



Quarterly Quality Call Community Health Choice

**Texas Health and Human Services
Commission**

Health Policy and Clinical Services Division

Healthcare Quality Analytics, Research and Coordination Support

September 2nd, 2015

Agenda Overview

1. MCO initiatives for value-based contracting - **15 min**
2. MCO identification/integration of high value DSRIP projects - **10 min**
3. MCO super-utilizer targeting and intervention - **10 min**
4. Focused quality measure discussion - **20 min**

Agenda Item no. 2

MCO's efforts towards identification of high value DSRIP projects and steps towards integration of these projects into an MCO value based payment model

RHPs active:

- Harris – 2, 3, 17
- Jefferson – 2, 3, 17

Agenda Item no. 3

MCO's super-utilizer targeting and intervention strategies. This could include value based payments as a means to finance such activities

To discuss:

- Health Forum
- CMS IAP Program
- Top 10 highest cost, ED, inpatient

Agenda Item no. 4

**Focused discussion on a specific MCO
quality measure**

Quality Measures collected by HHSC

- **Quality of Care**
- **PPEs**

PPEs Definition

Potentially preventable emergency room visit (PPV)

Emergency treatment for a condition that could have been, treated or prevented by a physician or other health care provider in a nonemergency setting.

Potentially preventable readmission (PPR)

A return hospitalization within a set time period that might have resulted from problems in the care during a previous hospital stay or from deficiencies in a post-hospital discharge follow-up.

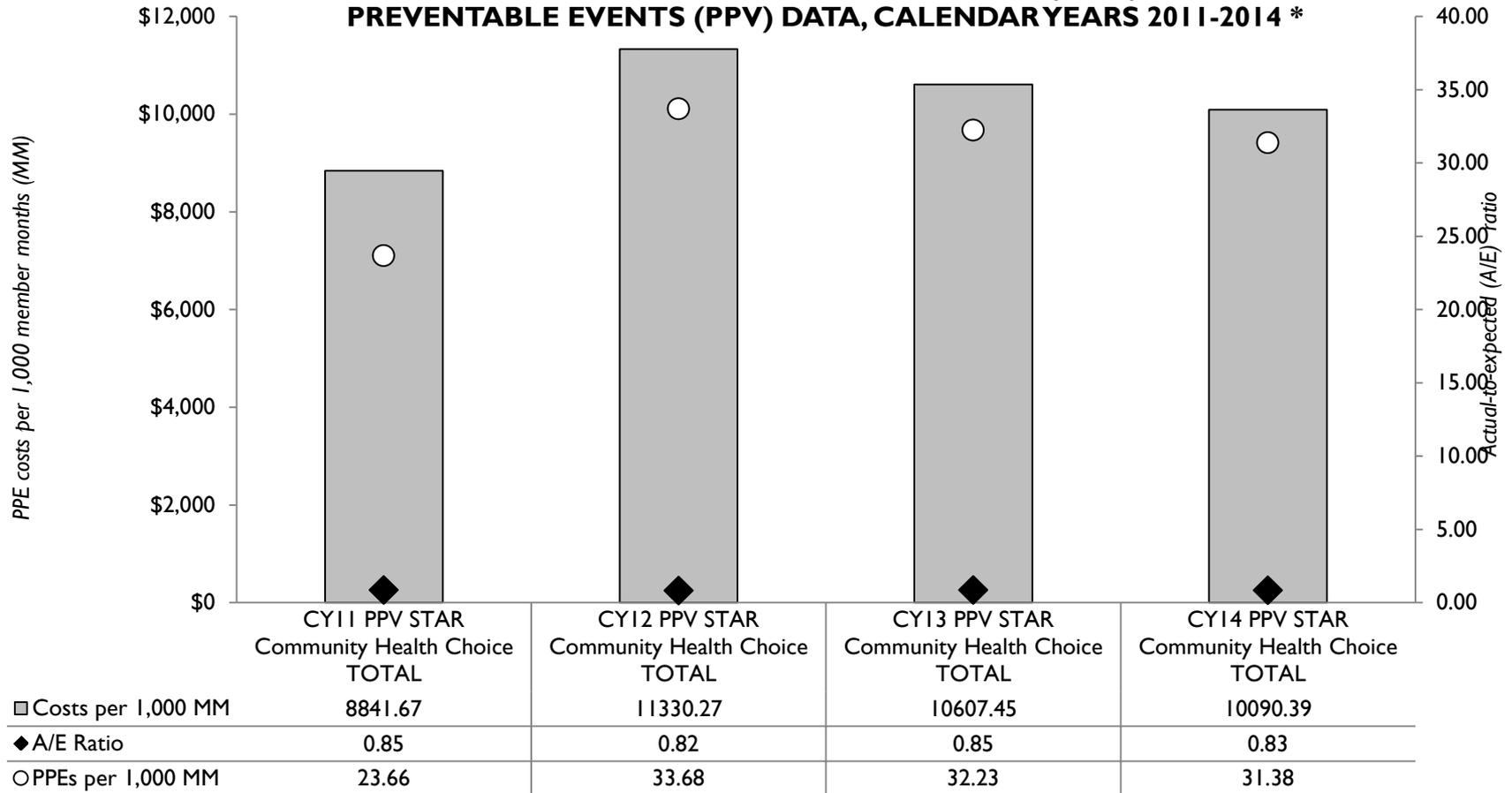
NOTE: For the report, PPRs are expressed as PPR chains (one or more PPRs within a readmission window).

Potentially preventable admission (PPA)

A hospital admission or a long-term care facility stay that might have been reasonably prevented with adequate access to ambulatory care or health care coordination.

