



Quarterly Quality Call Cigna Health Spring

**Texas Health and Human Services
Commission**

Health Policy and Clinical Services Division

Healthcare Quality Analytics, Research and Coordination Support

August 26, 2015

Agenda Overview

1. MCO initiatives for value-based contracting - **15 min**
2. MCO identification/integration of high value DSRIP projects - **10 min**
3. MCO super-utilizer targeting and intervention - **10 min**
4. Focused quality measure discussion - **20 min**

Agenda Item no. 2

MCO's efforts towards identification of high value DSRIP projects and steps towards integration of these projects into an MCO value based payment model

RHPs active:

- Hidalgo - 4, 5, 6, 20
- Tarrant – 9, 10

Agenda Item no. 3

MCO's super-utilizer targeting and intervention strategies. This could include value based payments as a means to finance such activities

To discuss:

- Health Forum theme: Super-Utilizers
- CMS IAP Program
- Top 10 highest cost, ED, inpatient

Agenda Item no. 4

Focused discussion on a specific MCO quality measure

Quality Measures collected by HHSC

- Quality of Care
- PPEs

PPEs Definition

Potentially preventable emergency room visit (PPV)

Emergency treatment for a condition that could have been, treated or prevented by a physician or other health care provider in a nonemergency setting.

Potentially preventable readmission (PPR)

A return hospitalization within a set time period that might have resulted from problems in the care during a previous hospital stay or from deficiencies in a post-hospital discharge follow-up.

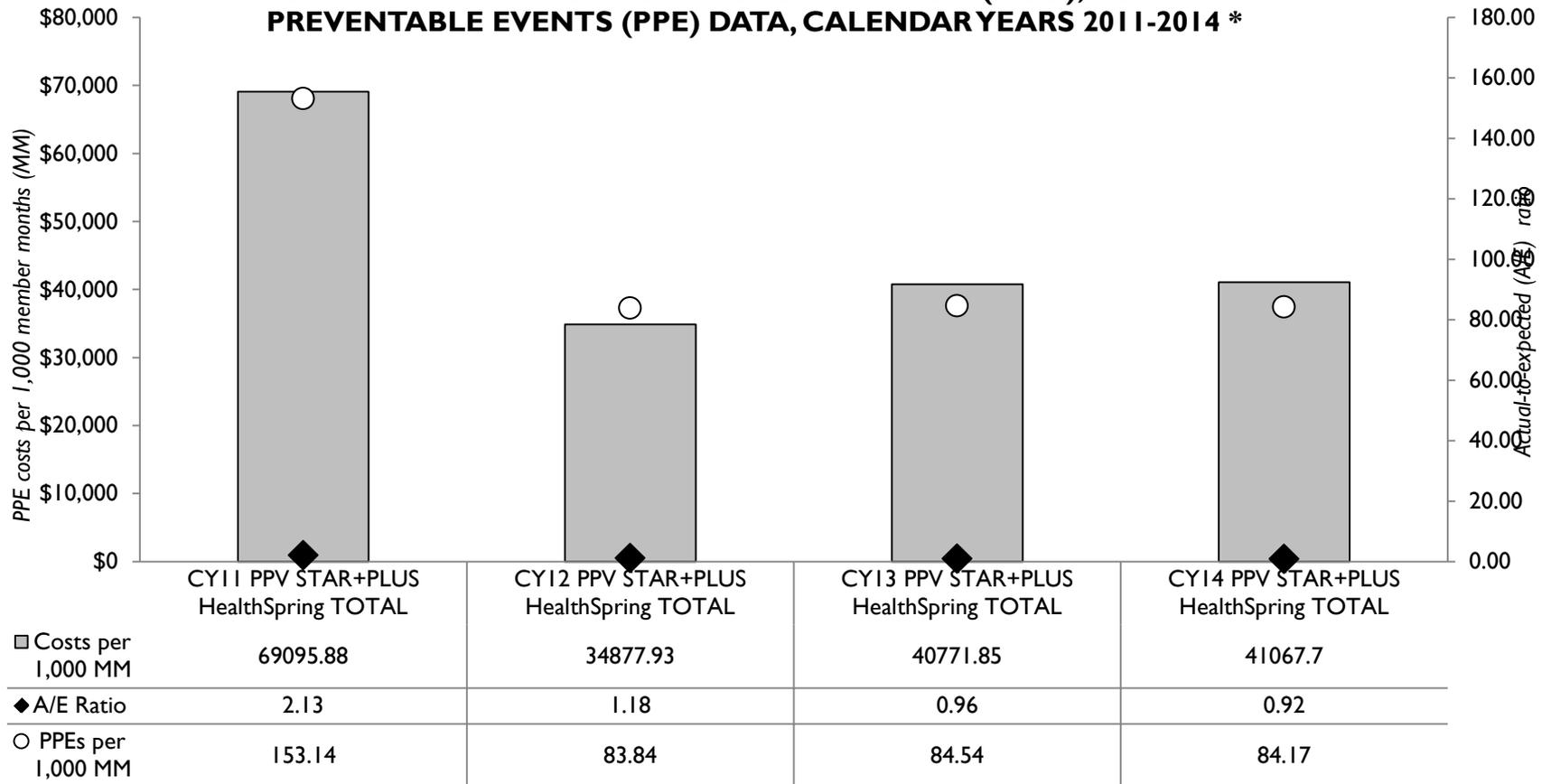
NOTE: For the report, PPRs are expressed as PPR chains (one or more PPRs within a readmission window).

Potentially preventable admission (PPA)

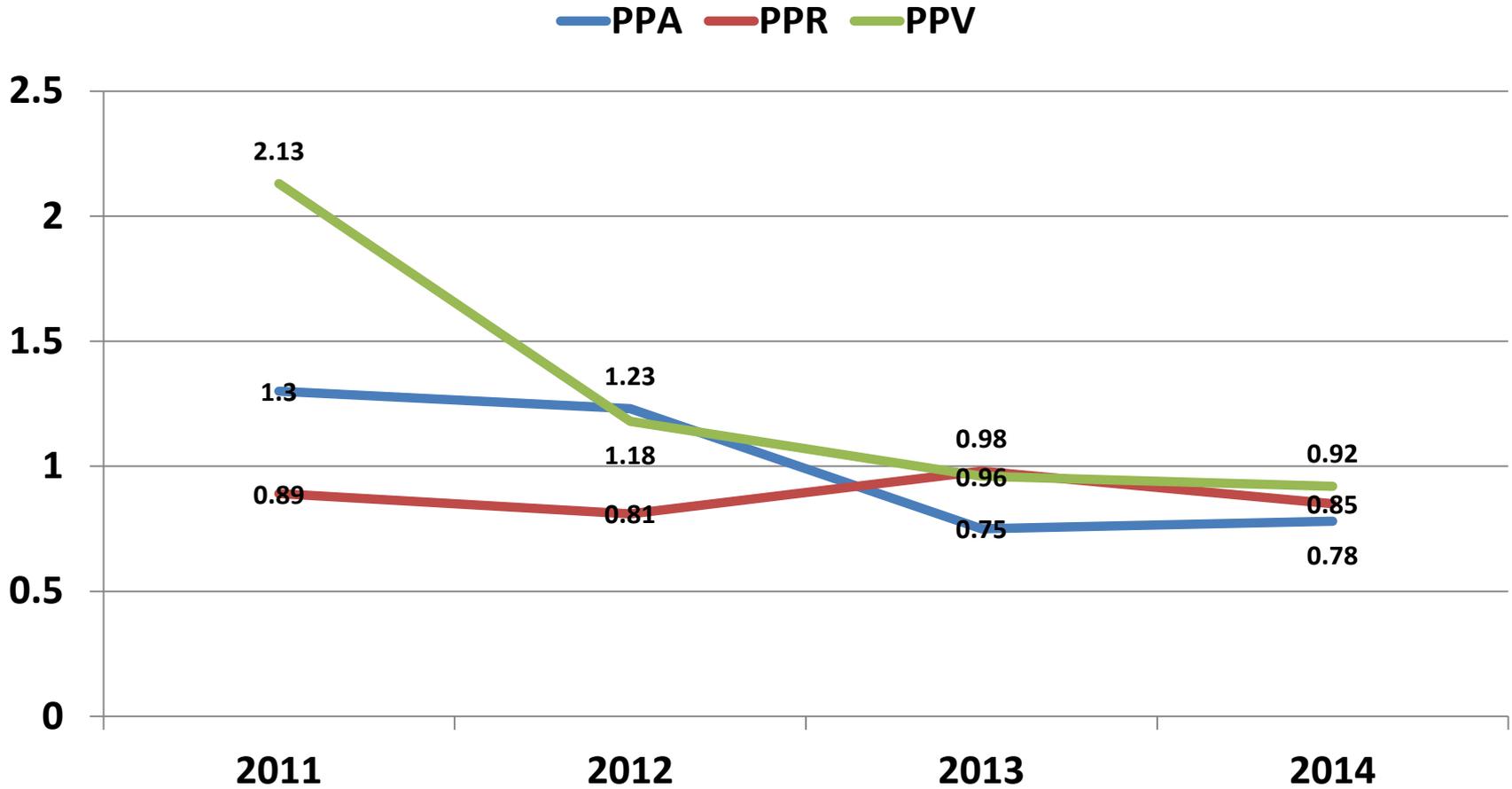
A hospital admission or a long-term care facility stay that might have been reasonably prevented with adequate access to ambulatory care or health care coordination.

