



# **Quarterly Quality Call BlueCross BlueShield of Texas**

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**Texas Health and Human Services  
Commission**

**Health Policy and Clinical Services Division**

**Healthcare Quality Analytics, Research and Coordination Support**

**November 9, 2015**

# Agenda Overview

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1. BCBSTX initiatives for value-based contracting - **15 min**
2. BCBSTX identification/integration of high value DSRIP projects - **10 min**
3. BCBSTX super-utilizer targeting and intervention - **10 min**
4. BCBSTX focused quality measure discussion - **20 min**

## Agenda Item no. 2

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- BCBSTX efforts towards identification of high value DSRIP projects and steps towards integration of these projects into an BCBSTX value based payment model
- RHP active:
  - 8 counties – RHPs: 7 & 8

## Agenda Item no. 3

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- BCBSTX super-utilizer targeting and intervention strategies. This could include value based payments as a means to finance such activities
  
- To discuss:
  - Health Forum 2015
  - CMS IAP Program
  - Top 10 highest cost, ED, inpatient

## Agenda Item no. 4

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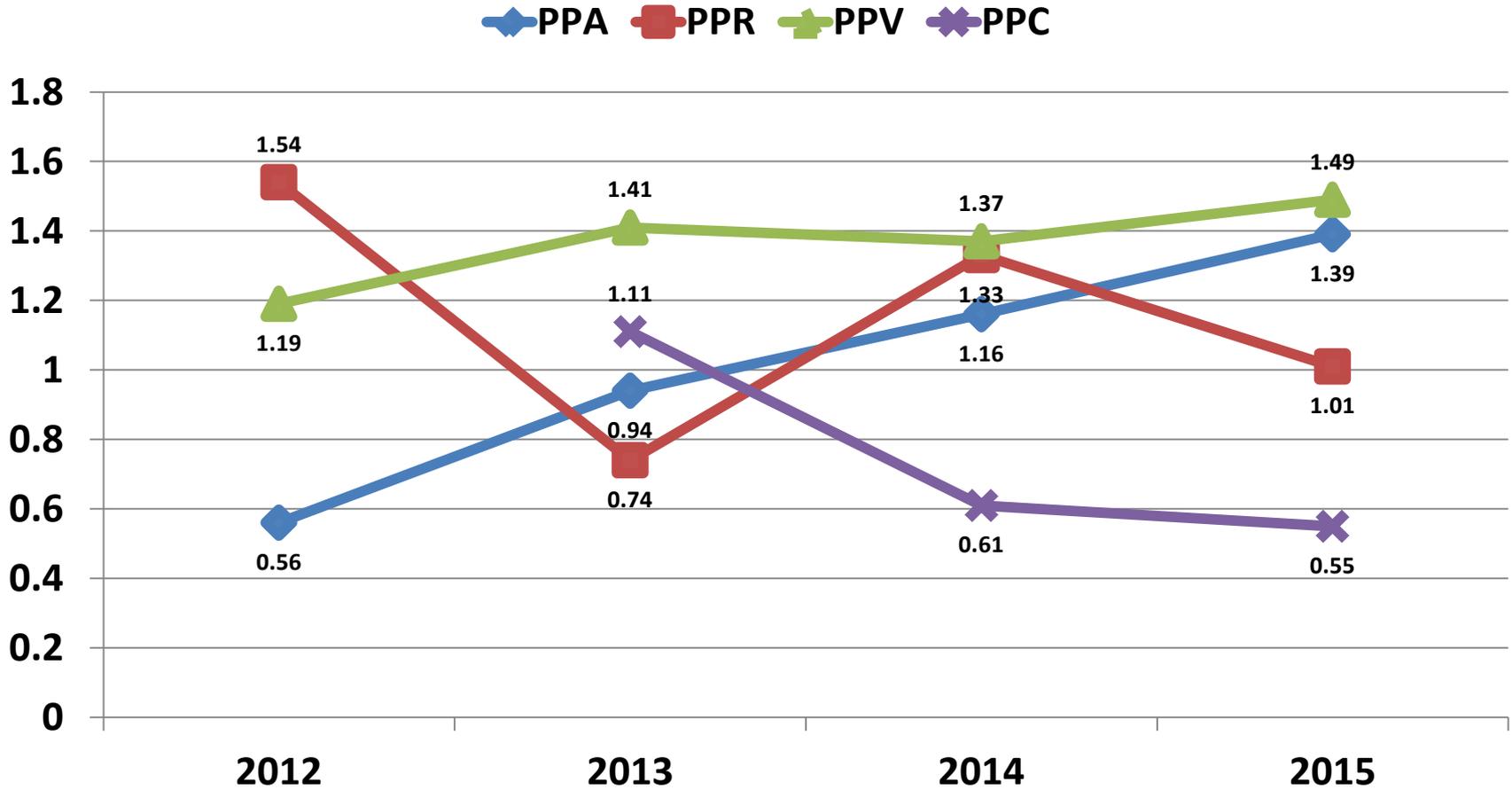
- Focused discussion on a specific BCBSTX quality measure
  