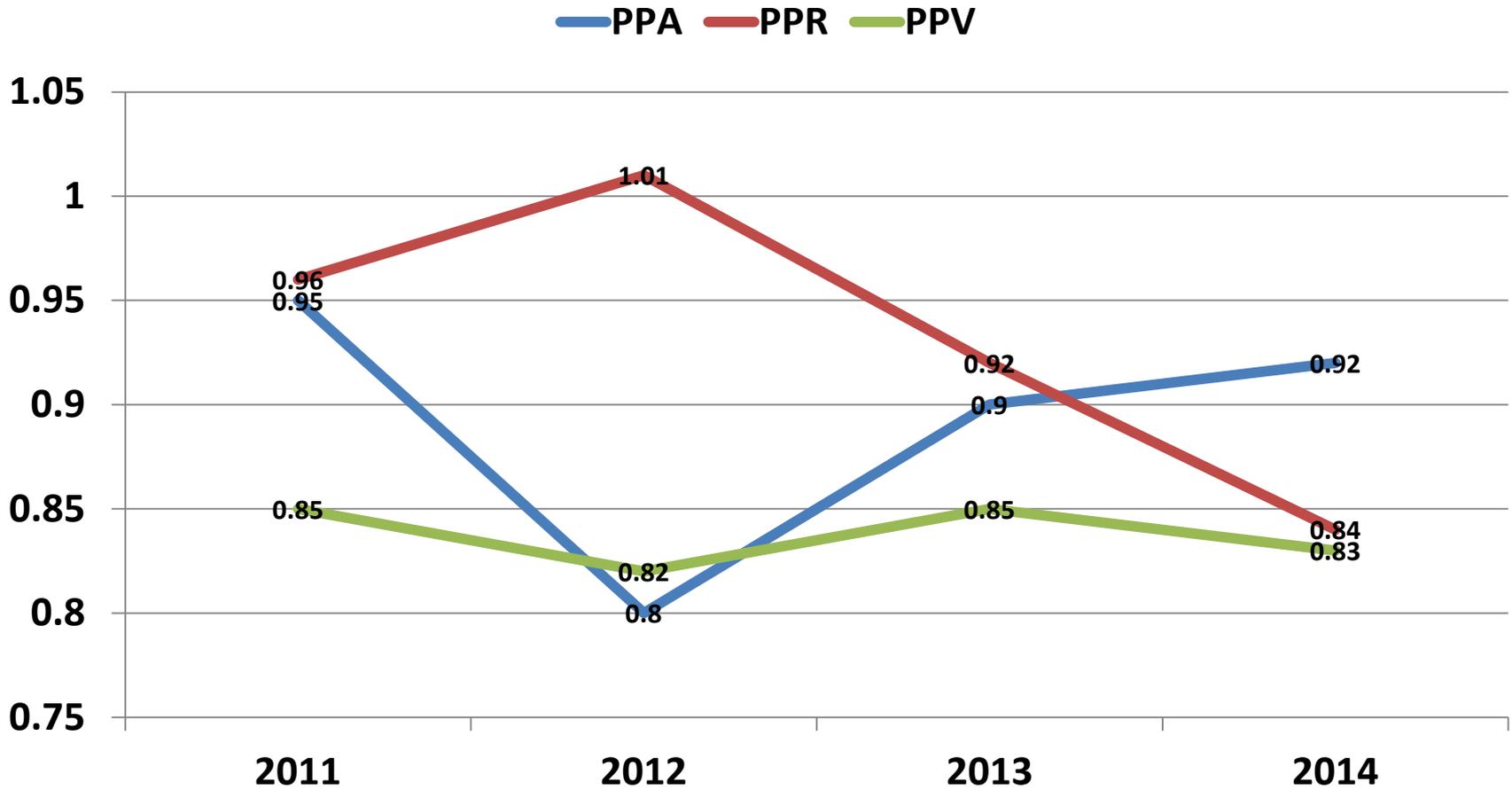
CHC PPV on Website

MEDICAID / CHIP MANAGED CARE ORGANIZATION (MCO), POTENTIALLY PREVENTABLE EVENTS (PPV) DATA, CALENDAR YEARS 2011-2014 *



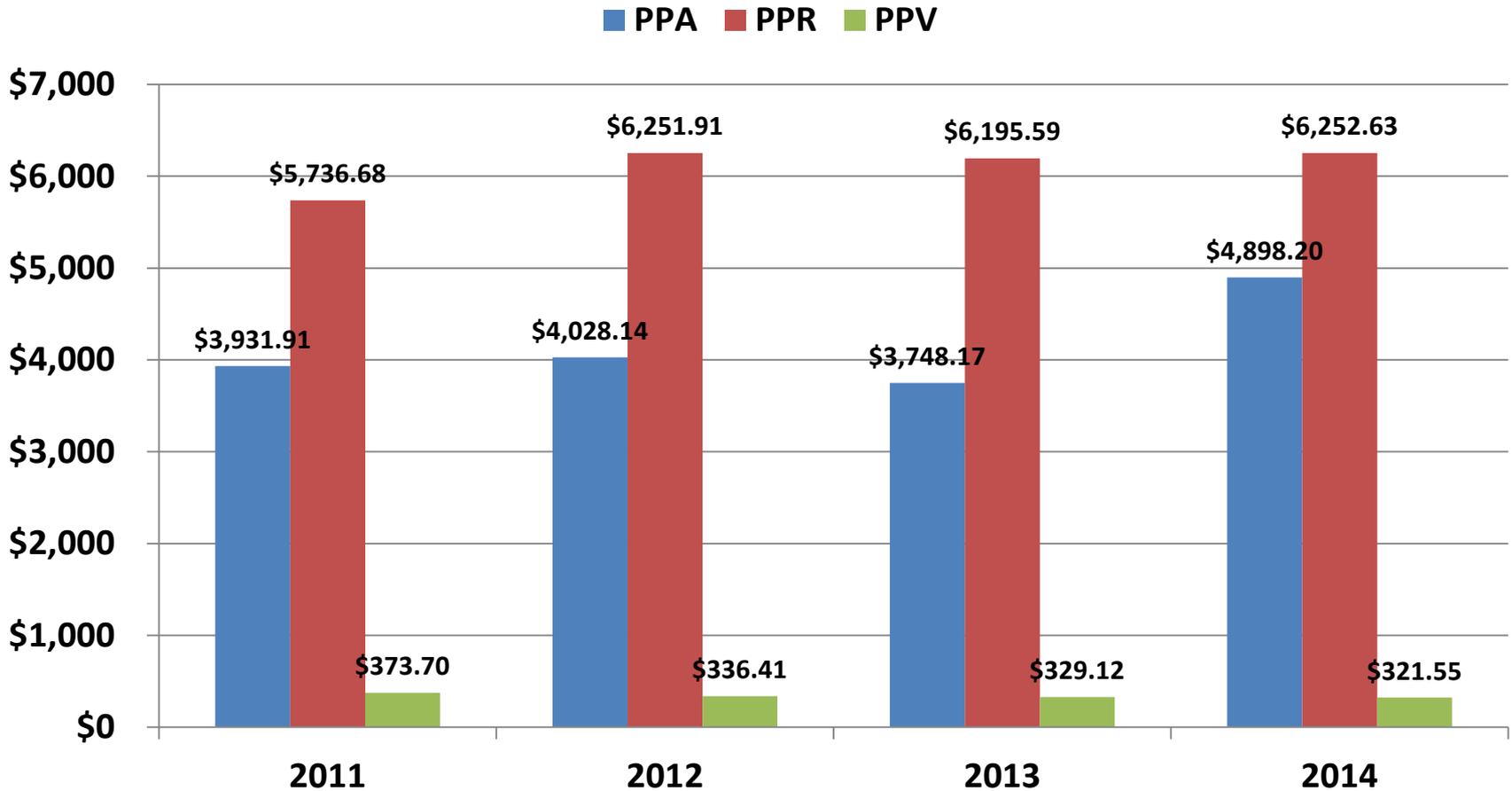
* NOTE: Calendar year 2014 is a partial year of data

CHC PPEs*



* NOTE: Calendar year 2014 is a partial year of data

CHC Cost per PPE



COMMUNITY HEALTH CHOICE

Quality Measure of Interest

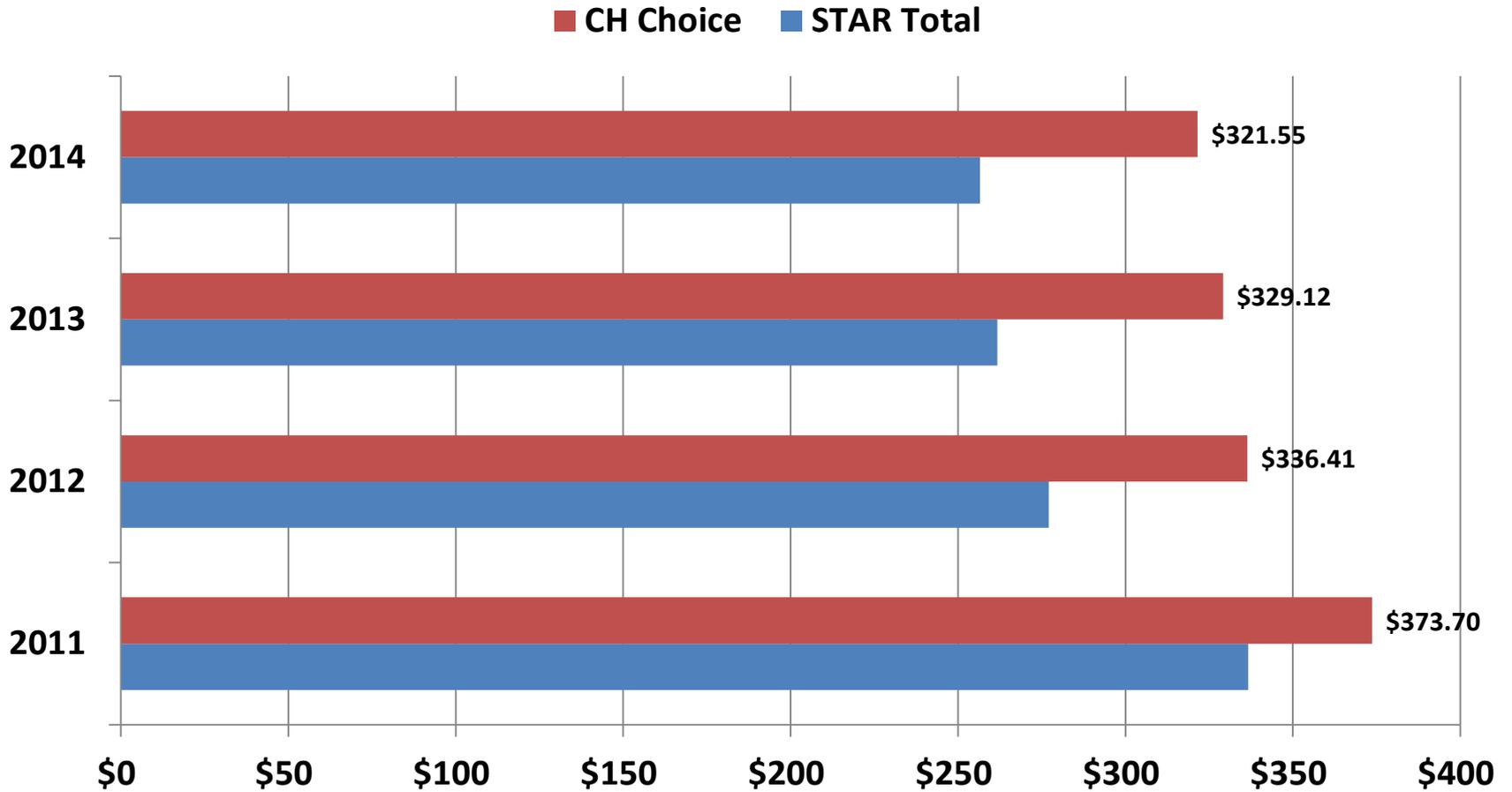
Potentially preventable emergency room visit