Cigna PPV on Website

MEDICAID / CHIP MANAGED CARE ORGANIZATION (MCO), POTENTIALLY PREVENTABLE EVENTS (PPE) DATA, CALENDAR YEARS 2011-2014 *

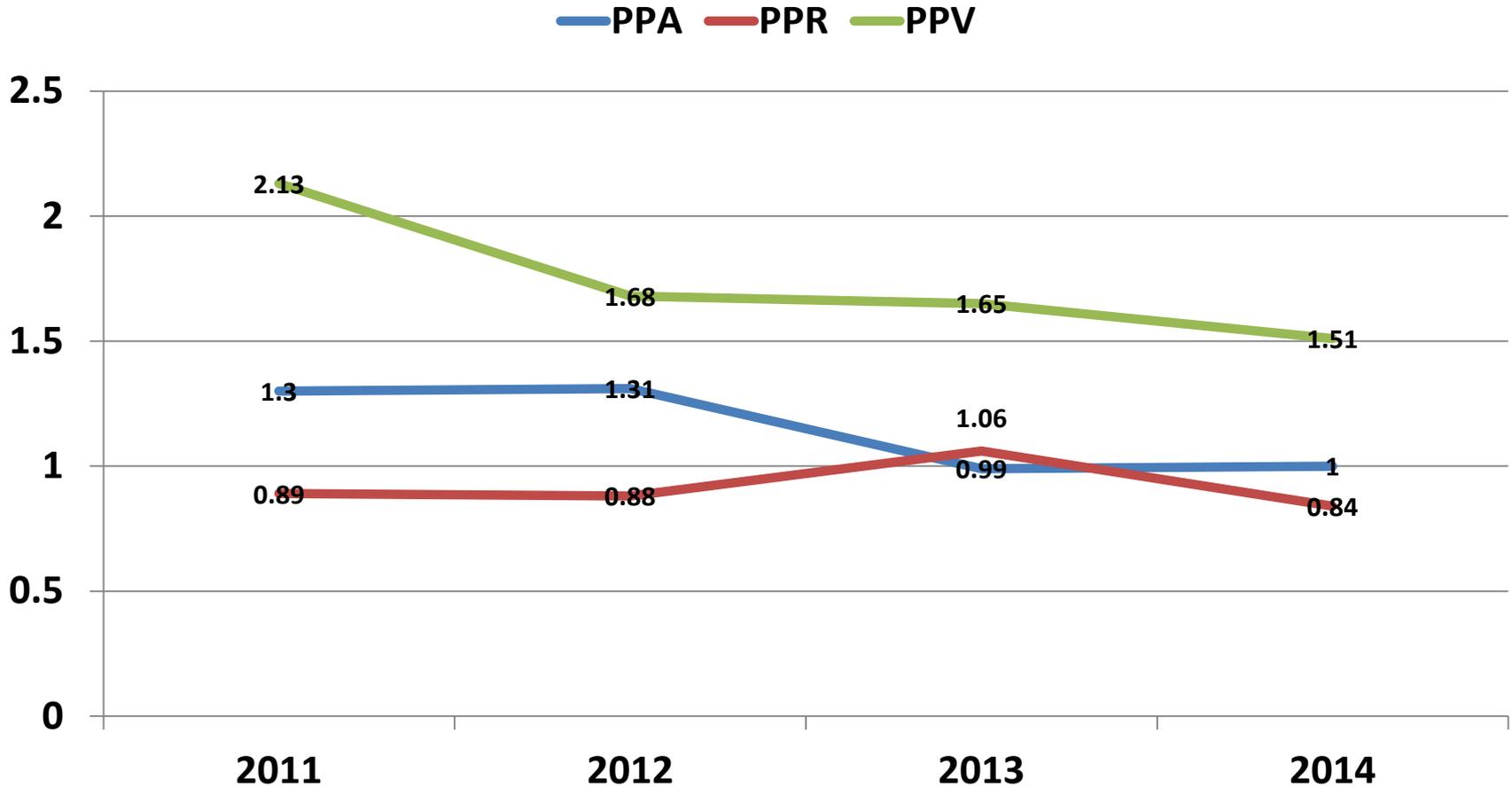


Cigna PPEs*

