



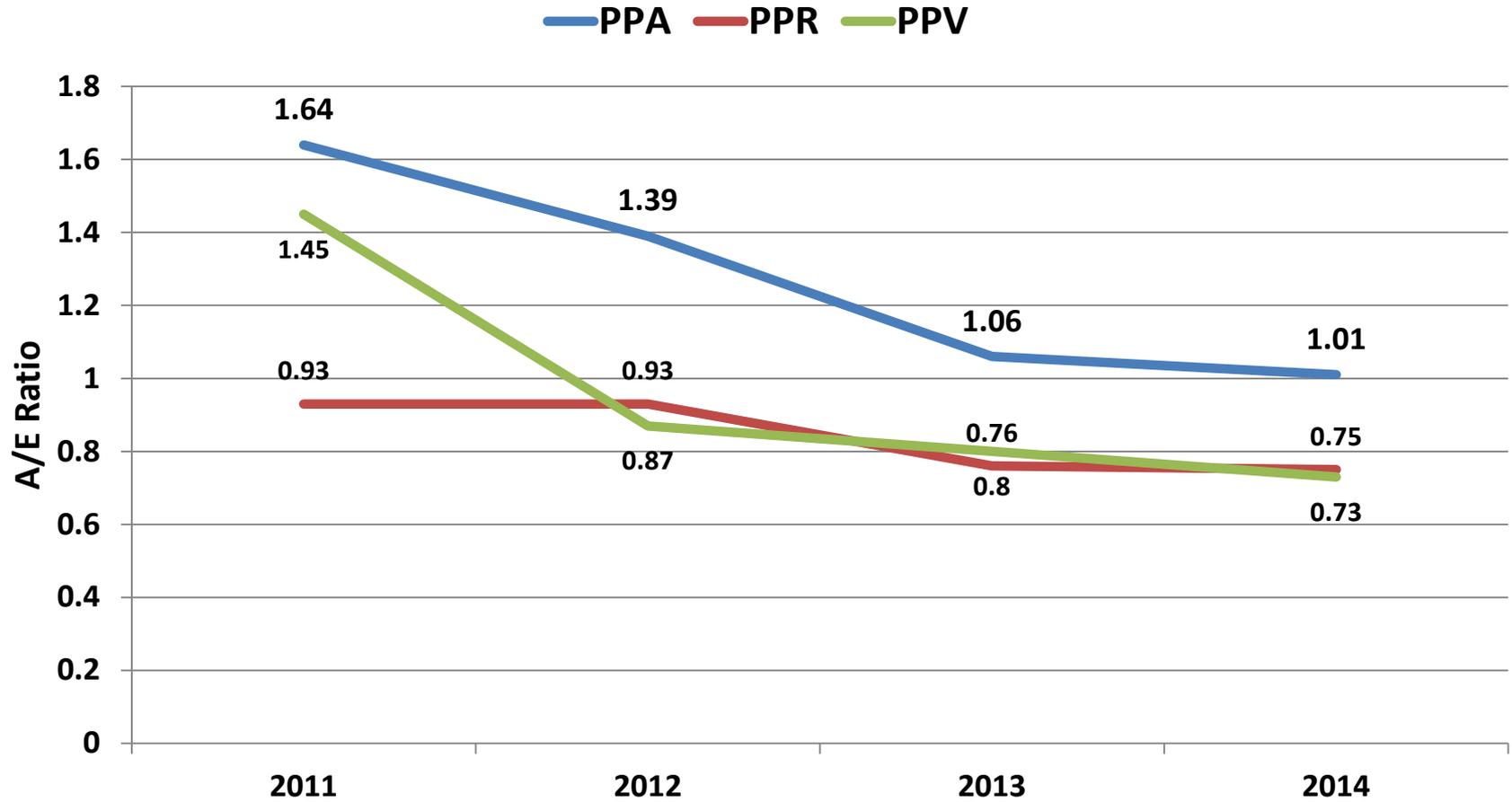
Quarterly Quality Call Driscoll Health Plan