PPV

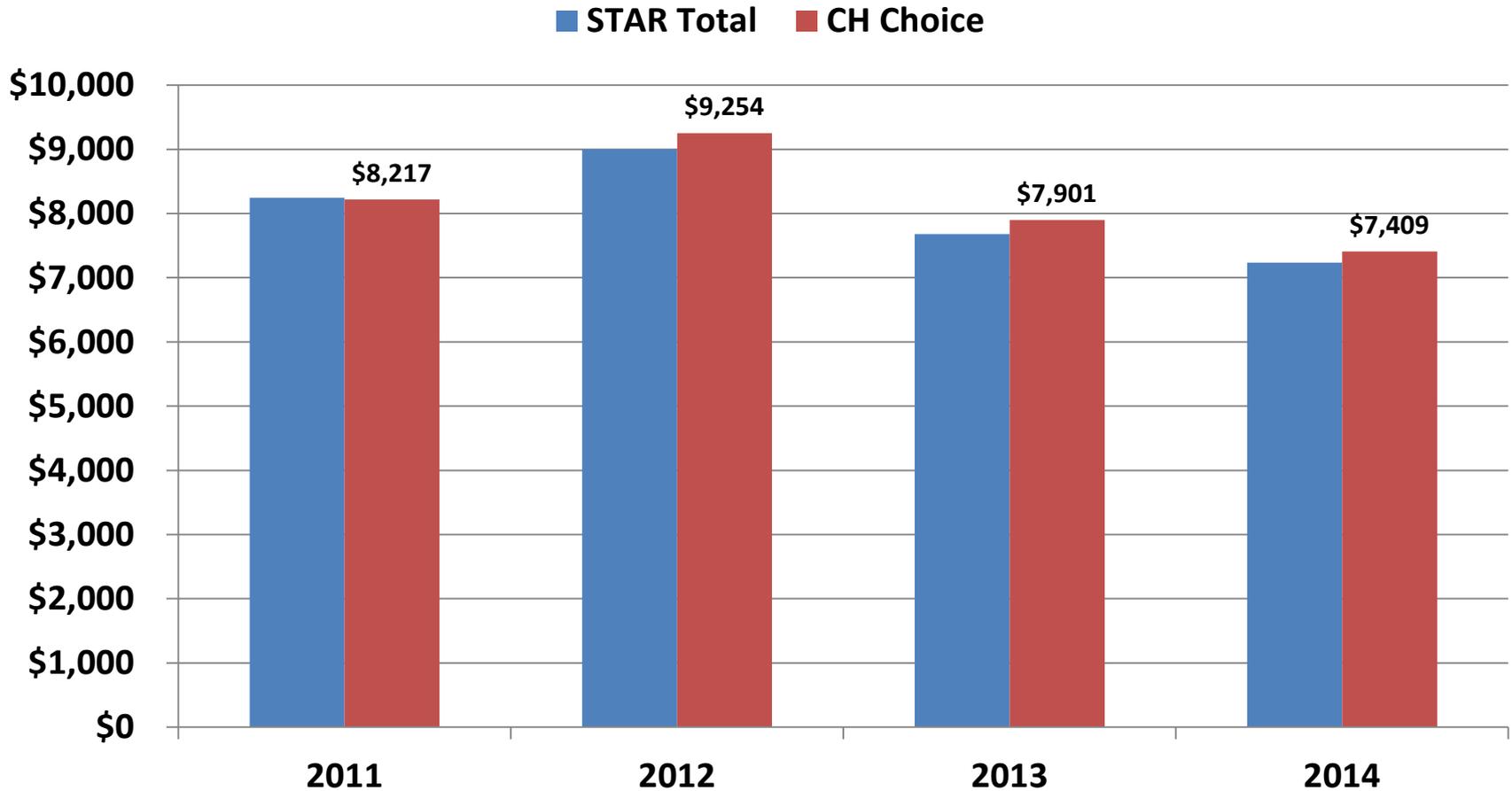
CHC PPV Profile

Community Health Choice	Total ED Visits at Risk for PPV	Actual Number of PPVs	Actual to Expected Ratio for PPV Weight	Actual Number of PPVs Per 1,000 Member Months	Actual PPV Expenditures	Actual PPV Expenditures Per 1,000 Member Months
TOTAL	85,734	63,754	0.85	32.23	\$20,979,362	\$10,607.45
Harris	71,609	52,745	0.8	30.09	\$19,203,739	\$10,954.48
Jefferson	14,125	11,009	1.24	48.98	\$1,775,623	\$7,900.58