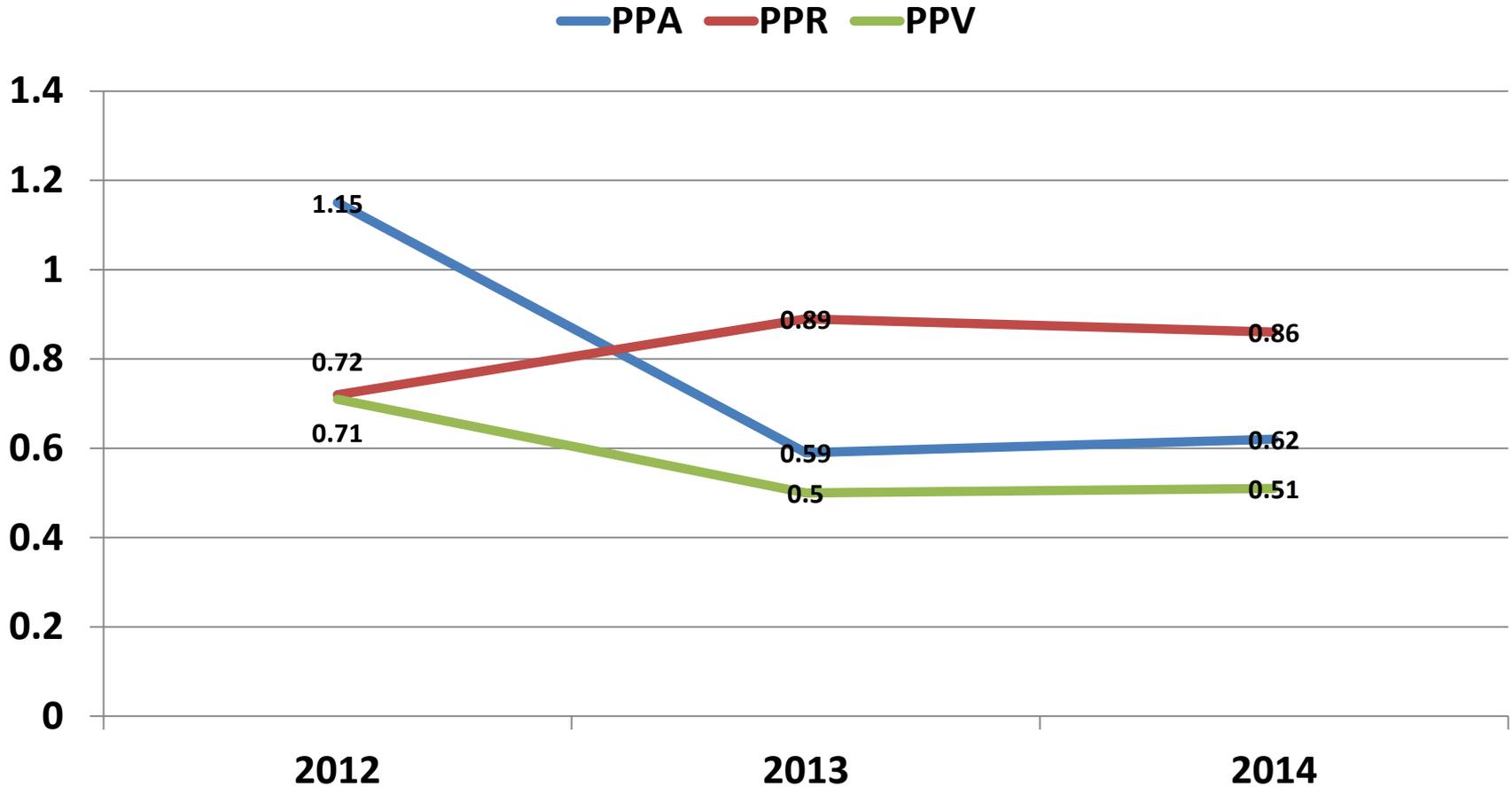


* NOTE: Calendar year 2014 is a partial year of data

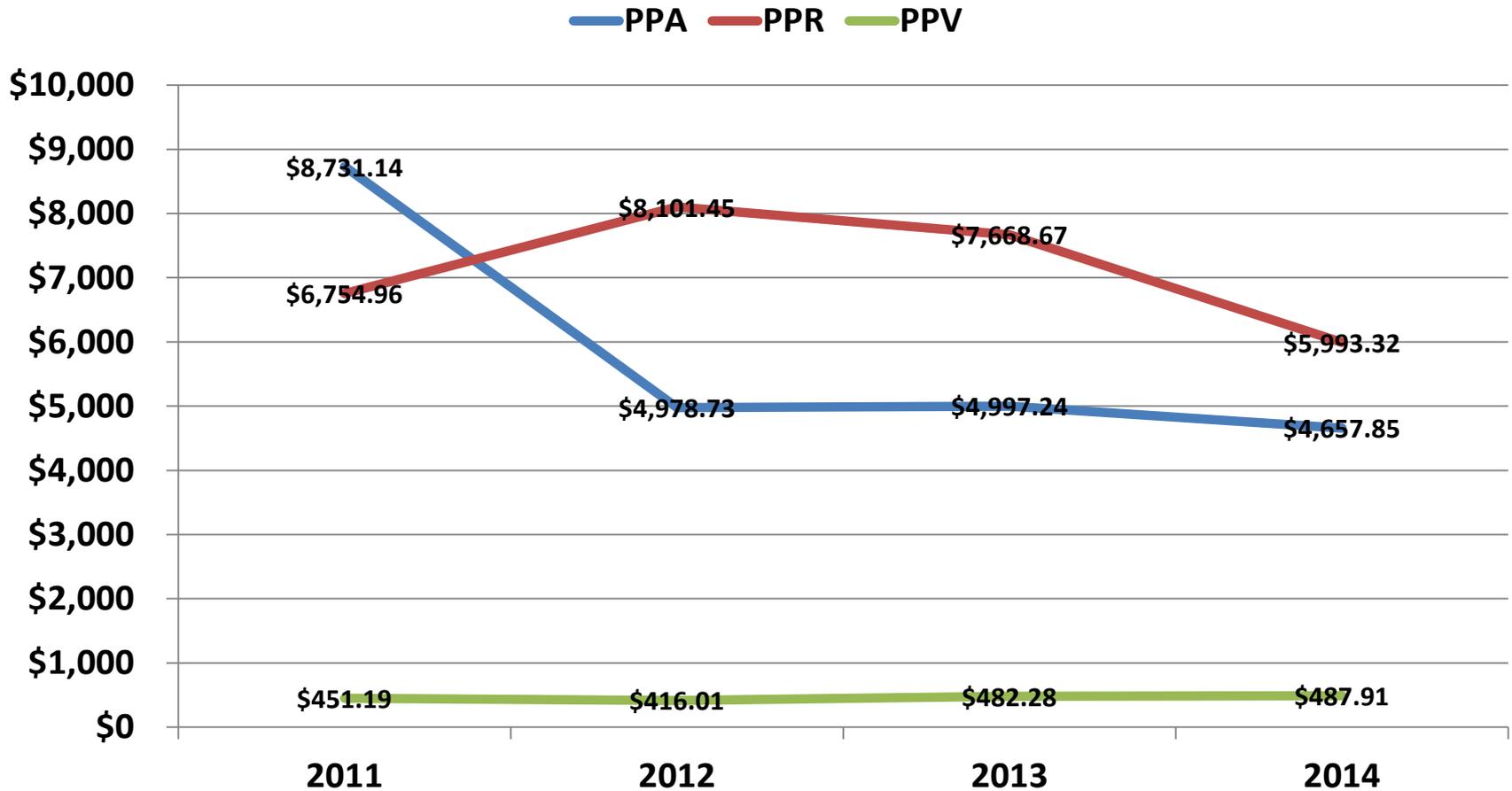
Cigna PPEs Tarrant SA



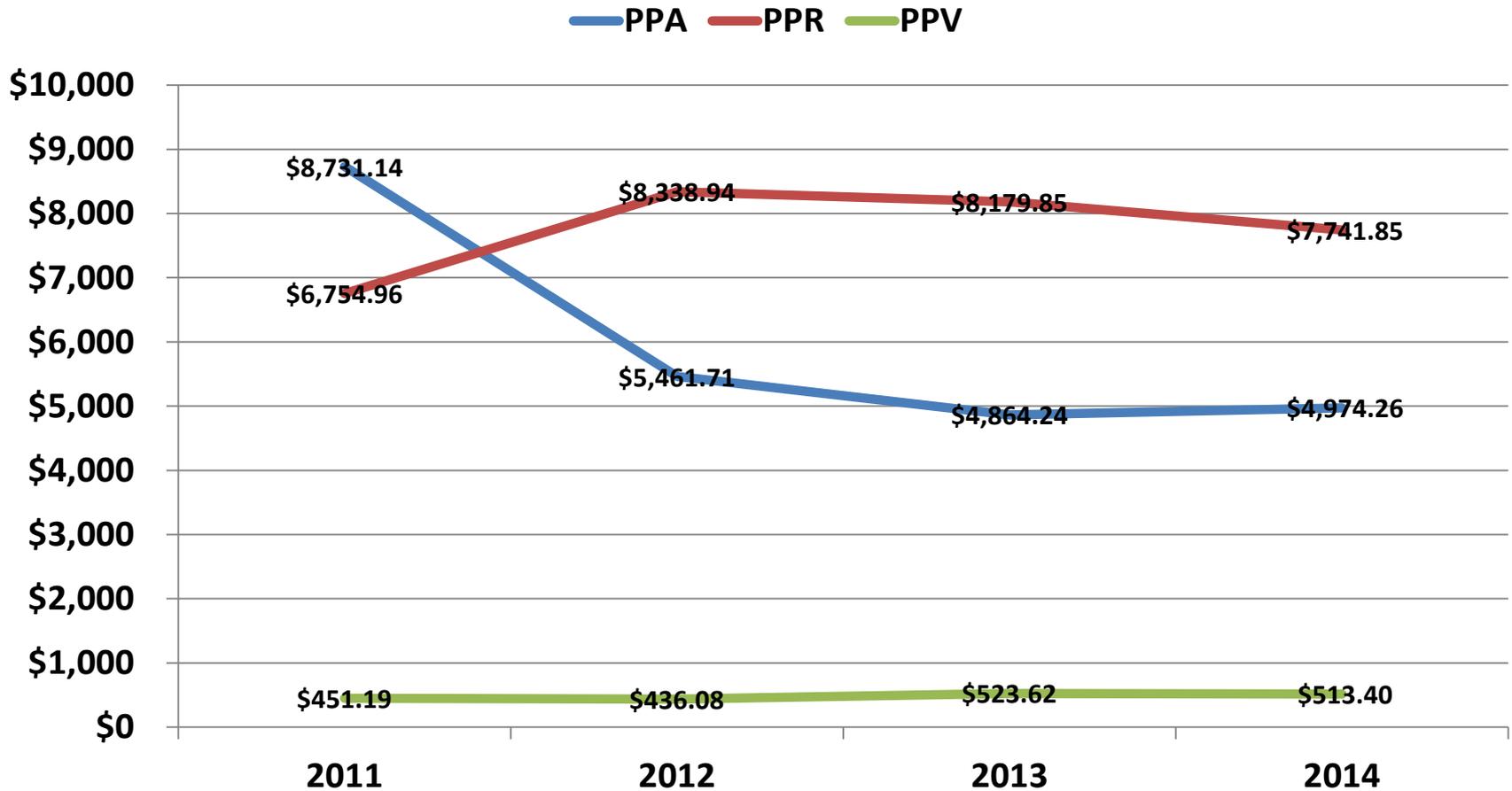