**Texas Health and Human Services
Commission**

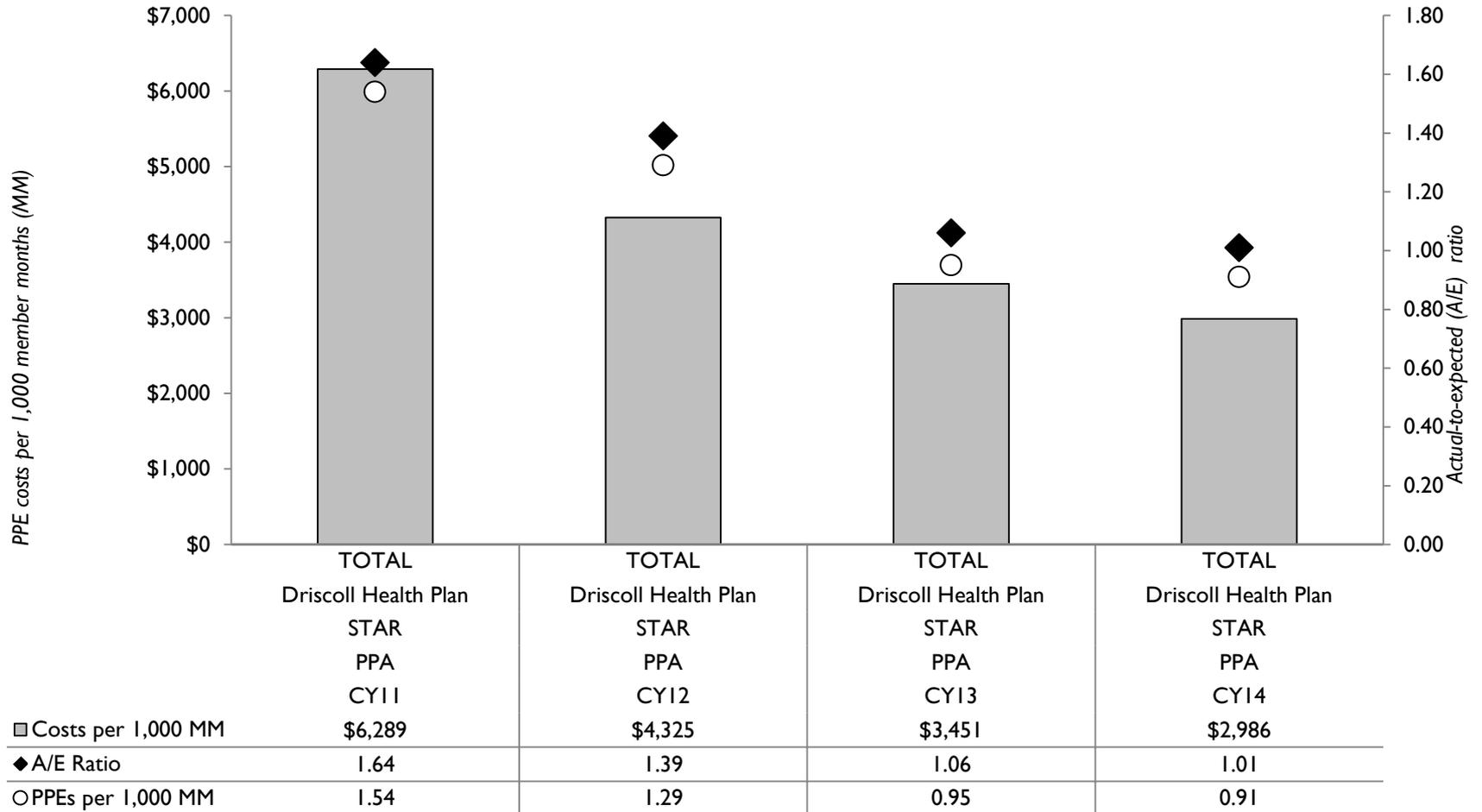
Health Policy and Clinical Services Division