- Quality Measures collected by HHSC
  - Quality of Care
  - PPEs

# PPEs Definitions

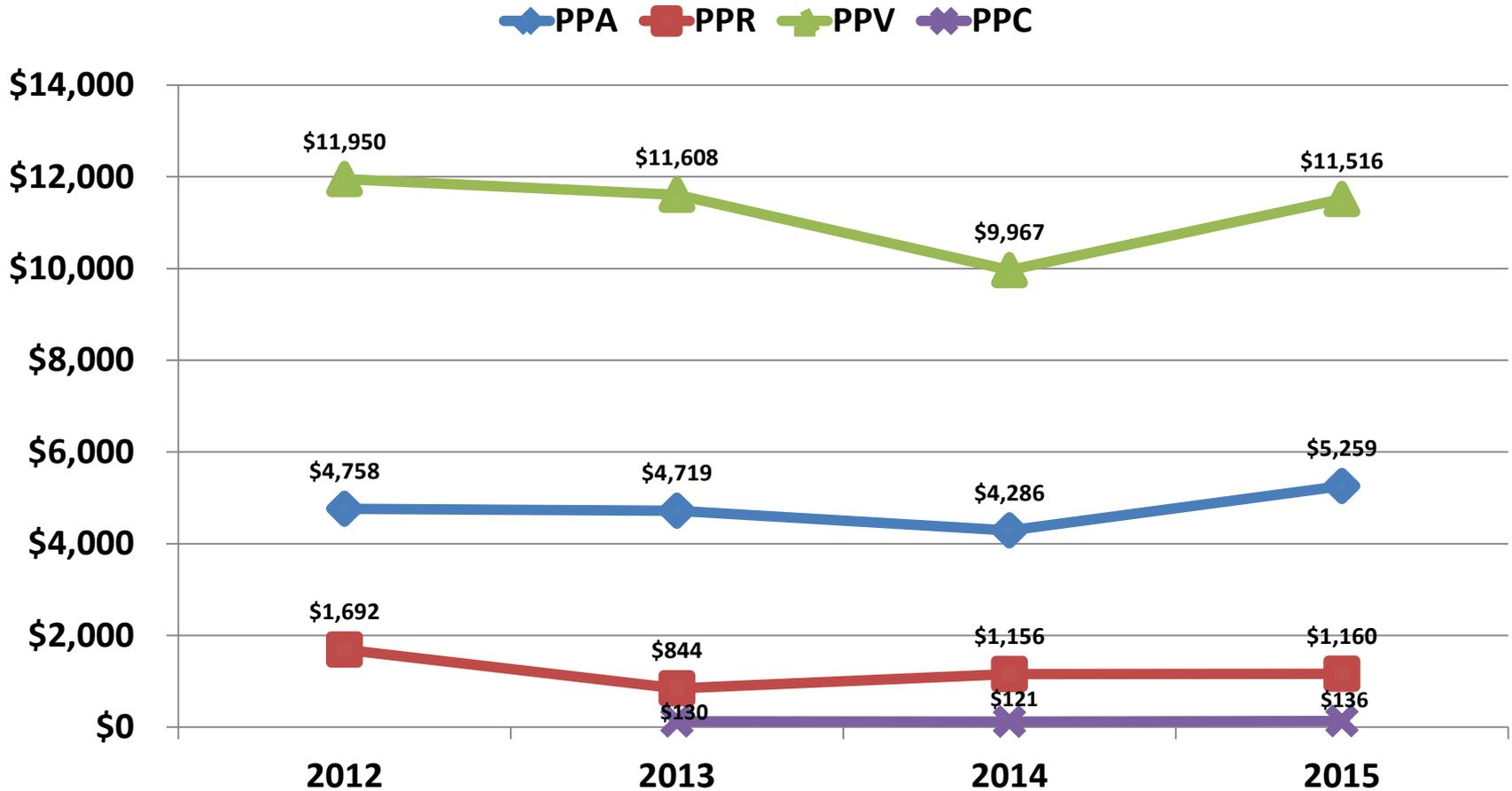
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- Potentially preventable emergency room visit (PPV)
  - Emergency treatment for a condition that could have been, treated or prevented by a physician or other health care provider in a nonemergency setting.
- Potentially preventable readmission (PPV)
  - A return hospitalization within a set time period that might have resulted from problems in the care during a previous hospital stay or from deficiencies in a post-hospital discharge follow-up.
  - *NOTE:* For the report, PPVs are expressed as PPV chains (one or more PPVs within a readmission window).
- Potentially preventable admission (PPA)
  - A hospital admission or a long-term care facility stay that might have been reasonably prevented with adequate access to ambulatory care or health care coordination.