Cigna PPEs Hidalgo SA



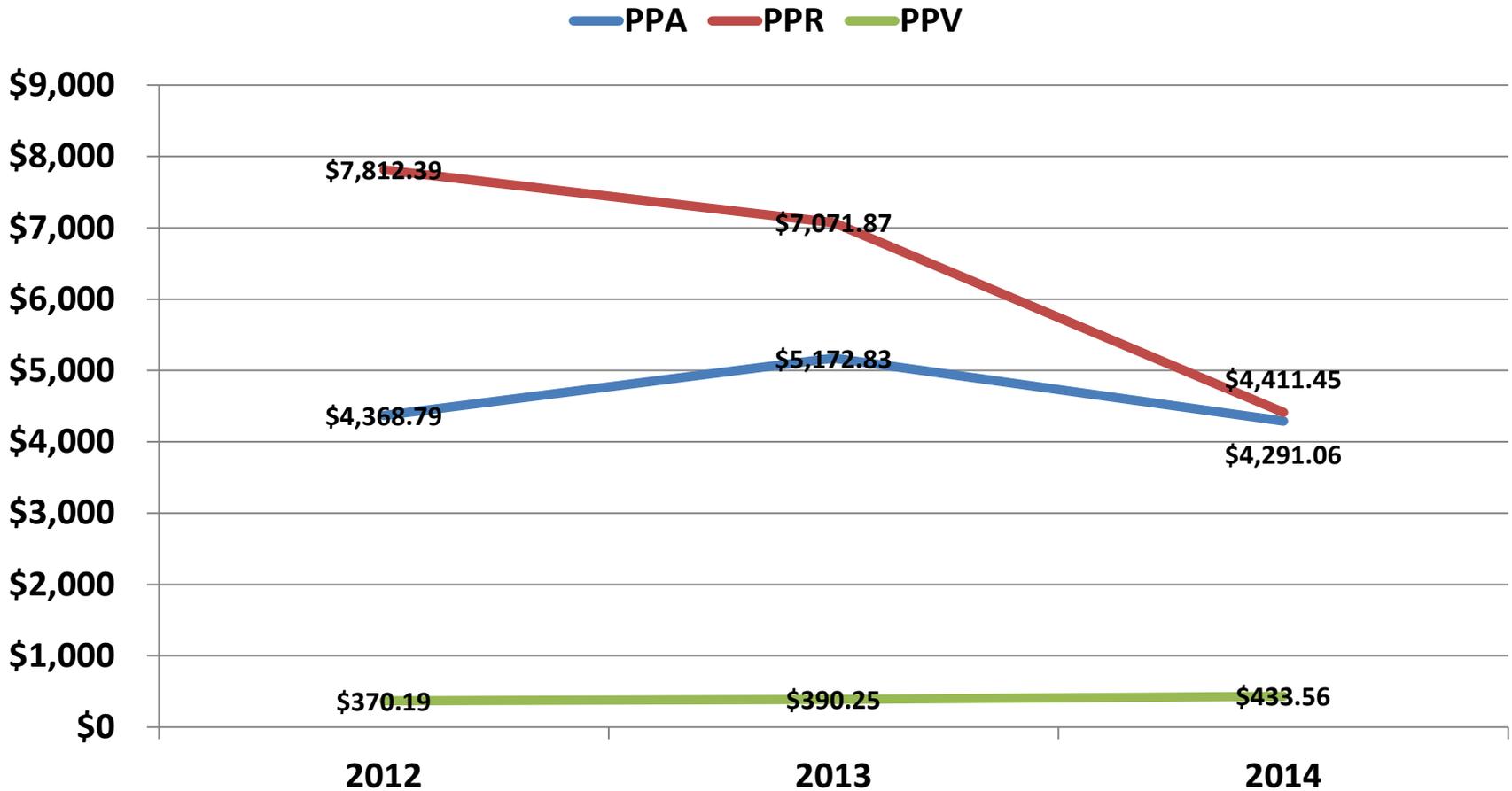
Cigna Cost per PPE



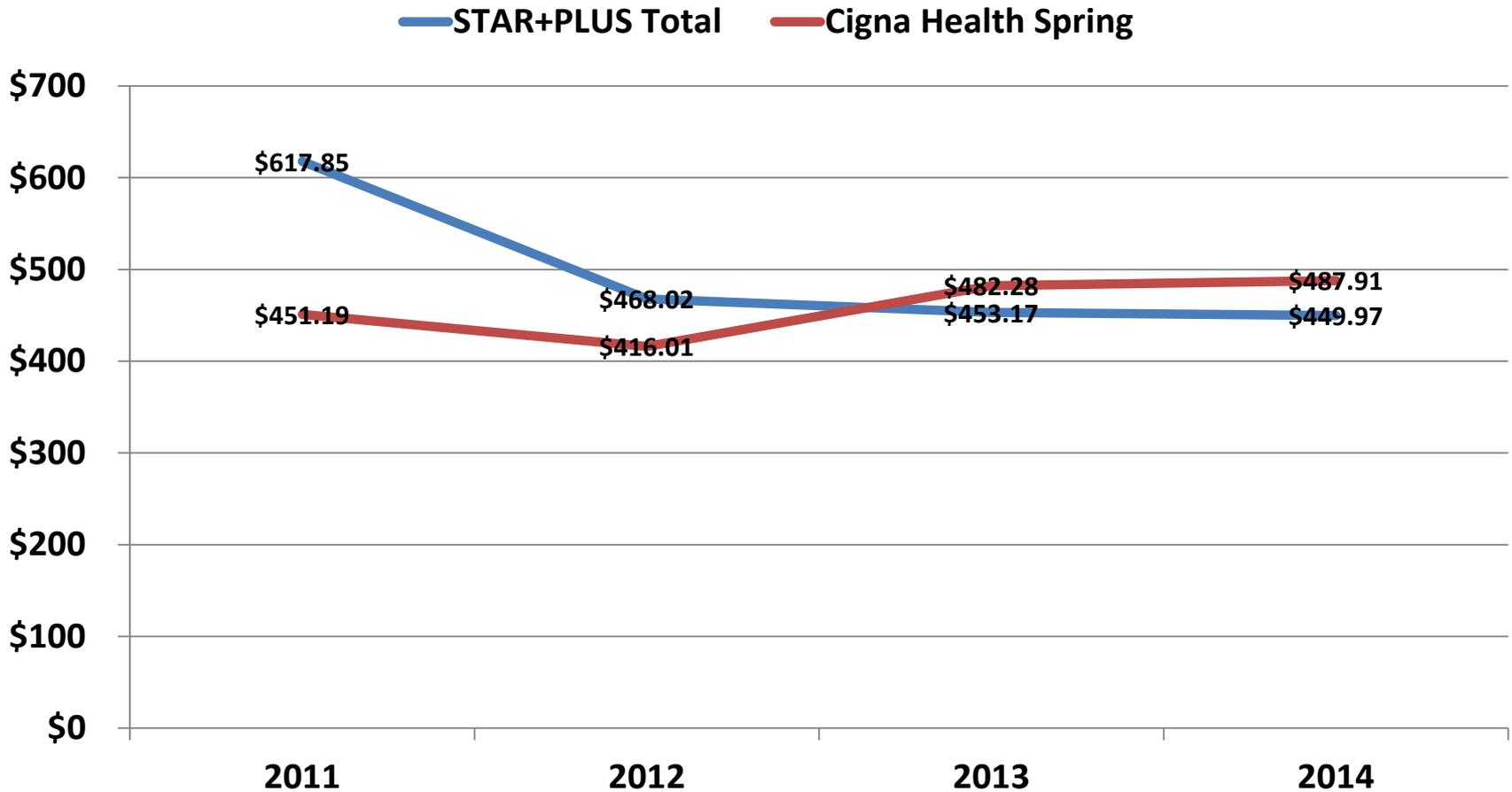
Cost per PPE Tarrant SA