Healthcare Quality Analytics, Research and Coordination Support

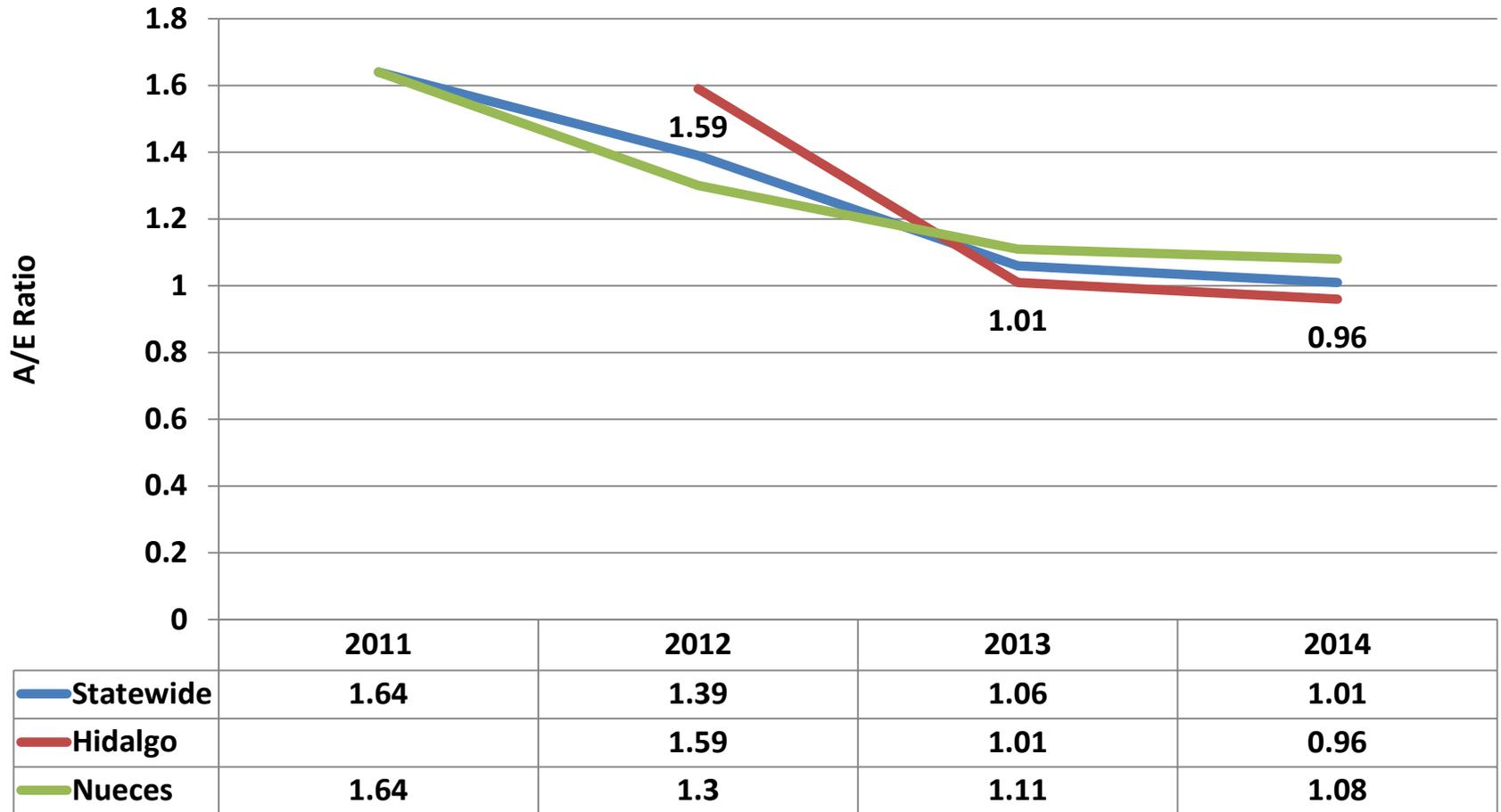
June 3rd, 2015



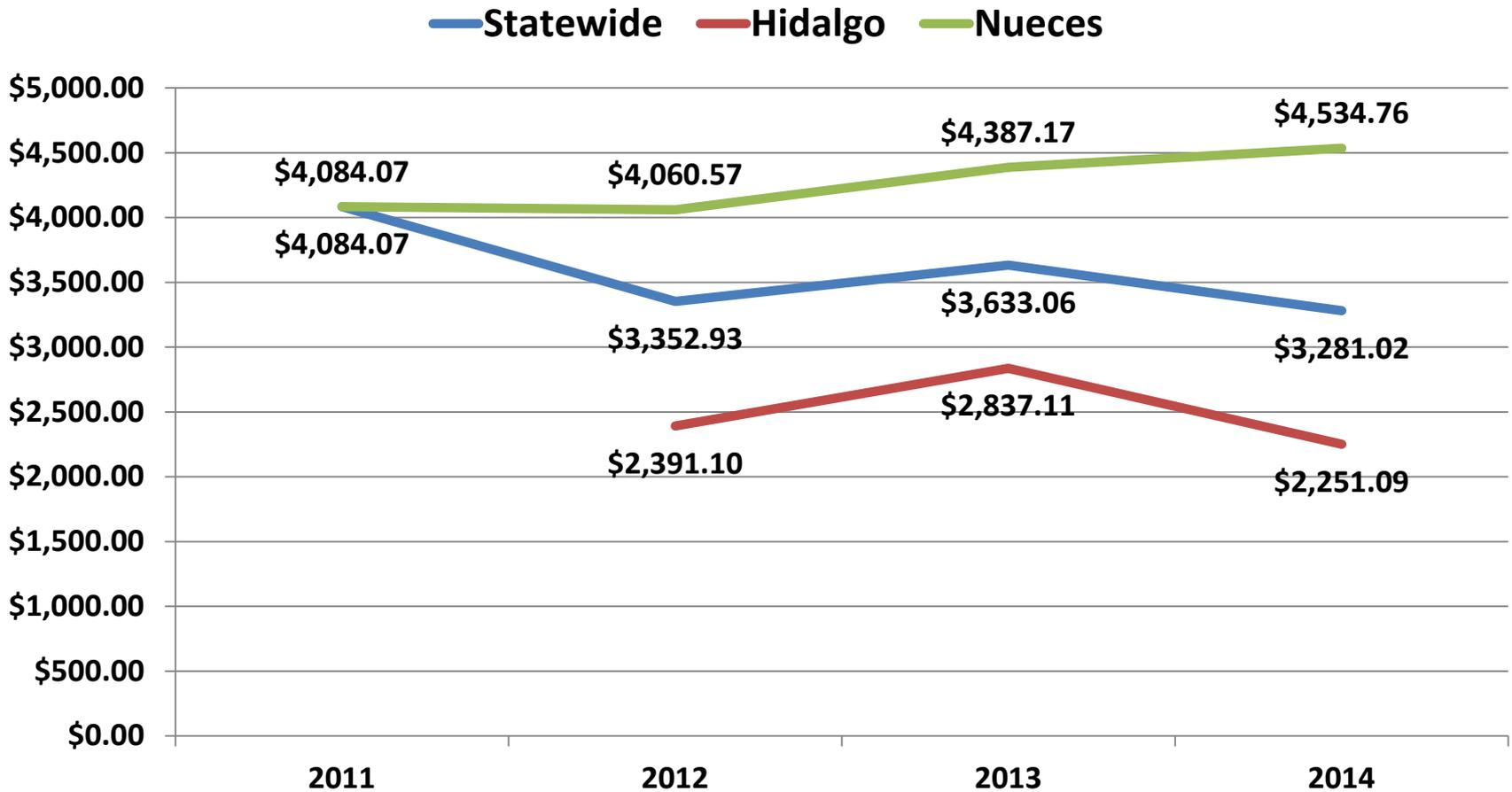
PPAs



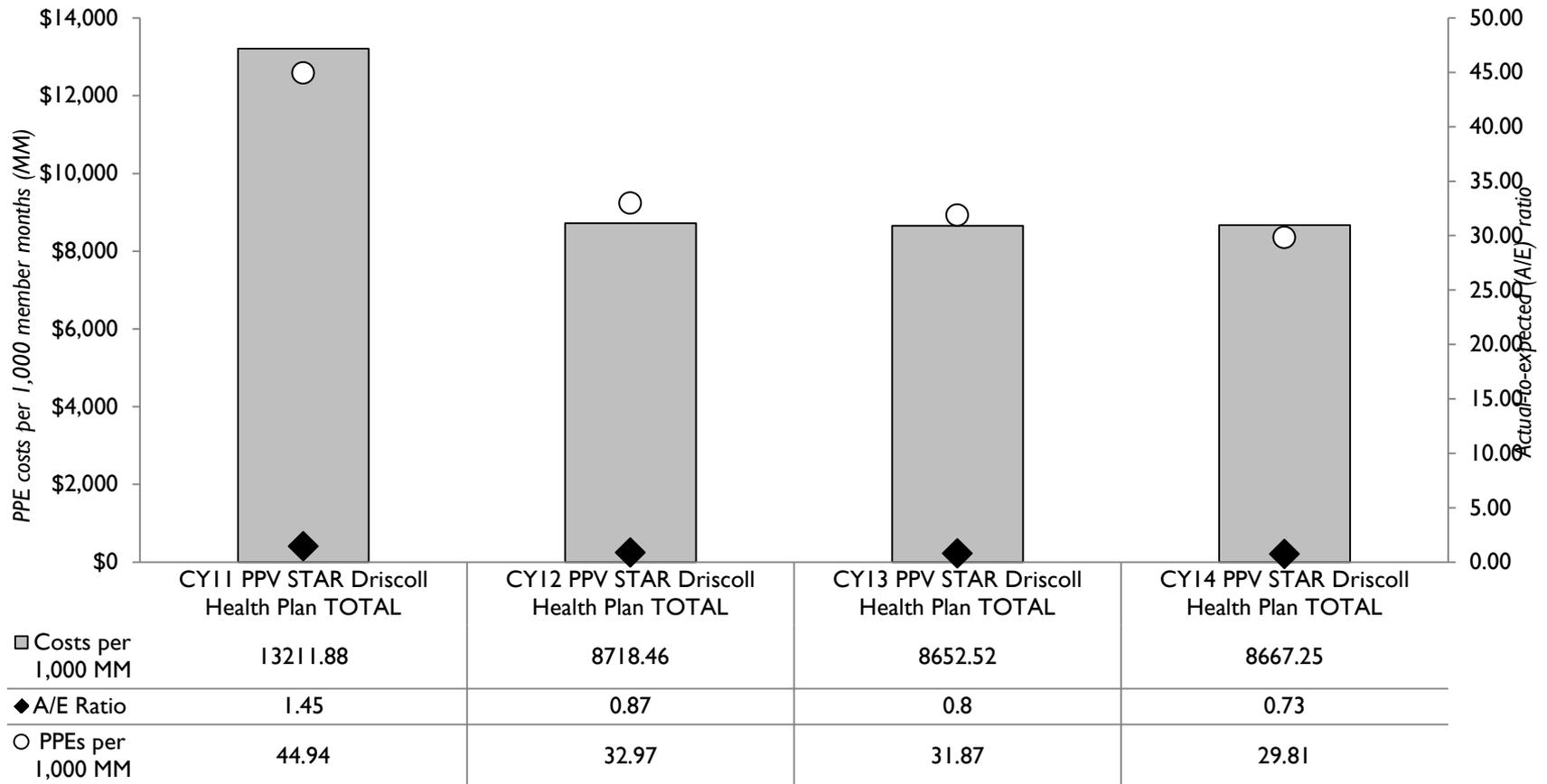
PPAs A/E Ratio



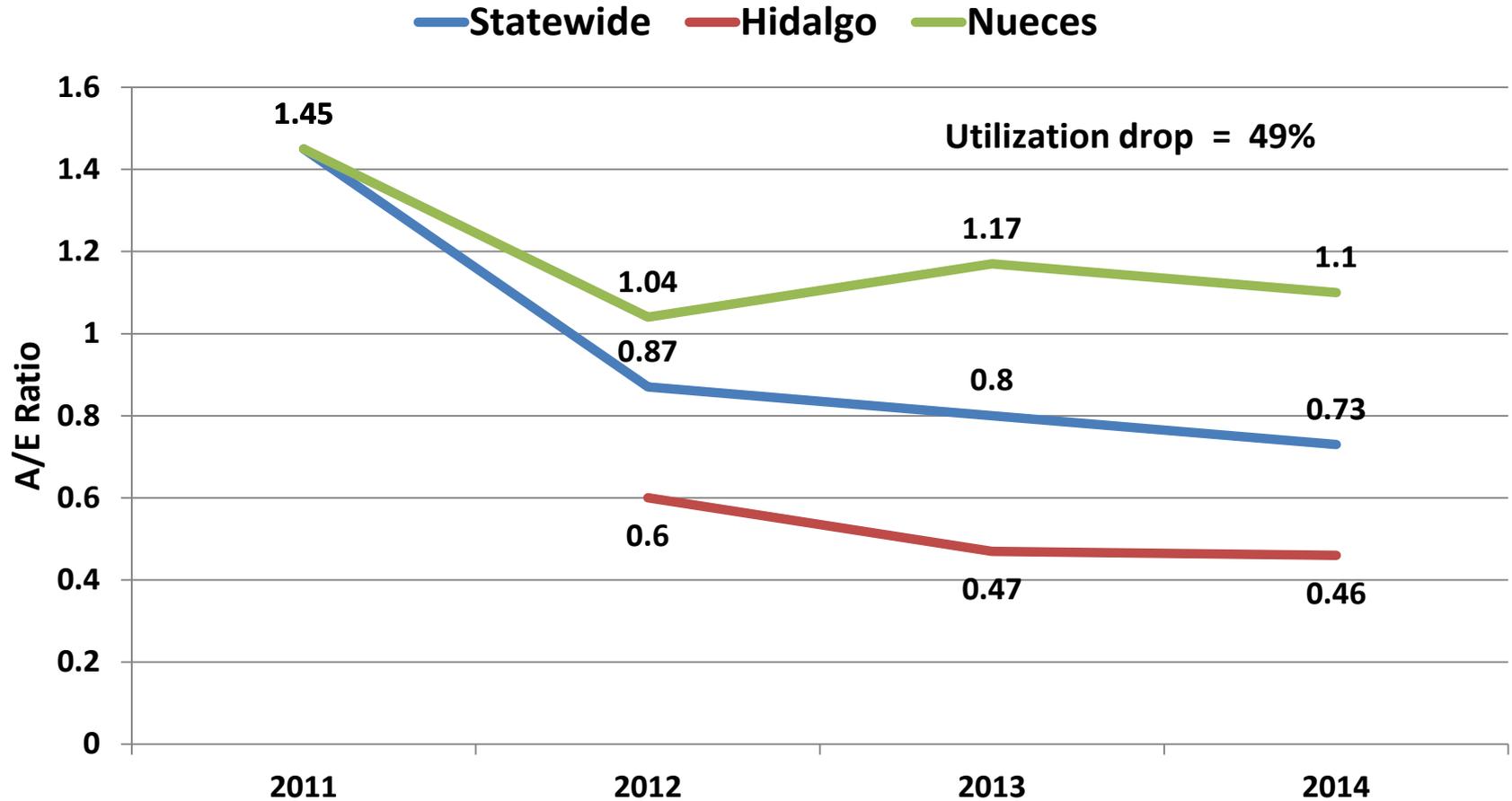
PPAs Cost



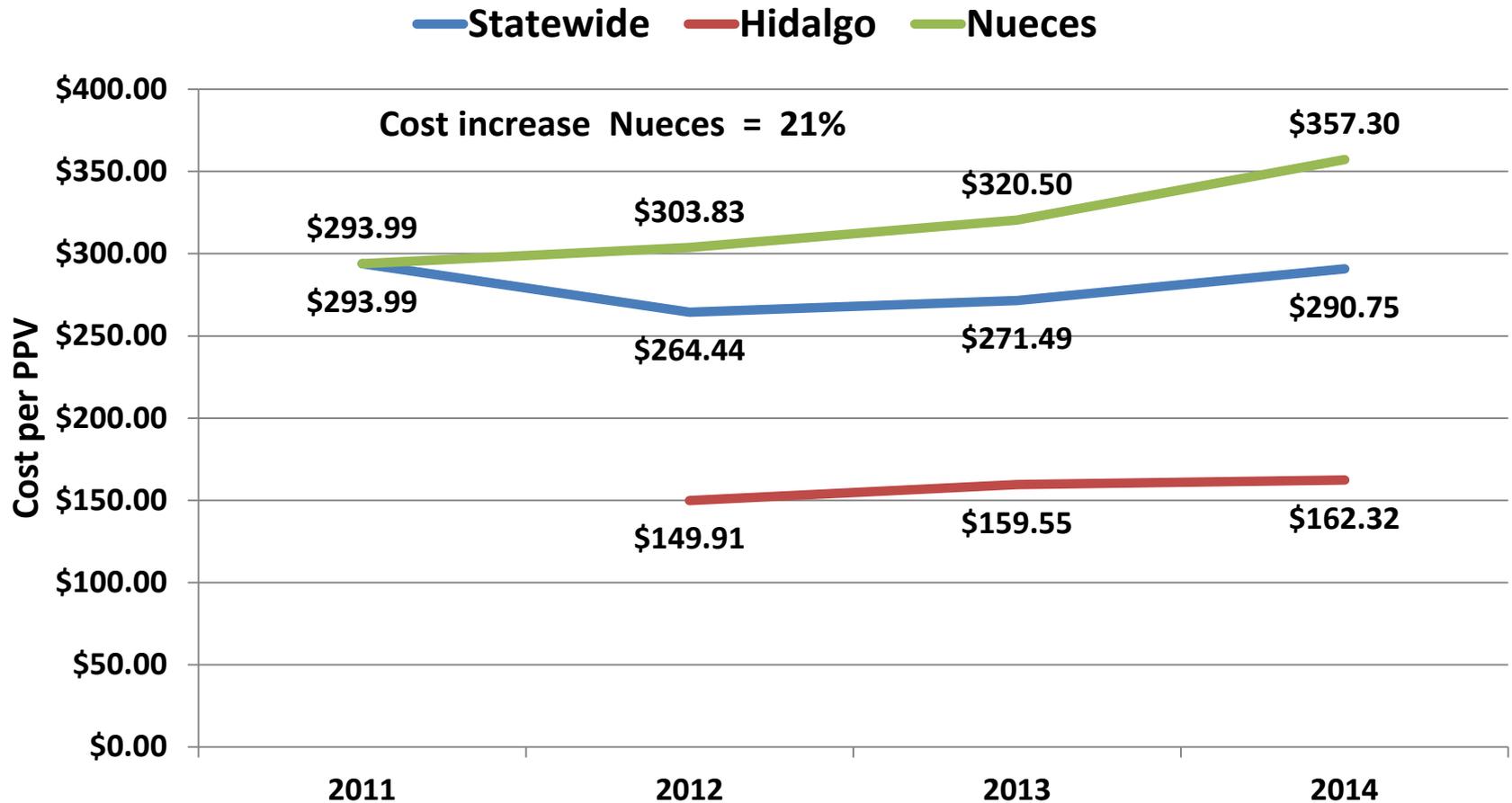
PPVs



PPV A/E Ratio



Cost per PPV



PPV Conditions

Overall Plan (77%)	Hidalgo (78.5%)	Nueces (75%)
Infections of Upper Respiratory Tract	x	x
Signs, Symptoms & Other Factors Influencing Health Status	x	x