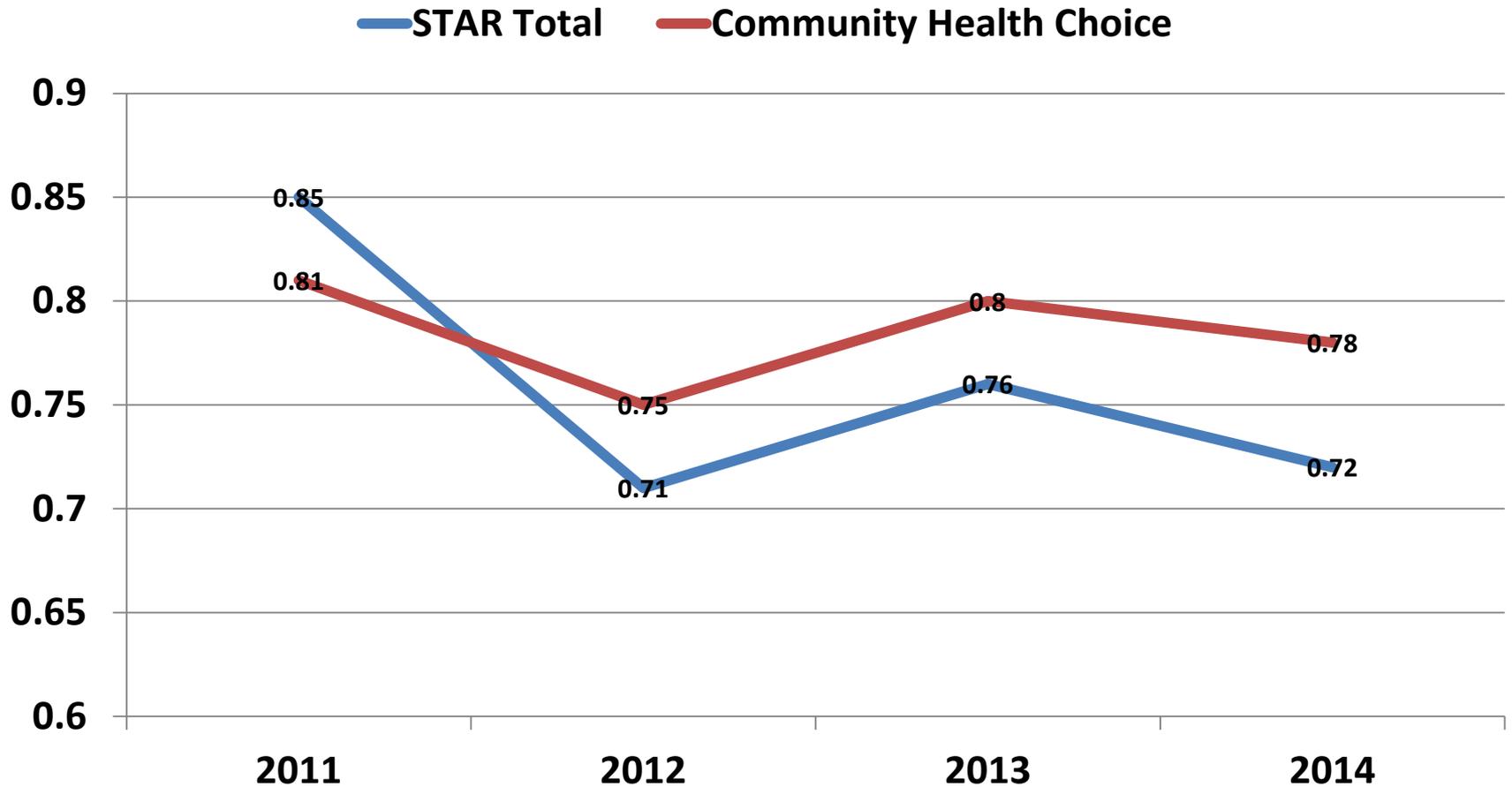
Cost per PPV



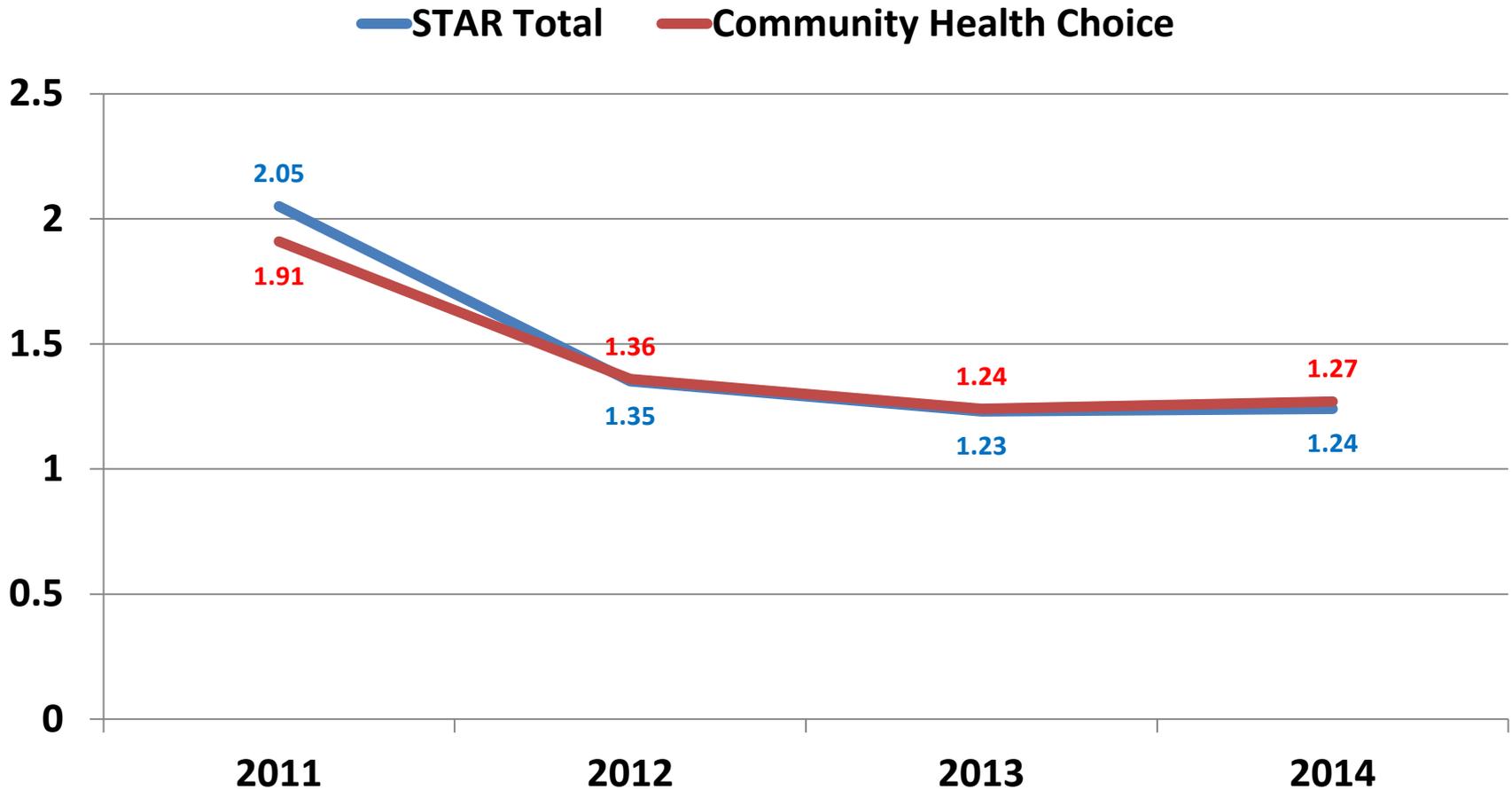
PPV Cost per 1,000 MM



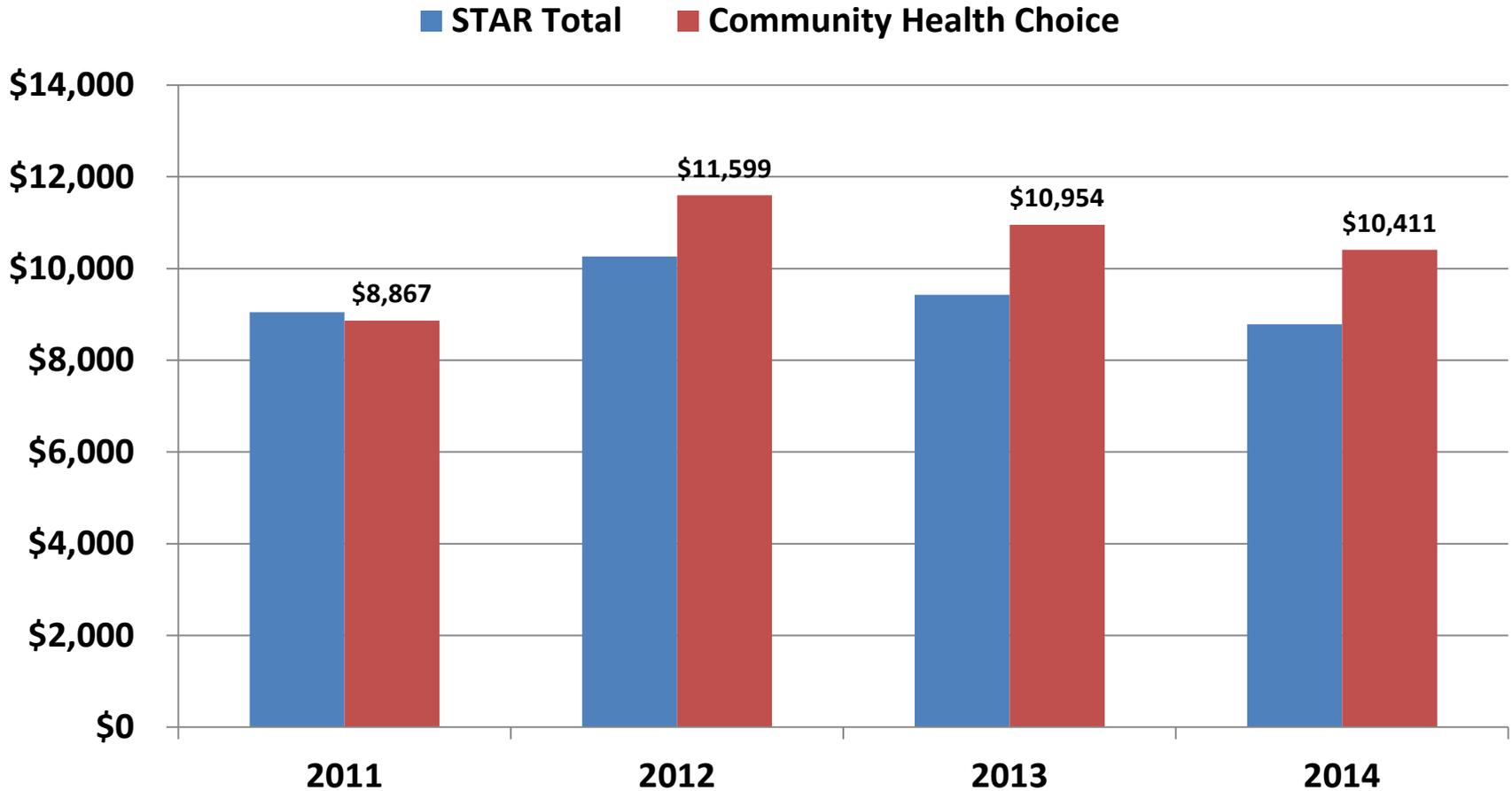
CHC PPVs Harris SA



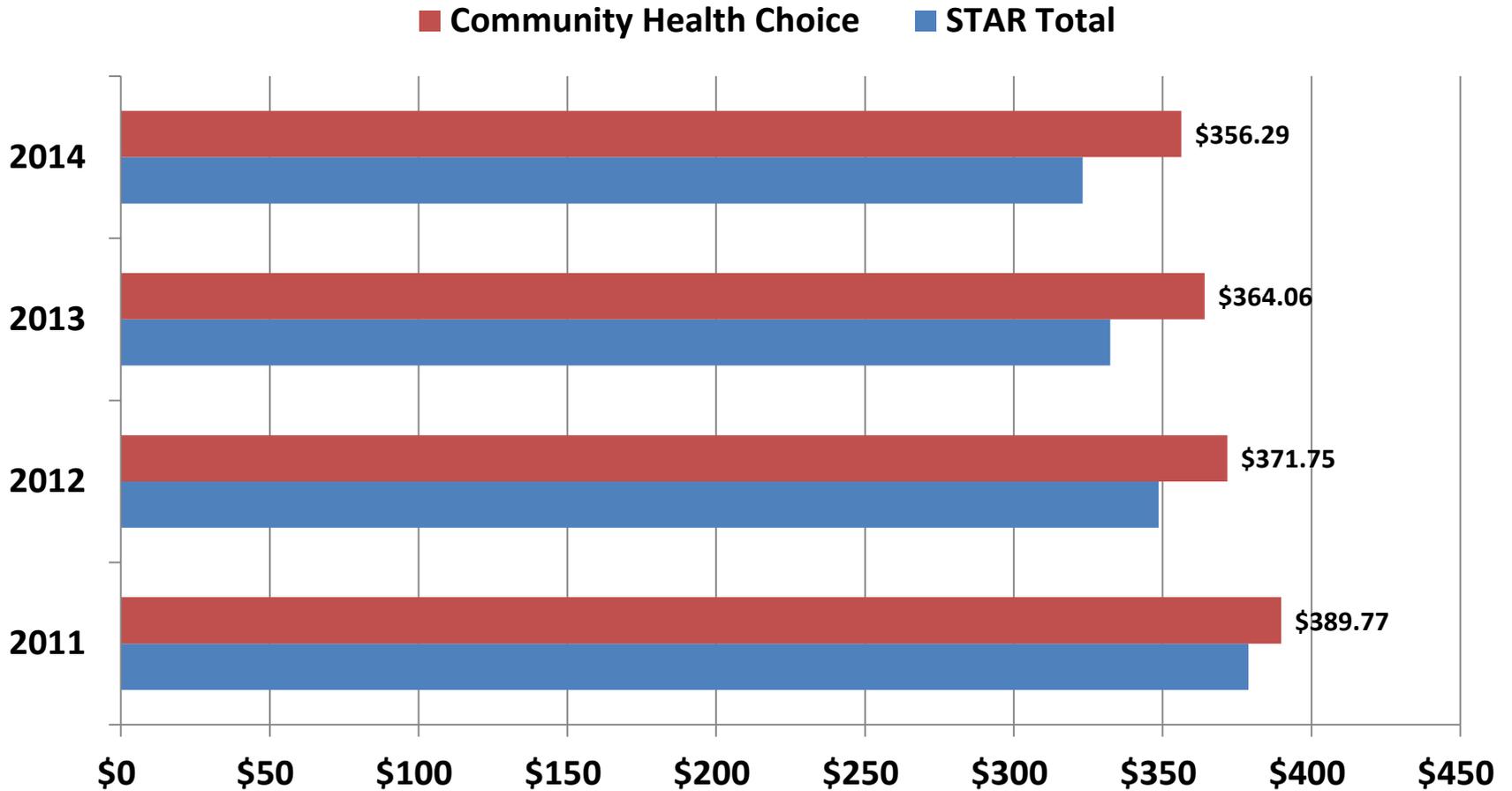
CHC PPVs Jefferson SA



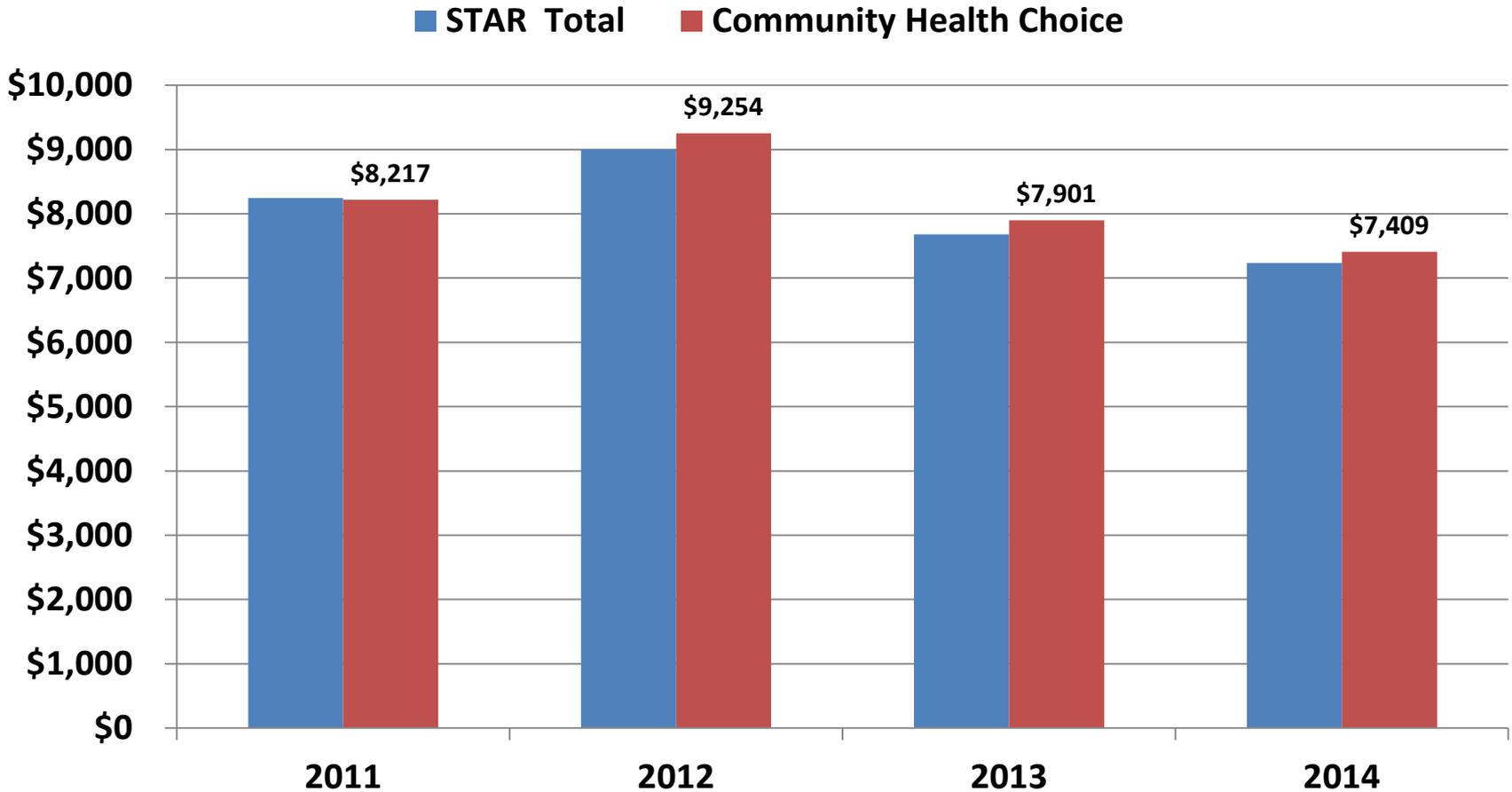