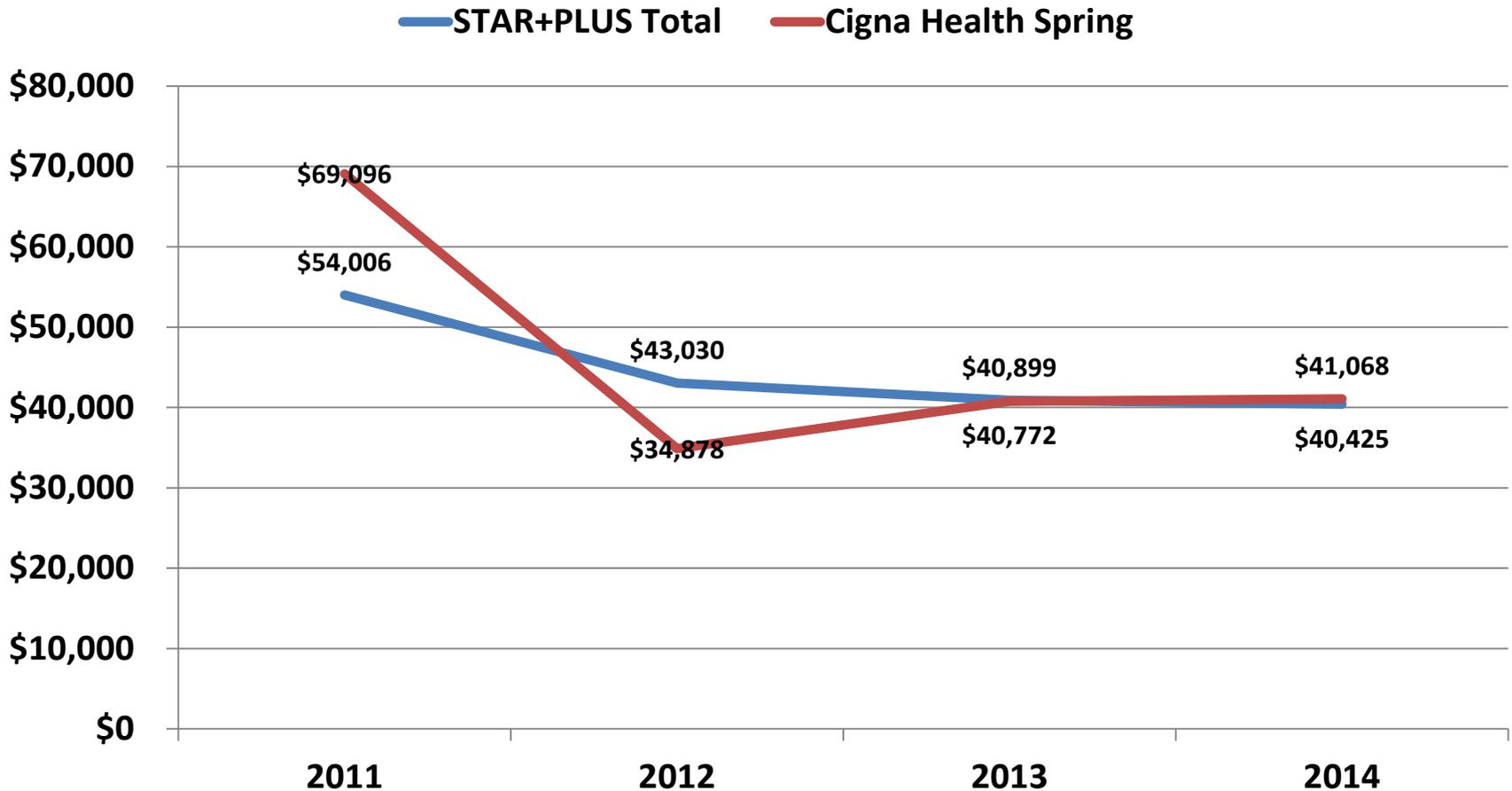
Cost per PPE Hidalgo SA



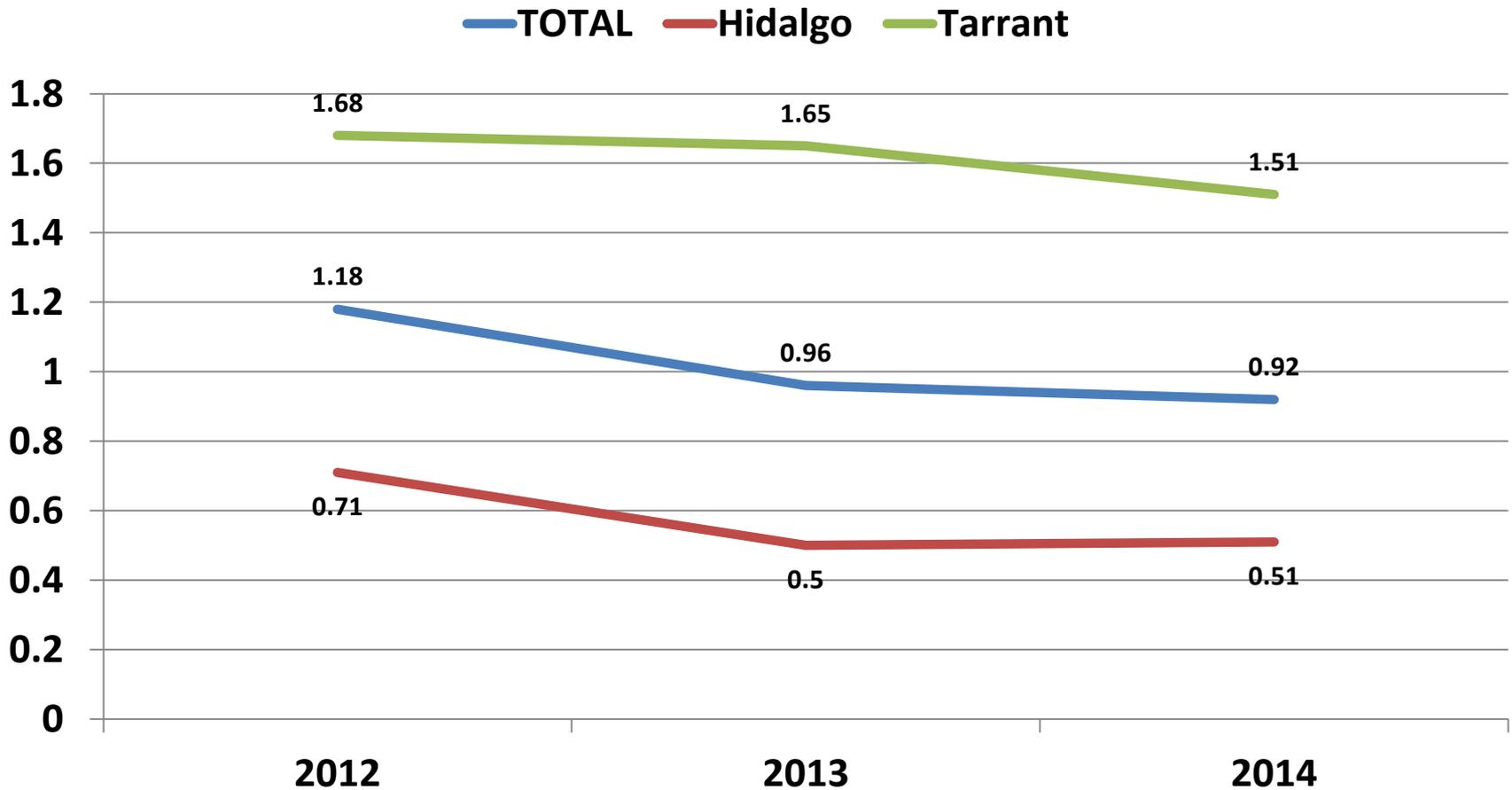
Cost per PPV



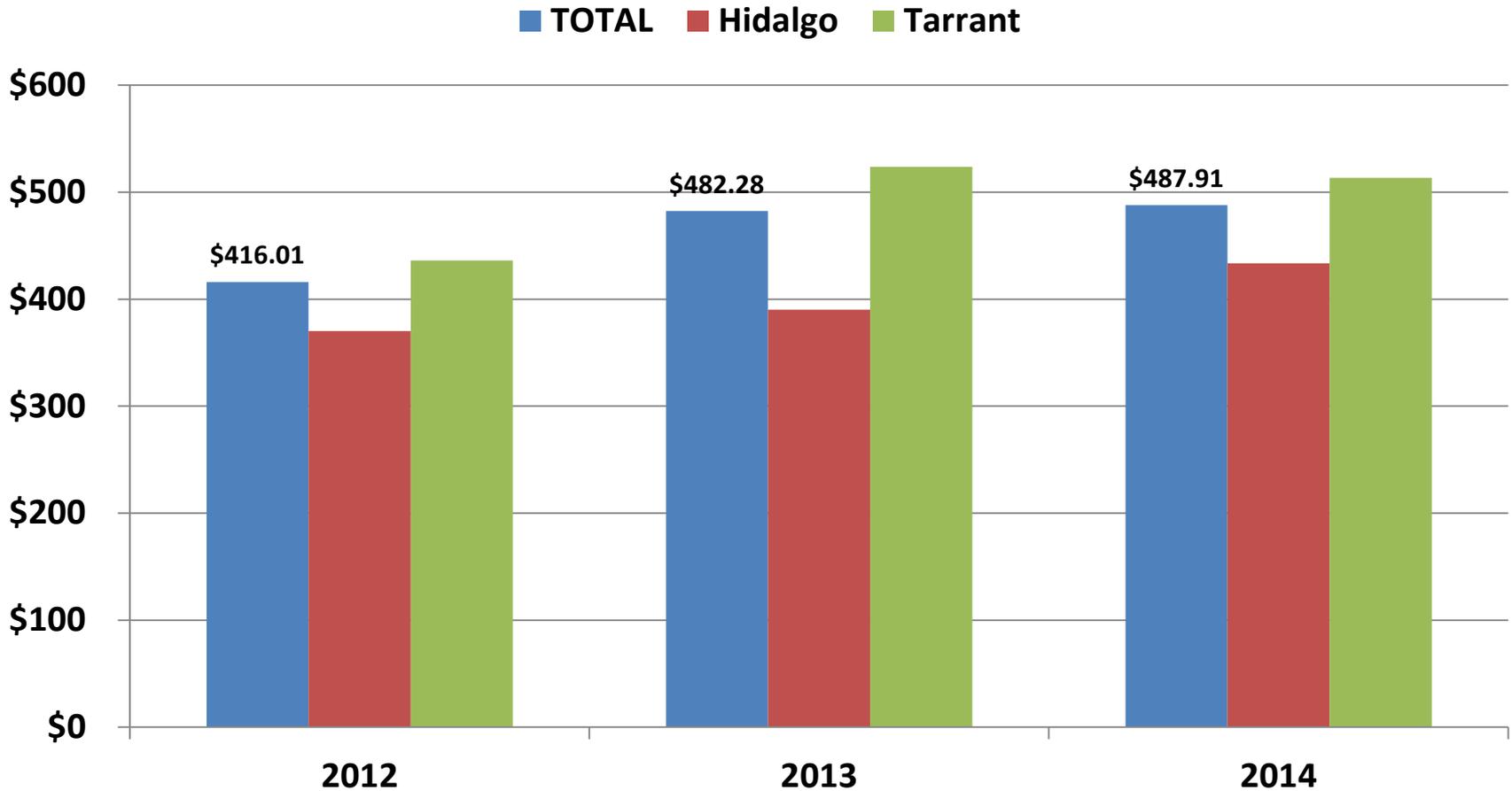
PPV Cost per 1,000 MM