Non-Bacterial Gastroenteritis, Nausea & Vomiting	x	x
Contusion, Open Wound & Other Trauma To Skin & Subcutaneous Tissue	x	6
Level I Other Ear, Nose, Mouth, Throat & Cranial/Facial Diagnoses	6	x
Other Skin, Subcutaneous Tissue & Breast Disorders	7	4
Abdominal Pain	5	10
Level II Other Musculoskeletal System & Connective Tissue Diagnoses	9	7
Viral Illness	11	8
Cellulitis & Other Bacterial Skin Infections	Splint, Strapping & Cast Removal	9
Acute Lower Urinary Tract Infections	8	x

ED Visits - 2013

STAR - ED Visits per 1,000

Service Area	Hidalgo		Nueces		Overall Plan	
	Visit number	Visits/1,000 Member Months	Visit number	Visits/1,000 Member Months	Visit number	Visits/1,000 Member Months
Age						
<1	2,930	57.25	6,524	137.84	9,454	95.97
1-9	9,096	28.04	19,154	70.40	28,250	47.37
10-19	4,280	20.18	8,934	53.40	13,214	34.83
20-44	2,802	71.74	5,158	121.76	7,960	97.77
45-64	63	36.82	132	108.20	195	66.53
Total	19,171	30.51	39,902	75.24	59,073	50.98
Medicaid	Hidalgo	Area	Nueces	Area	Driscoll	Statewide
Enrolled	56,074	323,326	45,676	71,164	101,750	2,504,606