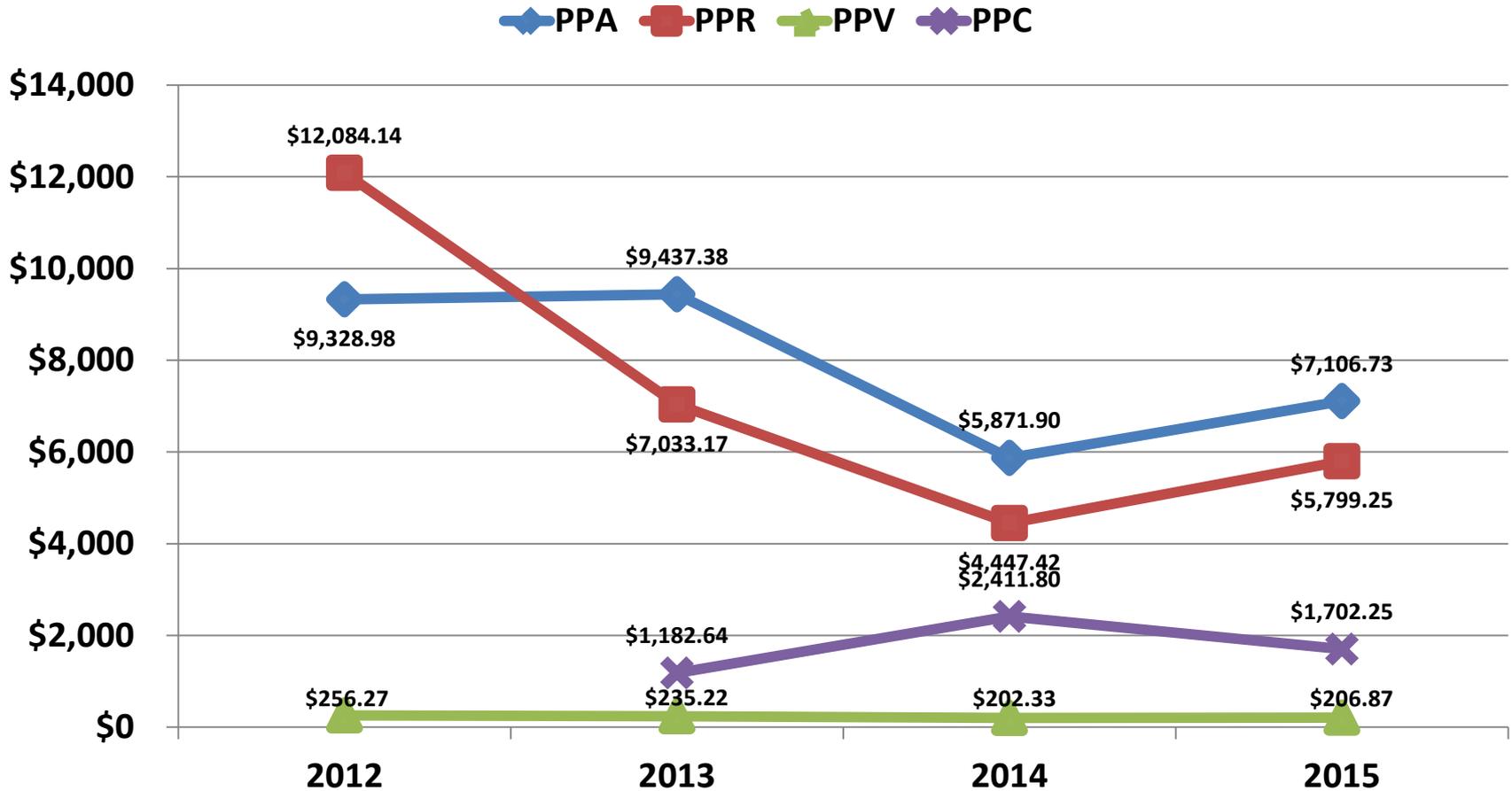
# BCBSTX PPEs A/E Ratios



# BCBSTX PPE Cost per 1,000 MM



# BCBSTX Cost per PPE

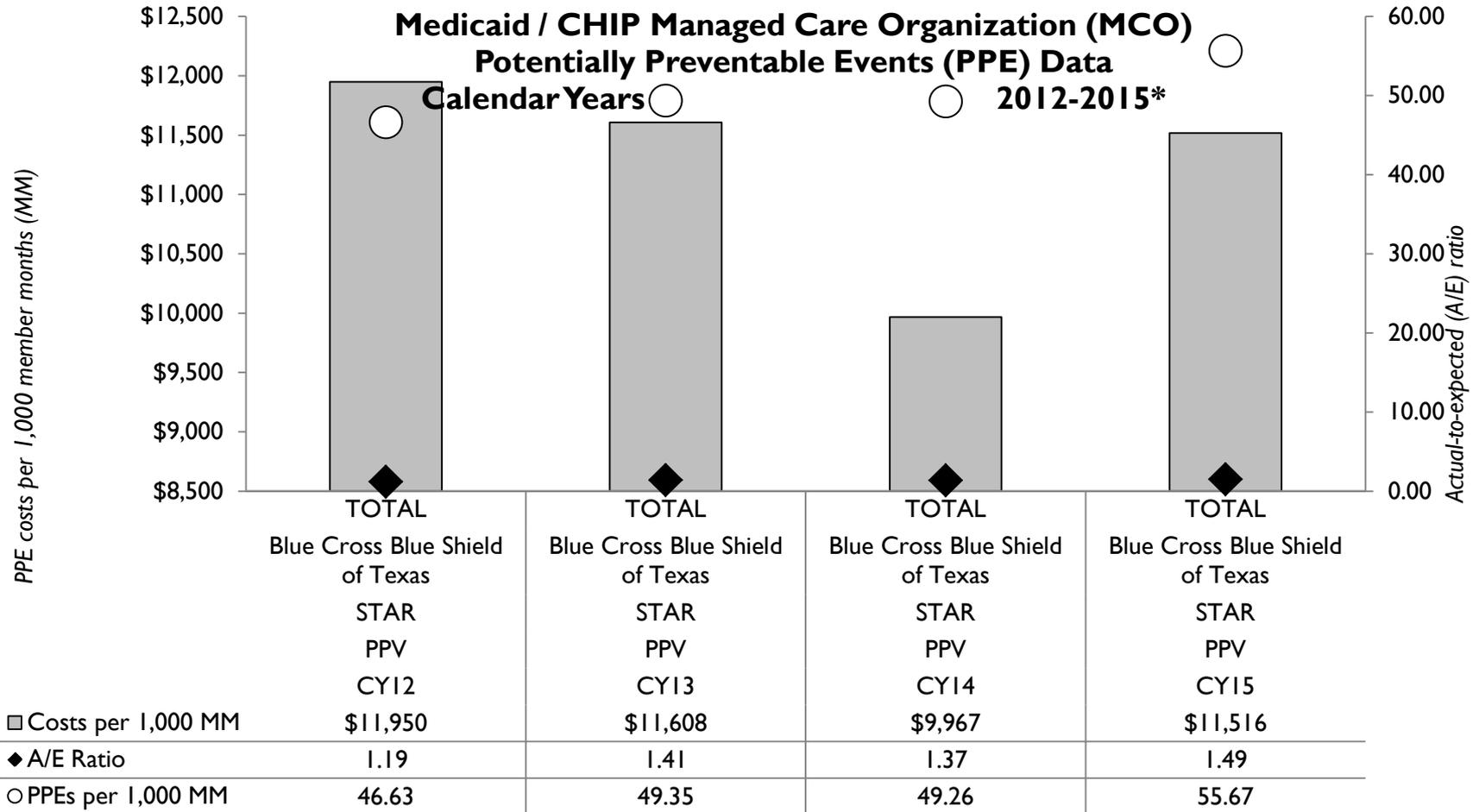


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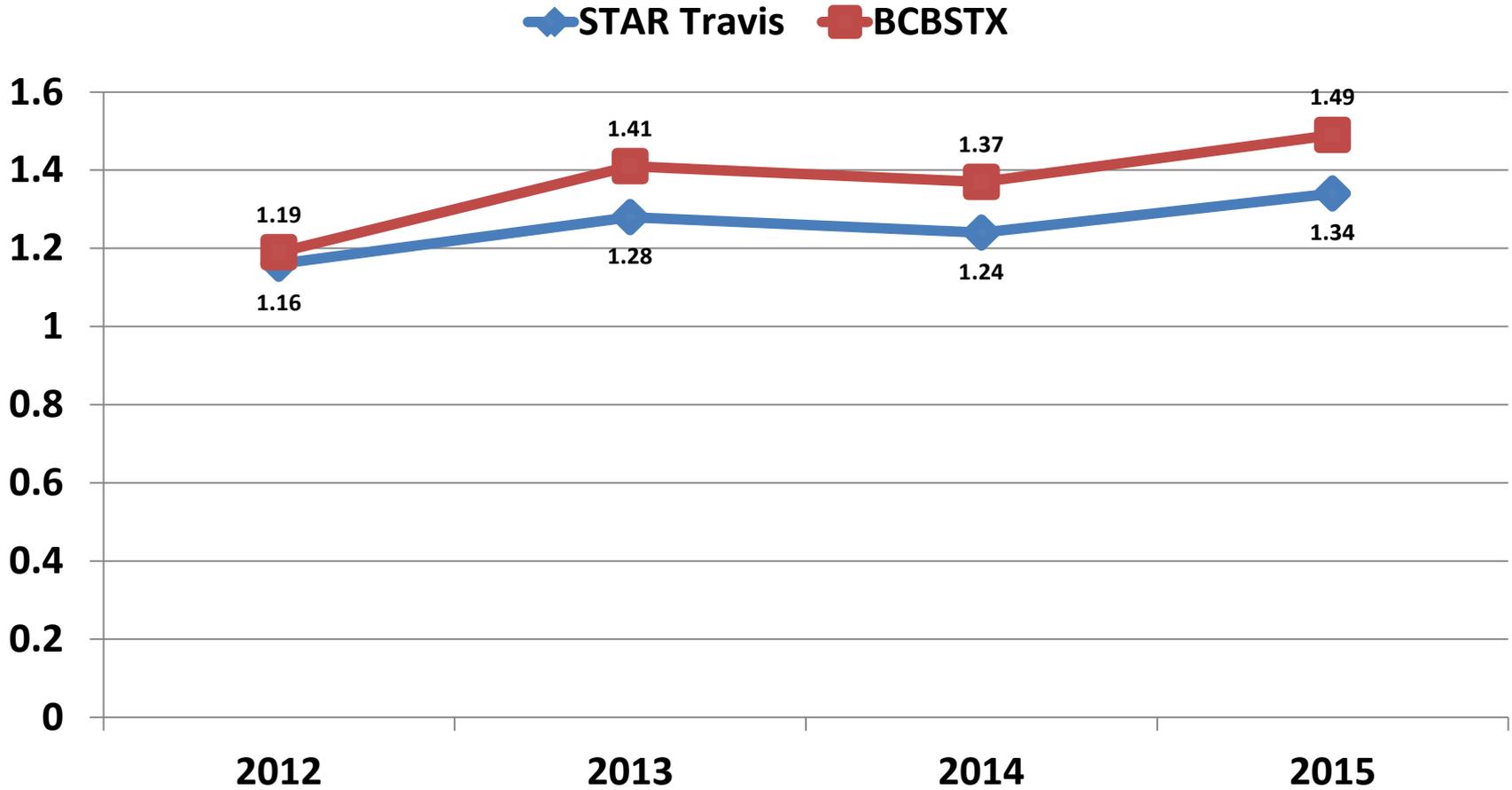
## Quality Measure of Interest