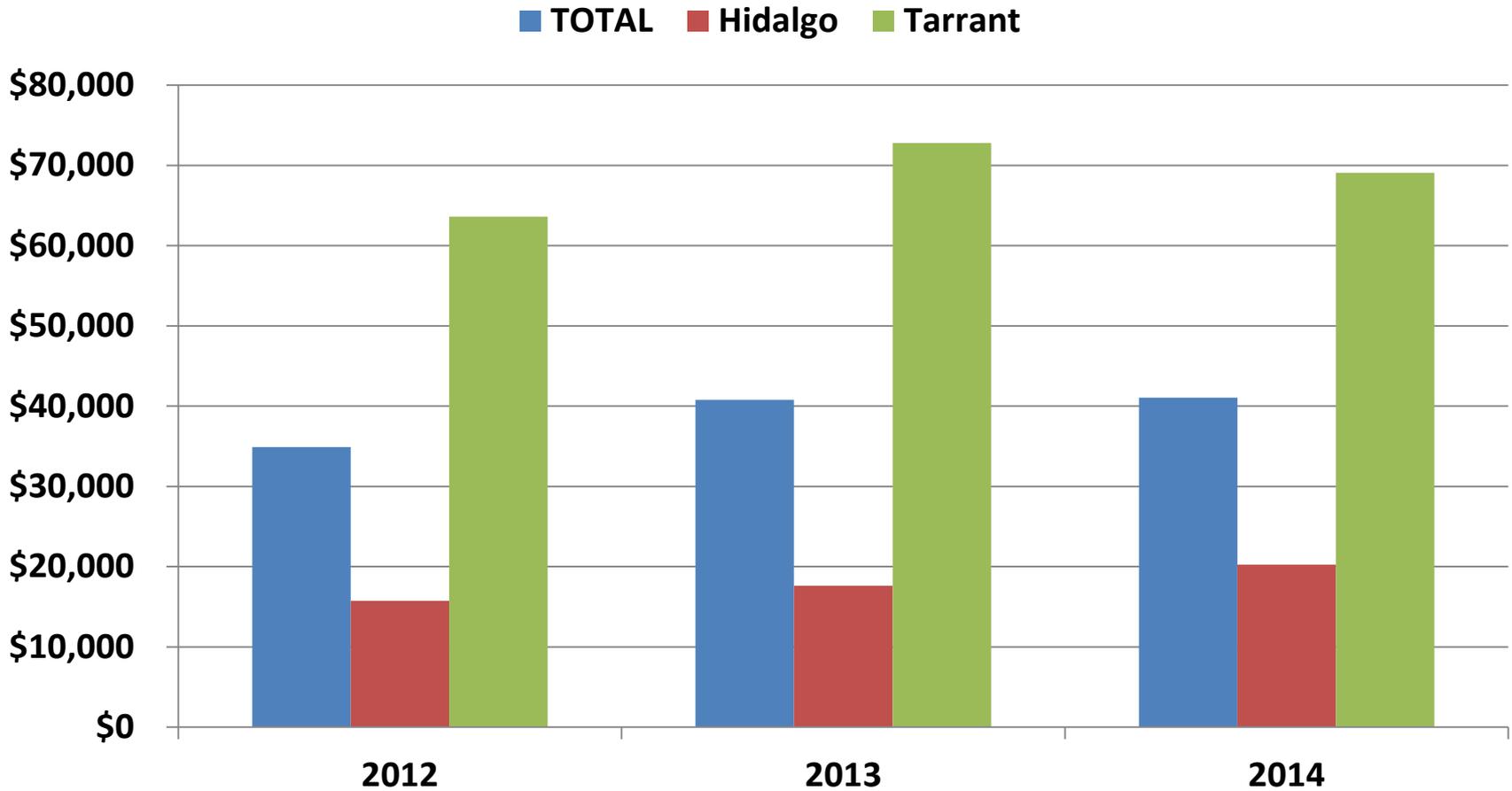
PPV A/E Ratios by SA



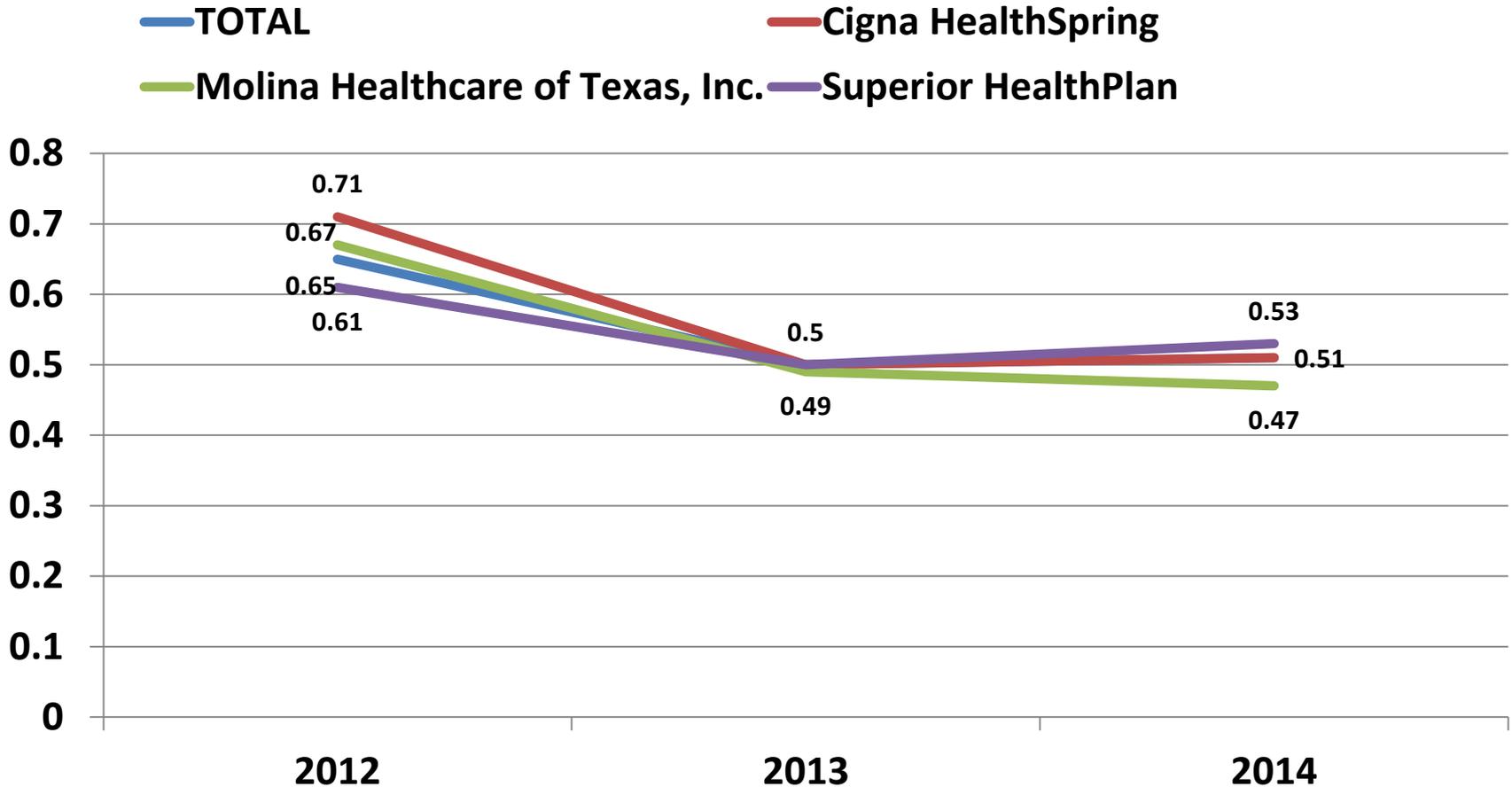
Cost per PPV by SA



PPV Cost per 1,000 MM by SA

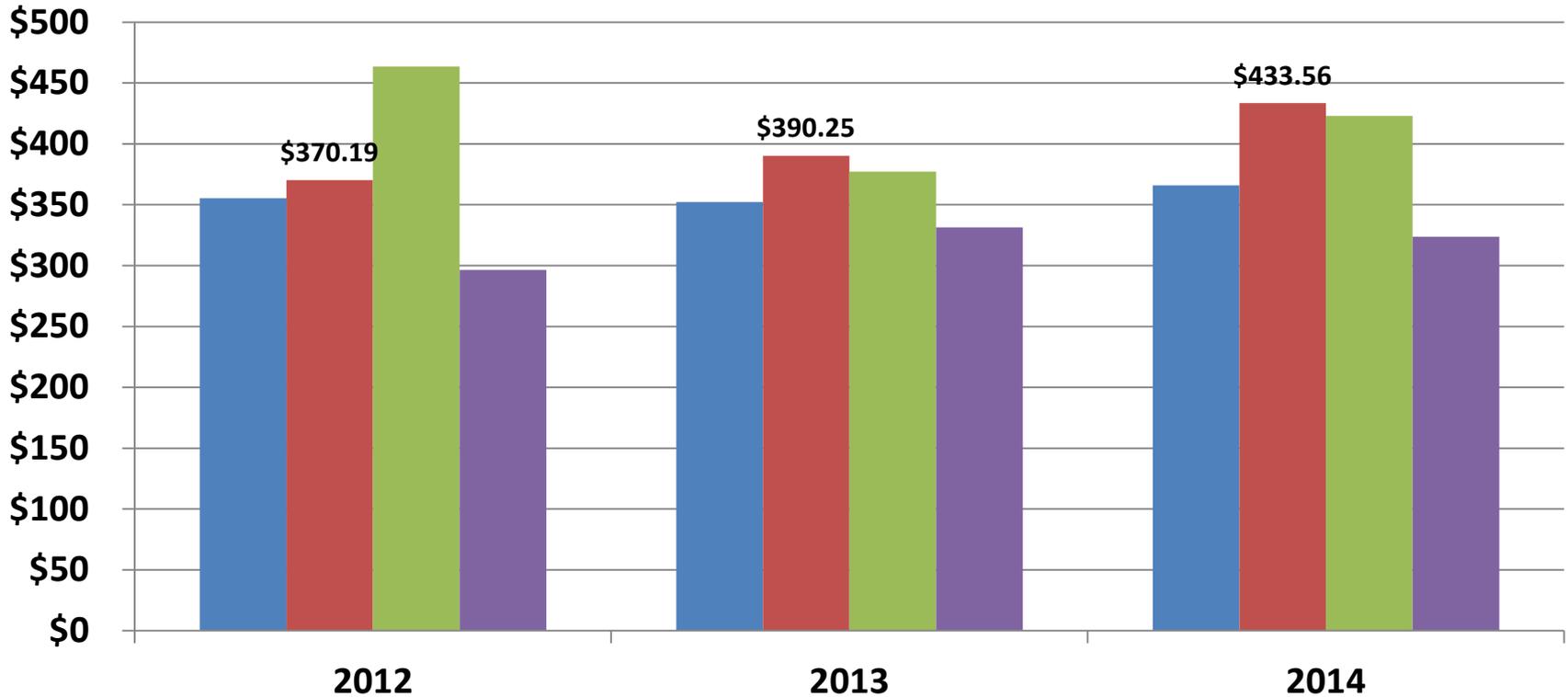