Discussion

- Potentially Preventable Emergency (PPV) Department Visits
- Overall – under state level with a trend to decrease
- Higher in Nueces County (50.6%) and lower in Hidalgo County (36.9%) compared with plan overall
- Commensurate drop in PPAs as well
- *Did you find similar results?*

Discussion

- Performance Improvement Plans
 - In 2014 the Plan had 4 PIP related to PPAs (asthma and cellulites - 2) & adolescent and child well care
- Super-utilizers – Your Plan’s target
 1. Drug Overutilization - ≥ 2 criteria in rolling 12 month
 2. ER Overutilization - ≥ 4 in rotating 3 month
 3. Catastrophic Diagnosis – inpatient and claims data
 4. High Cost Members – Top 50 members per week
- Medicaid Waiver – Delivery System Reform Incentive Payment (DSRIP) Program

Partnership Opportunities

Medicaid Waiver – Hidalgo County (RHP 5)

- IT-9.4.e Reduce Emergency Department visits for Behavioral Health/Substance Abuse
 - Purchase telemedicine hardware & maintenance to expand this service to all counties served by Border Region Behavioral Health Center
 - Target: All Starr County, Region 5 adult and child clients served.

Partnership Opportunity

Medicaid Waiver – Nueces County (RHP 4)

- IT-9.4.e Reduce Emergency Department visits for Behavioral Health/Substance Abuse
 - Work with Nueces MHMR to provide a Licensed Mental Health Provider (LMHP) for at least one of its Family Health Clinics (FHC) in order to integrate the treatment of physical and behavioral conditions into one location
 - Target: Residents of who require behavioral health services in addition to primary care