- PPE
  - Potentially preventable emergency room visits (PPVs)

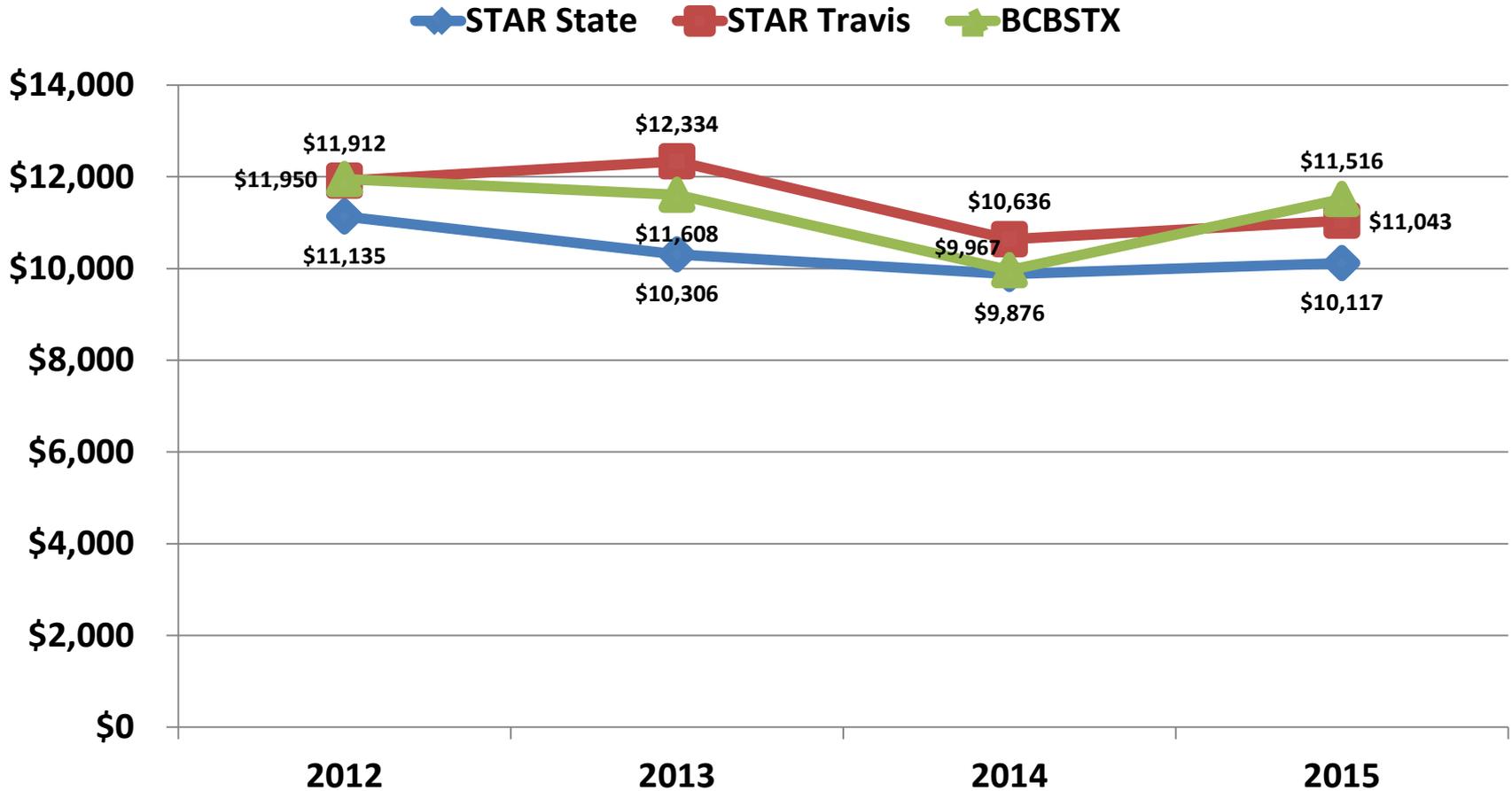
# BCBSTX PPV on Website



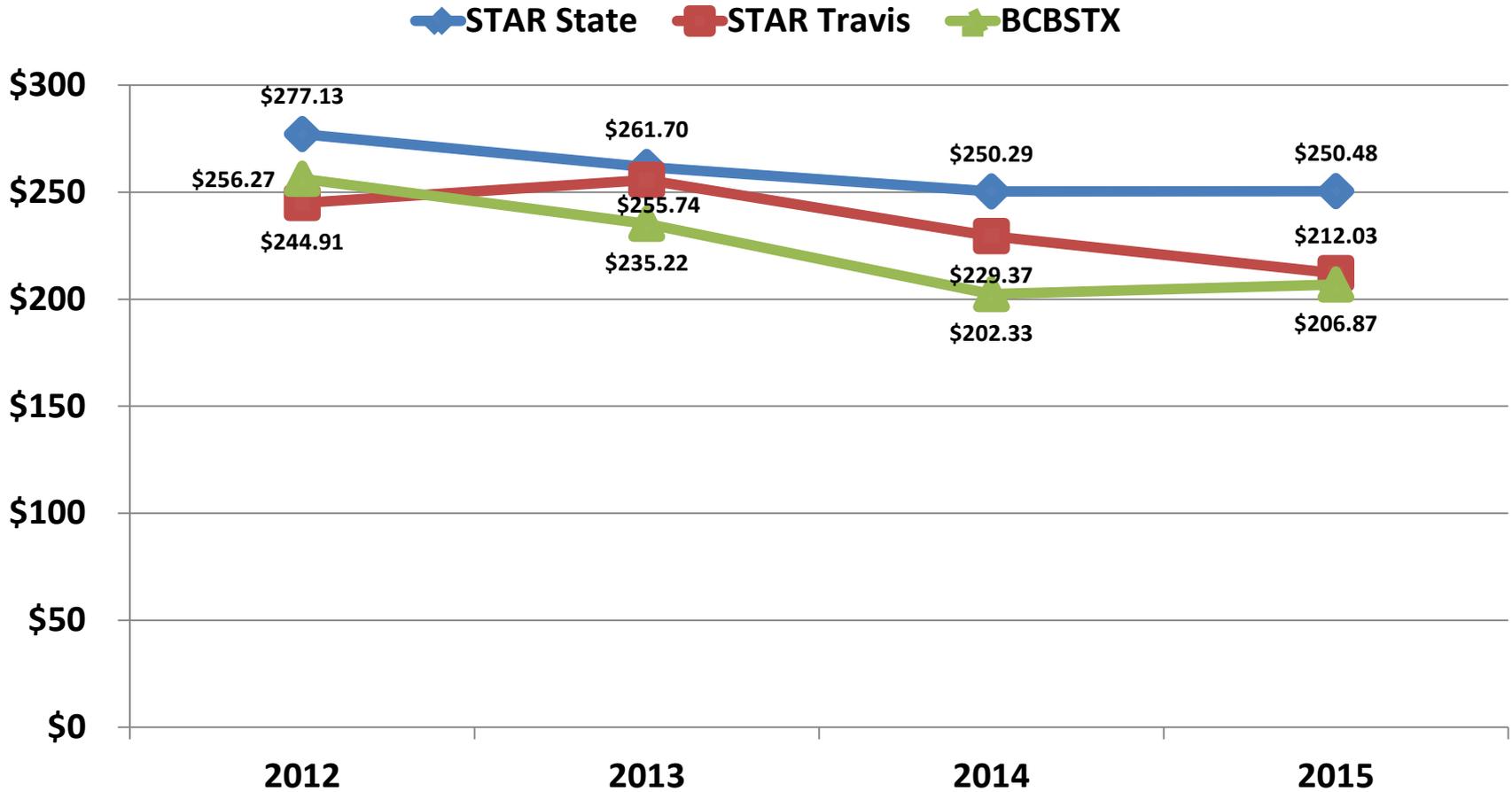
# STAR PPV A/E Ratios in Travis SA



# PPV Cost per 1,000 MM STAR and Travis SA

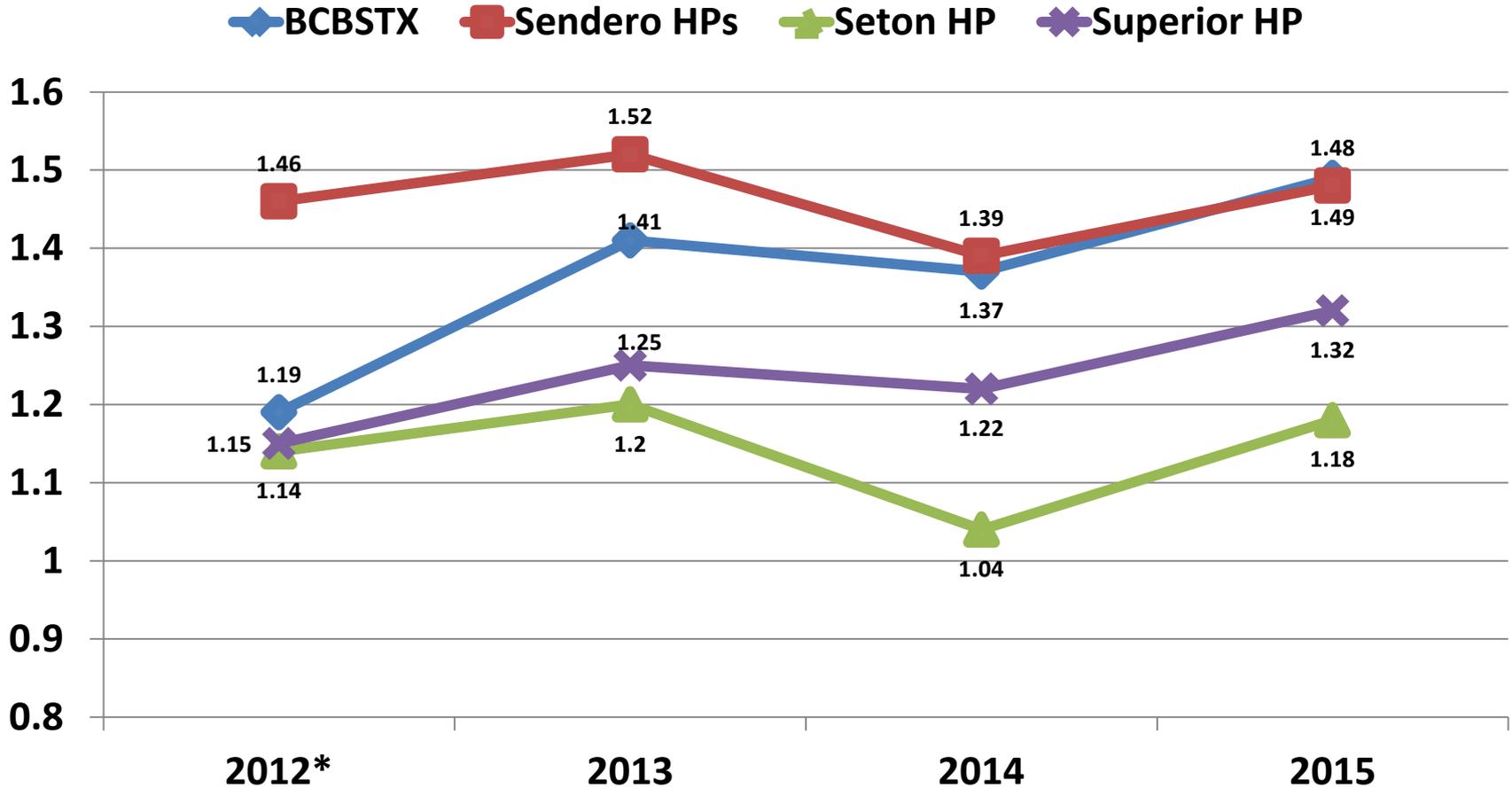


