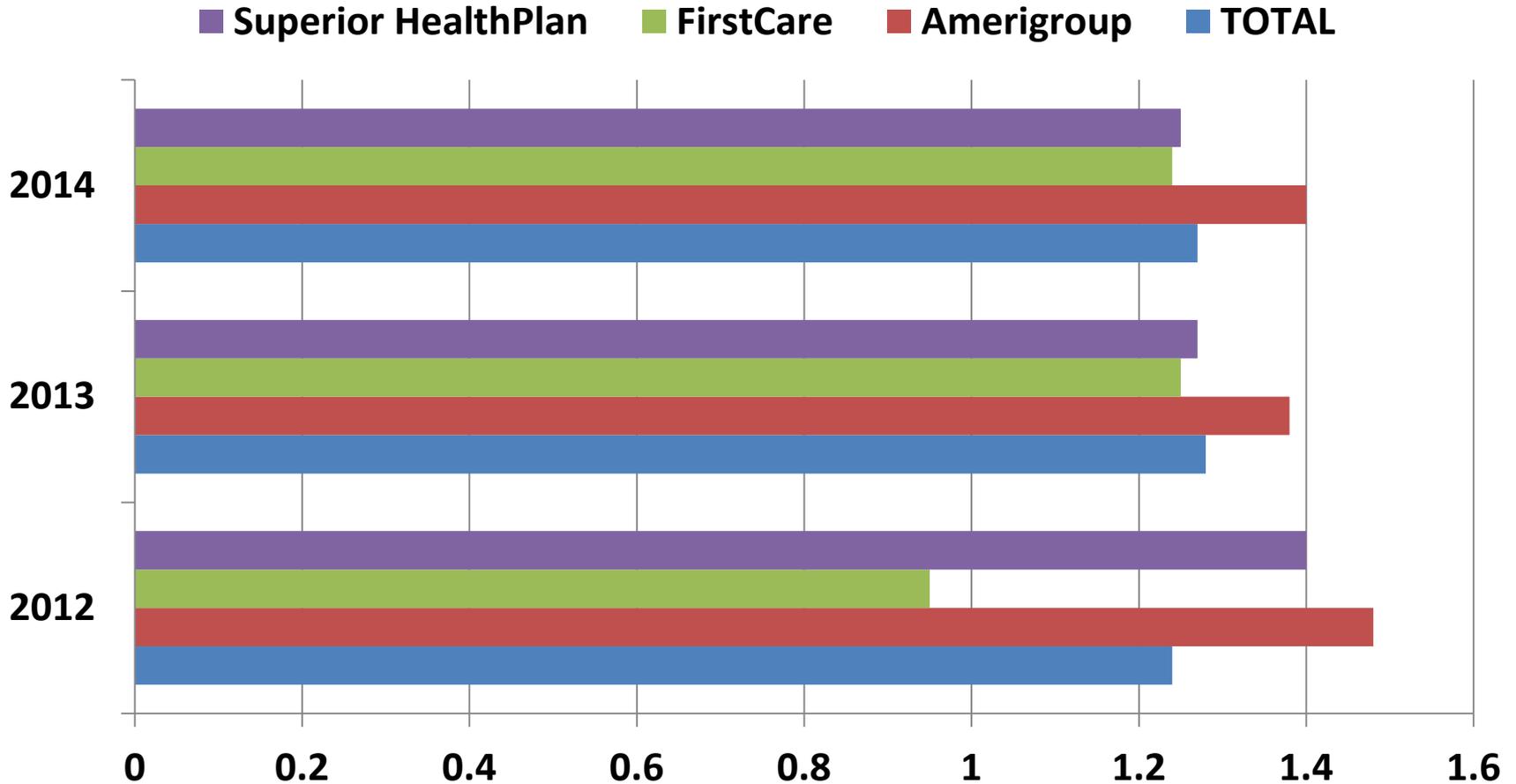
PPV A/E Ratios in Lubbock SA



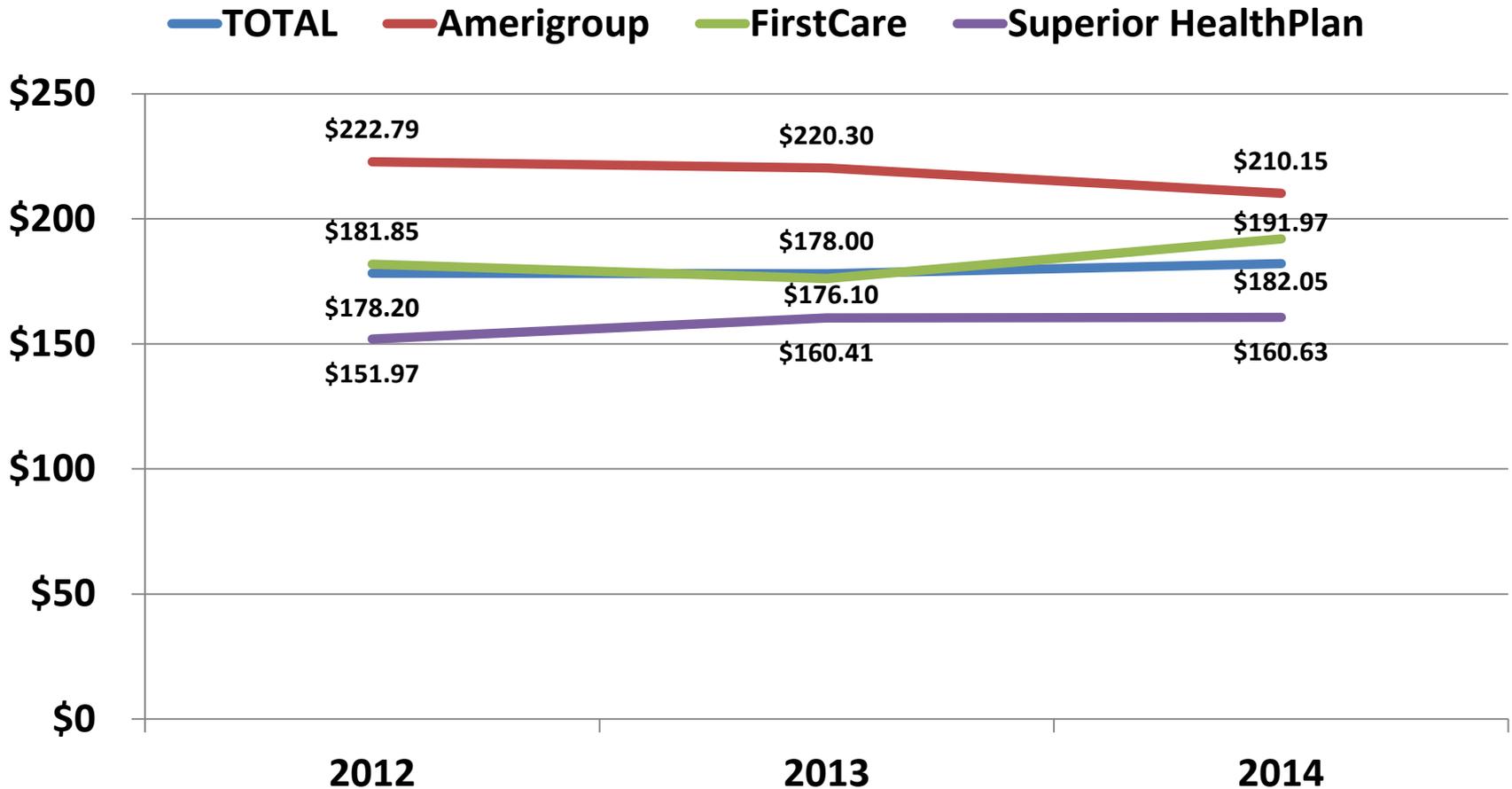
Cost per PPV All Plans Lubbock SA



PPV A/E Ratios All Plans MRSA SA



Cost per PPV All Plans MRSA SA

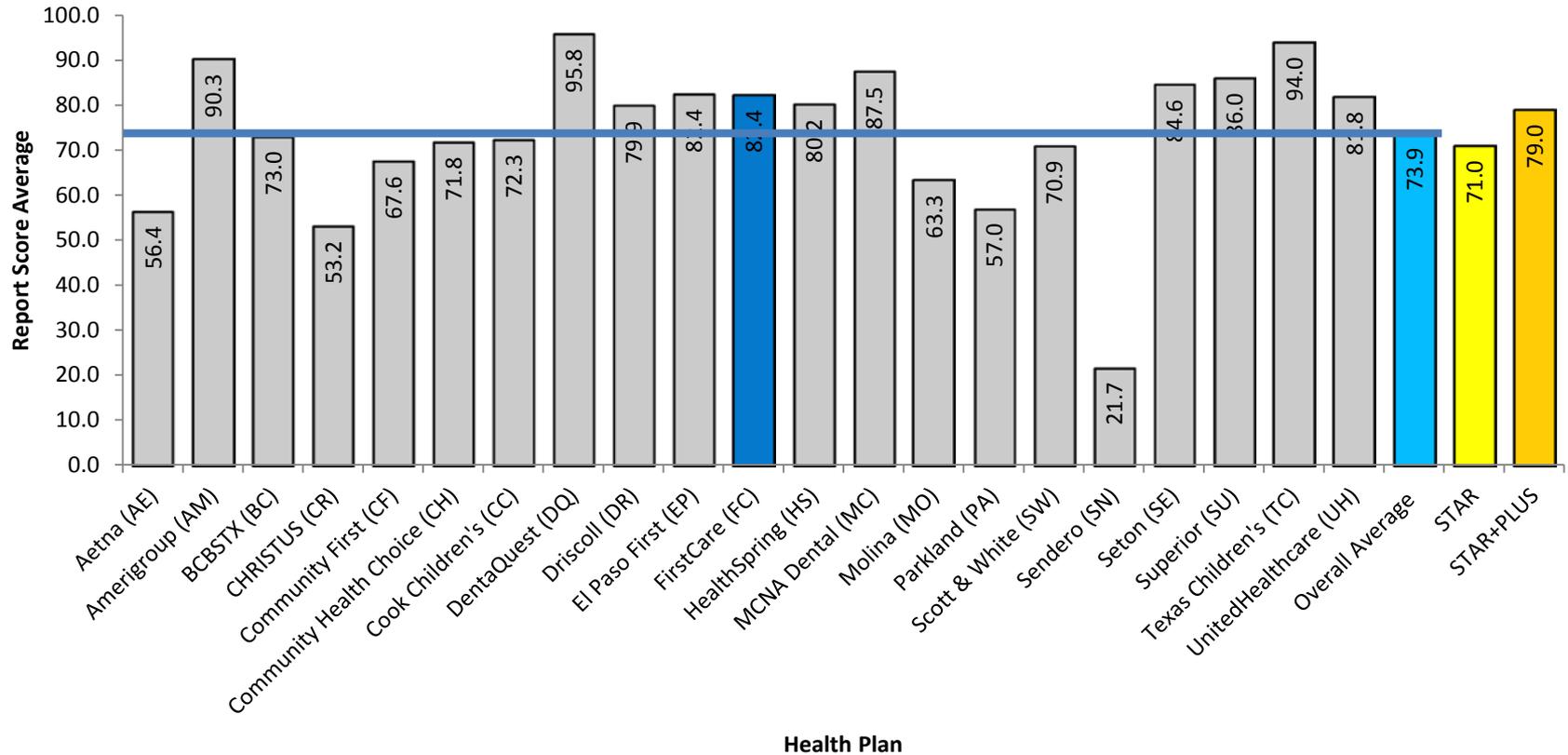


PPV Reasons 2013

Overall Plan (73%)	Number	Frequency
Infections of Upper Respiratory Tract	11,746	26.54%
Non-Bacterial Gastroenteritis, Nausea & Vomiting	2,840	6.42%
Contusion, Open Wound & Other Trauma to Skin & Subcutaneous Tissue	2,579	5.83%
Level II Other Musculoskeletal System & Connective Tissue Diagnoses	2,491	5.63%
Other Skin, Subcutaneous Tissue & Breast Disorders	2,225	5.03%
Level I Other Ear, Nose, Mouth, Throat & Cranial/Facial Diagnoses	2,023	4.57%
Signs, Symptoms & Other Factors Influencing Health Status	1,882	4.25%
Abdominal Pain	1,774	4.01%
Viral Illness	1,506	3.40%
Cellulitis & Other Bacterial Skin Infections	1,137	2.57%
Acute Lower Urinary Tract Infections	1,091	2.46%
Chest Pain	985	2.23%

2013 PIP Score

2013 Final PIP Report Score Averages by Plan



Agenda Item no. 5

Review meeting

Contact

James A. Cooley
(512) 380-4376
james.cooley@hhsc.state.tx.us

Dan Culica
(512) 380-4382
dan.culica@hhsc.state.tx.us