PPV A/E Ratios All Plans Hidalgo SA

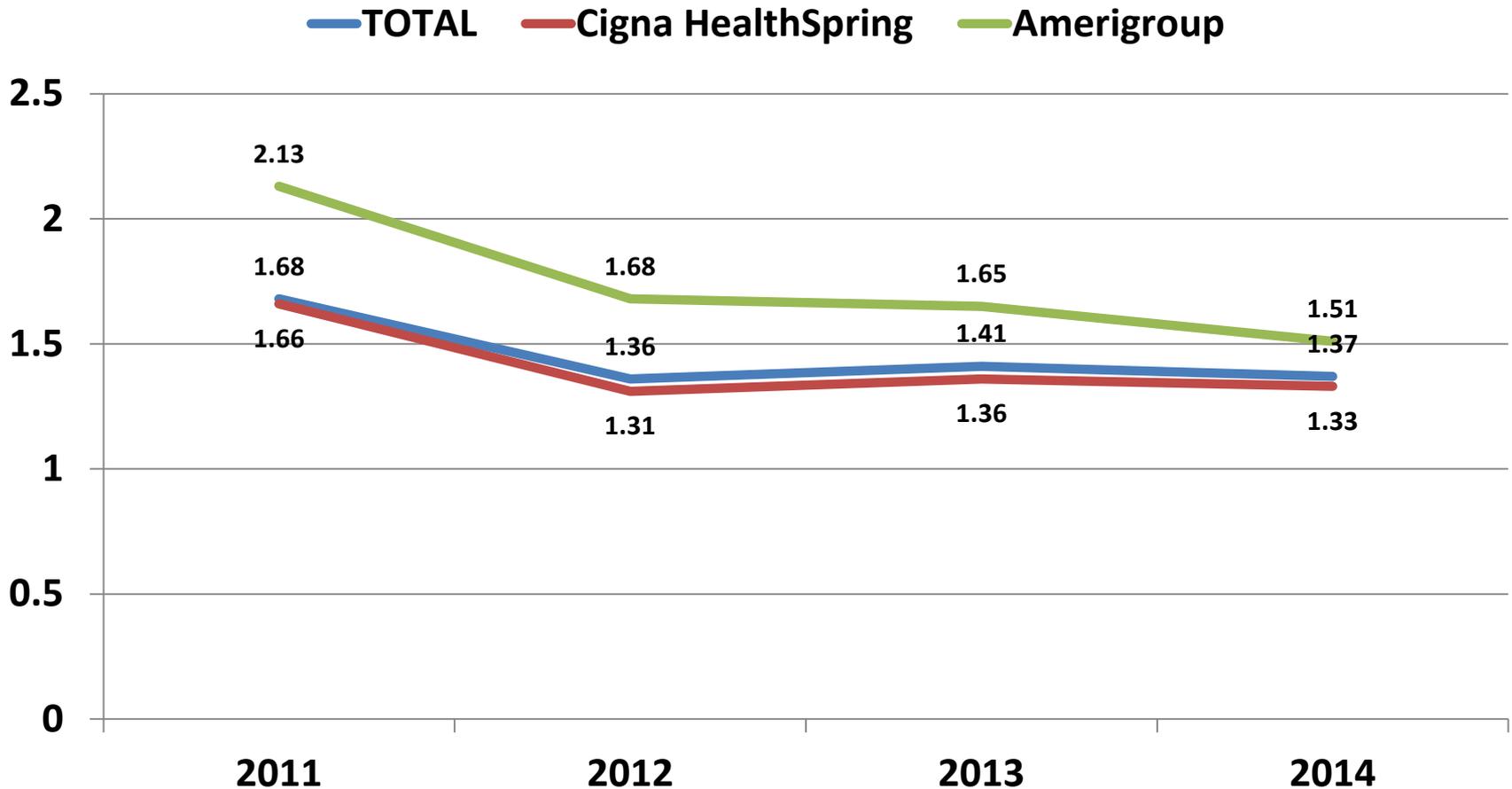


Cost per PPV All Plans Hidalgo SA

■ TOTAL
 ■ Cigna HealthSpring
 ■ Molina Healthcare of Texas, Inc.
 ■ Superior HealthPlan