# Cost per PPV STAR and Travis SA

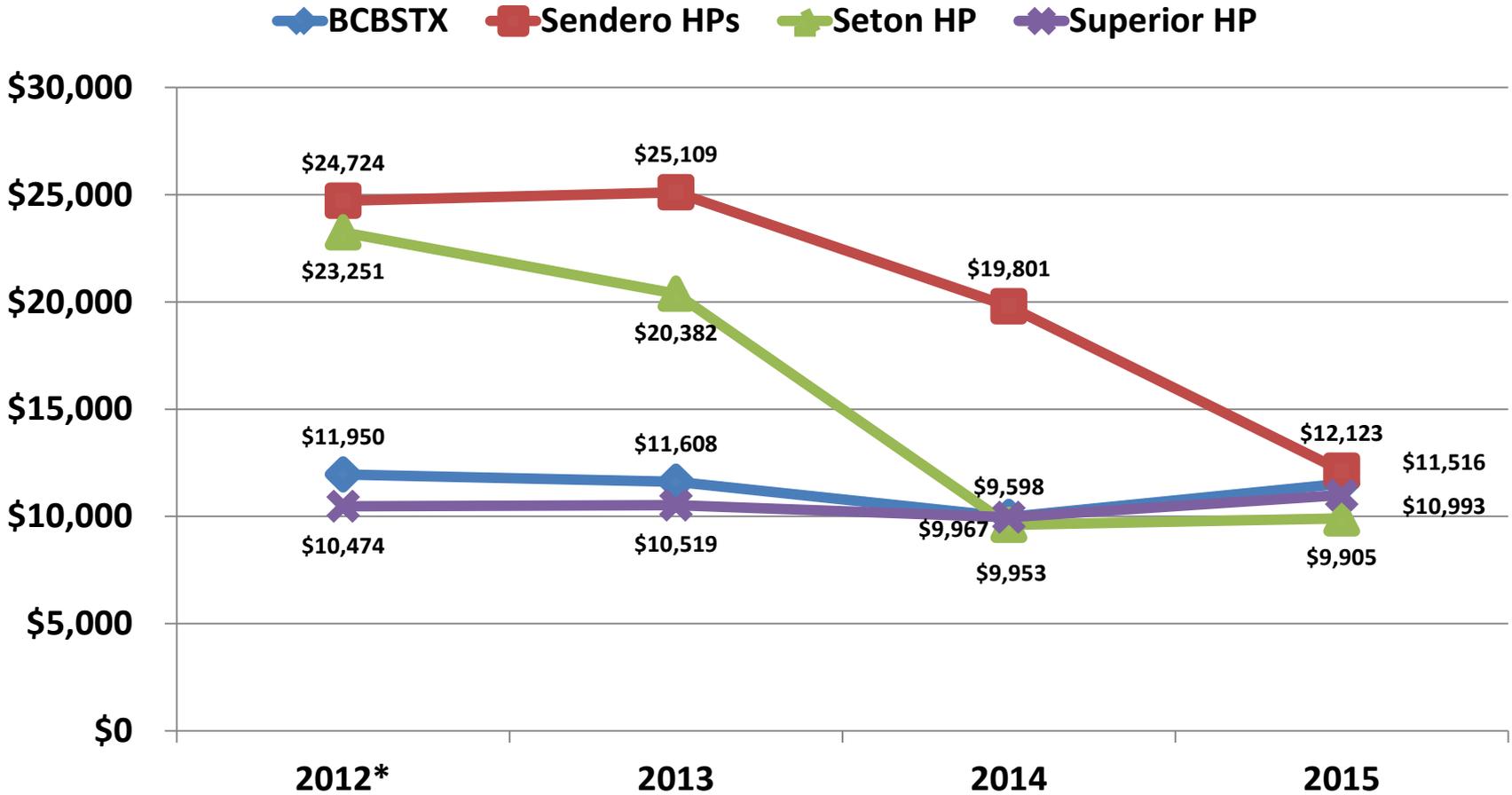


# PPV A/E Ratios

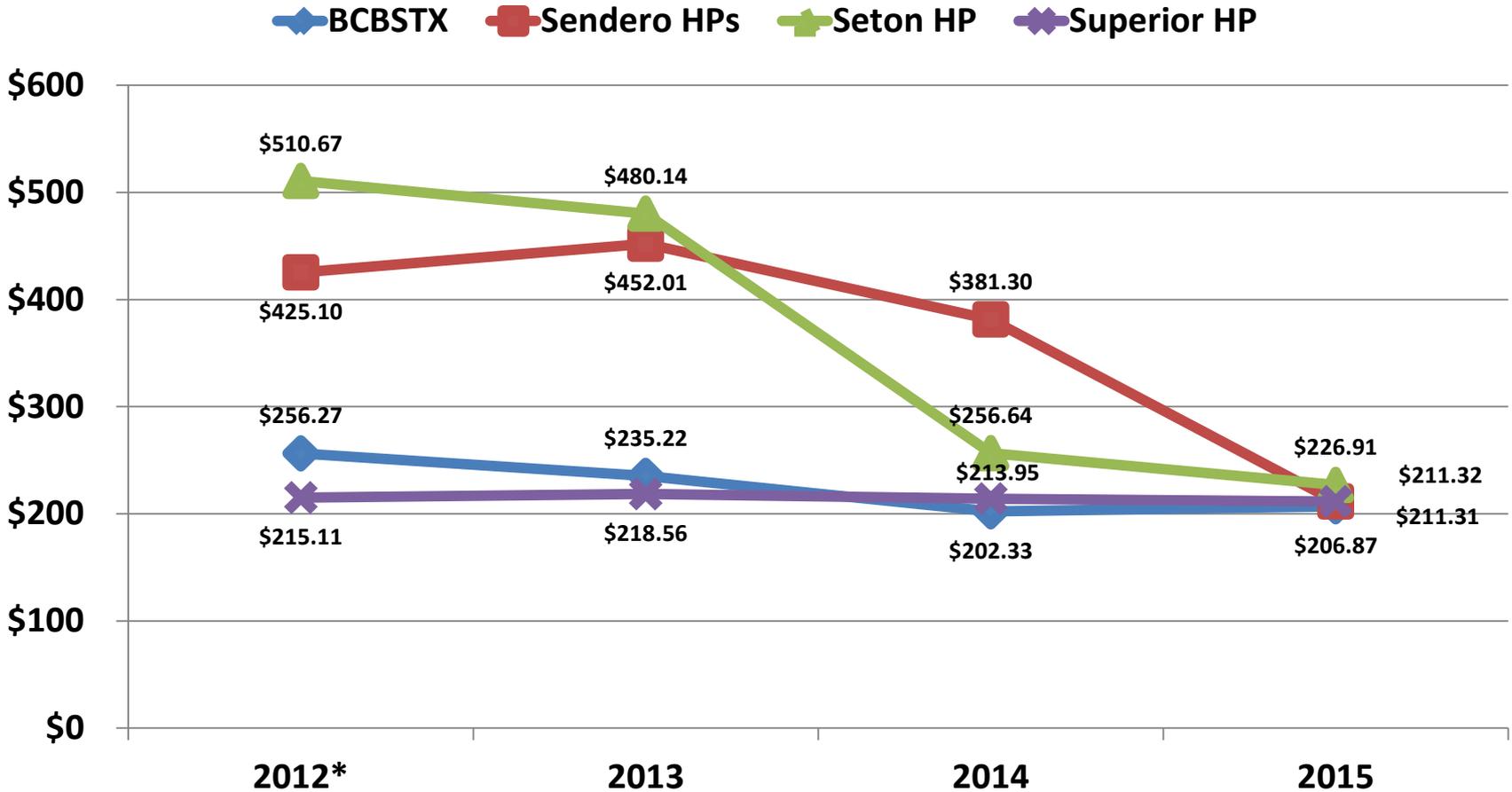
## All STAR Plans Travis SA



# PPV Cost per 1,000 MM All STAR Plans Travis SA



# Cost per PPV All STAR Plans Travis SA



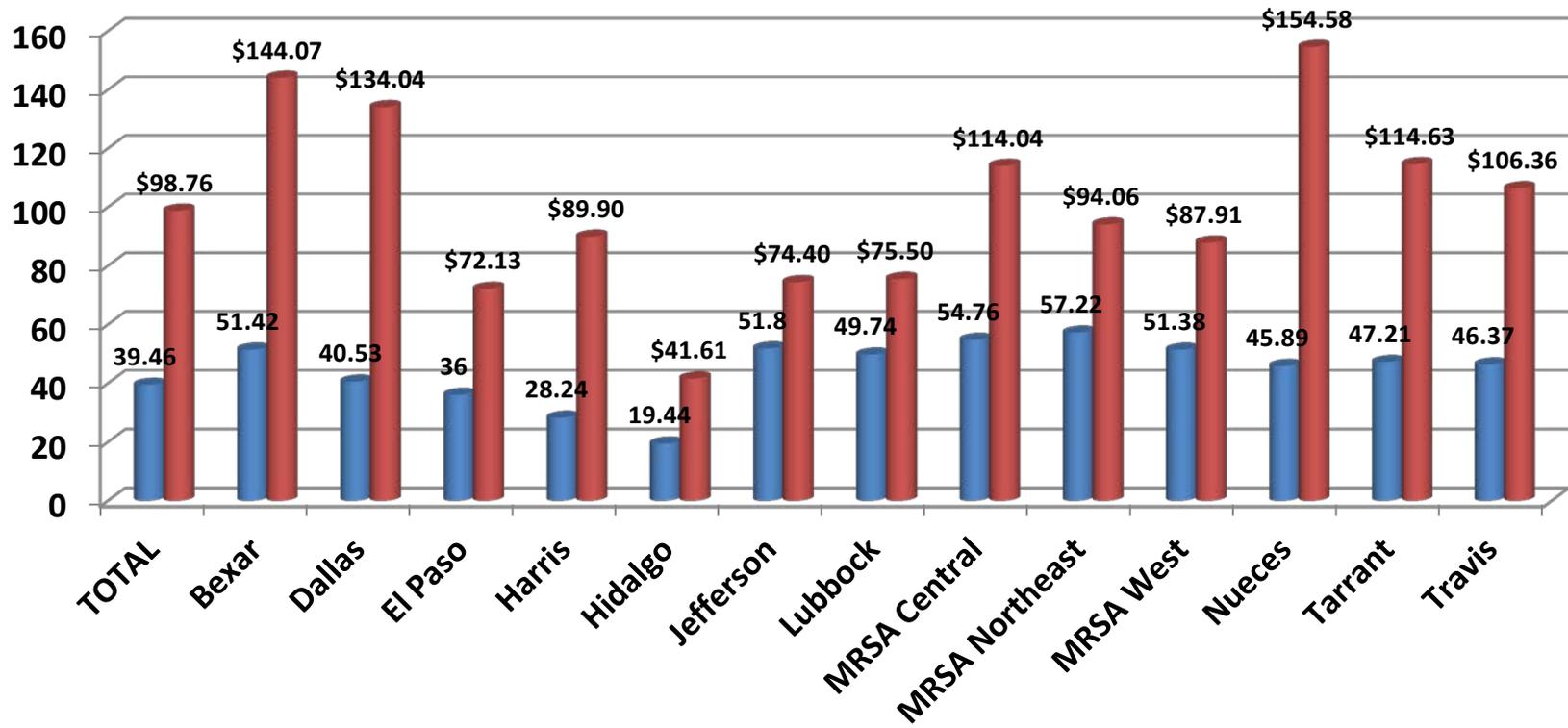
# PPVs Volume and Cost

## All STAR Plans Travis SA