Cost per 1,000MM Harris SA



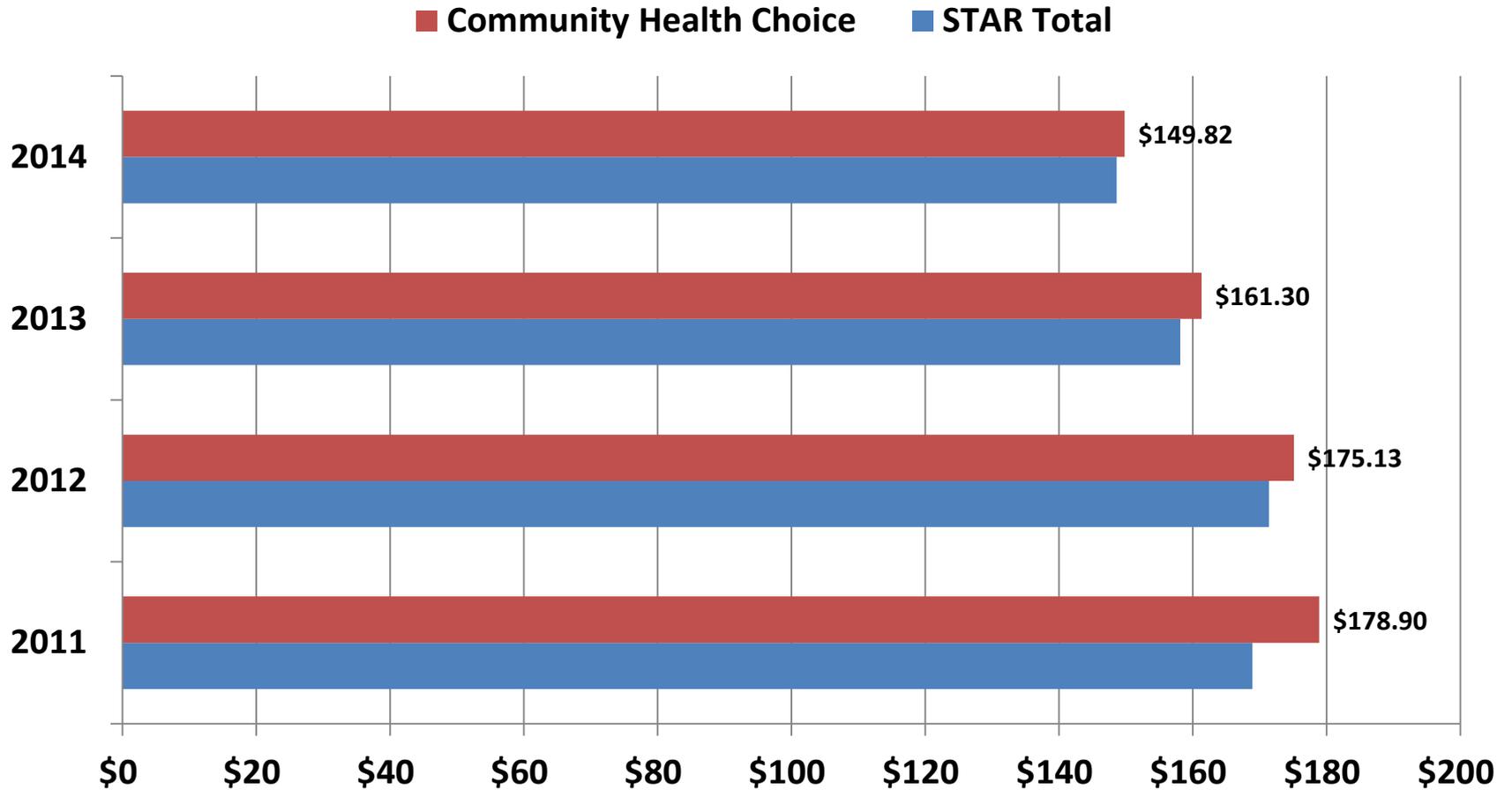
Cost per PPV Harris SA



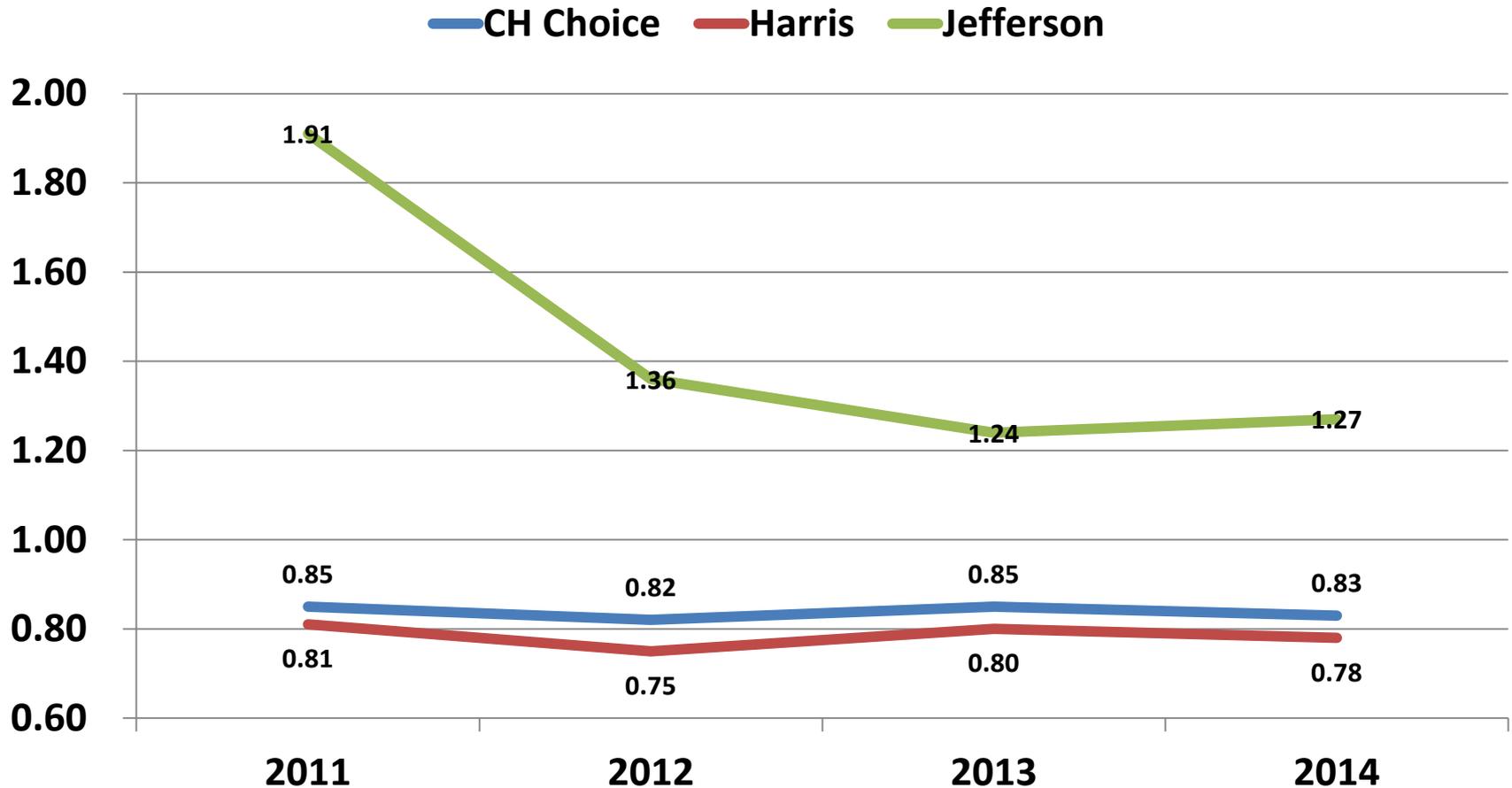
Cost per 1,000MM Jefferson SA



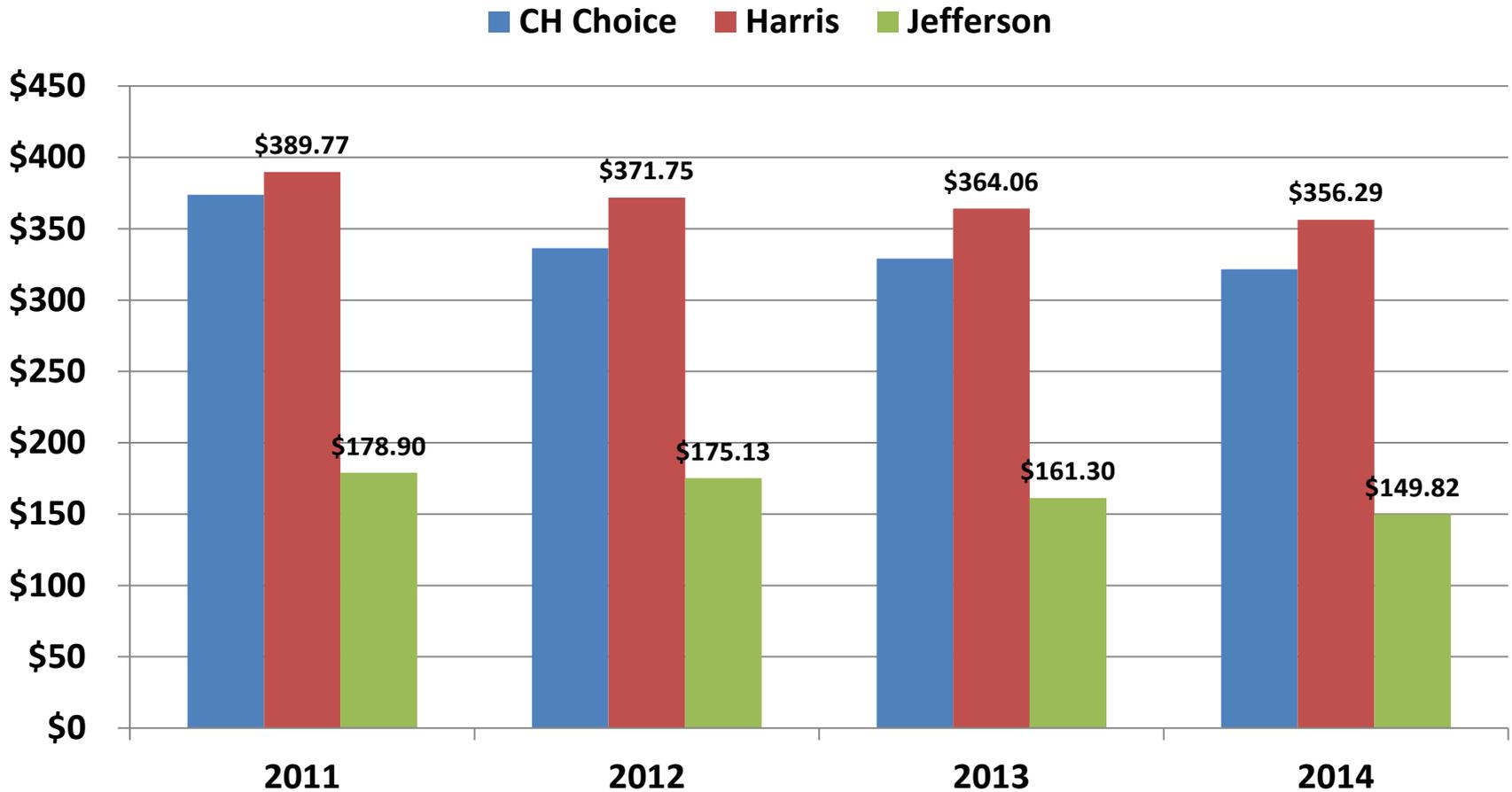
Cost per PPV Jefferson SA



PPV A/E Ratios by SA