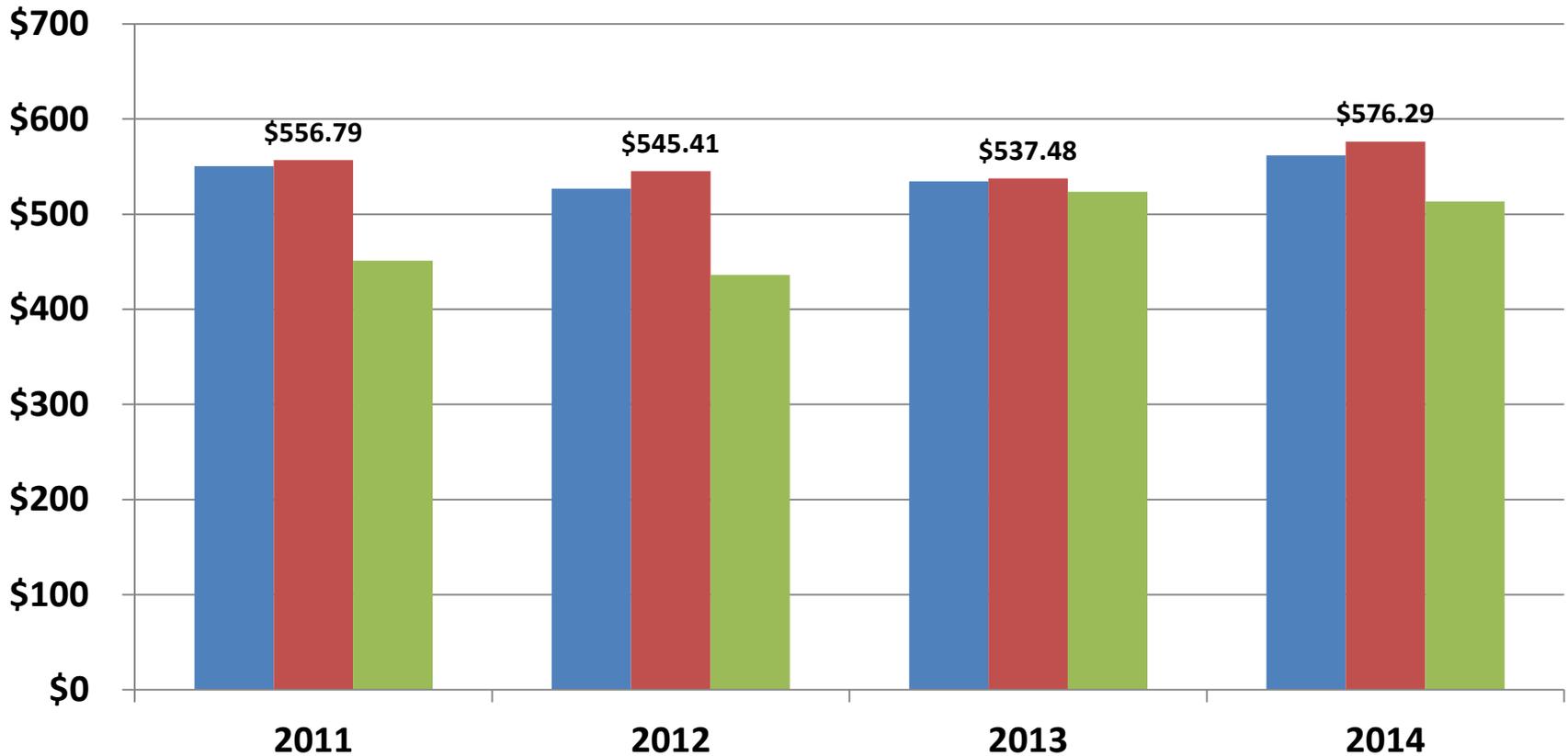


PPV A/E Ratios All Plans Tarrant SA



Cost per PPV All Plans Tarrant SA

■ TOTAL ■ Cigna HealthSpring ■ Amerigroup

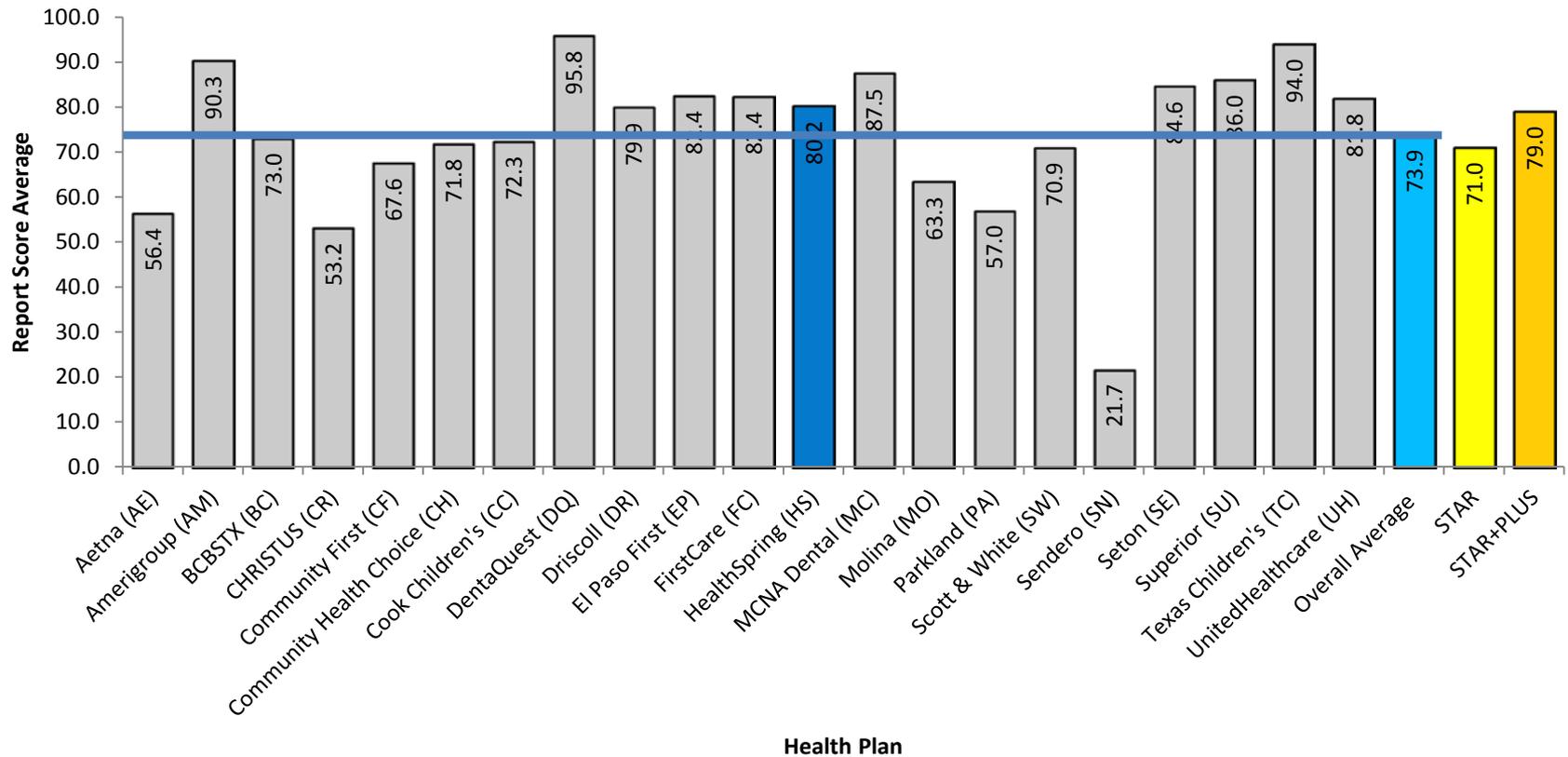


PPV Reasons 2013

Overall Plan (73%)	Number	Frequency
Infections of Upper Respiratory Tract	11,746	26.54%
Non-Bacterial Gastroenteritis, Nausea & Vomiting	2,840	6.42%
Contusion, Open Wound & Other Trauma to Skin & Subcutaneous Tissue	2,579	5.83%
Level II Other Musculoskeletal System & Connective Tissue Diagnoses	2,491	5.63%
Other Skin, Subcutaneous Tissue & Breast Disorders	2,225	5.03%
Level I Other Ear, Nose, Mouth, Throat & Cranial/Facial Diagnoses	2,023	4.57%
Signs, Symptoms & Other Factors Influencing Health Status	1,882	4.25%
Abdominal Pain	1,774	4.01%
Viral Illness	1,506	3.40%
Cellulitis & Other Bacterial Skin Infections	1,137	2.57%
Acute Lower Urinary Tract Infections	1,091	2.46%
Chest Pain	985	2.23%

2013 PIP Score

2013 Final PIP Report Score Averages by Plan



Agenda Item no. 5

Review meeting

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