Health Plan (STAR)	Total ED Visits at Risk for PPV	Actual Number of PPVs	Actual Number of PPVs Per 1,000 Member Months	Actual PPV Expenditures per 1,000MM
BCBSTX	11,055 (14%)	8,629 (13%)	49.26	\$9,966.56
Sendero HPs	6,754 (8%)	5,283 (8%)	51.93	\$19,800.77
Seton HP	6,539 (8%)	5,114 (8%)	37.40	\$9,598.40
Superior HP	57,049 (70%)	45,845 (71%)	46.52	\$9,952.83
STAR Travis SA	81,397	64,871	46.37	\$10,636.00
<b>STAR state</b>	1,438,591	1,119,877	39.46	\$9,876.37

# Volume and Cost PPVs in STAR Program by SA (2014)

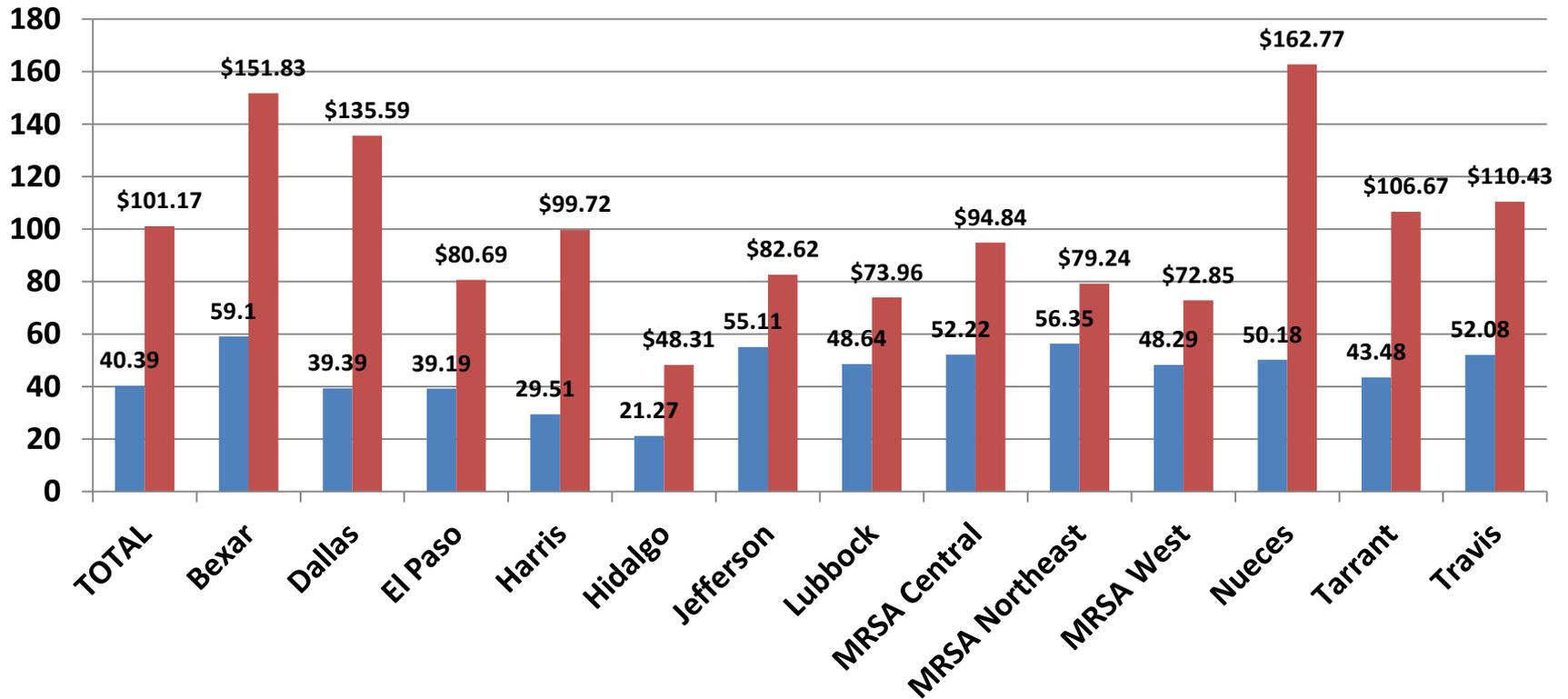
- Actual Number of PPVs Per 1,000 Member Months
- Actual PPV Expenditures Per 1,000 Member Months