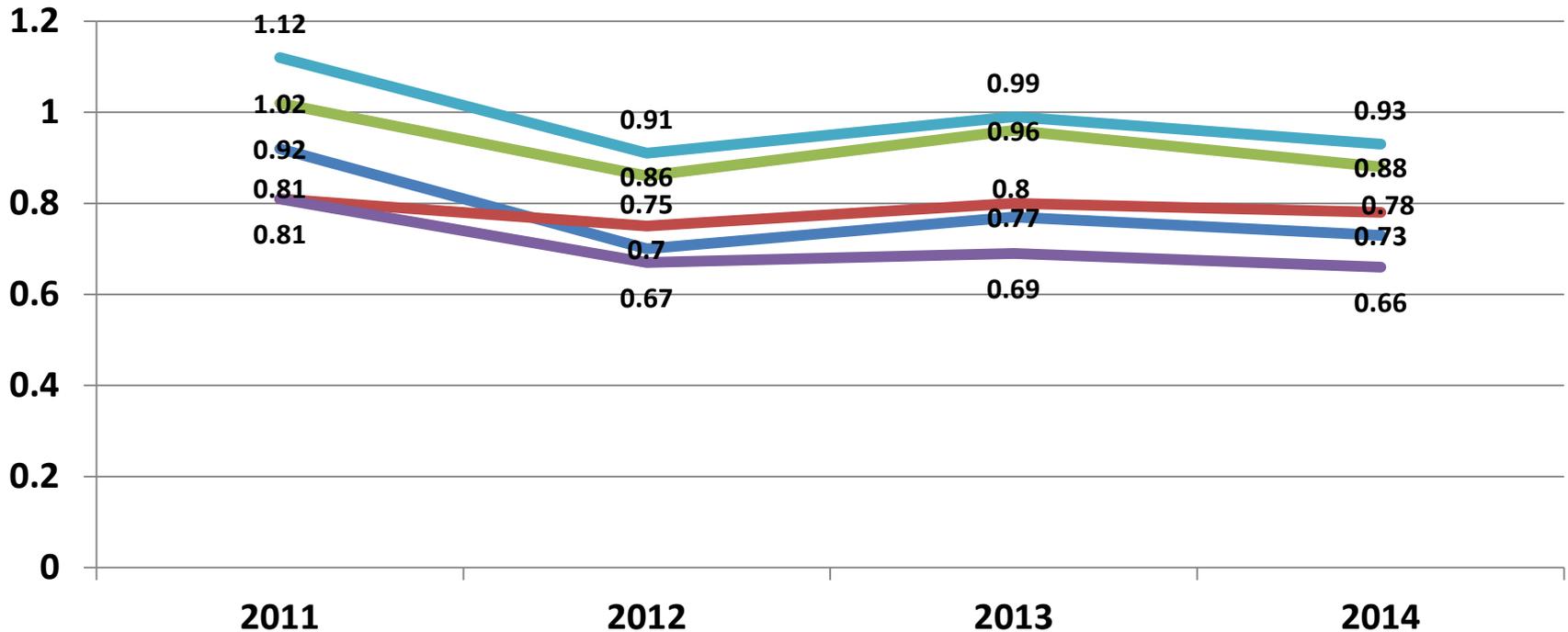


Cost per PPV by SA



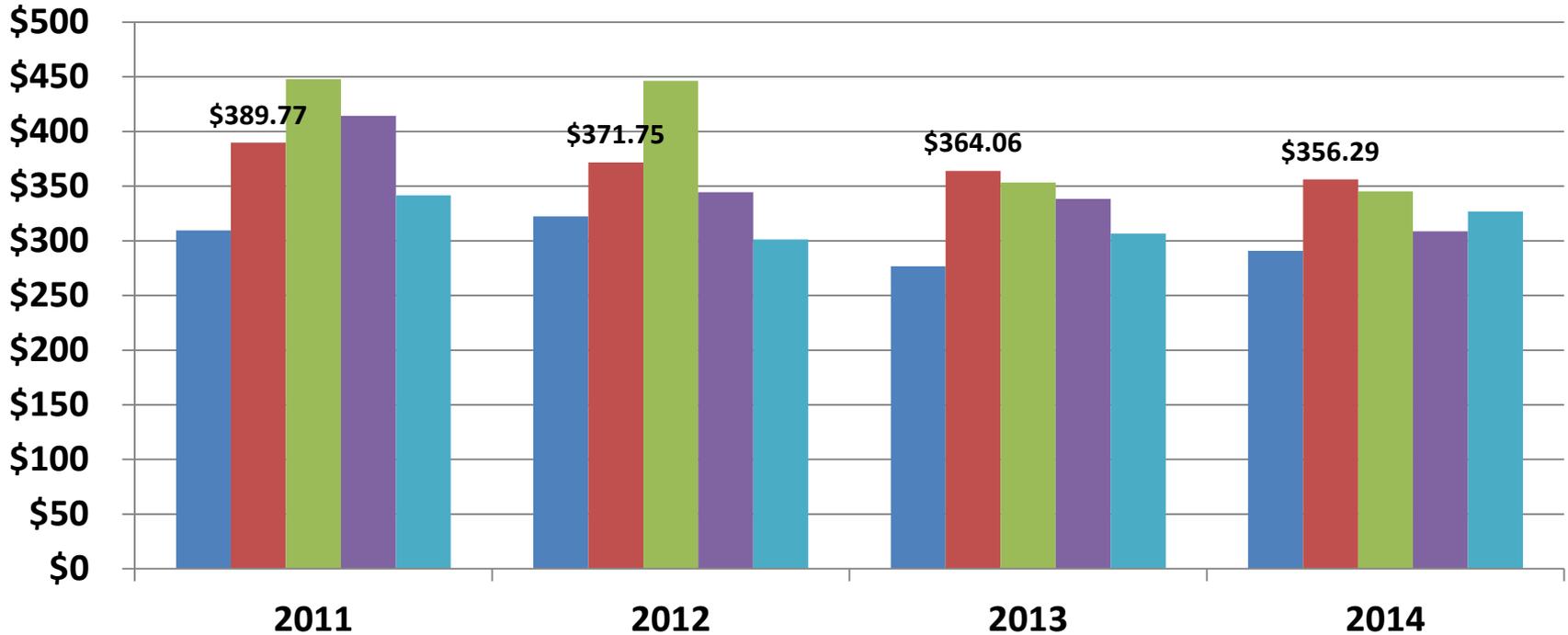
PPV A/E Ratios All Plans Harris SA

- Amerigroup
- Community Health Choice
- Molina Healthcare of Texas, Inc.
- Texas Children's Health Plan
- UnitedHealthCare Community Plan