The Costs are presented in \$100 Units

# Volume and Cost PPVs in STAR Program by SA (2015\*)

- Actual Number of PPVs Per 1,000 Member Months
- Actual PPV Expenditures Per 1,000 Member Months



The Costs are presented in \$100 Units

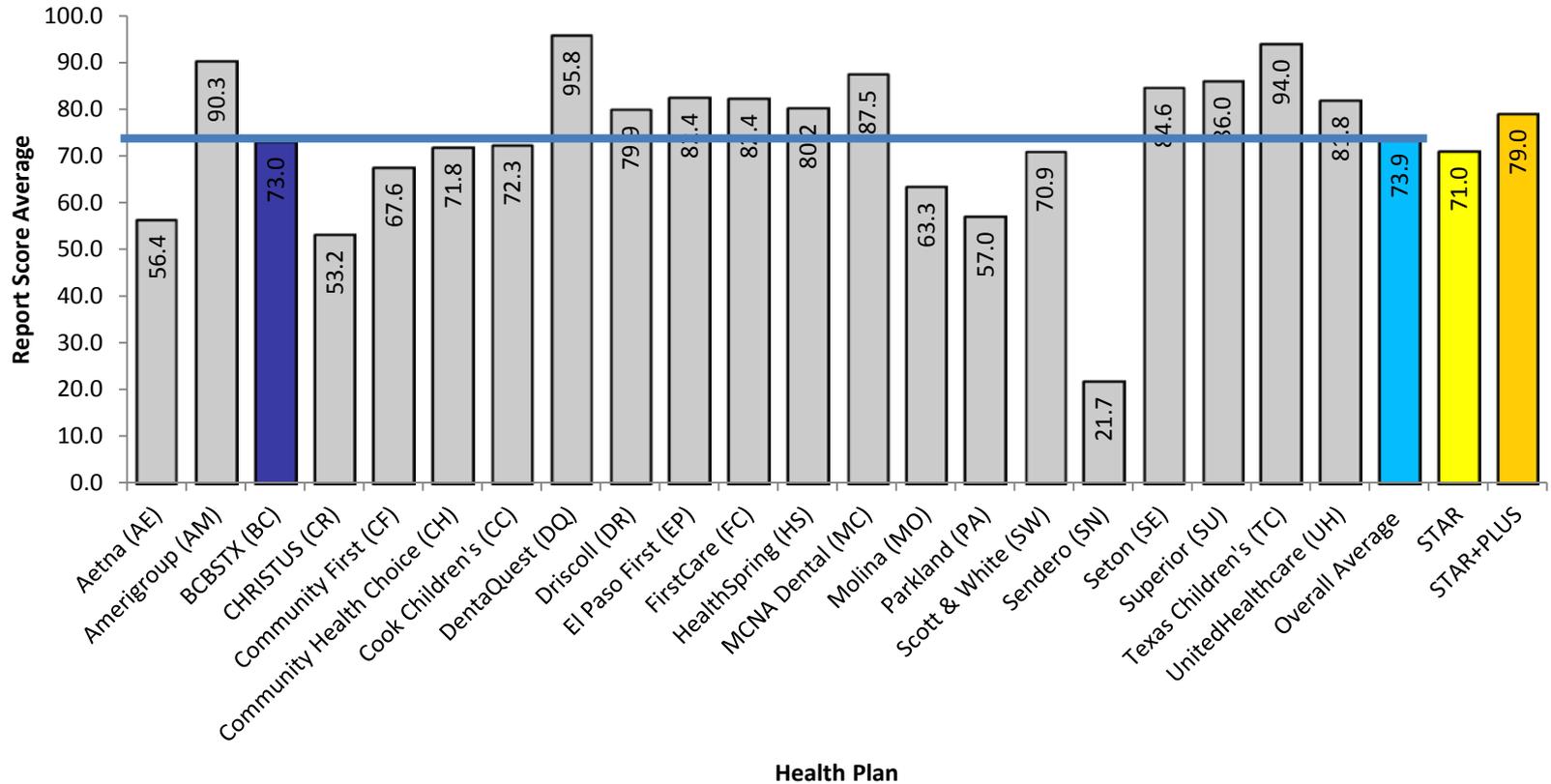
\* Jan 01, 2015 – Sep 15, 2015

## PPV Reasons 2013 & 2014

Overall Plan	2013 Number (%)	2014 Number (%)
Infections Of Upper Respiratory Tract	24.55	22.32%
Signs, Symptoms & Other Factors Influencing Health Status	9.16	7.66%
Non-Bacterial Gastroenteritis, Nausea & Vomiting	8.82	7.14%
Other Skin, Subcutaneous Tissue & Breast Disorders	5.51	6.08%
Level I Other Ear, Nose, Mouth, Throat & Cranial/Facial Diagnoses	5.24	5.10%
Level II Other Musculoskeletal System & Connective Tissue Diagnoses	4.05	4.77%
Abdominal Pain	4.29	4.76%
Contusion, Open Wound & Other Trauma To Skin & Subcutaneous Tissue	4.12	4.61%
Viral Illness	4.12	4.50%
Splint, Strapping And Cast Removal	2.16	3.15%
Acute Lower Urinary Tract Infections	2.49	2.62%
Headaches Other Than Migraine Cellulitis & Oth. Bacterial Skin Infections	1.78	2.20%

# 2013 PIP Score

## 2013 Final PIP Report Score Averages by Plan



MCO	Program	Continuing 2014 PIP	New (2016) PIP topic
BCBSTX	STAR	Asthma	Increase access to and utilization of outpatient care to reduce PPVs due to respiratory tract infections (URTIs). <b>Measure:</b> URTI PPVs

## Review meeting

## Contact information

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