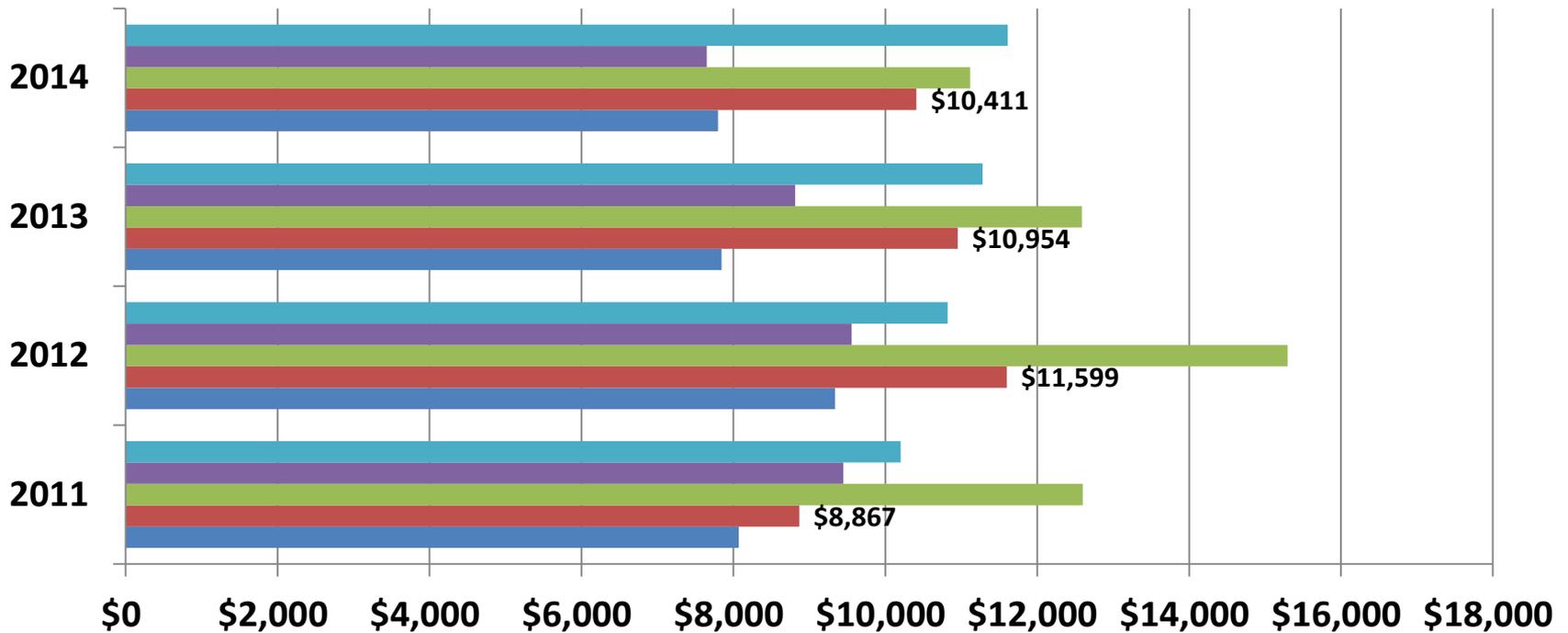
Cost per PPV All Plans Harris SA

- UnitedHealthCare Community Plan
- Texas Children's Health Plan
- Molina Healthcare of Texas, Inc.
- Community Health Choice
- Amerigroup



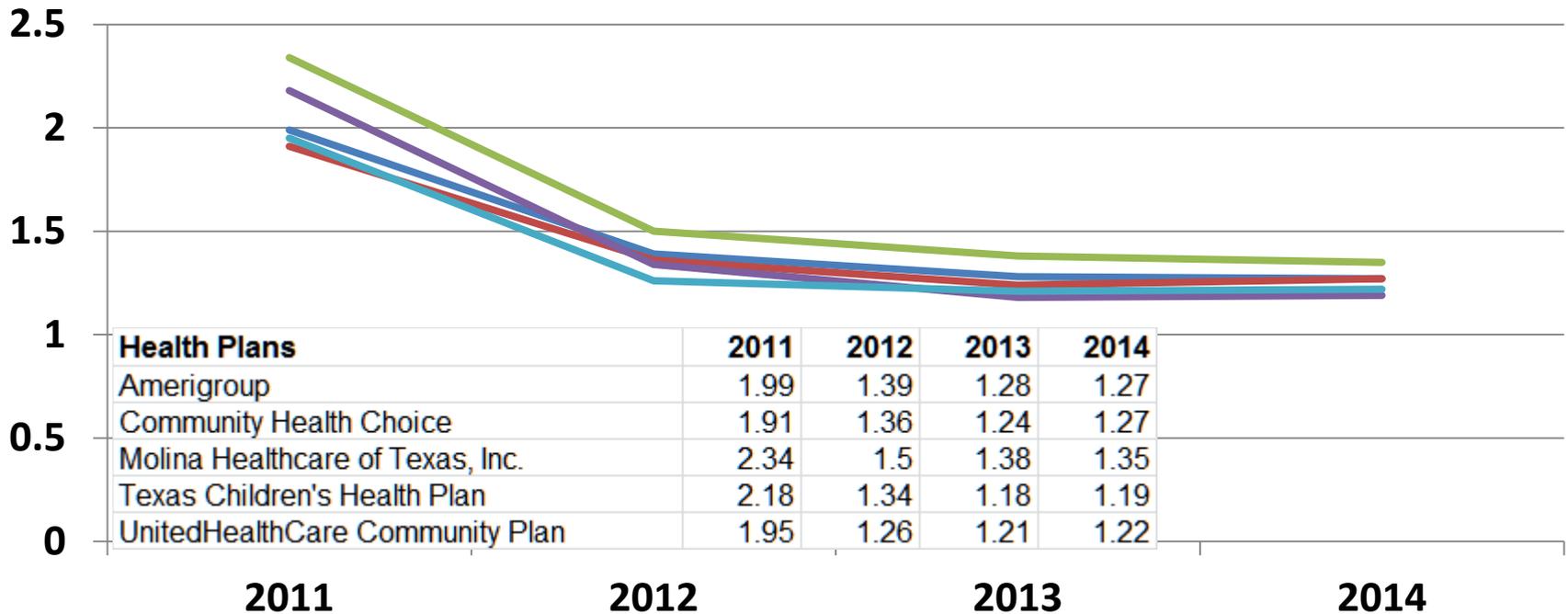
PPV Cost per 1,000 MM All Plans Harris SA

- Amerigroup
- Community Health Choice
- Molina Healthcare of Texas, Inc.
- Texas Children's Health Plan
- UnitedHealthCare Community Plan



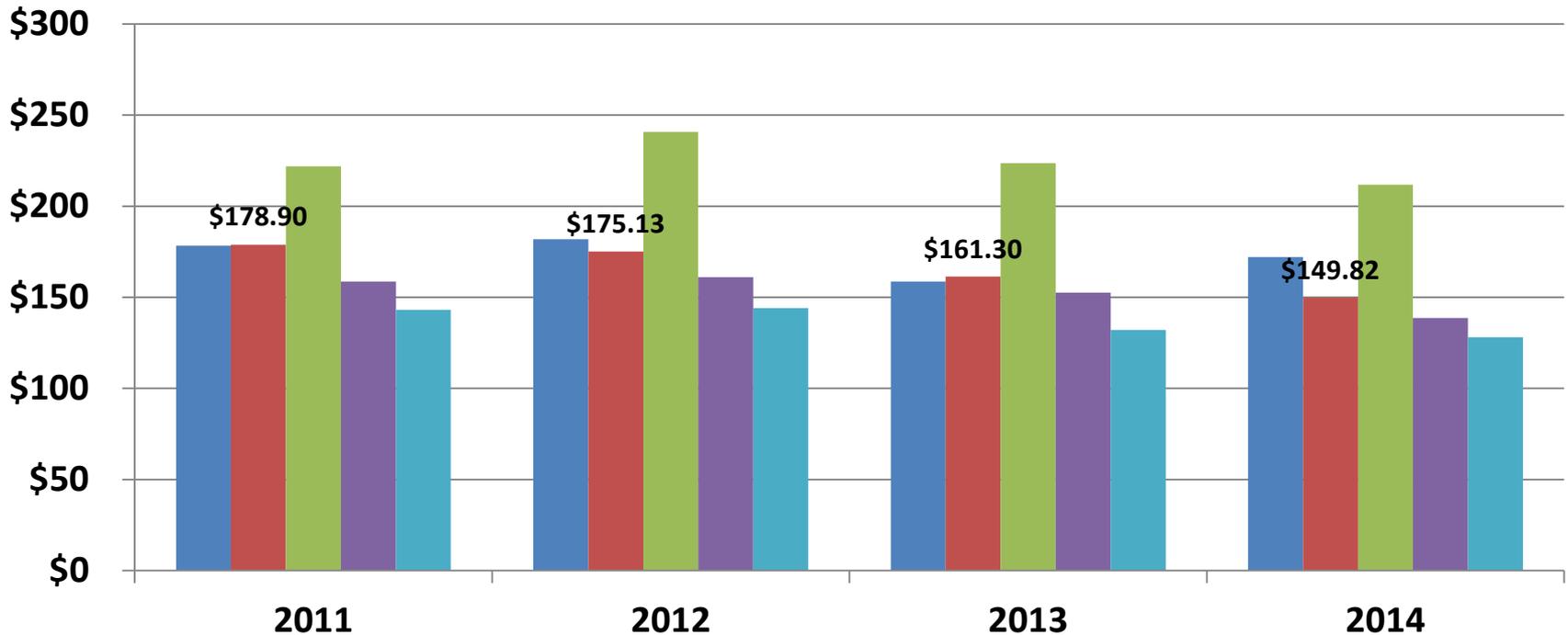
PPV A/E Ratios All Plans Jefferson SA

- Amerigroup
- Molina Healthcare of Texas, Inc.
- UnitedHealthCare Community Plan
- Community Health Choice
- Texas Children's Health Plan



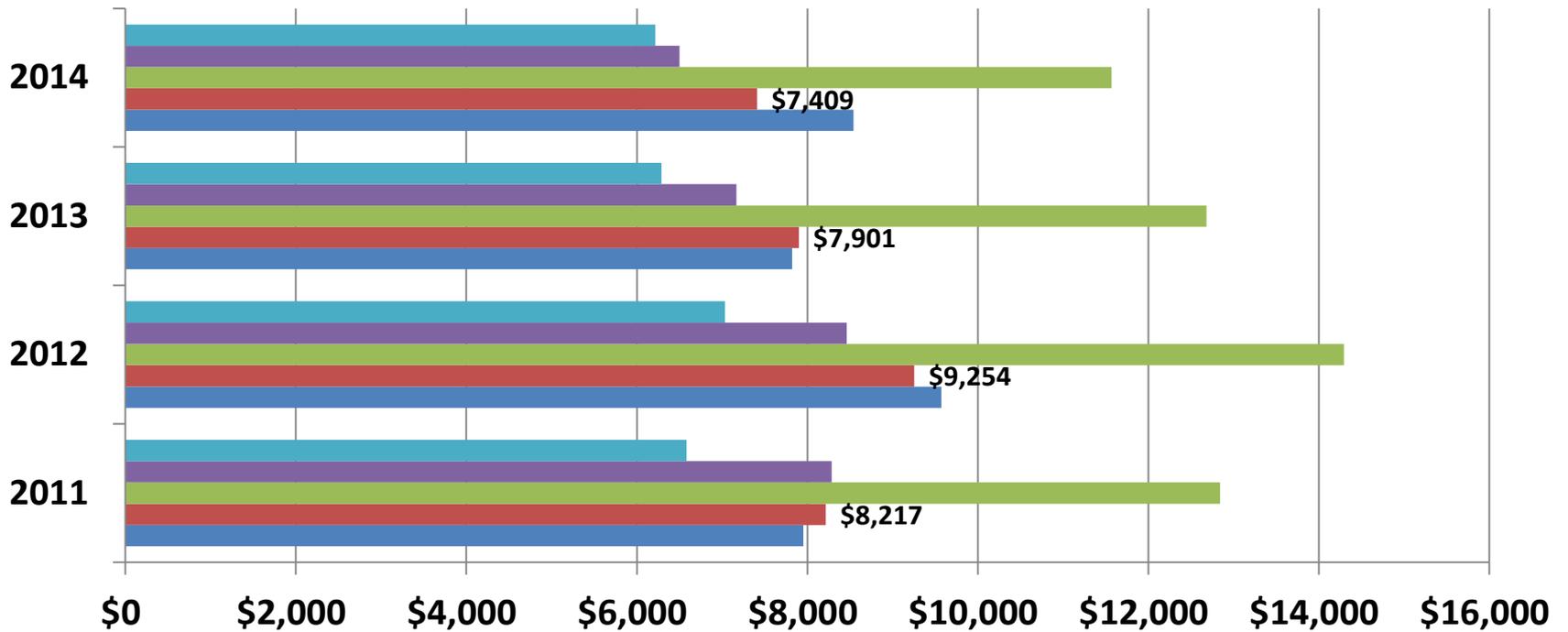
Cost per PPV All Plans Jefferson SA

- Amerigroup
- Community Health Choice
- Molina Healthcare of Texas, Inc.
- Texas Children's Health Plan
- UnitedHealthCare Community Plan



PPV Cost/1,000 MM All Plans Jefferson SA

- UnitedHealthCare Community Plan
- Texas Children's Health Plan
- Molina Healthcare of Texas, Inc.
- Community Health Choice
- Amerigroup

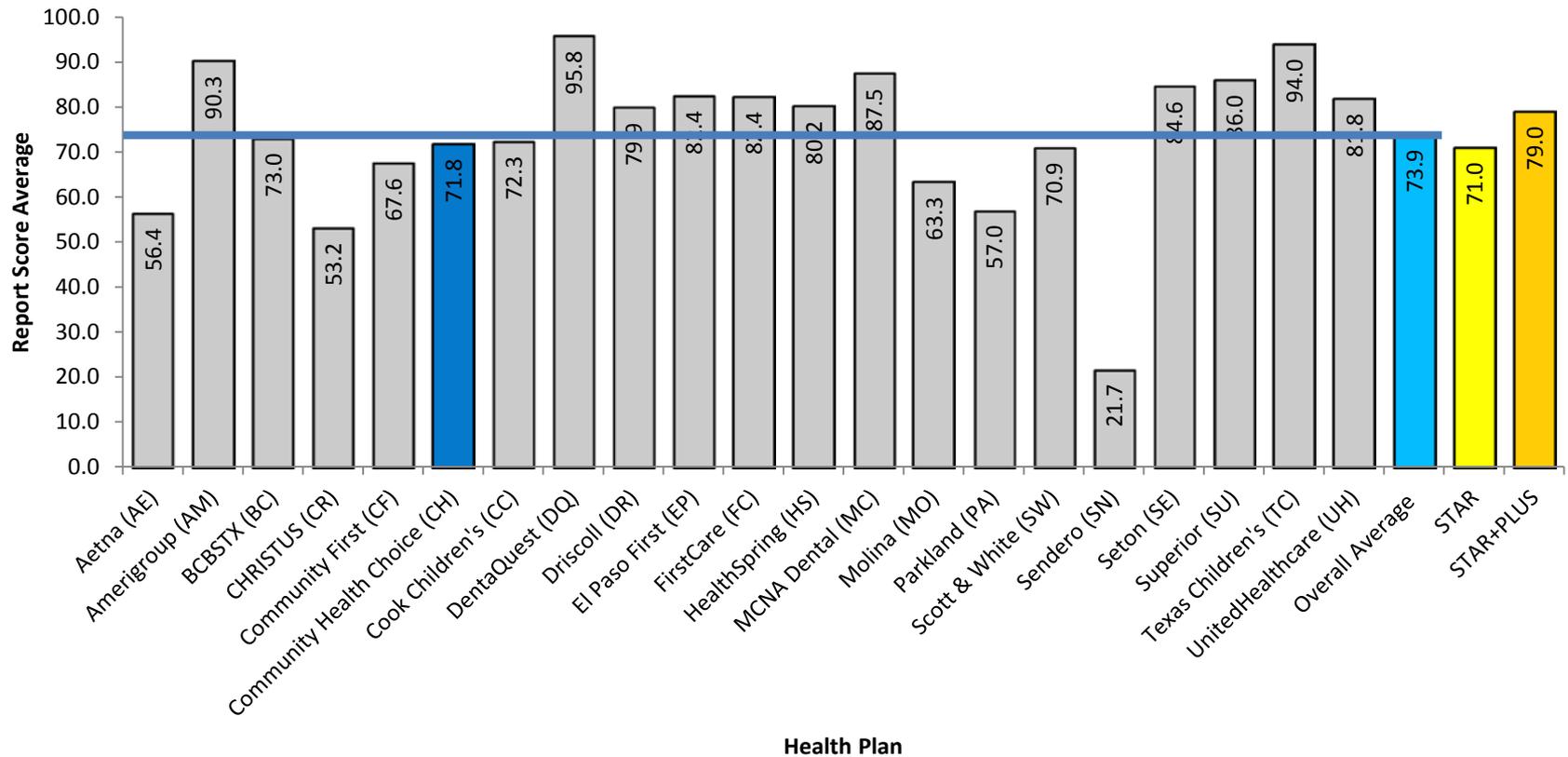


PPV Reasons 2013

Overall Plan (76%)	Number	Frequency
Infections Of Upper Respiratory Tract	16,367	25.67%
Signs, Symptoms & Other Factors Influencing Health Status	5,294	8.30%
Non-Bacterial Gastroenteritis, Nausea & Vomiting	4,833	7.58%
Other Skin, Subcutaneous Tissue & Breast Disorders	3,908	6.13%
Level I Other Ear, Nose, Mouth, Throat & Cranial/Facial Diagnoses	3,155	4.95%
Viral Illness	2,790	4.38%
Contusion, Open Wound & Other Trauma To Skin & Subcutaneous Tissue	2,789	4.37%
Abdominal Pain	2,772	4.35%
Level II Other Musculoskeletal System & Connective Tissue Diagnoses	2,647	4.15%
Cellulitis & Other Bacterial Skin Infections	2,023	3.17%
Acute Lower Urinary Tract Infections	1,881	2.95%

2013 PIP Score

2013 Final PIP Report Score Averages by Plan



Agenda Item no. 5

Review meeting

Contact

James A. Cooley
(512) 380-4376
james.cooley@hhsc.state.tx.us

Dan Culica
(512) 380-4382
dan.culica@hhsc.state.tx.us